

Report to be forwarded the KCC, not later than
 the 20th of the month following each calendar quarter.

Attachment B
 Docket No. 95-GIMT-047-GIT

Monthly
 Quality of Service
 Report to the KCC

Company: SC Telecom SCTA
 Reporting Year: 2017

Indicator	Reference	10	8	① 16	7	9	② 20	18	64	③ 14				④
CTRs/100 Lines	A-1	.79	.64	1.27	.56	.72	1.6	1.4	5.19	6.25				
% RTRs	A-2	0	0	0	0	0	0	0	0	0				
Average Repair Interval	A-3	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr				
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%				
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	ND	ND				
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	ND	ND				
Condition Exempt?	Yes/No	No	ND	No	No	No	No	No	ND	ND				

(May, 2008)

Signed Christal Heffington
 Title NOC assistant
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 city
 cutover