

KANSAS CORPORATION COMMISSION  
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

**FORMAL COMPLAINT**

#132617  
7/13/12  
SE  
20250821140645  
Filed Date: 08/21/2025  
State Corporation Commission  
of Kansas  
Formal Complaint  
June 2017

**Note:** Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information you provide in the complaint or other documents related to the complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, email address, and the facts of your case may be available online for public viewing.

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

Evergy  
(Respondent, name of utility company)

by  
Bruce S. Nichols  
(Complainant, your name)

For Commission  
use only

DOCKET NO.

26-EKCE-065-COM

Please provide complainant (your) contact information:

Full Name(s): Bruce Sherman Nichols

Address: [REDACTED]

Daytime Phone: [REDACTED]

E-mail Address (optional): [REDACTED]

STATE  
CORPORATION  
COMMISSION

**FORMAL COMPLAINT**

Bruce S. Nichols  
(Your name)

AUG 21 2025

PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTION

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:  
(Be specific and as brief as possible. If necessary, attach additional sheets.)

My Name is Bruce S. Nichols and I live in Hutchinson  
Ks, 67501. I have two addresses [REDACTED]  
[REDACTED] is where I live. 614 was given to me from Mother  
that passed away 3 yrs ago. If you'll will check my pay  
static that I have been paying the for 614 clear up to  
when I got shut off without even a shut-off notice

(Continued on the other side)



**Formal Complaint** *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

My Daughter didn't have nowhere live, so I let her stay at [REDACTED]. She tried to take my Mom's House which is now my house. So I changed the locks and shut the Electricity off when I tried to turn the Electricity on and the three Receptancists that I called to three different times and all them said I couldn't turn the On in my Home, so I got my friend to sign. I didn't know that friend had an outstanding Balance so Energy stuck me with Bill. The they Energy added more money on to the Bill two times \$480 to \$548.04 is supposedly the final Bill. I have mor to say But I think I've said Enough. Sincerely Bruce Sherad Nichols and the Electricity was already off

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

I understand that Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information provided in the complaint or other documents related to the complaint, including, but not limited to, my name, address, city, state, zip code, telephone number, email address, and the facts of the case may be available online for public viewing.



Complainant's (your) signature

8-13-2025

Date signed

## FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Secretary to the Commission  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at [public.affairs@kcc.ks.gov](mailto:public.affairs@kcc.ks.gov).