

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

In the Matter of the Application of Evergy Metro,)
Inc., Evergy Kansas Central, Inc. and Evergy) Docket No. 20-EKME-454-ACT
Kansas South, Inc. for an Accounting Authority)
Order Allowing the Companies to Record and)
Preserve Costs Related to COVID-19 Expenses)

MONTHLY COMPLIANCE FILING

COME NOW, Evergy Metro, Inc. d/b/a Evergy Kansas Metro [f/k/a Kansas City Power & Light Company](“Evergy Kansas Metro”), Evergy Kansas Central, Inc. [f/k/a Westar Energy, Inc.] and Evergy Kansas South, Inc. [f/k/a Kansas Gas and Electric Company] (collectively referred to herein as “Evergy Kansas Central”);” and all three collectively referred to herein as “Companies”)¹, and submit this compliance filing, as required by the Order of the State Corporation Commission of the State of Kansas (“Commission”) issued in Docket No. 20-EKME-454-ACT (“20-454 Docket”) on July 9, 2020 (“Approval Order”). In its Approval Order the Commission approved the *Application for Accounting Authority Order Related to COVID-19 Costs and Financial Impacts* submitted on May 6, 2020 by the Companies (“Application”). The Approval Order identified periodic reporting requirements as recommended by Staff (“Staff”) for the Commission in its Staff Recommendation (“Recommendation”) filed in this docket on May 20, 2020, which will be submitted in this docket.²

¹ Effective October 8, 2019, Evergy Metro, Inc. d/b/a Evergy Kansas Metro adopted the service territory and tariffs of KCP&L; *Order Approving Name Change*, Docket No. 20-KCPE-122-CCN, dated October 8, 2019. Effective October 8, 2019, Evergy Kansas Central, Inc. and Evergy Kansas South, Inc. d/b/a collectively as Evergy Kansas Central adopted the service territory and tariffs of Westar; *Order Approving Name Change*, Docket No. 20-WSEE-123-CCN, dated October 8, 2019.

² “Evergy's Application requesting an Accounting Authority Order allowing Evergy to defer to a regulatory asset all incremental costs (net of any cost decreases) and lost revenue associated with the COVID-19 pandemic is hereby approved, subject to the recommendations set forth in Staffs R&R. Additionally, the information contained in paragraph 2 on page five (5) of Staffs R&R shall be due at the end of the quarter ending June 30, 2020, with subsequent filings due fifteen (15) days after the completion of every quarter thereafter. Finally, the Commission adopts CURB’s recommendation that Evergy track and report any federal or state assistance they receive related to the COVID-19 pandemic.” See, Approval Order, Ordering ¶A, pp. 5-6.

1. Pursuant to the requirements of the Staff Recommendation (as approved by the Commission):

(3) As soon as possible after the Commission issues an Order approving the AAO, and monthly thereafter, Evergy shall file the following statistics, by customer class, as well as how these statistics differ from 2019 for the equivalent time period:

- a. A quantification of total past-due customer bills (arrearages) and number of customer experiencing arrearages, that are at 30-days late, 60-days late, and 90-days late;
- b. Number of current customers receiving utility service;
- c. Number of voluntary and involuntary utility disconnections; and
- d. Number of utility reconnections.

(4) As soon as possible after the Commission issues an Order approving the AAO, and monthly thereafter, Evergy shall file the following statistics, by customer class:

- a. Number of customers accepting a COVID-19 payment plan;
- b. Average number of months to pay COVID-19 payment plans;
- c. Average monthly payment amount for the COVID-19 payment plan; and
- d. Number of customers that have broken two COVID-19 payment plans, and thus been disconnected.³

³ See, *Staff Recommendation*, ¶1-5, pp. 5-6.

2. In accordance with the above-referenced Approval Order condition(s), the Companies hereby submit to the Commission the following:

- Exhibit 1: Customer Stats by Class
- Exhibit 2: Evergy KS Metro and Evergy KS Central Arrears Info
- Exhibit 3: KCC COVID-19 Payment Plans June 2021 Data

Respectfully submitted,

/s/ Roger W. Steiner

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VERIFICATION

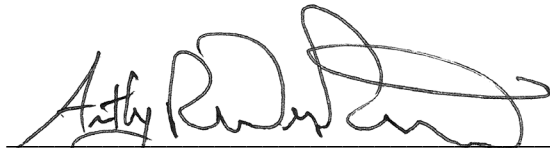
STATE OF MISSOURI)
) ss
COUNTY OF JACKSON)

The undersigned, Darrin R. Ives, upon oath first duly sworn, states that he is the Vice President of Regulatory Affairs of Evergy Metro, Inc., that he has reviewed the foregoing pleading, that he is familiar with the contents thereof, and that the statements contained therein are true and correct to the best of his knowledge and belief.



Darrin R. Ives
Vice President, Regulatory Affairs

Subscribed and sworn to before me this 25th day of August 2021.



Notary Public

My appointment expires: 4/26/2025



CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been emailed or mailed, postage prepaid, this 25th day of August 2021, to all parties listed below:

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/s/ Roger W. Steiner

Attorney for Evergy Kansas Metro and
Evergy Kansas Central

Customer Statistics
COVID 19 AAO Reporting Requirements

	June 2020	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	July 2021
# of Customers														
KS Central														
Residential	628,394	631,744	635,790	629,518	628,255	630,269	629,458	630,124	629,732	630,358	630,239	631,278	630,751	630,531
Commercial	87,293	87,483	87,612	87,580	87,604	87,841	87,761	87,755	87,198	87,685	87,751	87,543	87,487	87,533
Industrial	4,437	4,460	4,440	4,439	4,420	4,428	4,426	4,420	4,423	4,425	4,421	4,423	4,425	4,421
Total	<u>720,124</u>	<u>723,687</u>	<u>727,842</u>	<u>721,537</u>	<u>720,279</u>	<u>722,538</u>	<u>721,645</u>	<u>722,299</u>	<u>721,353</u>	<u>722,468</u>	<u>722,411</u>	<u>723,244</u>	<u>722,663</u>	<u>722,485</u>
KS Metro														
Residential	234,729	235,107	235,485	235,603	235,358	235,572	235,417	236,901	236,483	237,187	237,682	238,224	238,267	238,181
Commercial	30,143	30,223	30,192	30,232	30,280	30,223	30,255	30,547	30,438	30,512	30,668	30,598	30,612	30,690
Industrial	887	885	882	879	872	873	870	865	869	868	870	864	869	864
Total	<u>265,759</u>	<u>266,215</u>	<u>266,559</u>	<u>266,714</u>	<u>266,510</u>	<u>266,668</u>	<u>266,542</u>	<u>268,313</u>	<u>267,790</u>	<u>268,567</u>	<u>269,220</u>	<u>269,686</u>	<u>269,748</u>	<u>269,735</u>
# of Involuntary Disconnects (Moratorium on Involuntary Disconnects through 07/15/2020)														
KS Central														
Residential	-	4,580	7,163	6,215	7,652	1,707	-	-	-	-	-	5,551	2,067	2,383
Commercial/Industrial	-	86	217	140	93	71	30	-	-	-	-	437	150	127
Total	<u>-</u>	<u>4,666</u>	<u>7,380</u>	<u>6,355</u>	<u>7,745</u>	<u>1,778</u>	<u>30</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>5,988</u>	<u>2,217</u>	<u>2,510</u>
KS Metro														
Residential	-	350	1,169	807	1,039	-	-	1	-	-	-	1,183	377	498
Commercial/Industrial	-	16	64	33	43	27	23	-	-	-	-	45	22	17
Total	<u>-</u>	<u>366</u>	<u>1,233</u>	<u>840</u>	<u>1,082</u>	<u>27</u>	<u>23</u>	<u>1</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>1,228</u>	<u>399</u>	<u>515</u>
# of Reconnects														
KS Central														
Residential	-	3,379	5,292	5,232	6,452	1,555	24	-	-	-	-	4,169	1,528	1,760
Commercial/Industrial	-	62	89	114	187	65	85	-	1	-	-	266	119	81
Total	<u>-</u>	<u>3,441</u>	<u>5,381</u>	<u>5,346</u>	<u>6,639</u>	<u>1,620</u>	<u>109</u>	<u>-</u>	<u>1</u>	<u>-</u>	<u>-</u>	<u>4,435</u>	<u>1,647</u>	<u>1,841</u>
KS Metro														
Residential	-	232	1057	683	935	7	-	-	1	-	-	961	305	403
Commercial/Industrial	-	6	28	20	21	11	14	-	-	-	-	22	17	15
Total	<u>-</u>	<u>238</u>	<u>1,085</u>	<u>703</u>	<u>956</u>	<u>18</u>	<u>14</u>	<u>-</u>	<u>1</u>	<u>-</u>	<u>-</u>	<u>983</u>	<u>322</u>	<u>418</u>
# of Voluntary Disconnects														
KS Central														
Residential	2,120	2,442	3,059	7,308	7,254	6,157	6,331	8,993	4,198	9,727	11,221	15,345	15,975	17,027
Commercial/Industrial	54	76	95	248	186	210	265	213	260	301	428	626	707	618
Total	<u>2,174</u>	<u>2,518</u>	<u>3,154</u>	<u>7,556</u>	<u>7,440</u>	<u>6,367</u>	<u>6,596</u>	<u>9,206</u>	<u>4,458</u>	<u>10,028</u>	<u>11,649</u>	<u>15,971</u>	<u>16,682</u>	<u>17,645</u>
KS Metro														
Residential	6,015	7,228	6,517	6,524	6,348	1,634	1,756	3,902	6,473	6,107	8,248	6,405	8,757	7,409
Commercial/Industrial	3	23	300	319	289	63	296	233	366	261	156	168	252	195
Total	<u>6,018</u>	<u>7,251</u>	<u>6,817</u>	<u>6,843</u>	<u>6,637</u>	<u>1,697</u>	<u>2,052</u>	<u>4,135</u>	<u>6,839</u>	<u>6,368</u>	<u>8,404</u>	<u>6,573</u>	<u>9,009</u>	<u>7,604</u>

Evergy Kansas Metro

		<u>Arrears Balances - Active Accounts Excluding Pay Arrangements</u>				<u># of Active Accounts in Arrears Excluding Pay Arrangements</u>			
		Total Arrears	30 - 59 Days	60 - 89 Days	90+ Days	Total	30 - 59	60 - 89	90+
Apr-20	Residential	\$ 6,065,129.64	\$ 2,050,374.01	\$ 1,252,677.41	\$ 2,762,078.22	19,663	8,891	4,093	6,679
	Commercial	\$ 387,953.08	\$ 915.00	\$ 208,780.20	\$ 178,257.88	1,269	574	264	431
	Industrial	\$ 75,807.63	\$ 69,650.88	\$ 2,656.23	\$ 3,500.52	25	11	5	8
	Total Arrears	\$ 6,528,890.35	\$ 2,120,939.89	\$ 1,464,113.84	\$ 2,943,836.62	20,957	9,476	4,362	7,119
May-20	Residential	\$ 9,474,319.65	\$ 2,780,285.77	\$ 2,373,394.07	\$ 4,320,639.80	18,135	7,863	3,986	6,286
	Commercial	\$ 675,651.29	\$ 1,240.73	\$ 395,566.87	\$ 278,843.69	1,733	1,064	244	425
	Industrial	\$ 104,954.26	\$ 94,445.86	\$ 5,032.64	\$ 5,475.76	28	15	6	7
	Total Arrears	\$ 10,254,925.20	\$ 2,875,972.36	\$ 2,773,993.58	\$ 4,604,959.25	19,896	8,942	4,236	6,718
Jun-20	Residential	\$ 6,990,383.02	\$ 2,533,627.01	\$ 1,201,071.28	\$ 3,255,684.73	17,052	6,663	4,214	6,175
	Commercial	\$ 411,423.85	\$ 1,130.65	\$ 200,179.15	\$ 210,114.05	1,471	1,114	231	125
	Industrial	\$ 92,739.79	\$ 86,066.90	\$ 2,546.80	\$ 4,126.09	28	14	7	7
	Total Arrears	\$ 7,494,546.66	\$ 2,620,824.56	\$ 1,403,797.23	\$ 3,469,924.87	18,551	7,791	4,452	6,307
Jul-20	Residential	\$ 5,669,244.11	\$ 2,520,292.68	\$ 628,339.19	\$ 2,520,612.24	14,920	7,070	1,735	6,115
	Commercial	\$ 1,510,943.92	\$ 884,142.07	\$ 292,200.40	\$ 334,601.45	1,351	877	105	369
	Industrial	\$ 249,147.28	\$ 182,002.53	\$ 56,335.98	\$ 10,808.77	47	27	6	14
	Total Arrears	\$ 7,429,335.31	\$ 3,586,437.28	\$ 976,875.57	\$ 2,866,022.46	16,318	7,974	1,846	6,498
Aug-20	Residential	\$ 4,170,800.00	\$ 2,638,293.00	\$ 670,879.00	\$ 861,628.00	16,450	7,855	5,671	2,924
	Commercial	\$ 938,311.00	\$ 626,560.00	\$ 188,383.00	\$ 123,368.00	867	551	127	189
	Industrial	\$ 126,047.00	\$ 110,741.00	\$ 14,145.00	\$ 1,161.00	50	41	4	5
	Total Arrears	\$ 5,235,158.00	\$ 3,375,594.00	\$ 873,407.00	\$ 986,157.00	17,367	8,447	5,802	3,118
Sep-20	Residential	\$ 4,804,692.25	\$ 2,325,160.51	\$ 987,441.53	\$ 1,492,090.21	16,611	9,825	3,442	3,344
	Commercial	\$ 968,081.51	\$ 637,949.06	\$ 155,196.81	\$ 174,935.64	859	540	144	175
	Industrial	\$ 167,882.48	\$ 130,325.82	\$ 31,351.59	\$ 6,205.07	52	38	6	8
	Total Arrears	\$ 5,940,656.24	\$ 3,093,435.39	\$ 1,173,989.93	\$ 1,673,230.92	17,522	10,403	3,592	3,527
Oct-20	Residential	\$ 3,996,446.71	\$ 1,898,868.23	\$ 896,289.88	\$ 1,201,288.60	14,770	7,885	3,790	3,095
	Commercial	\$ 313,896.98	\$ 57,963.03	\$ 125,844.03	\$ 130,089.92	1,004	648	168	188
	Industrial	\$ 437,204.92	\$ 118,953.43	\$ 3,340.34	\$ 314,911.15	69	46	14	9
	Total Arrears	\$ 4,747,548.61	\$ 2,075,784.69	\$ 1,025,474.25	\$ 1,646,289.67	15,843	8,579	3,972	3,292
Nov-20	Residential	\$ 4,028,715.00	\$ 2,494,670.15	\$ 334,127.63	\$ 1,199,917.22	16,756	9,404	3,380	3,972
	Commercial	\$ 935,325.38	\$ 724,473.29	\$ 34,338.77	\$ 176,513.32	960	632	127	201
	Industrial	\$ 225,784.57	\$ 206,687.14	\$ 1,592.40	\$ 17,505.03	59	26	21	12
	Total Arrears	\$ 5,189,824.95	\$ 3,425,830.58	\$ 370,058.80	\$ 1,393,935.57	17,775	10,062	3,528	4,185
Dec-20	Residential	\$ 4,988,520.79	\$ 1,730,149.44	\$ 912,515.06	\$ 2,345,856.29	17,377	11,900	2,202	3,275
	Commercial	\$ 526,325.27	\$ 92,547.19	\$ 241,634.47	\$ 192,143.61	1,007	610	211	186
	Industrial	\$ 41,137.06	\$ 21,133.87	\$ 9,684.49	\$ 10,318.70	43	21	14	8
	Total Arrears	\$ 5,555,983.12	\$ 1,843,830.50	\$ 1,163,834.02	\$ 2,548,318.60	18,427	12,531	2,427	3,469

** Customer Forward project complete. All arrears data is now in a single system.

Kansas Metro

Jan-21	Residential	\$ 6,424,110.83	\$ 2,006,838.39	\$ 1,000,087.13	\$ 3,417,185.31	19,269	9,045	2,956	7,268
	Commercial	\$ 882,675.39	\$ 547,557.29	\$ 105,933.13	\$ 229,184.97	1,164	722	186	256

	Industrial	\$ 88,880.55	\$ 20,613.38	\$ 17,698.07	\$ 50,569.10	54	31	11	12
	Total Arrears	\$ 7,395,666.77	\$ 2,575,009.06	\$ 1,123,718.33	\$ 3,696,939.38	20,487	9,798	3,153	7,536
Kansas Central									
Jan-21	Residential	\$ 19,867,635.68	9,300,659.83	7,786,535.12	2,780,440.73	82,879	53,080	11,427	18,372
	Commercial	\$ 2,294,944.01	1,609,939.76	403,863.60	281,140.65	4,392	2,292	925	1,175
	Industrial	\$ 392,427.91	370,461.79	17,374.54	4,591.58	124	62	28	34
	Total Arrears	\$ 22,555,007.60	\$ 11,281,061.38	\$ 8,207,773.26	\$ 3,066,172.96	87,395	55,434	12,380	19,581
Kansas Metro									
Feb-21	Residential	\$ 7,353,615.31	\$ 2,324,131.54	\$ 1,265,481.20	\$ 3,764,002.57	20,058	8,743	4,180	7,135
	Commercial	\$ 1,305,956.31	\$ 834,688.62	\$ 227,028.81	\$ 244,238.88	1,563	982	303	278
	Industrial	\$ 167,799.17	\$ 140,652.67	\$ 9,570.67	\$ 17,575.83	60	48	3	9
	Total Arrears	\$ 8,827,370.79	\$ 3,299,472.83	\$ 1,502,080.68	\$ 4,025,817.28	21,681	9,773	4,486	7,422
Kansas Central									
Feb-21	Residential	\$ 30,854,944.16	\$ 13,331,053.13	\$ 7,872,237.90	\$ 9,651,653.13	87,618	53,722	12,292	21,604
	Commercial	\$ 3,650,884.11	2,513,236.47	687,157.14	450,490.50	6,608	4,223	1,021	1,364
	Industrial	\$ 481,632.11	460,020.84	12,012.41	9,598.86	181	113	21	47
	Total Arrears	\$ 34,987,460.38	\$ 16,304,310.44	\$ 8,571,407.45	\$ 10,111,742.49	94,407	58,058	13,334	23,015
Kansas Metro									
Mar-21	Residential	\$ 6,193,982.62	\$ 1,990,251.71	\$ 944,062.60	\$ 3,259,668.31	15,790	7,995	1,208	6,587
	Commercial	\$ 770,156.25	\$ 368,503.78	\$ 120,945.51	\$ 280,706.96	1,030	571	130	329
	Industrial	\$ 49,014.38	\$ 20,131.93	\$ 6,951.54	\$ 21,930.91	61	29	17	15
	Total Arrears	\$ 7,013,153.25	\$ 2,378,887.42	\$ 1,071,959.65	\$ 3,562,306.18	16,881	8,595	1,355	6,931
Kansas Central									
Mar-21	Residential	\$ 27,287,825.60	\$ 8,766,348.75	\$ 6,844,802.57	\$ 11,676,674.28	64,068	22,495	11,447	30,126
	Commercial	\$ 4,398,869.94	3,009,416.89	735,123.33	654,329.72	7,467	4,407	1,452	1,608
	Industrial	\$ 1,124,052.28	1,091,175.03	21,976.71	10,900.54	235	147	48	40
	Total Arrears	\$ 32,810,747.82	\$ 12,866,940.67	\$ 7,601,902.61	\$ 12,341,904.54	71,770	27,049	12,947	31,774
Kansas Metro									
Apr-21	Residential	\$ 5,957,587.07	\$ 1,646,049.69	\$ 1,154,339.53	\$ 3,157,197.85	17,324	8,373	3,316	5,635
	Commercial	\$ 1,064,109.50	\$ 688,599.03	\$ 134,514.56	\$ 240,995.91	1,149	615	214	320
	Industrial	\$ 104,487.43	\$ 15,674.48	\$ 10,521.74	\$ 78,291.21	46	18	13	15
	Total Arrears	\$ 7,126,184.00	\$ 2,350,323.20	\$ 1,299,375.83	\$ 3,476,484.97	18,519	9,006	3,543	5,970
Kansas Central									
Apr-21	Residential	\$ 25,359,434.72	\$ 5,966,615.39	\$ 5,676,396.79	\$ 13,716,422.54	67,128	28,389	10,326	28,413
	Commercial	\$ 3,394,494.75	1,882,964.59	739,418.32	772,111.84	7,386	4,578	1,092	1,716
	Industrial	\$ 579,026.77	474,990.92	87,237.67	16,798.18	194	97	55	42
	Total Arrears	\$ 29,332,956.24	\$ 8,324,570.90	\$ 6,503,052.78	\$ 14,505,332.56	74,708	33,064	11,473	30,171
Kansas Metro									
May-21	Residential	\$ 4,317,614.22	\$ 1,513,530.43	\$ 768,634.09	\$ 2,035,449.70	16,773	9,000	3,007	4,766
	Commercial	\$ 631,279.39	\$ 358,286.34	\$ 85,507.40	\$ 187,485.65	870	536	112	222
	Industrial	\$ 84,782.67	\$ 17,693.71	\$ 3,069.74	\$ 64,019.22	63	45	4	14
	Total Arrears	\$ 5,033,676.28	\$ 1,889,510.48	\$ 857,211.23	\$ 2,286,954.57	17,706	9,581	3,123	5,002
Kansas Central									
May-21	Residential	\$ 19,064,156.73	\$ 5,182,542.17	\$ 3,207,551.46	\$ 10,674,063.10	63,363	28,818	9,790	24,755
	Commercial	\$ 3,099,071.25	1,926,606.36	567,133.81	605,331.08	6,418	2,810	2,489	1,119
	Industrial	\$ 393,634.81	374,706.41	11,347.14	7,581.26	215	153	32	30
	Total Arrears	\$ 22,556,862.79	\$ 7,483,854.94	\$ 3,786,032.41	\$ 11,286,975.44	69,996	31,781	12,311	25,904
Kansas Metro									
Jun-21	Residential	\$ 4,795,272.39	\$ 1,560,982.46	\$ 731,864.63	\$ 2,502,425.30	17,605	8,694	3,032	5,879
	Commercial	\$ 578,869.06	\$ 408,093.69	\$ 57,226.59	\$ 113,548.78	1,333	1,012	129	192
	Industrial	\$ 203,044.38	\$ 114,841.98	\$ 3,553.04	\$ 84,649.36	55	35	12	8
	Total Arrears	\$ 5,577,185.83	\$ 2,083,918.13	\$ 792,644.26	\$ 2,700,623.44	18,993	9,741	3,173	6,079
Kansas Central									
Jun-21	Residential	\$ 21,205,315.74	\$ 5,522,110.73	\$ 3,234,766.01	\$ 12,448,439.00	71,671	32,767	10,759	28,145
	Commercial	\$ 4,415,130.47	2,255,781.62	1,203,311.50	956,037.35	6,740	3,424	867	2,449

Industrial	\$ 1,430,250.98	817,834.83	533,069.76	79,346.39
Total Arrears	\$ 27,050,697.19	\$ 8,595,727.18	\$ 4,971,147.27	\$ 13,483,822.74

125	74	26	25
78,536	36,265	11,652	30,619

Kansas Metro

Jul-21	Residential	\$ 5,426,656.02	\$ 2,458,593.03	\$ 745,103.67	\$ 2,222,959.32
	Commercial	\$ 855,373.06	\$ 699,162.23	\$ 36,659.05	\$ 119,551.78
	Industrial	\$ 80,678.79	\$ 49,680.73	\$ 3,809.44	\$ 27,188.62
	Total Arrears	\$ 6,362,707.87	\$ 3,207,435.99	\$ 785,572.16	\$ 2,369,699.72

18,751	9,975	2,814	5,962
1,452	1,137	131	184
46	28	9	9
20,249	11,140	2,954	6,155

Kansas Central

Jul-21	Residential	\$ 21,831,039.07	\$ 7,478,578.40	\$ 2,924,169.85	\$ 11,428,290.82
	Commercial	\$ 4,107,281.85	\$ 3,076,043.66	\$ 299,903.25	\$ 731,334.94
	Industrial	\$ 1,560,432.59	\$ 1,366,432.26	\$ 186,953.31	\$ 7,047.02
	Total Arrears	\$ 27,498,753.51	\$ 11,921,054.32	\$ 3,411,026.41	\$ 12,166,672.78

72,745	36,011	9,445	27,289
7,086	4,596	570	1,920
194	139	31	24
80,025	40,746	10,046	29,233

Metro (Includes KS & MO) Arrears

Providing this information since we do not have a break-out of KS Metro prior to April 2020

	Total Arrears	31-60 days	61-90 days	Over 90
Jan-20	\$ 17,388,670.95	\$ 7,360,430.84	\$ 3,636,756.05	\$ 6,391,484.06
Feb-20	\$ 16,043,555.85	\$ 6,662,508.00	\$ 3,542,597.24	\$ 5,838,450.61
Mar-20	\$ 18,921,383.72	\$ 8,451,657.97	\$ 3,960,050.32	\$ 6,509,675.43
Apr-20	\$ 24,862,124.74	\$ 10,494,180.59	\$ 5,613,791.71	\$ 8,754,152.44
May-20	\$ 24,658,243.92	\$ 9,068,363.88	\$ 5,490,984.64	\$ 10,098,895.40
Jun-20	\$ 25,010,941.20	\$ 8,238,041.63	\$ 5,043,211.02	\$ 11,729,688.55
Jul-20	\$ 20,056,337.48	\$ 8,841,687.25	\$ 3,272,493.95	\$ 7,942,156.28
Aug-20	\$ 15,352,472.04	\$ 8,230,421.50	\$ 2,927,907.14	\$ 4,194,143.40
Sep-20	\$ 18,067,718.08	\$ 9,528,773.28	\$ 3,322,951.88	\$ 5,215,992.92
Oct-20	\$ -			

	Total Arrears	31-60 days	61-90 days	Over 90
Jan-19	\$ 24,425,443.79	\$ 8,549,276.29	\$ 3,649,975.95	\$ 12,226,191.55
Feb-19	\$ 24,488,021.96	\$ 8,495,039.73	\$ 4,764,120.32	\$ 11,228,861.91
Mar-19	\$ 21,093,211.62	\$ 7,751,938.89	\$ 3,853,366.61	\$ 9,487,906.12
Apr-19	\$ 21,502,343.13	\$ 8,169,352.16	\$ 3,893,582.09	\$ 9,439,408.88
May-19	\$ 19,610,786.19	\$ 6,544,739.51	\$ 4,207,793.85	\$ 8,858,252.83
Jun-19	\$ 17,412,938.40	\$ 5,863,007.62	\$ 3,215,711.56	\$ 8,334,219.22
Jul-19	\$ 16,584,950.50	\$ 8,095,447.73	\$ 2,345,828.02	\$ 6,143,674.75
Aug-19	\$ 14,700,955.81	\$ 8,963,477.11	\$ 2,922,247.53	\$ 2,815,231.17
Sep-19	\$ 15,898,297.60	\$ 10,140,080.68	\$ 3,256,476.03	\$ 2,501,740.89
Oct-19	\$ 18,312,438.03	\$ 11,412,080	\$ 3,925,961	\$ 2,974,397
Nov-19	\$ 16,061,399.55	\$ 7,641,783	\$ 4,677,799	\$ 3,741,818
Dec-19	\$ 16,566,821.10	\$ 7,522,626	\$ 3,446,853	\$ 5,597,342

July 2021 Reporting

Covid Customer Assistance Programs			
Division	1 month arrangement (Pay Your Balance Credit)	4 month arrangement (rec'd initial credit) **	Avg Monthly Arrangemt Amount for 4 month ARR
KS Metro	-	-	n/a
KS Central	-	-	n/a
Total	-	-	
Average # of months to pay ARR	1	3	

** 4 month arrangements/initial credits are only those customers who have received the initial credit. It is not reflective of those who kept the entire 4 month arrangement.

Kansas Metro 12 month Arrangement Info		
Customer Class	12 Month Arrangements	Average Monthly Arrangement Amount for 12 month
Commercial	8	\$ 93.56
Residential	2,169	\$ 39.01
Total	2,177	\$ 78.73

KS Central 12 month Arrangement Info		
Customer Class	12 Month Arrangements	Average Monthly Arrangement Amount for 12 month
Commercial	10	\$ 335.35
Residential	11,183	\$ 37.27
Total	11,193	\$ 69.31

* 12 month arrangements are only tracked as to who has signed up for the arrangement. This does not distinguish those who have kept.

Arrangement counts are based on newly created Payment Arrangements after our customer programs began. This is not reflective of all customers on pay agreements.

***Nov 2020 thru March 2021 12 month arrangement counts also include cold weather rule arrangements.*

Customers Cut for Non-Pay after breaking 12 month arrangement	
	June
KS Metro - Residential	1,265
KS Metro - Commercial	26
KS Central - Residential	3,610
KS Central - Commercial	52