

THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

Before Commissioners: Dwight D. Keen, Chair
 Shari Feist Albrecht
 Susan K. Duffy

In the Matter of the Audit of Q Link Wireless, LLC)
by the Kansas Universal Service Fund (KUSF))
Administrator Pursuant to K.S.A. 2018 Supp.) Docket No. 20-QLWZ-064-KSF
66-2010(b) for KUSF Operating Year 22, Fiscal Year)
March 2018-February 2019.)

ORDER TO KANSAS UNIVERSAL SERVICE FUND ADMINISTRATOR
TO COMMENCE AUDIT OF Q LINK WIRELESS, LLC AND ORDER SETTING
PROCEDURAL SCHEDULE

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and determination. Having examined its files and record, and being duly advised in the premises, the Commission finds and concludes as follows:

1. As required by K.S.A. 66-2002(h), the Commission established the Kansas Universal Service Fund (KUSF) by Order dated December 27, 1996, in Docket No. 94-GIMT-478-GIT (94-478 Docket). Through the competitive bidding process required by K.S.A. 2018 Supp. 66-2010, the Commission selected a third party to administer the KUSF. The current third party administrator is GVNW Consulting, Inc. (GVNW).

2. K.S.A. 2018 Supp. 66-2010(b) provides that GVNW shall be responsible for:

(1) Collecting and auditing all relevant information from all qualifying telecommunications public utilities, telecommunications carriers or wireless telecommunications service providers receiving funds from or providing funds to the KUSF;

(2) verifying, based on the calculations of each qualifying telecommunications carrier, telecommunications public utility or wireless telecommunications service provider, the obligation of each such qualifying carrier, utility or provider to generate the funds required by the KUSF;

(3) collecting all moneys due to the KUSF from all telecommunications public utilities, telecommunications carriers and wireless telecommunications service providers in the state; and

(4) distributing amounts on a monthly basis due to qualifying telecommunications public utilities, wireless telecommunications service providers and telecommunications carriers receiving KUSF funding.

3. In the 94-478 Docket, the Commission clarified that to fulfill its K.S.A. 2018 Supp. 66-2010(b) obligations the KUSF administrator should conduct audits of selected carriers' relevant revenue information to verify such carriers are reporting revenue information in a consistent manner. GVNW shall also audit all related data, including assessments owed and collected from subscribers, to ensure carriers meet their KUSF obligations. GVNW shall also audit federal and Kansas Lifeline Service Program (KLSP) data to ensure a Lifeline service provider is meeting its obligations and accurately receiving Lifeline service revenue reimbursement.

4. The Commission opened Docket No. 18-GIMT-084-GIT in order to determine the assessment percentage for KUSF Year 22, beginning March 1, 2018. On July 26, 2019 in that docket, GVNW filed a letter in which it listed sixteen companies selected for KUSF Year 22 carrier audits pursuant to the current selection criteria.¹ Carriers were selected for audit depending upon whether the carrier qualifies as a Group One, Two, Three, or Four Company.

5. Group One is comprised of one to three companies which each contribute an amount greater than five percent of the yearly KUSF receipts. Each Group One carrier will be audited at least every four years. Group Two, from which the KUSF administrator will audit one to three companies each year, is comprised of companies with contributions to the KUSF representing the next 50% of yearly KUSF receipts after removing Group One. Group Three, with

¹ Order Accepting GVNW's KUSF Year 22 Audit Selections and Revisions to Selection Criteria and Audit Review Procedures, Docket No. 18-GIMT-0084-GIT (Docket 18-084), August 8, 2019.

eight to thirteen companies to be audited each year, is comprised of the remaining companies contributing to the KUSF. Group Four is comprised of companies claiming no Kansas retail revenue, one of which will be randomly selected each KUSF audit year. The Commission intends to audit all companies at some point in time and it may adjust or supplement its selection criteria over time to ensure this result. Additional audits, supplementary to those identified above, may be performed if GVNW or Commission Staff observes reporting abnormalities, significant discrepancies between KUSF-reported revenues and Commission or public reports or other inconsistencies.

6. If material deficiencies are found in a carrier's KUSF reporting procedures, it will be scheduled for a follow-up KUSF audit to ensure that corrections have been implemented to cure deficiencies.

7. Q Link Wireless, LLC (Q Link) falls into Group Three. GVNW shall audit Q Link, which shall assemble the information requested by GVNW so that GVNW may complete the audit and file its Audit Report by June 30, 2020. The information provided to GVNW may be treated as confidential when a trade secret or proprietary, including the following: (1) material or documents that contain information relating directly to specific customers; (2) employee-sensitive information; (3) marketing analyses or other market-specific information relating to services offered in competition with others; (4) reports, work papers or other documentation related to work produced by internal or external auditors or consultants; (5) strategies employed, to be employed, or under consideration; (6) contract negotiations; and, (7) information concerning trade secrets, as well as private technical, financial, and business information.² GVNW will use generally accepted accounting practices in the performance of the audit.

² See also, K.S.A. 2017 Supp. 66-1220a.

8. After GVNW has completed the audit, it shall file a report in this docket containing the results of the audit and any recommendation it deems appropriate and serve a copy of the report on Q Link no later than June 30, 2020. The report shall be provided in two versions if necessary. One version shall contain any confidential information and one version shall have any confidential information redacted for public disclosure. Q Link may file with the Commission a response to GVNW's audit report no later than thirteen (13) days from the date GVNW files the report with the Commission. If a response is not filed within the thirteen-day time period, Q Link is deemed to have fully concurred with GVNW's report. If Q Link disputes the recommendations and results contained in GVNW's report and has filed its response in a timely manner, it may request a hearing.

9. The Commission finds and concludes that GVNW shall begin an audit of Q Link as directed above.

IT IS THEREFORE, BY THE COMMISSION ORDERED THAT:

A. GVNW Consulting, Inc. shall begin an audit of Q Link Wireless, LLC to verify that its revenue and all related data and Lifeline credits requested for reimbursement, if applicable, are accurate and are reported in a consistent manner. GVNW shall file its audit report and recommendations no later than June 30, 2020, and Q Link Wireless, LLC shall file its response to the report no later than thirteen (13) days from the date on which GVNW files the audit report with the Commission.

B. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).³

C. The Commission retains jurisdiction over the subject matter and parties for the purpose of entering such further orders as it may deem necessary.

³ K.S.A. 66-118b; K.S.A. 77-503(c); and K.S.A. 77-531(b).

BY THE COMMISSION IT IS SO ORDERED.

Keen, Chair; Albrecht, Commissioner; Duffy, Commissioner

Dated: 08/15/2019

A handwritten signature in cursive script, reading "Lynn M. Retz", positioned above a horizontal line.

Lynn M. Retz
Executive Director

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CERTIFICATE OF SERVICE

20-QLWZ-064-KSF

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of
electronic service on 08/15/2019.

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