



2708 Saint Christopher Circle  
Manhattan, KS 66502-2216

Phone: 785-473-7337

Tom Maurer  
Director  
[tmaurer@tssks.com](mailto:tmaurer@tssks.com)

January 30, 2020

Lynn M. Retz  
Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

20-WHST-337-TAR

Dear Ms. Retz:

Enclosed for filing with the Commission are revisions to the following pages of Wheat State Technologies' (WHST) [LEC] General Exchange Tariff:

- Section 3, 1<sup>st</sup> Revised Sheets 2 and 3

With this filing, Wheat State is revising Lifeline service program language per KCC Staff recommendation. The company requests an effective date of February 29, 2020.

Please return a stamped copy of the tariff sheets upon Commission approval.

If you have any questions concerning this filing, please contact me on (785) 473-7337.

Sincerely,

*/s/ Tom Maurer*

Tom Maurer  
Director

Enclosures

cc: Randy Hoffman, Wheat State Technologies

(T) 2. Initial Eligibility, Continued Re-Certification, De-Enrollment Requirements

- (C)
- a. Initial and continuing eligibility for receipt of the federal and state Lifeline credit shall be the programs and income levels established by the FCC and will be provided on a "one credit per residential premise or dwelling place" basis; or meeting the FCC single household income guidelines.
  - b. Continued re-certification of eligibility for the receipt of the federal and state Lifeline credit shall be as established by the FCC in 47 C.F.R. § 54.410(f) and amendments thereto.
  - c. De-enrollment in the Lifeline program shall be as established by the FCC in 47 C.F.R. §54.405(e).

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3. Rules and Regulations

- a. Local service for Lifeline customers may be disconnected for non-payment of toll charges.
- b. Toll restriction service will be provided to Lifeline customers at no charge.
- c. Lifeline customers may be required to accept toll restriction service as a condition to avoid disconnection of local service for non-payment of toll.
- d. Lifeline customers are not required to pay a deposit in order to obtain local service if the customer voluntarily elects installation of toll restriction service.
- e. Partial payments from Lifeline customers will be applied first to local service charges and then to toll charges.
- f. Lifeline customers will not be denied re-establishment of service on the basis that the customer was previously disconnected for non-payment of toll charges.
- g. Lifeline will not be furnished on a foreign exchange service arrangement.

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4. Credit and Collections

- a. If a Lifeline applicant is known to have a poor credit history, a deposit may be required.
- b. Once service has been established for a Lifeline customer, they will be subject to bill payment policies contained in this tariff applicable to all customers.