

Report to be forwarded to the KCC, not
 later than the 20th of the month
 following each calendar quarter

Monthly
 Quality of Service
 Report to the KCC

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2019

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	1.64	1.84	2.95	2.21	1.08	1.36	1.3	2.41	1.49			
% RCTR's	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	13.93	9.26	5.44	9.32	10.31	5.32	6.95	8.48	3.96			
% Appts. Met	A-4	83%	100%	100%	95%	100%	100%	100%	100%	100%			
Jeopardy Condition?	yes/no	No	No	No	No	No	No	No	No	No			
Noncompliance Condition?	yes/no	No	No	No	No	No	No	No	No	No			
Condition Exempt?	yes/no	No	No	No	No	No	No	No	No	No			

Signature

Wendy Linsey

Title

CSS

1/23/2014