

BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

Received
on

APR 02 2012

In the Matter of the Complaint Against Kansas)
City Power & Light Company by Jonathan A.)
Hammond.)

by
State Corporation Commission
of Kansas

) Docket No. 12-KCPE-722-COM
)
)

NOTICE OF FILING STATUS REPORT

Staff hereby files a letter to Complainant Jonathan A. Hammond, attached hereto and made a part hereof by reference, regarding the deficiencies of Mr. Hammond's Formal Complaint and notifying Mr. Hammond of his opportunity to file an amended Formal Complaint no later than 5:00 p.m. on April 23, 2012.

Respectfully submitted,



Holly L. Fisher
Litigation Counsel
Kansas Corporation Commission
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(785) 271-3167 (fax)
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1500 SW Arrowhead Road
Topeka, KS 66604-4027



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Mark Sievers, Chairman
Ward Loyd, Commissioner
Thomas E. Wright, Commissioner

Sam Brownback, Governor

April 2, 2012

Mr. Jonathan A. Hammond
32581 Lookout Rd.
Paola, KS 66071

Re: Formal Complaint – KCC Docket No. 12-KCPE-722-COM

Dear Mr. Hammond:

We received your Formal Complaint, filed March 30, 2012. The Formal Complaint expresses your displeasure with Kansas City Power & Light Company (“KCP&L”), as a result of your receipt of electricity bills in amounts that you dispute and your allegation that KCP&L has not resolved the matter to your satisfaction.

The procedure for filing Formal Complaints is prescribed in Kansas Administrative Regulations (K.A.R.) 82-1-220, found on the Kansas Legislature website. K.A.R. 82-1-220(b) provides that Formal Complaints shall meet the following conditions:

- 1) Fully and completely advise each respondent and the Commission as to the provisions of law or the regulations or orders of the Commission that have been or are being violated by the acts or omissions complained of, or that will be violated by a continuance of acts or omissions;
- 2) Set forth concisely and in plain language the facts claimed by the complainant to constitute the violations; and
- 3) State the relief sought by the complainant.

Although the Formal Complaint form you filed on March 30, 2012 contains a narrative of your account of the circumstances prompting your contact with the Commission’s Public Affairs and Consumer Protection Division and statement of the relief you are seeking, you failed to indicate violation of any specific statute, regulation, tariff provision or order of the Commission as required under item (1) above.

As your Formal Complaint form filed on March 30, 2012 does not meet the requirements of the regulations stated above, you may, in accordance with K.A.R. 82-1-220(d), file an

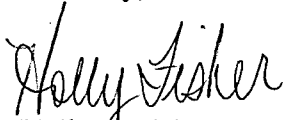
Mr. Jonathan A. Hammond

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amended Formal Complaint within twenty (20) days from the date of this letter. Since April 22, 2012 falls on a Sunday, your amended Formal Complaint would be due to the Commission no later than 5:00 p.m. on Monday, April 23, 2012. If you fail to file an amended Formal Complaint by 5:00 p.m. on Monday, April 23, 2012, I will have no choice but to recommend that the Commission dismiss your Formal Complaint.

Sincerely,


Holly J. Fisher
Litigation Counsel

CERTIFICATE OF SERVICE

12-KCPE-722-COM

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing Notice of Filing of Status Report was placed in the United States mail, postage prepaid, or hand-delivered this 2nd day of April, 2012, to the following:

JONATHAN A. HAMMOND
32581LOOKOUT RD
PAOLA, KS 66071

LORI SHAFFER, MANAGER CUSTOMER RELATIONS
KANSAS CITY POWER & LIGHT COMPANY
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Pamela Griffeth
Administrative Specialist