# THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

Before Commissioners:	Andrew J. French, Chairperson
	Dwight D. Keen
	Susan K. Duffy

In the Matter of the Audit of inContact, Inc. by ) the Kansas Universal Service Fund (KUSF) ) Administrator Pursuant to K.S.A. 66-2010(b) for ) Docket No. 22-BUYC-035-KSF KUSF Operating Year 24, Fiscal Year March ) 2020-February 2021. )

# **ORDER ASSESSING COSTS**

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and determination. Having examined its files and records and being fully advised in the premises, the Commission finds and concludes the following:

1. The Commission is authorized to assess the expenses of a proceeding, opened upon its own motion, on complaint, or upon an application to it, if the expenses attributable to the investigation exceed the sum of  $100.^{1}$  Therefore, if the 100 threshold is met in this matter, the Commission will assess these expenses against inContact, Inc.

2. Expenses attributable to this docket shall be assessed beginning three (3) days after the notice of assessment is given by service of this Order. inContact, Inc. is hereby notified that it has the right to request a hearing regarding this assessment in accordance with the provisions of the Kansas administrative procedure act, K.S.A. 77-501 *et seq.*<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> K.S.A. 66-1502 and 66-1513.

<sup>&</sup>lt;sup>2</sup> K.S.A. 66-1502.

### THEREFORE THE COMMISSION ORDERS THAT:

A. inContact, Inc. is assessed the costs of this proceeding.

B. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).<sup>3</sup>

C. The Commission retains jurisdiction over the subject matter and parties for the purpose of entering such further orders as it may deem necessary.

# BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Duffy, Commissioner

Dated: 07/29/2021

Lynn M. Ref

Lynn M. Retz Executive Director

WAH/am

<sup>&</sup>lt;sup>3</sup> K.S.A. 66-1502; K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-513(b).

# **CERTIFICATE OF SERVICE**

#### 22-BUYC-035-KSF

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of

electronic service on <u>07/29/2021</u>

WALKER HENDRIX, LITIGATION COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD RD TOPEKA, KS 66604 Fax: 785-271-3354 w.hendrix@kcc.ks.gov

DENNIS SMITH VANTAGE POINT SOLUTIONS 2930 MONTVALE DRIVE STE B SPRINGFIELD, IL 62704 Fax: 719-594-5803 dennis.smith@vantagepnt.com

KRISTI THORNLEY, CONTRACTS & COMPLIANCE SPECIALIST INCONTACT, INC. 75 W TOWNE RIDGE PKWY TOWER 1 SANDY, UT 84070 compliance@niceincontact.com SHOMARI JACKSON VANTAGE POINT SOLUTIONS 2930 MONTVALE DRIVE SUITE B SPRINGFIELD, IL 62704 Fax: 719-594-5803 shomari.jackson@vantagepnt.com

NICOLE STEPHENS, KUSF ADMINISTRATOR MANAGER VANTAGE POINT SOLUTIONS 2930 MONTVALE DRIVE SUITE B SPRINGFIELD, IL 62704 Fax: 719-594-5803 nicole.stephens@vantagepnt.com

JUDI USHIO, MIDWEST DIVISION MANAGER VANTAGE POINT SOLUTIONS 2270 LA MONTANA WAY SUITE 100 COLORADO SPRINGS, CO 80918 Fax: 719-594-5803 judi.ushio@vantagepnt.com

/S/ DeeAnn Shupe DeeAnn Shupe