

KANSAS CORPORATION COMMISSION
DIRECTOR-UTILITIES DIVISION
1500 ARROWHEAD ROAD
TOPEKA, KS 66604-0427

RE: QUALITY OF SERVICE REPORT

ENCLOSED PLEASE FIND THE FOURTH QUARTER 2013 QUALITY OF
SERVICE REPORT FOR MOKAN DIAL INC.

YOURS TRULY,

A handwritten signature in cursive script, appearing to read "Joseph Glass".

AREA PLANT MANAGER
MOKAN DIAL INC.

Report to be forwarded to the KCC, not later than the 15th of the month following each calendar quarter.

Attachment B
Docket No. 14-GIMT-118-CPL

Monthly
Quality of Service
Report to the KCC

Company: Mokan Dial Inc.
Year: 2013

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	.218	.219	.187	.157	.156	.313	.598	.379	.382	.351	.223	.223
% RCTRs	A-2	0	0	0	0	0	0	0	0	0	0	0	0
Ave. Repair Interval	A-3	2.71	2.71	3.67	2.60	1.60	2.50	3.80	2.50	3.08	35.3	4.14	8.14
% Appts. Met	A-4	100	100	100	100	100	100	100	100	100	100	100	100
Jeopardy Condition?	Yes/No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Cond.?	Yes/No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

Signed 
Title: Areea Plant Manager