

May 14, 2025

Ms. Celeste Chaney-Tucker – [Celeste.Chaney-Tucker@ks.gov](mailto:Celeste.Chaney-Tucker@ks.gov)  
Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

**RE: Docket No. 25-GBCT-112-KSF**

***In the Matter of the Audit of GBT Communications, Inc. by the Kansas Universal Service Fund (KUSF) Administrator Pursuant to K.S.A. 66-2010(b) for KUSF Operating Year 27, Fiscal Year March 2023-February 2024***

Dear Ms. Chaney-Tucker:

On May 8, 2025, the Kansas Corporation Commission (KCC or Commission) issued an Order Adopting Vantage Point Solutions' (VPS) Revised Audit Report and directed GBT Communications, Inc. (GBT or Company) to:

- (1) File audit True-ups for Fiscal Years (FYs) 26, 27, and 28 through December 2024, to exclude Fax revenue, Voicemail, and Hosted Phone Sale revenues from its reporting;
- (2) Issue one-time billing credits to customers, on a pro-rata basis, for a total amount of \$14,931.21;
- (3) Update its billing system to exclude KUSF surcharge collection from Fax and Voicemail revenues;
- (4) Update its KUSF reporting procedures to exclude Fax, Voicemail, and Hosted Phone Sale Revenues;
- (5) Provide VPS with ten (10) customer bills supporting that the refund process has been completed; and
- (6) File an affidavit, signed by an officer of the Company, attesting that the Company:
  - (a) Corrected its KUSF reporting procedures to omit Fax, Voicemail, and Hosted Phone Sale revenues from its reporting;
  - (b) Corrected its billing system to exclude KUSF surcharge collection from Fax and Voicemail revenues;

- (c) Issued one-time billing credits to customers, on a pro-rata basis, for a total amount of \$14,931.21; and
- (d) Provided VPS with ten (10) customer bills verifying that the refund process has been completed. The affidavit should provide the date the corrective actions were implemented. These actions were to be taken within 60 days of the issuance of the Order, or July 7, 2025.

On March 14, 2025, the Company submitted audit True-ups for FYs 26, 27, and 28 through December 2024, to exclude Fax revenue, Voicemail revenue, and Hosted Phone Sale revenues from its reporting.

On March 31, 2025, GBT provided VPS with ten (10) customer bills supporting that the refund process has been completed.

On March 31, 2025, GBT notified VPS that there were pertinent details that were not initially given to VPS when drafting the original audit report, and therefore, were omitted from the original audit report and the original Order Adopting the Audit Report. Subsequently, GBT inquired about an extension to provide VPS with the necessary information. VPS recommended that GBT file a Motion for Extension of Time.

On March 31, 2025, GBT filed a Motion for Extension to file the affidavit.

On April 17, 2025, the KCC issued an Order Granting Motion for Extension of Time to file Affidavit.

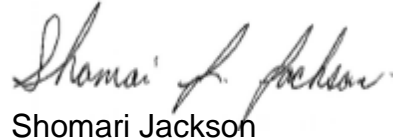
On April 30, 2025, VPS filed the Revised Final Audit Report in the Docket.

On May 5, 2025, GBT filed an affidavit, signed by an officer of the Company, attesting that the Company:

- (a) Corrected its KUSF reporting procedures to omit Fax, Voicemail, and Hosted Phone Sale revenues from its reporting;
- (b) Corrected its billing system to exclude KUSF surcharge collection from Fax and Voicemail revenues;
- (c) Issued one-time billing credits to customers, on a pro-rata basis, for a total amount of \$14,931.21; and
- (d) Provided VPS with ten (10) customer bills verifying that the refund process has been completed.

VPS recommends that the Commission determine GBT is in compliance with the Commission's Order and that Docket No. 25-GBCT-112-KSF be closed.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shomari L. Jackson".

Shomari Jackson

cc: Steve Garrett - [steve.garrett@ks.gov](mailto:steve.garrett@ks.gov)

## CERTIFICATE OF SERVICE

I hereby certify that on this 15<sup>th</sup> day of May, 2025, that a true copy of the attached Compliance Report has been sent via electronic mail and/or U.S. Mail to:

KANSAS CORPORATION COMMISSION  
1500 S.W. ARROWHEAD ROAD  
TOPEKA, KS 66604  
[Celeste.Chaney-Tucker@ks.gov](mailto:Celeste.Chaney-Tucker@ks.gov)

AHSAN LATIF  
LITIGATION COUNSEL  
KANSAS CORPORATION COMMISSION  
1500 SW ARROWHEAD RD  
TOPEKA, KS 66604  
[Ahsan.Latif@ks.gov](mailto:Ahsan.Latif@ks.gov)


COLLEEN JAMISON  
JAMISON LAW, LLC  
P.O. BOX 128  
TECUMSEH, KS  
[Colleen.Jamison@jamisonlaw.legal](mailto:Colleen.Jamison@jamisonlaw.legal)

WENDY HARPER  
USF SERVICES MANAGER  
VANTAGE POINT SOLUTIONS  
2930 MONTVALE DRIVE, SUITE B  
SPRINGFIELD, IL 62704  
[wendy.harper@vantagepnt.com](mailto:wendy.harper@vantagepnt.com)

DAWN CARTELLONE  
ADMINISTRATIVE ASSISTANT  
VANTAGE POINT SOLUTIONS  
2930 MONTVALE DRIVE, SUITE B  
SPRINGFIELD, IL 62704  
[dawn.cartellone@vantagepnt.com](mailto:dawn.cartellone@vantagepnt.com)

DENNIS SMITH  
VANTAGE POINT SOLUTIONS  
2930 MONTVALE DRIVE STE B  
SPRINGFIELD, IL 62704  
[dennis.smith@vantagepnt.com](mailto:dennis.smith@vantagepnt.com)

NICOLE STEPHENS  
KUSF ADMINISTRATOR MANAGER  
VANTAGE POINT SOLUTIONS  
2930 MONTVALE DRIVE SUITE B  
SPRINGFIELD, IL 62704  
[nicole.stephens@vantagepnt.com](mailto:nicole.stephens@vantagepnt.com)

  
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Shomari Jackson