BEFORE THE STATE CORPORATION COMMISSION **OF THE STATE OF KANSAS**

In the Matter of Kansas Gas Service, a) Division of ONE Gas, Inc.'s Compliance) with the Commission's July 9, 2020 Order) Docket No. 21-KGSG-042-CPL in Docket No. 20-GIMG-423-ACT.)

KANSAS GAS SERVICE'S MONTHLY **COMPLIANCE FILING**

Kansas Gas Service, a Division of One Gas, Inc., (Kansas Gas Service or Company), in compliance with the Commission's Order dated July 9, 2020, in Docket No. 20-GIMG-423-ACT ("Order"), respectfully submits its monthly Compliance filing report for the month of July 2020. The Company states and reports as follows:

1. Kansas Gas Service is a natural gas public utility operating in the state of Kansas pursuant to certificates of convenience and necessity issued by the Commission. Kansas Gas Service's principal place of business within the state of Kansas is located at: 7421 West 129th Street, Overland Park, Kansas 66213.

2. Pursuant to the Order, on a monthly basis, Kansas Gas Service is required to identify, track, document and accumulate, data and information associated with the Company's request for an accounting order permitting the deferral in a regulatory asset of certain extraordinary costs and lost revenue (plus carrying costs), associated with the COVID-19 pandemic. The Company is also then required to provide monthly and quarterly reports of this data and information. This filing contains the monthly reporting for the month of July 2020 and revised monthly information for June 2020.

The names, addresses and phone numbers of the persons authorized to receive 3. notices and communications with respect to this compliance filing on behalf of Kansas Gas Service are as follows:

Judy Jenkins Hitchye Managing Attorney Kansas Gas Service A Division of ONE Gas, Inc. 7421 W. 129th Street Overland Park, Kansas 66213 judy.jenkinshitchye@onegas.com Phone: 913-319-8615 Janet Buchanan Director of Rates & Regulatory Kansas Gas Service A Division of ONE Gas, Inc. 7421 W. 129th Street Overland Park, Kansas 66213 janet.buchanan@onegas.com Phone: 913-319-8662

4. In accordance with the Order, Kansas Gas Service hereby provides its monthly reporting styled as "Appendix A", (attached hereto as "Exhibit A") for the July 2020 report and "Appendix B" (attached hereto as "Exhibit B") for the revised June 2020 report.

WHEREFORE, Kansas Gas Service, a Division of ONE Gas, Inc., prays the Commission accept this compliance filing and for such other relief as the Commission may deem just and proper.

Respectfully submitted,

1sl g.g. Hitchye

Judy Jenkins Hitchye, KS Bar #23300 KANSAS GAS SERVICE 7421 West 129th Street Overland Park, Kansas 66213-2634 (913) 319-8615, telephone (913) 319-8622, facsimile judy.jenkinshitchye@onegas.com Attorney for Kansas Gas Service, a Division of One Gas, Inc.

VERIFICATION

STATE OF KANSAS

COUNTY OF JOHNSON

I, Judy Jenkins Hitchye, of lawful age, being first duly sworn upon oath, states as follows: I am a Managing Attorney for Kansas Gas Service, a Division of ONE Gas, Inc. I have read the above *Compliance Filing* and all the statements therein are true to the best of my knowledge, information and belief.

1sl g. g. Hitchye Judy Jenkins Hitchye

Affiant

SUBSCRIBED AND SWORN to before me on $\frac{8}{25}/\frac{2020}{2020}$.

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Notary public

My Appointment Expires:

06/05/22

STEPHANIE FLEMING My Appointment Expires June 5, 2022

CERTIFICATE OF SERVICE

I, Judy Jenkins Hitchye, hereby certify that a copy of the above and foregoing *Compliance Filing* was forwarded this 25th day of August, 2020, addressed to:

JOSEPH R. ASTRAB ATTORNEY CITIZENS' UTILITY RATEPAYER BOARD 1500 SW ARROWHEAD RD TOPEKA, KS 66604 j.astrab@curb.kansas.gov

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JANET BUCHANAN DIRECTOR - REGULATORY AFFAIRS KANSAS GAS SERVICE, A DIVISION OF ONE GAS, INC. 7421 W 129TH ST OVERLAND PARK, KS 66213-2713 janet.buchanan@onegas.com

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/s/ G.G. Hitchye
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EXHIBIT A

Kansas Gas Service Docket 20-GIMG-423-ACT Monthly Compliance Filing

Appendix A Monthly Statistics on Arrearage July 2020

		Total Past-Due Customer Bills and Past-Due Customer Count											
		30 (day			60	day		90 day				
	July 2019		July 2020		July 2019		July 2020		July 2019		July	2020	
	Past Due		Past Due		Past Due		Past Due		Past Due		Past Due		
Customer Class	Amount	Customers	Amount	Customers	Amount	Customers	Amount	Customers	Amount	Customers	Amount	Customers	
Residential	\$ 2,227,085	52,012	\$ 1,896,801	43,477	\$ 2,085,65	5 38,567	\$ 1,540,814	28,410	\$ 4,548,795	26,088	\$ 6,044,493	23,368	
General Service - Small	72,739	1,347	55,172	1,088	52,11	2 826	37,045	579	54,923	371	116,266	474	
General Service - Large	29,564	202	23,481	152	28,63	7 114	16,791	78	36,774	28	53,911	58	
General Service - Transport Eligible	39,625	8	3,343	6	4,08	8 5	1,640	3	2,928	3	5,703	3	
Small Generator Service	140	2	325	4	3	2 1	91	3			62	1	
Irrigation Sales	426	5	+	*	11	2 3	() () () () () () () () () ()	. B	133	2	3 4 5		
Sales for Resale	37	1	•				(m					12	
Small Transport k-System	2,434	3	84	1	44	9 1	· · ·						
Small Transport t-System	425	1			70	8 1	· · ·	· · · · · · ·	8,709	1	(*)).		
Irrigation Transport	42	1								-			
Large Transport k - Tier 1	933	1			-							(9)	
	\$ 2,373,451	53,583	\$ 1,979,205	44,728	\$ 2,171,79	1 39,518	\$ 1,596,381	29,073	\$ 4,652,261	26,493	\$ 6,220,435	23,904	

Number of customers represents the number of accounts that have past due amounts in the specified traunch. For example, if an account has a past due amount that is 30 days late and a past due amount that is 60 days late, the customer is counted in both the 30 day and 60 day traunch. To arrive at the number of customers with only past due amounts of 30 days, subtract the 60 day customer count from the 30 day customer count. For residential customers in 2019 this would be 52,012 - 38,567 = 13,445.

Appendix A Monthly Statistics on Arrearage July 2020

	Customer Statistics Related to Disconnection Activity										
	Custo	omers	Vountary I	Disconnects	Invountary	Disconnects	Recon	nections			
Customer Class	July 2019	July 2020	July 2019	July 2020	July 2019	July 2020	July 2019	July 2020			
Residential	581,194	588,287	7,489	7,192	3,387	6,240	1,251	3,363			
General Service - Small	36,621	36,785	195	223	16	167	7	22			
General Service - Large	11,487	11,514	36	40	2	31	3	12			
General Service - Transport Eligible	482	503	2	1		1.	14	· ·			
Small Generator Service	691	716		2		1					
Irrigation Sales	205	191			· · · ·	1		+			
Kansas Gas Supply	1		•		•/						
Sales for Resale	14	17			•			*			
Small Transport k-System	3,655	3,711	1			28.0	14				
Small Transport t-System	1,278	1,281	14	*	+		[*				
CNG k-System	10	10			•	1.		•			
CNG t-System	2	2			-		ī#	÷			
Irrigation Transport	520	513					-	-			
Large Transport k - Tier 1	186	189	-	+	· · · ·	(÷)					
Large Transport k - Tier 2	117	115		•				*			
Large Transport k - Tier 3	63	59									
Large Transport k - Tier 4	89	86	•		÷.						
Large Transport t - Tier 1	36	36			•			+			
Large Transport t - Tier 2	28	25		· ·			14	÷			
Large Transport t - Tier 3	23	22		÷			-	÷			
Large Transport t - Tier 4	44	47			÷						
Wholesale Transport	28	28		+	•:						
Interruptible Transport	26	29	18					+			

Kansas Gas Service Docket 20-GIMG-423-ACT Monthly Compliance Filing Appendix A Monthly Statistics on Arrearage July 2020

	COVID-19 Payment Plans									
Customer Class	# of Customers accepting Plan	Average Number of Months for Payment	Average Monthly Payment	# of Customers with 2 payment plans broken	Accounts Disconnected					
Residential	20,523	10	\$ 43	100	9					
General Service - Small	184	7	\$ 68	2	0					
General Service - Large	64	7	\$ 149	1	1					
Small Transport k-System	4	2	\$ 473	0	C					
Large Transport t - Tier 2	1	1	\$ 575	0	0					

EXHIBIT B

		Total Past-Due Customer Bills and Past-Due Customer Count												
	30 day				60 day					90 day				
	June 2019		June 2020		June 2019		June 2020			June 2019		June	2020	
	Past Due		Past Due		Past Due		Past Du			Past Due		Past Due		
Customer Class	Amount	Customers	Amount	Customers	Amount	Customers	Amoun	Custome	s	Amount	Customers	Amount	Customers	
Residential	\$ 3,180,050	55,658	\$ 2,541,439	46,347	\$ 3,578,196	37,903	\$ 2,490	518 35	397 \$	3,959,787	20,418	\$ 7,917,665	26,36	
Non-Residential Sales	\$ 128,392	1,409	\$ 145,489	1,593	\$ 88,486	520	\$ 137	509 1	101 \$	59,218	123	\$ 262,028	76	
Transportation	\$ 20,451	40	\$ 36,470	96	\$ 8,288	22	\$ 37	509	57 \$	8,737	8	\$ 29,266	3	

Number of customers represents the number of accounts that have past due amounts in the specified traunch. For example, if an account has a past due amount that is 30 days late and a past due amount that is 60 days late, the customer is counted in both the 30 day and 60 day traunch. To arrive at the number of customers with only past due amounts of 30 days, subtract the 60 day customer count from the 30 day customer count. For residential customers in 2019 this would be 55,658 - 37,903 = 17,755.

Kansas Gas Service Docket 20-GIMG-423-ACT Monthly Compliance Filing

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Appendix B Monthly Statistics on Arrearage Revised June 2020

	COVID-19 Payment Plans									
Customer Class	# of Customers accepting Plan	Average Number of Months for Payment	Average Monthly Payment		# of Customers with 2 payment plans broken	Accounts Disconnected				
Residential	17,304	10	\$	44	26	4				
General Service - Small	168	7	\$	72	2	(
General Service - Large	56	6	\$	154	1	(
Small Transport k-System	4	2	\$	473	0	(
Large Transport t - Tier 2	1	1	\$	575	0	(