

GLEASON & DOTY, CHARTERED

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MARK DOTY

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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 12, 2017

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

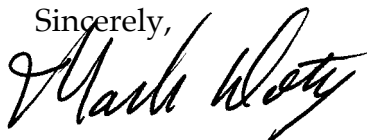
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2017 Quality of Service Report for
Totah Communications, Inc.

If you have any questions please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Doty", written in a cursive style.

Mark Doty

Monthly
Quality of Service
Report to the KCC

Company: Totah Communications Inc.
Year: 2016

Indicator	Ref.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CTRs/100 Lines	A-1	0.43%	0.58%	0.87%	1.31%	3.66%	1.18%	1.18%	1.49%	0.74%			
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.40%	0.00%	0.00%	0.00%	0.00%			
Ave. Repair Interval	A-3	6.07 hrs	2.63 hrs	11.6 hrs	8.2 hrs	11.2 hrs	13.8 hrs	16.5 hrs	3.41 nrs	9.3 hrs			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/ No	No	No	No	No	No	No	No	No	No			
Noncompliance Cond.?	Yes/ No	No	No	No	No	No	No	No	No	No			

Dusty Harper
Totah Communications, Inc.