

GLEASON & DOTY, CHARTERED

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THOMAS E. GLEASON, JR.
MARK DOTY

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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 12, 2017

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

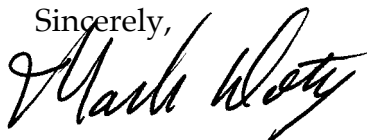
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2017 Quality of Service Report for Home Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Doty", written in a cursive style.

Mark Doty

Report to be forwarded the KCC, not later than
the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

**Monthly
Quality of Service
Report to the KCC**

Company: Home Telephone Co., Inc.
Reporting Year: 2017

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.182	.121	1.399	.733	.306	.367	.367	.183	.367			
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	13 hr 58 min	19 hr 04 min	6 hr 17 min	4 hr 20 min	3 hr 41 min	9 hr 14 min	3 hr 9 min	15 hr 45 min	8 hr 10 min			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No			

(May, 2008)

Signed Jira Anderson
Title Regulatory Manager