

**GLEASON & DOTY, CHARTERED**

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THOMAS E. GLEASON, JR.  
MARK DOTY  
JOAN P. BOKERMANN

THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

April 19, 2024

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

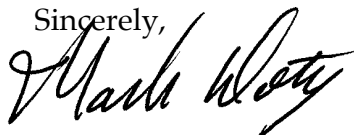
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 1st Quarter 2024 Quality of Service Report for H&B Communications, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded to the KCC, not later than the  
20th of the month following each calendar quarter.

Attachment B  
Docket No. 95-GIMT-047-GIT

**Monthly  
Quality of Service  
Report to the KCC**

**Company:** H&B Communications, Inc.  
**Reporting Year:** 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	2.68	1.62	0									
%RTRs	A-2	8.33	33.33	N/A									
Average Repair Interval	A-3	5.17	2	N/A									
% Appointments Met	A-4	100	100	N/A									
Jeopardy Condition?	Yes / No	NO	NO	NO									
Noncompliance Condition?	Yes / No	NO	NO	NO									
Condition Exempt?	Yes / No	NO	NO	NO									

(May, 2008)  
[doty.mark@gmail.com](mailto:doty.mark@gmail.com)

Signed Tim Herber

Title Plant Manager