

Report to be forwarded to the KCC, not  
 later than the 20th of the month  
 following each calendar quarter

Monthly  
 Quality of Service  
 Report to the KCC

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2017

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	1.39	0.35	1.21	0.34	0.86	0.86	0.87	1.91	1.38			
% RCTR's	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	4.63	2.5	2.71	12	2.6	1.8	2.2	2.64	2.75			
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	yes/no	NO	No	No	No	No	No	No	No	No			
Noncompliance Condition?	yes/no	NO	No	No	No	No	No	No	No	No			
Condition Exempt?	yes/no	NO	No	No	No	No	No	No	No	No			

Signature

*Wendy Linsey*  
 CSR

Title

1/23/2014