

Report to be forwarded to the KCC, not later than
the 20th of the month following each calendar quarter.

Attachment B
Docket No. 14-GIMT-118-CPL

Monthly
Quality of Service
Report to the KCC

Company: Mutual Telephone Company

Reporting Year: 2019

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	1	0	1	1	1	1						
% RTRs	A-2	0	0	0	12%	0	0						
Average Repair Interval	A-3	1 Hr	0	4 Hr	1 Hr	2.5 Hr	2.5 Hr						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	NO	NO	NO	NO	NO	NO						
Noncompliance Condition	Yes/No	NO	NO	NO	NO	NO	NO						
Condition Exempt?	Yes/No	NO	NO	NO	NO	NO	NO						

(May, 2008)

Signed HEATH EBERLE

Title Plant Operations Supervisor

Report to be forwarded to the KCC, not later than
the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly
Quality of Service
Report to the KCC

Company: Mutual Telephone Company

Reporting Year: 2014

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1												
% RTRs	A-2												
Average Repair Interval	A-3												
% Appointments Met	A-4												
Jeopardy Condition?	Yes/No												
Noncompliance Condition	Yes/No												
Condition Exempt?	Yes/No												

(May, 2008)

Signed _____

Title _____