

Report to be forwarded the KCC, not later than  
 the 20<sup>th</sup> of the month following each calendar quarter.

Attachment B  
 Docket No. 95-GIMT-047-GIT

**Monthly  
 Quality of Service  
Report to the KCC**

Company: United Telephone Assn

Reporting Year: 2018

Access Lines: 3840(average)

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.01	.01	.01	.01	.02	.02	.02	.02	.01	.02	.01	.01
% RTRs	A-2	.17	.11	.06	.00	.04	.03	.05	.09	.03	.07	.07	.20
Average Repair Interval	A-3	17	19	13	8	10	9	11	17	12	13	12	19
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No

(Jan. 2014)

Signed Donella Snyder

Title Plant Clerk