

Report to be forwarded the KCC, not later than
 the 20th of the month following each calendar quarter.

Attachment B
 Docket No. 95-GIMT-047-GIT

Monthly
 Quality of Service
 Report to the KCC

Company: SCTA
 Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.57	0.84	0.376	0.25	0.25	0.64	0.787	0.669	1.08	0.83	1.13	0.284
% RTRs	A-2	0	0	0	0	0	0	0	0	0	0	0	0
Average Repair Interval	A-3	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Condition?	Yes/No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Condition Exempt?	Yes/No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

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(May, 2008)

874 833 797 710 785 780 765 747 739
 Signed Crystal Hoffington
 Title 113 710