

COLLEEN R. JAMISON  
JAMISON LAW, LLC

April 16, 2025

Celeste Chaney-Tucker  
Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Rd.  
Topeka, KS 66604

RE: Compliance filing  
25-CCHT-279-CCN

Dear Ms. Chaney-Tucker:

Attached for filing please find the evidence of compliance of the applicants in accordance with the Commission's March 13, 2025, Order in the captioned docket.

If you have any questions, please let me know.

Sincerely,

JAMISON LAW, LLC

*Colleen R. Jamison*

Colleen R. Jamison

Att.

cc: Russell M. Blau  
Joshua M. Bobeck  
Patricia Cave

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

In the Matter of the Joint Application of	)	
	)	
Consolidated Communications Holdings,	)	
Inc., Fidium Fiber Finance Holdco LLC,	)	
Consolidated Communications of Kansas	)	
Company, and Consolidated	)	
Communications of Missouri Company	)	
	)	
for Approval of (1) a <i>Pro Forma</i> Transfer of	)	Docket No. 25-CCHT-279-CCN
Control of Consolidated Communications of	)	
Kansas Company and Consolidated	)	
Communications of Missouri Company to	)	
Fidium Fiber Finance Holdco LLC and (2)	)	
Name Changes of Consolidated	)	
Communications of Kansas Company and	)	
Consolidated Communications of Missouri	)	
Company to Reflect a Re-Domestication and	)	
Corporate Conversion	)	

**COMPLIANCE FILING**

COME NOW, Consolidated Communications of Missouri Company, LLC (“Consolidated-Missouri”) and Consolidated Communications of Kansas Company, LLC (“Consolidated-Kansas”), and hereby submit this Compliance Filing pursuant to the Kansas Corporation Commission’s (the “Commission”) Order in the above-captioned proceeding.

**I. COMPLETION OF THE CONVERSIONS**

The conversion of Consolidated-Missouri from a Missouri corporation to a Delaware limited liability company was completed on March 27, 2025. A copy of the certificate of conversion filed with the Delaware Secretary of State is provided as **Attachment A**. A copy of Consolidated-Missouri’s application for registration of foreign (non-Kansas) business filed with the Kansas Secretary of State is provided as **Attachment B**.

The conversion of Consolidated-Kansas from a Kansas corporation to a Delaware limited liability company was completed on March 27, 2025. A copy of the certificate of conversion filed with the Delaware Secretary of State is provided as **Attachment C**. A copy of Consolidated-Kansas's application for registration of foreign (non-Kansas) business filed with the Kansas Secretary of State is provided as **Attachment D**.

## **II. REVISED TARIFFS**

Consolidated-Missouri and Consolidated-Kansas are in the process of updating their FCC Form 499 Filer IDs to reflect the name change and will file evidence of such updates upon completion.

## **III. REVISED TARIFFS**

A revised General tariff of Consolidated-Missouri reflecting the name change is provided as **Attachment E**. A revised Access tariff of Consolidated-Missouri reflecting the name change is provided as **Attachment F**. A revised General tariff of Consolidated-Kansas reflecting the name change is provided as **Attachment G**.

Respectfully submitted,

/s/Colleen R. Jamison

Colleen R. Jamison, KS Bar #16121

P.O. Box 128

Tecumseh, KS 66542

PH: 785-331-8214

FAX: 833-233-4028

[colleen.jamison@jamisonlaw.legal](mailto:colleen.jamison@jamisonlaw.legal)

*Counsel for Consolidated Communications of  
Missouri Company, LLC and Consolidated  
Communications of Kansas Company, LLC*

**ATTACHMENT A**

**Delaware Conversion Documents – Consolidated-Missouri**

# Delaware

The First State

Page 1

*I, CHARUNI PATIBANDA-SANCHEZ, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF CONVERSION OF A DELAWARE CORPORATION UNDER THE NAME OF "CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY" TO A DELAWARE LIMITED LIABILITY COMPANY, CHANGING ITS NAME FROM "CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY" TO "CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY, LLC", FILED IN THIS OFFICE ON THE TWENTY-SEVENTH DAY OF MARCH, A.D. 2025, AT 5:37 O`CLOCK P.M.*



*C. P. Sanchez*

Charuni Patibanda-Sanchez, Secretary of State

10145070 8100V  
SR# 20251272339

You may verify this certificate online at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

Authentication: 203292440  
Date: 03-27-25

STATE OF DELAWARE  
CERTIFICATE OF CONVERSION  
FROM A CORPORATION TO A  
LIMITED LIABILITY COMPANY PURSUANT TO  
SECTION 18-214 OF THE LIMITED LIABILITY ACT

- 1.) The jurisdiction where the Corporation first formed is Delaware.
- 2.) The jurisdiction immediately prior to filing this Certificate is Delaware.
- 3.) The date the corporation first formed is March 27, 2025.
- 4.) The name of the Corporation immediately prior to filing this Certificate is Consolidated Communications of Missouri Company.
- 5.) The name of the Limited Liability Company as set forth in the Certificate of Formation is Consolidated Communications of Missouri Company, LLC.

IN WITNESS WHEREOF, the undersigned have executed this Certificate on the  
27th day of March, A.D. 2025.

By:   
Authorized Person

Name: J. Garrett Van Osdell  
Print or Type

**ATTACHMENT B**

**Foreign Business Registration – Consolidated-Missouri**





<b>FA</b>	<b>KANSAS SECRETARY OF STATE</b> <b>Application for Registration</b> <b>Foreign (non-Kansas) Business</b>
	Memorial Hall, 1st Floor 120 S.W. 10th Avenue Topeka, KS 66612-1594

(785) 296-4564 kssos@ks.gov https://sos.ks.gov
--



All information on the application for registration must be complete and accompanied by the correct filing fee or the document will not be accepted for filing.

1. Choose type of business:

☐ Corporation for profit  
(fee \$115) 51-03

☐ Limited partnership  
(fee \$165) 51-06

☐ Corporation not for profit  
(fee \$115) 51-17

☐ Limited liability partnership  
(fee \$165) 51-18

☒ Limited liability company  
(fee \$165) 51-10

☐ Series limited liability company  
(fee \$165) 51-33

2. Name of business:

Legal name registered in the foreign (non-Kansas) state or country.

(Do not include DBA, fictitious, assumed, or trade names)

Consolidated Communications of Missouri Company, LLC

3. State or foreign country of jurisdiction:

Delaware

4. Name of resident agent:

Must be an individual, the business named in section 2, or a business already registered with our office. Do not leave blank.

Cogency Global Inc.

5. Registered office in Kansas for the resident agent:

Must be a street, rural route, or highway. A PO box is unacceptable.

Street Address (A PO Box is unacceptable)

2101 S.W. 21st Street

City

Topeka

State

KS

Zip

66604

6. Date the business began doing business in Kansas:

Month Day Year

Provide a date only if this date is in the past. Otherwise, leave blank.

7. Date of formation in the foreign (non-Kansas) state or county:

Month Day Year

3

27

2025

8. Full nature and character of business to be conducted in Kansas:

communications services



**9. This statement applies only to foreign limited liability companies who may create series in their domestic state and must check the corresponding statements. All other LLCs or business types may skip to section 10.**

**The limited liability company is governed by an operating agreement that establishes or provides for the establishment of a series of members, managers, limited liability company interests or assets having separate rights, powers or duties with respect to specified property or obligations of the foreign limited liability company or profits and losses associated with specified property or obligations.**

Check all that apply:

☐

The debts, liabilities and obligations incurred, contracted for or otherwise existing with respect to a particular series, if any, are enforceable against the assets of such series only, and not against the assets of the foreign limited liability company generally or any other series thereof.

☐

Any of the debts, liabilities, obligations and expenses incurred, contracted for or otherwise existing with respect to the foreign limited liability company generally or any other series thereof shall be enforceable against the assets of such series.

**The foreign business hereby consents, without power of revocation, that actions may be commenced against it in the proper court of any county in the state of Kansas; and the foreign business stipulates and agrees that such service shall be taken and held in all courts to be valid and binding as if due service had been made upon the authorized persons of the foreign business.**

**As of the day of this filing, the foreign business exists in good standing under the laws of the jurisdiction of its organization.**

**10. I declare under penalty of perjury pursuant to the laws of the state of Kansas that the foregoing is true and correct.**

Signature of Authorized Person

Name of Signer (Printed or Typed)

X

J. Garrett Van Osdell

**ATTACHMENT C**

**Delaware Conversion Documents – Consolidated-Kansas**

# Delaware

The First State

Page 1

*I, CHARUNI PATIBANDA-SANCHEZ, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF CONVERSION OF A KANSAS CORPORATION UNDER THE NAME OF "CONSOLIDATED COMMUNICATIONS OF KANSAS COMPANY" TO A DELAWARE LIMITED LIABILITY COMPANY, CHANGING ITS NAME FROM "CONSOLIDATED COMMUNICATIONS OF KANSAS COMPANY" TO "CONSOLIDATED COMMUNICATIONS OF KANSAS COMPANY, LLC", FILED IN THIS OFFICE ON THE TWENTY-SEVENTH DAY OF MARCH, A.D. 2025, AT 10:26 O`CLOCK A.M.*



10048138 8100F  
SR# 20251257855

You may verify this certificate online at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

A handwritten signature in cursive script, reading "C. P. Sanchez".

Charuni Patibanda-Sanchez, Secretary of State

Authentication: 203284320  
Date: 03-27-25

STATE OF DELAWARE  
CERTIFICATE OF CONVERSION  
FROM A CORPORATION TO A  
LIMITED LIABILITY COMPANY PURSUANT TO  
SECTION 18-214 OF THE LIMITED LIABILITY ACT

- 1.) The jurisdiction where the Corporation first formed is Kansas.
- 2.) The jurisdiction immediately prior to filing this Certificate is Kansas.
- 3.) The date the corporation first formed is May 2, 1952.
- 4.) The name of the Corporation immediately prior to filing this Certificate is  
Consolidated Communications of Kansas Company.
- 5.) The name of the Limited Liability Company as set forth in the Certificate of  
Formation is Consolidated Communications of Kansas Company, LLC.

IN WITNESS WHEREOF, the undersigned have executed this Certificate on the  
27th day of March, A.D. 2025.

By:   
Authorized Person

Name: J. Garrett Van Osdell  
Print or Type

**ATTACHMENT D**

**Foreign Business Registration – Consolidated-Kansas**

**FA****KANSAS SECRETARY OF STATE  
Application for Registration  
Foreign (non-Kansas) Business**Memorial Hall, 1st Floor  
120 S.W. 10th Avenue  
Topeka, KS 66612-1594(785) 296-4564  
kssos@ks.gov  
<https://sos.ks.gov>

All information on the application for registration must be complete and accompanied by the correct filing fee or the document will not be accepted for filing.

**1. Choose type of business:**☐ **Corporation for profit**  
(fee \$115) 51-03☐ **Limited partnership**  
(fee \$165) 51-06☐ **Corporation not for profit**  
(fee \$115) 51-17☐ **Limited liability partnership**  
(fee \$165) 51-18☒ **Limited liability company**  
(fee \$165) 51-10☐ **Series limited liability company**  
(fee \$165) 51-33**2. Name of business:**

Legal name registered in the foreign (non-Kansas) state or country.

(Do not include DBA, fictitious, assumed, or trade names)

Consolidated Communications of Kansas Company, LLC

**3. State or foreign country of jurisdiction:**

Delaware

**4. Name of resident agent:**Must be an individual, the business named in section 2, or a business already registered with our office. **Do not leave blank.**

Cogency Global Inc.

**5. Registered office in Kansas for the resident agent:**

Must be a street, rural route, or highway. A PO box is unacceptable.

Street Address (A PO Box is unacceptable)

2101 S.W. 21st Street

City

Topeka

State

KS

Zip

66604

**6. Date the business began doing business in Kansas:**

Month Day Year

Provide a date only if this date is in the past. Otherwise, leave blank.

**7. Date of formation in the foreign (non-Kansas) state or county:**

Month Day Year

3

27

2025

**8. Full nature and character of business to be conducted in Kansas:**

communications services



**9. This statement applies only to foreign limited liability companies who may create series in their domestic state and must check the corresponding statements. All other LLCs or business types may skip to section 10.**

**The limited liability company is governed by an operating agreement that establishes or provides for the establishment of a series of members, managers, limited liability company interests or assets having separate rights, powers or duties with respect to specified property or obligations of the foreign limited liability company or profits and losses associated with specified property or obligations.**

Check all  
that apply:

☐

The debts, liabilities and obligations incurred, contracted for or otherwise existing with respect to a particular series, if any, are enforceable against the assets of such series only, and not against the assets of the foreign limited liability company generally or any other series thereof.

☐

Any of the debts, liabilities, obligations and expenses incurred, contracted for or otherwise existing with respect to the foreign limited liability company generally or any other series thereof shall be enforceable against the assets of such series.

**The foreign business hereby consents, without power of revocation, that actions may be commenced against it in the proper court of any county in the state of Kansas; and the foreign business stipulates and agrees that such service shall be taken and held in all courts to be valid and binding as if due service had been made upon the authorized persons of the foreign business.**

**As of the day of this filing, the foreign business exists in good standing under the laws of the jurisdiction of its organization.**

**10. I declare under penalty of perjury pursuant to the laws of the state of Kansas that the foregoing is true and correct.**

Signature of Authorized Person

Name of Signer (Printed or Typed)

X

J. Garrett Van Osdell



**ATTACHMENT E**

**Revised General Tariff – Consolidated-Missouri**

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GENERAL AND LOCAL EXCHANGE TARIFF

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*This Tariff, Kansas Tariff No. 1, Issued by Consolidated Communications of Missouri Company, LLC  
Cancels and Replaces FairPoint Communications Missouri, Inc. Tariff No. 1 In Its Entirety*

(T)

GENERAL AND LOCAL EXCHANGE TARIFF

Schedule of  
RATES, RULES AND REGULATIONS  
GOVERNING TELECOMMUNICATIONS SERVICES

Consolidated Communications of Missouri Company, LLC

(T)

Applying to All Exchanges

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GENERAL AND LOCAL EXCHANGE TARIFF

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## TABLE OF CONTENTS

Section 1	Index
Section 2	Rules and Regulations
Section 3	Definitions
Section 4	Local Exchange Service
Section 5	Service Charges
Section 6	Custom Calling Services
Section 7	Digital Data and Network Services
Section 8	Coin and Coinless Telephone Services
Section 9	Operator and Directory Services
Section 10	General Services
Section 11	Specialized Services
Section 12	Special Assemblies
Section 13	Services Limited to Existing Customers
Section 14	Local Exchange Service
Section 15	Bundled Service Packages
Section 16	Obsolete Services

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GENERAL AND LOCAL EXCHANGE TARIFF

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## INDEX

	<u>Section</u>	<u>Sheet</u>
-A-		
Application for Service Charges	5	3
Application of Business and Residence Rates	2	18
Application of Rules and Regulations	2	1
Availability of Facilities and Equipment	2	3
- B -		
Bill Payment Options	2	26
Billed Number Screening Service (BNS)	10	2
Bundled Service Packages	15	1
Business Access Line - Term and Volume Discounts	4	10
Business Services	2	41
- C -		
Call Restriction Services	10	2
Centrex Service	11	2
Combination Central Office Access Line Service (Bridged Lines)	13	2
Construction, Installation and Maintenance Charges	2	33
Contents of a Bill	2	42
Convenience Fee Charge	2	26
Custom Calling Services	6	--
Customer Owned Pay Telephone Service	8	5
Customer Premises Equipment (CPE)	2	16
Customer Provided Equipment and Inside Wire	5	7
Customized Number Service	10	10
- D -		
DataLink Services	7	32
Defacement of Premises	2	5
Definitions	3	--
Digital Channel Service (DCS)	7	2
Digital Data and Network Services	7	--
Direct Inward Dialing (DID)	10	13
Directory Assistance Service	9	2
Directory Errors and Omissions	2	3
Directory Listings	9	4
Discontinue and Restoration for Service	2	27
Distribution	2	14

Note: \*Represents an entire section for designated topic or service.

## GENERAL AND LOCAL EXCHANGE TARIFF

## INDEX (CONT'D)

	<u>Section</u>	<u>Sheet</u>
- E -		
Emergency Conference Service	10	15
Employees Telephone Service	10	18
Establishment and Furnishing of Service	2	10
ExpansionPAK II (EPAK II) Bundles	15	10
Extended Area Service	4	6
- F -		
Fees or Taxes to be Billed to Customers	2	17
Foreign Central Office Service	2	15
Foreign Exchange Service	10	21
Furnishing of Announcement, Answering and Recording Services	2	12
- G -		
General Services	10	--*
Governmental Objections to Service	2	8
Group Alerting and Dispatching Service	13	2
- H -		
High Capacity Digital DS I Service	7	34
Hotel/Motel Trunks (Level 8)	13	6
- I -		
Impersonation of Another	2	8
Initial Contract Periods	2	32
Inside Station Wiring - New or Existing	2	13
Intercept Services	9	8
Interruptions of Service	2	3
- J -		
Joint User Service	13	7

Note: \*Represents an entire section for designated topic or service.

## GENERAL AND LOCAL EXCHANGE TARIFF

## INDEX (CONT'D)

	<u>Section</u>	<u>Sheet</u>
-K-		
-L-		
Liability	2	3
Lifeline Service Program	4	8
Line Connection Charge	5	2
Local Exchange Service	4	--*
Local Exchange Service Offerings	4	19
Local Operator Service	9	11
- M -		
Maintenance and Repairs	2	11
Maintenance of Service Charge	5	10
Metropolitan Calling Area (MCA) Plan	14	2
Mileage Charges - Intraexchange	7	40
-N-		
National Directory Assistance Service	9	2
- O -		
Obligation and Liability of the Company	2	3
Operator and Directory Services	9	--*
Ownership and Use of Regulated Services	2	6
- P -		
Payment for Services and Facilities	2	26
Payphone Exchange Service	8	2
Priority of Service	2	15
Private Lines Local	7	42
Private Lines Interexchange	7	46
-Q-		

Note: \*Represents an entire section for designated topic or service.

## GENERAL AND LOCAL EXCHANGE TARIFF

## INDEX (CONT'D)

	<u>Section</u>	<u>Sheet</u>
-R-		
Rate Grouping	4	3
Remote Call Forwarding Services	6	2
Reserved Telephone Numbers	10	24
Restoral Charge	5	4
Riser Cable Inside Building	2	13
Rules and Regulations	2	--*
- S -		
Schedule of Local Exchange Monthly Rates	4	5
Security Deposits	2	20
Selective Class of Call Screening	10	3
Service Charges	5	--*
Service for Enhanced Service Providers	11	29
Service Ordering Charge	5	3
Service Performance Guarantee (SPG)	10	25
Services Limited to Existing Customers	13	--*
Shared Tenant Service	10	27
Special Assemblies for Speculative Projects	12	2
Special Assemblies Items - Under Contract Tariffs	12	3
Special Promotions	5	6
Special Billing Number Service	10	37
Special Reversed Charge Toll Service (Enterprise/Zenith)	13	7
Special Toll (Q-Z) Billing Service	13	8
Specialized Services	11	--*
Switched Data Service.	7	47

Note: \*Represents an entire section for designated topic or service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## INDEX (CONT'D)

	<u>Section</u>	<u>Sheet</u>
- T -		
Tampering with Equipment	2	8
Taxes.	2,4	17,2
Telephone Directories	2	14
Telephone Numbers	2	10
Termination of Service	2	25
Thirty (30) Day Money Back Guarantee	6	14
Toll Blocking Service	10	5
Toll Tapes	10	38
Transfer Service	13	9
Transmitting Messages	2	5
- U -		
Universal Emergency Number Service (911)	11	24
Unlawful Use of Transmission Service	2	8
Unusual Installation Costs	2	11
Use of Connecting Company Lines	2	5
Use of Customer Service	2	7
Use of Party Line Service	2	7
Use of Profane Language	2	8
Use of Service and Facilities	2	6
-V, W, X, Y, Z-		
Vacation/Season Service	10	39
Vertical Services	6	5
Voice Advantage Bundles	16	2
Voice Advantage II Bundles	15, 16	9, 6
700 Blocking Service	10	7
900 Blocking Service	10	8
976 Blocking Service	10	9

Note: \*Represents an entire section for designated topic or service.



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GENERAL AND LOCAL EXCHANGE TARIFF

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EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the Tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS

TABLE OF CONTENTS

	<u>Sheet</u>
Application	2
Obligation and Liability of the Company	3
Use of Service and Facilities	6
Establishment and Furnishing of Service	10
Telephone Directories	14
Priority of Service	15
Foreign Central Office Service	15
Customer Premises Equipment (CPE)	16
Fees or Taxes to be Billed to Customers	17
Application of Business and Residence Rates	18
Security Deposits	20
Initial Contract Periods	24
Termination of Service	25
Payment for Services and Facilities	26
Discontinuance and Restoration of Service	27
Construction, Installation and Maintenance Charges	33
Business Services	41
Contents of a Bill	42

---

GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS

A. Application

1. General

a. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Kansas by Consolidated Communications of Missouri Company, LLC, hereinafter referred to as the Company, subject to the jurisdiction of the Kansas Corporation Commission. (T)

b. The regulations or conditions contained in the General and Local Exchange Tariff shall govern in the event of a conflict between these General Regulations and any conditions applicable to the General and Local Exchange Tariff.

c. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

d. Exchange Listing

The following exchanges comprise Consolidated Communications of Missouri Company, LLC KCC No. 1: (T)

W. Cleveland  
W. Drexel

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

B. Obligation and Liability of the Company

1. Availability of Facilities and Equipment

- a. The Company's obligation to furnish local exchange and access service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.
- b. The installation and restoration of services shall be subject to the regulations set forth in this Tariff and the Company's Facilities for Intrastate Access Tariff, concerning the Telecommunications Service Priority (TSP) System.

2. Interruptions of Service

- a. In the event of an interruption to the service not due to the negligence or willful act of the Customer or Customer premises equipment, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.
- b. The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attached to the Company in consideration of such interruptions.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

B. Obligation and Liability of the Company (Cont'd)

3. Liability.

- a. In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the case thereof, the Customer assumes all risks connected with the service except as follows:

- 1) If the initial installation is defective or if service is interrupted otherwise than by the negligence or willful act of the Customer or due to Customer promises equipment, an allowance at the minimum rate for the telephone facilities and class of service at the time of the installation or interruption shall be made for the time such outage continues after notice and demand to the Company unless such outage is due to the inside wiring or Customer provided equipment or other liability shall in any case attach to the Company.

- b. In the case of interruption to any interexchange service (Private Lines, WATS, etc.), allowance for message toll service used by the Customer during the period of interruption, will be made at the regular message toll rates.

4. Directory Errors and Omissions

- a. The Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the Customer's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

B. Obligation and Liability of the Company (Cont'd)

5. Transmitting Messages

- a. The Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the Customer, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between Customers because of the errors.

6. Use of Connecting Company Lines

- a. When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the Connecting Company.

7. Defacement of Premises

- a. The Company shall exercise due care in connection with all work done on Customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the Customer's premises resulting from the existence of the Company's facilities and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

C. Use of Service and Facilities

1. Ownership and Use of Regulated Services

- a. Coin-operated, public, semi-public or pay telephone equipment, and wiring and facilities furnished by the Company to provide transmission service on the premises of a Customer are the property of the Company. The agents and employees of the Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company.
- b. If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service, and, if such service is furnished may require the Customer to install and maintain such services and may also require the Customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

C. Use of Service and Facilities (Cont'd)

2. Use of Customer Service

- a. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the Customer, the Customer's family, employees or business associates, or persons residing in the Customer's household, except as the use of the service may be extended to persons temporarily subleasing a Customer's residential premises. The Company has the right to refuse to install Customer transmission service or to permit such service to remain on premises of public or semi-public character when the instrument is so located that the public in general or patrons of the Customer may make use of the service, At such locations, however, transmission service may be installed, provided the instrument is so located that it is not accessible for public use.

3. Use of Party Line Service

- a. Applications for party line service are accepted by the Company with the understanding that each Customer will so use the service as not to interfere with an equitable proportionate use of the service by the other Customers on the same line. When the duration or number of local messages sent or received by a party line Customer is so great as to prevent an equitable proportionate use of the line by other Customers on the line, the Company shall have the right to require the Customer to contract for a higher grade of service, or to discontinue the service of the Customer in question. The Company reserves the right to limit the continuous use of a party line for a local message to five minutes.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

C. Use of Service and Facilities (Cont'd)

4. Tampering with Equipment

- a. The Company may refuse to furnish or may deny transmission service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

5. Use of Profane Language or Impersonation of Another

- a. The Company may refuse to furnish or may deny transmission service to any persons, firm or corporation who, over the facilities furnished by the Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

6. Governmental Objections to Service

- a. The Company may refuse to furnish or may discontinue transmission service to any person, firm or corporation under objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

7. Unlawful Use of Transmission Service

- a. The Company may disconnect, without advance notice:
  - 1) Any transmission service used in such a manner as to interfere unreasonably with other services, constitute abuse, fraud or tend to injuriously affect the efficiency of the Company's plant, property or service.
  - 2) Any transmission service which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

C. Use of Service and Facilities (Cont'd)

8. Connection of Automatic Dialing-Announcing Devices

- a. The Company will not knowingly permit connection to or operation over the telephone network of an automated dialing-announcing device used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party.
- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## D. Establishment and Furnishing of Service

## 1. Application for Service

- a. Applications for initial or additional services made verbally or in writing become a contract upon the establishment of the service or facility.
- b. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such changes.
- c. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for Basic Local Exchange Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- d. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

## 2. Telephone Numbers

- a. The Customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a Customer whenever it deems it advisable in the conduct of its business to do so.

## 3. Alterations

- a. The Company will be reimbursed for the costs associated with Customer requests for relocation or rearrangement of facilities located on his premises.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

D. Establishment and Furnishing of Service (Cont'd)

4. Payment for Service

- a. The Customer is required to pay all charges for exchange services and facilities and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.
- b. The Customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

- a. With the exception of Customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the Customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the Customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.

6. Unusual Installation Costs

- a. Where special conditions or special requirements of the Customer involve unusual construction or installation costs, the Customer may be required to pay a reasonable proportion of such costs.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

D. Establishment and Furnishing of Service (Cont'd)

7. Furnishing of Announcement, Answering and Recording Services

- a. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
  - 1) For purposes of identification, Customers to transmission service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
  - 2) Customers transmitting factual public announcements, such as time, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.
  - 3) Nonpublished telephone service will not be furnished for use with recorded public announcements.
  - 4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

D. Establishment and Furnishing of Service (Cont'd)

8. Inside Station Wiring - New or Existing

- a. The Company is no longer required to provide, lease, install, maintain or repair new inside station wiring or maintain or repair existing inside station wiring.
- b. The Company is responsible for making all connections at the protector or providing a facility to permit Customer connection with new inside station wiring at the demarcation point. Nothing contained herein shall require or necessitate changes or modifications to telephone utility connections with existing inside station wiring.
- c. The Company will endeavor to answer any questions concerning the installation, repair, and maintenance of new inside station wiring and the maintenance of existing inside station wiring by telephone Contact, personal contact or printed material, upon request.

9. Riser Cable Inside Building

- a. Cable entering a building but serving more than one individual Customer within that building shall not constitute existing inside station wiring. This cable shall constitute distribution cable.
- b. Where the Company has existing cable between two or more buildings on the same premises, the cable shall constitute outside plant. An individual Customer may, however, without limitation, provide cable between two or more buildings on the same premises.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

E. Telephone Directories

1. Distribution

- a. The Company will furnish to its Customers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

- a. Directories regularly furnished to Customers are the property of the Company, are loaned to Customer's only as an aid to the use of the telephone service. Customers must not deface or mutilate directories. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the Customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

F. Priority of Service

1. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

G. Foreign Central Office Service

1. Foreign central office service is exchange service furnished to a Customer in a multi-office exchange, from a central office other than the one which serves the area in which he is located.
2. Such service is not in accordance with the general plan of furnishing transmission service, and will be furnished only if facilities are available and when such service is warranted by the extenuating circumstances involved. The Company does not obligate itself to furnish this service, particularly when it involves undue expense or impairment of the service furnished the general public.
3. Mileage rates as quoted in this Tariff will be applied if Foreign Central Office Service is provided.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

H. Customer Premises Equipment (CPE)

1. Customer premises equipment is all terminal equipment normally used on the Customer's premises and owned by the Customer; or owned by the Company or some other supplier and leased to the Customer; including the terminal equipment located or held in inventory on the Customer's premises. Coin and coinless-operated public, semi-public, or pay telephone equipment is excluded.
  - a. CPE is no longer offered as a regulated part of this Company's Tariffs; however, this does not give the Customer the right to repair or maintain CPE owned by the Company without the Company's consent.
2. The Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission.
  - a. The Company will endeavor to answer any questions concerning the installation, repair and maintenance of CPE by telephone contact, personal contract, or printed material, upon request.
3. Service requirements for connection of CPE to multi-party central office access lines:
  - a. Customers on multi-party central office access lines are required to contact the Company before connecting terminal equipment to their line to ascertain the correct ringer frequency and any other information necessary to insure that service to the other Customer(s) on the line will not be interrupted.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

I. Fees or Taxes to be Billed to Customers

1. When any municipality, other political subdivision or local agency of government, imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the Customer's bill.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

J. Application of Business and Residence Rates

1. Business rates apply at the following locations:

- a. In offices, stores, factories, and all other places of a strictly business nature.
- b. In boarding houses, except as noted in this Section, offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
- c. At residence locations when the Customer has no regular business central office access line and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence central office access line service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a Customer are on the same premises and no transmission service is installed in the place of business, the business rate shall be charged for the central office access line installed in the residence.
- e. At residence locations, when an additional station or extension bell is located in a shop, office, or other place of business.
- f. In college fraternity and sorority houses.
- g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified in this Section.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

J. Application of Business and Residence Rates (Cont'd)

2. Residence rates apply at the following locations:

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the Customer does not maintain an office in the residence.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## K. Security Deposits

1. The Company may require the subscriber to provide proof of identity and reasonable credit information before service is made available or at such time when there is a suspicion of fraud. Only information related to the subscriber shall be reviewed. Provision of a Social Security number shall not be mandatory for service.
2. The Company may require a deposit:
  - a. At the time a subscriber applies for service or with five (5) days written notice within thirty (30) days after service is initiated, to guarantee payment of bills for telecommunications service; if
    - (i) The Company establishes that the subscriber has an unsatisfactory payment or credit history, or has an insufficient prior credit history upon which a credit rating may be based; or
    - (ii) The subscriber has obtained service in an unauthorized or illegal manner or interfered with the service of a telecommunications provider within the last five (5) years; or
  - b. When more than thirty (30) days have elapsed from the date service was initiated, upon five (5) days written notice, to guarantee payment of bills for telecommunications service; if
    - (i) The subscriber fails to pay an undisputed bill before the payment date for three (3) consecutive billing periods and the Company has offered an opportunity for the subscriber to select a preferred payment date prior to collecting a deposit; or
    - (ii) The subscriber has, in an unauthorized (illegal) manner, obtained or interfered with the service of the Company.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## K. Security Deposits (Cont'd)

3. The amount of the cash deposit or written guarantee shall not exceed the sum of two (2) months projected average bills, based on the subscriber's previous twelve (12) months history, if available. For purposes of establishing deposits and projecting monthly bills for new subscribers, the Company shall consider the subscriber's own anticipated usage, the subscriber's past usage patterns or usage patterns of other similar subscribers. The amount of the deposit may be adjusted if the character or usage of the subscriber's service changes.
4. The Company shall permit payment for any required residential deposit in equal installments over a period of at least two (2) months. If the Initial or additional deposit is over fifty dollars (\$50), a residential subscriber shall be permitted to make payment in equal installments over a period of at least four (4) months. At the option of the subscriber, a deposit based on long distance usage may be paid in more than four (4) installments, but the long distance provider may, at the subscriber's expense, restrict access to the long distance network. The long distance restriction(s) shall not interfere with the subscriber's ability to make calls to 911 or, where 911 is not available, to law enforcement, ambulance and fire protection numbers. The requirements of this rule shall not apply to providers requiring deposits from debtors as allowed under the Federal Bankruptcy Code.
5. The Company shall maintain a record of all deposits from subscribers, showing the name of each subscriber, the address of the premises for which the deposit is maintained, the date and amount of deposit, the date(s) and amount(s) of interest paid and the date the deposit was refunded.

When a cash security deposit or installment payment is accepted, the receipt provided by the Company or agent shall contain the following minimum information:

- a. Name of subscriber;
- b. Place payment/deposit paid;
- c. Date of payment/deposit;
- d. Amount of payment/deposit;
- e. Company's name and address;

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

K. Security Deposits (Cont'd)

6. (Cont'd)

- f. Signature and title of the Company's employee or agent receiving the payment/deposit;
- g. Current annual interest rate earned on deposit as determined by the Commission in accordance with K.S.A. 12-822 and amendments thereto. Interest payments on deposits shall be credited to the subscriber's bill or refunded at least once a year; and,
- h. Statement of the terms and conditions governing the use, retention and return of deposits, including a statement that deposits will be released upon non-delinquent payment by a subscriber for all telecommunications service for a period of twelve (12) consecutive months, and no undisputed bill was unpaid after thirty (30) days beyond due date, shall be either credited with interest to their telephone bills or, if requested, refunded.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## K. Security Deposits (Cont'd)

7. Upon disconnection of service and after determination of a final bill, the Company will refund or credit the deposit less any unpaid balance no later than the next billing cycle. Whether refunded or credited, the deposit shall include accrued simple interest at a rate not less than in accordance with K.S.A. 12-822 and amendments thereto.
8. The Company may transfer deposits from one subscriber to another subscriber only upon the written request of both subscribers. Upon disconnection of the subscriber's service at a service address, the Company may transfer the deposit to the subscriber's new active account upon oral or written request by the subscriber.
9. In lieu of a security deposit, the Company may accept a written guarantee by a qualified third party for a subscriber's service account. The amount of the written guarantee shall not be more than the deposit amount. If the subscriber's service is suspended with an arrearage owed to the Company, the forfeiture, up to the amount of the written guarantee, can be transferred to the guarantor's account and the guarantor can be disconnected for nonpayment under conditions set out in Section 2.37. The Company may require the guarantor to sign an agreement allowing it to transfer the amount of the required cash deposit to the guarantor's account. The Company shall not hold the guarantor liable for sums in excess of the written guarantee. The guarantor shall be under the same terms and conditions as a subscriber with a deposit.
10. The Company may require an advance payment in addition to a deposit. The advance payment shall be based on non-recurring connection charges for services and may include the first month recurring and subscriber's estimated usage sensitive charges. Advance payment may be collected prior to the installation of service and is applied as a credit to the bill reflecting the base charges following installation.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

L. Initial Contract Periods

1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.
3. The Company may require a contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## M. Termination of Service

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
    - a. If the initial contract period is one month, charges are due for the balance of the month in which the service is terminated.
    - b. If a directory listing has been published, charges are due to the end of the directory period with the following exceptions:
      - 1) The contract for the main service is terminated.
      - 2) The listed party moves to a new location.
      - 3) The listed party dies.

For these exceptions, charges apply to the date of termination.

  - c. For special facilities, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
2. Contracts for periods of longer than one month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the contract period or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following the termination by the original Customer. The new Customer will be bound under the terms of the contract for the unexpired portion of the contract.
3. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## N. Payment for Services and Facilities

1. The Customer shall pay for services and facilities including any FCC-approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by Consolidated Communications of Missouri Company, LLC, and service charges when billed.
2. All bills for local, toll, or miscellaneous services are due when rendered. After rendition of a bill, residence Customers shall have twenty-one (21) days and business Customers shall have fifteen (15) days to pay the charges stated.
3. Bill Payment Options

Customers may pay their bill by using the following options:

- o mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- o making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- o making on-line payments via the Customer's banking institution or other non-Company payment application or agent;
- o making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system

When customers choose to make a payment via the phone either through a live agent of the Company or via the Company's automated IVR system, the customer will be charged a Convenience Fee charge of \$4.95 per transaction.

## O. Discontinuance and Restoration of Service

1. The Company may suspend/disconnect, initiate toll blocking or refuse service for any of the following reasons:
  - a. The subscriber requests it;
  - b. The service has been abandoned by the subscriber;
  - c. The subscriber violates any rule of the Company, and such violation adversely affects the safety of the subscriber or other persons or the integrity of the telecommunications system;
  - d. A dangerous condition exists on the subscriber's premises;

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

O. Discontinuance and Restoration of Service (Cont'd)

1. The Company may suspend/disconnect, initiate toll blocking or refuse service for any of the following reasons: (Cont'd)
  - e. The subscriber obtains or attempts to obtain any telecommunications service through any fraudulent means with the intent to avoid payment, in whole or in part., of the normal charge for such service;
  - f. The Company can reasonably show that the subscriber misrepresented his or her identity for the purpose of obtaining telecommunications service;
  - g. The subscriber refuses to grant Company's personnel access, during normal working hours, to telecommunications equipment installed upon the premises of the subscriber for the purpose of inspection, maintenance or replacement;
  - h. Non-payment of subscriber's bill except as outlined in Section 2.0.2.;
  - i. The subscriber fails to provide requested credit information prior to establishment, or within the first thirty (30) days of service; or if the subscriber fails to provide a security deposit or written guarantee, as set forth in Section 2.K; or,
  - j. Acts of the subscriber or other Customers at the service address are such as to indicate an act or intention to deceive, mislead, misrepresent, or defraud the Company, regardless of the class of service involved.

(M) Information now located on this page was previously located in Section 2, Sheet 26

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## O. Discontinuance and Restoration of Service (Cont'd)

2. The Company may not suspend or disconnect service for any of the following reasons:
  - a. The failure of the subscriber to pay for concurrent residential service received at a separate residence or concurrent business location service received at a separate business; however, the Company may transfer an unpaid residential balance(s) to the subscriber's remaining residential account(s) or an unpaid business balance(s) to the subscriber's remaining business account(s).
  - b. The failure of the subscriber to pay for a different class of service (business or residential) received at the same location, unless the usage of the remaining service substantially increases; however, the Company may transfer the unpaid balance(s) to the subscriber's remaining account(s) at the same location.
  - c. The failure of a subscriber to pay a bill that is in dispute; provided that the subscriber has paid the undisputed portion of the bill,
  - d. The failure of a subscriber to pay an unpaid balance that is no longer collectible under state or federal law, except that:
    - (i) If the relevant statute of limitations has run, the Company may suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with the Company for prior service if the Company has pursued recovery of the debt through the court system.
    - (ii) If the relevant statute of limitations has run, the Company may, for a period of years after the expiration of the statute of limitations, suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with the Company for prior service if the Company has made reasonable, verifiable, documented collection efforts during the running of the statute of limitations.
  - e. The failure of a subscriber to pay for non-deniable charges.
  - f. A subscriber files for bankruptcy, except as permitted under the United States Bankruptcy Code, 11 V.S.C.A. §366.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## O. Discontinuance and Restoration of Service (Cont'd)

3. Restrictions to Suspending/Disconnecting Service. Except for suspension/disconnection pursuant to Sections 2.0.1 a-g, i, and j, the Company shall not suspend/disconnect local service unless:
  - a. At the time of the proposed suspension/disconnection, the Company's office or personnel identified in the notices given pursuant to Section 2.0.5 remain available to the subscriber for one hour after the suspension/disconnection and on the day following suspension/ disconnection so that the subscriber may prevent suspension/disconnection or obtain reconnection, and
  - b. The procedures required by Section 2.0.6 are followed.
4. Suspension/ Disconnection in Special Circumstances.
  - a. Service may not be suspended/disconnected if a residential subscriber notifies the Company and establishes that:
    - (i) Suspension/disconnection would be especially dangerous to the safety or health of the subscriber, resident member of the subscriber's family or other permanent resident of the premises where service is rendered, and
    - (ii) Such subscriber is unable to pay for such service in accordance with the requirements of the Company's billing or is able to pay for such service only in installments. The Company shall either allow payment in reasonable installments or postpone suspension/disconnection of service for at least twenty-one (21) days so that the subscriber may make arrangements for reasonable installment payments.
  - b. In determining whether suspension/disconnection would be especially dangerous to health, consideration shall be given to the subscriber's (or other resident's) medical condition, age or disability. The Company may require the subscriber to provide medical provider's written certification of medical condition.
  - c. The Company may restrict access to the long distance network during the period of postponement or installment payments.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## O. Discontinuance and Restoration of Service (Cont'd)

## 5. Notice of Suspension/Disconnection of Service:

- a. Time Requirement. The Company shall give the subscriber seven (7) calendar days written notice from the date the suspension/disconnection notice is deposited in the U.S. mail before suspending/disconnecting service. Suspension/disconnection may be immediate if it is at subscriber request or abandonment, involves a dangerous condition, adversely affects the safety of the subscribers or other persons, or involves unauthorized interference with or fraudulent use of services. See Section 2.0.1 a-g, i, and j.
- b. Delivery of Notice. Service suspension/disconnection notices shall be mailed separately from bills, information or advertising, and shall be sent to the Customer of record. Service of notice by mail is complete after being deposited by the carrier in the U.S. mail. The Company shall maintain an accurate record of the date of mailing and the suspension/disconnection effective dates.
- c. Notice Information Requirements. The suspension/disconnection notice shall contain the following information:
  - (i) The name, billing address and account number(s) of the subscriber being suspended.
  - (ii) A clear and concise statement of the reason for the proposed suspension disconnection of service and terms under which suspension/disconnection may be avoided.
  - (iii) The date and time by which payment is required to avoid suspension/disconnection.
  - (iv) A clear and concise explanation of the charges and conditions for reconnection of service.
  - (v) A statement that suspension/disconnection may be postponed or avoided if the subscriber makes payment arrangements with the Company for moneys not in dispute.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

O. Discontinuance and Restoration of Service (Cont'd)

5. Notice of Suspension/Disconnection of Service:

c. Notice Information Requirements

- (vi) A clear concise statement to apprise the subscriber of the availability of an administrative procedure that may be utilized in the event of a bona fide dispute or under other circumstances, such as provided in Section 2.0.7. The address, telephone number and name of Company's office or personnel empowered to review disputed bills, rectify errors and prevent suspension/disconnection, shall be clearly set forth. The notice shall state that the subscriber may talk with an employee of the Company and may present his or her reasons for disputing a bill, requesting payment arrangements or requesting a postponement of suspension/disconnection. The notice shall also contain the telephone number of the Commission's Consumer Protection Office.

6. Restoration of Service

a. Upon the subscriber's request, the Company shall promptly restore service when:

- (i) the cause of suspension of service has been eliminated; or
- (ii) satisfactory payment arrangements have been made.

b. At all times, every reasonable effort shall be made to restore service on the same day the cause of the suspension has been remedied, and in any event, restoration shall be ordered no later than the next business day after the day the subscriber requests restoration of service.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

O. Discontinuance and Restoration of Service (Cont'd)

7. Disputes

- a. Notice/Time Frame, A subscriber must advise the Company, within 90 days of the billing date and prior to the date of the proposed suspension/disconnection of service that all or any part of any bill is in dispute. A subscriber may advise a provider that a bill is in dispute in any reasonable manner such as by written notice, in person or by a telephone call directed to the appropriate provider's personnel.
- b. Company Responsibilities, Upon receiving notice of the dispute, the Company shall:
  - (i) Immediately record the date, time and place the complaint is made.
  - (ii) Postpone suspension/disconnection until a full investigation is completed and the dispute is found to be invalid.
  - (iii) Investigate the dispute promptly and completely.
  - (iv) Attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.
- c. Non-resolved Dispute. In the event a dispute is not resolved to the satisfaction of the subscriber after full investigation, and the Company intends to proceed with suspension/disconnection the Company shall advise the subscriber of formal and informal procedures available before the Corporation Commission of the State of Kansas. The Company may then suspend/disconnect service once proper notice of suspension/disconnection has been provided to the subscriber.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

P. Construction, Installation and Maintenance Charges

1. General

- a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example;
  - 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
  - 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
  - 3) The Customer's location requires the use of costly private right-of-way.
- b. Title to all construction, provided wholly or partly at a Customer's expense, is vested in the Company.
- c. Construction charges will include materials, contract services, and loaded labor. The Customer is required to bear unusual maintenance costs for special construction.
  - 1) Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.
- d. The Company will provide an estimate of actual charges to the Customer prior to the start of construction.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

P. Construction, Installation and Maintenance Charges (Cont'd)

1. General (Cont'd)

- e. When attachments are made to poles of other companies, in lieu of providing construction for which the Customer would be charged under the provisions hereof, the cost to the Company for such attachments are borne by the Customer.
- f. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Company.
- g. Construction charges will not apply to the Customer's station installation which includes the aerial drop which extends from the last pole to the demarcation point.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

P. Construction, Installation and Maintenance Charges (Cont'd)

2. Installation of Facilities Within Subdivisions Shall be Installed Underground

- a. The following definitions are used with regard to facilities constructed and owned by the Company in subdivisions:
  - 1) Applicant. The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.
  - 2) Building. A single structure roofed and enclosed with exterior walls, built for permanent use, erected, frames of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (definition excludes mobile homes).
  - 3) Subdivision. A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.
- b. The Company upon receipt of the applicant's proper application will install underground facilities with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground facilities will be at no charge except where a charge is permitted in this Section of the Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

P. Construction, Installation and Maintenance Charges (Cont'd)

2. Installation of Facilities Within Subdivisions Shall be Installed Underground

c. Rights-of-Way and Easements

- 1) Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground facilities along public streets, roads, and highways which the company has the legal right to occupy, and on public land and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.
- 2) Rights-of-Way and easements, within the subdivision, satisfactory to the Company, must be provided by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must, by the applicant, at no charge to the Company, be cleared of trees, tree stumps, and other obstructions and be graded to within six inches of final grade. Such clearance and grading must be maintained by the applicant during construction by the Company.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

P. Construction, Installation and Maintenance Charges (Cont'd)

2. Installation of Facilities Within Subdivisions Shall be Installed Underground (Cont'd)

d. Advances by the Applicant

- 1) Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require a reasonable advancement for the construction from the applicant before construction is commenced, to guarantee performance.
- 2) Where the subdivision is developed in a uniform manner so that the Company may restrict the construction of its underground telephone distribution system to a section or sections in which buildings or multiple-occupancy buildings are being constructed, the Company may not require an advance.
- 3) If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- 4) Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate construction account.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

P. Construction, Installation and Maintenance Charges (Cont'd)

2. Installation of Facilities Within Subdivisions Shall be Installed Underground (Cont'd)

e. Temporary Facilities

- 1) Temporary facilities may be installed to provide service, when necessary, for a maximum period of one year.
- 2) When it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

f. Special Conditions

- 1) In circumstances, where the application of these rules appears impracticable or unjust to the applicant or the Company, or discriminatory to other Customers, e.g., difficult rock conditions, the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## P. Construction, Installation and Maintenance Charges (Cont'd)

## 3. Special Type of Construction

- a. When underground service connections are desired by Customers as initial installation in places where aerial drop wires would ordinarily be used to reach the Customer's premises, or when aerial facilities are used to provide service or channels to a Customer and subsequently the Customer desires that such facilities be placed underground, the following regulations apply:
  - 1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the Customer and in addition, the Customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.
  - 2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
  - 3) Where conductors are laid in a trench, the trench shall be construction and backfilled by or at the expense of the Customer. In addition, the Customer shall pay the cost of the conductors, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or is) required to furnish the same service.
  - 4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacement of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the Customer or his representative will be made only at the Customer's expense.
  - 5) Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

Q. Reserved For Future Use

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

R. Business Services

1. Business Services are those services which are described in the General and Local Exchange Service Tariff of Consolidated Communications of Missouri Company, LLC. The Company offers these services to business Customers in accordance with the rules and regulations specified in the General and Local Exchange Tariff of Consolidated Communications of Missouri Company, LLC and approved by the Missouri Public Service Commission. The Business rules and regulations concur with the residential rules and regulations provided in the previous sections except that settlement agreements will only be offered to business accounts at the Company's discretion.
2. The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its Customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 2 – RULES AND REGULATIONS (CONT'D)

## S. Contents of a Bill

Each telephone bill issued to a Customer shall contain the following information:

1. Billing period and due date
2. Itemized Services, Service Changes and Charges. Upon an initiation or change of service each service and its corresponding recurring and non-recurring charge to which the Customer of record subscribes shall be accompanied by a brief, clear, plain language description. Packaged or bundled service shall be itemized on the bill by package or bundle name. A detailed listing of each service provided in the package or bundle shall be provided to the subscriber either on the bill in the next billing cycle or by separate mailing. All service changes must be included in the subscriber's bill for the next billing cycle. Service changes may be accomplished through electronic means to the subscriber if the subscriber has authorized this form of communication. Additionally, each long distance call shall be itemized and include the date, destination city and telephone number called. Details of calls included in block of time and unlimited calling plans are excluded from this itemization requirement; however, itemized call detail associated with block of time plans must be available to the subscriber upon request at no additional charge.
3. Government Taxes, Fees and Surcharges. Any federal, state, local government and or regulatory taxes, fees and/or surcharges, shall be itemized on a subscriber's bill and shall be clearly identified. Current examples of such federal charges include: Subscriber Line Charge, Federal Universal Service Fund, Local Number Portability, and Federal Tax. Current examples of such state and local governmental charges include; city and county taxes, city franchise fee, Kansas Universal Service Fund and 911 taxes and fees. The Subscriber Line Charge cannot exceed the rate permitted by law. Only those taxes, fees and surcharges authorized by federal, state and/or local governments may be itemized in this section of the bill. Any other fees and surcharges must be clearly distinguished in another section of the bill.
4. Total Current Charges. The total amount (the sum of b and c above, along with any additional Company surcharges) due for service in the current billing period.
5. Unpaid Balance Due Charges. Amount from previous billing that remains unpaid at the time the new bill is prepared.
6. Adjustments and Credits. The amount of any adjustments or credits.
7. Total Due. The total amount due.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 2 – RULES AND REGULATIONS (CONT'D)

S. Contents of a Bill (Cont'd)

8. Contact Information. An address and toll-free telephone number to which a subscriber or Customer may inquire regarding services must be clearly placed on the bill. In addition, if the Company supplies billing for a third party long distance provider, the name of the local long distance service provider and the primary interexchange carrier must be placed on the bill.
9. Notice of Late Payment Charge. If the Company assesses late payment charges, each bill must include the amount of the late payment charge.
10. Returned Check Charge. The returned check charge shall not be greater than allowed by K.S.A. 60-2610, and amendments thereto.
11. Deniable and Non-Deniable Charges. Charges that are non-deniable shall be designated clearly and separately from the charges for local telephone services. The Company will clearly and conspicuously identify that non-payment of non-deniable charges will not result in the disconnection of basic local service. The charge for a bundle or package of services that contains basic local service shall be considered a deniable charge. Special charges for services such as the sale of merchandise, inside wire maintenance plans, directory advertising, etc. can also be included on the Customer's bill; however, failure to pay these non-deniable special service charges shall not be justifiable cause to suspend/disconnect local service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 3 – DEFINITIONS (CONT'D)

TABLE OF CONTENTS

	<u>Sheet</u>
Definitions	2

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 3 – DEFINITIONS (CONT'D)

Access Line - The termination of a central office line on a Customer's premises, usually at a protector.

Acoustical Connection - A connecting arrangement without electrical connections that permits transmission of sound between a telephone instrument and Customer-provided equipment.

Additional Listing - Any listing of a name or other authorized information in connection with a Customer's telephone number in addition to that which he is entitled in connection with his regular service.

Application - A request made orally or in writing for telephone service.

Authorized User - A person, firm or corporation (other than the Customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

Base Rate - A rate for urban grades of exchange service available to Customers located within a Base Rate Area.

Base Rate Area - That portion of the exchange area surrounding and including the Central Office or offices or exchange rate center, within which urban classes of exchange service are offered.

Basic Local Telecommunications Service - Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:

- a) Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
- b) Assistance programs for installation of, or access to, basic local disable Customers or both, including, but not limited to, lifeline services for low-income Customers or dual-party relay service for the hearing impaired and speech impaired;
- c) Access to local emergency services including, but not limited to, 911 service established by local authorities;
- d) Access to basic local operator services;
- e) Access to basic local directory assistance;
- f) Standard intercept service,
- g) Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission; and
- h) One standard white pages directory listing.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 3 – DEFINITIONS (CONT'D)

Business Service - Telephone service furnished to Customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting Customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line - A circuit directly connecting an individual or party-line main station, PBX switchboard, or an intercommunicating system with a central office.

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the Customer such as business, residence, public or semipublic service.

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between Customer-provided terminal equipment or company stations.

Company - Consolidated Communications of Missouri Company, LLC.

(T)

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 3 – DEFINITIONS (CONT'D)

Continuous Property - The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others.

Contract - The agreement between a Customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cost - The cost of labor and materials, which include appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - Any individual that accepts financial and other responsibilities in exchange for telecommunications service.

Customer Owned Pay Telephone Service - Customer provided, Customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a Customer.

Customer Provision - Customer purchase or lease of Customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Delinquent Account - An account which has undisputed charges that are not paid in full by the due date.

Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or Customer-provided new inside station wiring becomes dedicated to an individual Customer's use. For an individual Customer dwelling, this point of connection will generally be the modular jack incorporated into the Customer side of the Network Interface Device (NID). The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 3 – DEFINITIONS (CONT'D)

Dial Switching Equipment - A unit of electromechanical or electronic switching equipment used in a central office or in connection with a PBX system.

Direct Electrical Connection - The physical connection of the electrical conductors in the communications path.

Directory Listing - A publication in the Company's alphabetical directory of information relative to a Customer's name or other identification and telephone number.

Disconnect Notice - The written notice sent to a Customer following billing notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

Drop Wire - That portion of a circuit between the pole line or cable distributing box and the point of demarcation on or at the building in which the station or switchboard is located.

Due Notice - See "Disconnect Notice".

Exchange - A geographical area established for the administration of telephone service in a specified area, called the "exchange area", which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

Exchange Area - The territory served by an exchange.

Exchange Line - Any circuit connecting an exchange station with a central office.

Exchange Service - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange facilities are used to establish and maintain connection between an exchange and the other telephone plant and facilities in connection with long-distance calls or Extended Area Service calls.

Exchange Station - A station connected with a central office of the Company over its own lines.

Extended Area Service - Interexchange telephone service furnished at a flat rate between two or more exchange areas.

Extra Listing - See "Additional Listings".

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 3 – DEFINITIONS (CONT'D)

Foreign Attachment - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

Foreign Central Office - Any central office other than that which serves the area in which the Customer is located.

Foreign Equipment - See "Foreign Attachment".

Foreign Exchange Line Mileage - The measurement applying to that portion of a central office line connecting a Customer with a foreign central office, from the common boundary line to the Customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

Foreign Exchange Service - Telephone exchange service furnished to a Customer through a central office of an exchange other than the exchange regularly serving the area in which the Customer is located.

Grade of Service - The term used in describing exchange service with respect to the number of parties served on a telephone line.

Harm - Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the Customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

Individual Line - An exchange line designed for the connection of a telephone set.

Inductive Connection - Electromagnetic coupling between Customer-provided equipment and Company equipment by means of mutual inductance between an inductor in the Company equipment and a Customer-provided inductor external to the Company equipment.

Initial Service Period - The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment whether or not retained by the Customer for such minimum length of time.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 3 – DEFINITIONS (CONT'D)

Installation Charge - A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically excepted.

Intercommunicating System - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

Interconnection - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, Customer-provided equipment.

Limited Service - Service which is limited to existing service at existing locations.

Line Construction Charges - The charges applied for additions to existing central office line facilities outside a Base Rate Area to provide service to business or residence Customers.

Line Extension - A circuit extending from a main terminal to an auxiliary terminal such as a line from a PBX switchboard to a telephone set or to a key.

Line Extension Mileage - The charges made for off-premises circuit extending from the main terminal.

Line Finder - See "Switch".

Local Calling Scope (LCS) - A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas. See Extended Area Service.

Local Channel - That portion of a channel which connects a station to an interexchange channel or channel connecting two or more stations within an exchange area.

Local Exchange Service - Telephone communications within a local service area in accordance with the provisions of the Company's Tariffs.

Local Message - A completed communication between Customers' stations located within the same exchange area or local service area.

Local Calling Service Area - The area throughout which communication service is rendered to a Customer or users without the application of toll charges.

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GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 3 – DEFINITIONS (CONT'D)

Long Distance Measure - See "Toll Message".

Long Distance Service - That part of the total telephone service provided by the Company which is furnished between Customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Main Terminal - The termination of a central office line on a Customer's premises, usually at a protector.

Message - A completed Customer call.

Mileage - The measurement upon which charges are computed for Foreign Exchange, extension and private lines.

Minimum Contract Period - The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment whether or not retained by the Customer for such minimum length of time.

Mobile Telephone Service - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Multiparty Line - A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

Network Access Point - A connector, outlet, or wiring termination on a Customer's premises which affords connection to the network services of the Company.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Network Interface Device (NID) - A device wired between the telecommunications protector and the inside wiring to isolate the Customer's equipment from the network.

Nonrecurring Charge - A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

Notice - See "Disconnect Notice".

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 3 – DEFINITIONS (CONT'D)

NRC - See "Nonrecurring Charge" or "Service Charge".

Party Line - An exchange line designed for the connection of more than one line termination with the central office. (See also "Multiparty Line")

Point of Demarcation - See "Demarcation Point".

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the Customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the Customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange" or "Private Branch Exchange System" is an arrangement of equipment consisting of a switchboard or switching equipment situated on a Customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Qualifying Low-Income Customer - A qualifying low-income Customer is one who participates in one of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or Low-Income Home Energy Assistance Program.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Rendition of a Bill - The date a bill is mailed, posted electronically or otherwise sent to a Customer.

Residence Service - Telephone service furnished to Customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to Customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of Customers to be served by the same central office line.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 3 – DEFINITIONS (CONT'D)

Selector - See "Switch".

Service Charge - The nonrecurring charge a Customer is required to pay for establishing telephone service or subsequent modification of that service.

Station - Specific identifying number associated with a location on a communications system.

Subscriber - See "Customer".

Suburban Area - The territory surrounding the Base Rate Area in which suburban and rural services are furnished and in which urban classes of service are furnished at established rates.

Supplemental Facilities or Services - Services or facilities other than primary service.

Switch - A unit of dial switching equipment which provides interconnection between station lines or trunks.

Tariff - The schedule of rates and charges, rules and regulations adopted and filed by the Company and approved by the Missouri Public Service Commission.

Telecommunications Service Priority (TSP System) - The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. NSEP telecommunications services are defined by the Federal Communications Commission (FCC) as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. The TSP System applies only to NSEP services and provides the Company with a guide to the sequence in which services are to be provisioned and/or restored.

Regulations, rates and charges for TSP System Service are set forth in the Company's Tariff Facilities for Intrastate Access.

Telephone Company - See "Company".

Telephone Set - A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 3 – DEFINITIONS (CONT'D)

Terminal Equipment - Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a Customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.

Termination Charge - A charge applied under certain conditions when a contract for service is terminated by the Customer before the expiration of the minimum contract period.

Toll Blocking - Toll blocking is a service that lets Customers elect not to allow the completion of outgoing toll calls, excluding 8XX IN-WATS calls, from their access line.

Toll Service - Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between Customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Line - A circuit over which Customers' messages are sent between two central offices or between a central office and a PBX system.

Underground Service Connection - A Customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Wide Area Telecommunications Service (WATS) - The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 4 – LOCAL EXCHANGE SERVICE

## TABLE OF CONTENTS

	<u>Sheet</u>
General	1
Taxes	1
Rate Grouping	1
Schedules of Local Exchange Monthly Rates	2
Extended Area Service (EAS)	2
Rates	4
Local Exchange Service Offering	5
Lifeline Service Program	6
Business Access Lines - Term and Volume Discounts.	8



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

A. General

1. The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this Tariff.

B. Taxes

1. Applicable taxes levied by Federal, State, County and local taxing authorities are in addition to the rates set forth in this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

## C. Rate Grouping

## 1. Schedule "A"

- a. Exchanges are placed in rate groups according to specific central office access line parameters on the basis of the number of lines accessible in the exchange area. The number of central office access lines to which the exchange area has extended area service is not taken into consideration for rate grouping.

2. The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service Tariffs and also all access lines associated with the following:

Semi-Public Service  
Public Telephone Service  
Centrex Service  
Customer Owned Pay Telephone Service  
Employee Telephone Service  
FX (Dial Tone End) Service  
Mobile Telephone Units

3. When the number of central office access lines in an exchange service area increases or decreases by growth or loss of central office access lines so that the number of central office access lines in the local calling area exceeds the maximum central office access line number or falls below the minimum central office access line number by as many as 10 stations, the Rate Group in which the exchange is placed and such central office access line count position continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedure set forth in paragraph 4. below.

4. When an exchange area is to be moved from one Rate Group to another in accordance with the circumstances stated in paragraph 3 above, the change will be affected by:

- a. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

C. Rate Grouping (Cont'd)

4. (Cont'd)

- b. Notice of the change by letter to the Kansas Corporation Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised Tariff sheets.
- c. The new local service rates as set forth in the revised Tariff sheets referred to in b. above will be made effective on the first billing date after acceptance of the filing by the Kansas Corporation Commission.

- 5. Specific classes and grades of service available in each exchange is governed by the Local Exchange Service Offerings sheets.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

D. Schedules of Local Exchange Monthly Rates

1. The schedules of Local Exchange Rate Components, by class and grade of service shown later in this Section are described herein:
  - a. Schedule "A" includes exchanges in which the minimum classes and grades of service offered are:

Within the Base Rate Area - business one-party and

Outside the Base Rate Area - rural business and residence service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

E. Extended Area Service

1. In exchanges which have Extended Area Service, additive rates are applicable. EAS additive rates are in addition to the Local Exchange Monthly Rate Group Rates and are quoted on the Exchange Listings sheets, where applicable.
2. Discontinuance of EAS
  - a. The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:
    - 1) Company has received petition or petitions representing at least 20% of the Customers from one of the affected exchanges or at least 10% of the Customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.
    - 2) A minimum of 50% of the combined total Customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total Customers in the affected exchanges voting, must vote to discontinue such service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

## F. Rates

1. The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).<sup>1</sup>
2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.
3. Local Exchange Access Line Monthly Rate Schedule "A"

Business Access Line	\$22.50*
Residence Access Line	\$22.50 <b>(I)</b>

\* See Section 4, Sheet 8 for term and volume discounts.

<sup>1</sup> Local exchange access line monthly rates include touch calling service. Line hunting service is available at no additional monthly charge; however, appropriate service charges apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

Lifeline Service Program

A. General

The Lifeline Service Program (Lifeline) is a program designated to maintain universal service by providing a reduction in the price of certain service, as determined by the FCC, to qualifying Customers.

1. Federal – the amount of federal credit provided to eligible subscribers will be the maximum amount authorized by the FCC and will be applied to qualifying service as determined by the FCC.
2. Kansas – the amount of Kansas credit provided to eligible subscribers will be the maximum amount authorized by the KCC and will be applied to qualifying service as determined by the KCC.
3. In no event shall any service rate be reduced below zero as a result of applying any Lifeline credit.
4. Reserved for Future Use.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

Lifeline Service Program (Cont'd)

B. Initial Eligibility, Continued Re-Certification, De-Enrollment

1. Initial and continuing eligibility for receipt of the federal and state Lifeline credit shall be the programs and income levels established by the FCC and will be provided on a “one credit per residential premise or dwelling place” basis.
2. Continued re-certification of eligibility for the receipt of the federal and state Lifeline credit shall be as established by the FCC in 47 C.F.R. §54.410(f) and amendments thereto.
3. De-enrollment in the Lifeline program shall be as established by the FCC in 47 C.F.R. §54.405(e).



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

## Business Access Line - Term and Volume Discounts

- A. Business Service Customers that commit to certain volume (access lines) amounts and length of service (term) periods will be provided a discount on the normal monthly local exchange access line rates, as contained in Section 4 Sheet 4 of this Tariff, according to the table below.
- B. The discounts offered pursuant to this Section will be applicable to all Business Service One-Party, PBX Trunk, and Key Line Customers in all rate groups.
- C. The feature packs listed in Part E below can only be used in conjunction with Business Access Lines purchased pursuant to this Section.
- D. Rates - The following discounts are stated in terms of the percentage reduction in the normal monthly local exchange access line rates.

<u>Volume</u>	<u>1yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 4 – LOCAL EXCHANGE SERVICE (CONT'D)

Business Access Line - Term and Volume Discounts (Cont'd)

- E. The following Feature Packs can be added to any and all access lines in the volume/term discount plan:
- 1) Feature Pack A - \$12.50 per month per line
    - Includes Call Forwarding, Calling Name/Number Identification, Three Way Calling, and Voice Mail-Basic\*.
  - 2) Feature Pack B - \$16.50 per month per line
    - Includes Call Forwarding, Calling Name/Number Identification, Three Way Calling, and Voice Mail-Premium\*.
- F. All rules, regulations, fees and surcharges normally applicable to the discounted Business Services apply. Local and state additional charges, taxes, surcharges and other charges are not discounted under this section.
- G. Termination Charges may be applicable to Customers terminating eligible Business Services provided under this section prior to the expiration of the service term, Such charges will be in an amount not to exceed the monthly recurring charge for the services for the months remaining on the original or renewal term.
- \* Denotes non-regulated service

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 5– SERVICES CHARGES

TABLE OF CONTENTS

	<u>Sheet</u>
General	2
Application of Service Charges	3
Rates and Charges	5
Special Promotions	6
Customer-Provided Equipment and Inside Wire	7

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 5 – SERVICE CHARGES (CONT'D)

## A. General

1. Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a Customer:
  - a. Service Connections. New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premises.
  - b. Inside Moves. Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same Customer, where there is no interruption of the service other than is incident to the work involved.
  - c. Changes. Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
  - d. Restoral Charge. Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.
2. Service Charges apply in addition to all other rates and charges.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the Customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.
4. Payment of Service Charges
  - a. Payment of Service Charges for the establishment of service may be required prior to the establishment of service.
  - b. Residence Service Charges may be billed in equal amounts over periods not exceeding four (4) months. Only one such arrangement at any one time will be provided.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 5 – SERVICE CHARGES (CONT'D)

## B. Application of Service Charges

## 1. Service Ordering Charge

- a. The Service Ordering Charge is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each Customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or record change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises,
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a Customer's premises.

## 2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a Customer prior to discontinuance by another Customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the Customer.
- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the Customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 5 – SERVICE CHARGES (CONT'D)

B. Application of Service Charges (Cont'd)

3. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

4. [Reserved for Future Use]

5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address change.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Service established at an interim location nor to the subsequent reestablishment of service at the same or another location, due to the destruction of the Customer's premises by a natural disaster, flood or other acts of God.
- g. Calling Card requests.
- h. Legal name changes.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 5 – SERVICE CHARGES (CONT'D)

## C. Rates and Charges

			Nonrecurring Charge	
		<u>GSEC</u>	<u>Business</u>	<u>Residence</u>
1.	Service Ordering Charge			
	a. Initial	NSOI	\$25.00	\$13.00
	b. Subsequent	NSOS	\$9.00	\$4.00
2.	Line Connection Charge	NLC	\$14.00	\$7.60
3.	Semi-Public Telephone Installation Charge	PCSPNRC	\$100.00	\$--
4.	Restoral Charge	--	\$23.00	\$11.60

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 5 – SERVICE CHARGES (CONT'D)

## D. Special Promotions

1. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide vertical services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

- a. Consolidated Communications of Missouri Company, LLC requests a waiver of Service Charges for vertical services.

2. In conjunction with the Company's schedule of central office conversions, Consolidated Communications of Missouri Company, LLC will conduct a special promotion limited to the following exchanges:

Exchange(s)

W. Cleveland W. Drexel

This special promotion will waive Service Charges associated with vertical services for residence and business Customers for a period of ninety (90) days following the conversion of the central office.

3. Conditions

- a. The Service Charge Waiver will apply only one time per Customer for each service, in any given wire center prefix during the course of the promotional period.
  - b. For existing Customers (subsequent orders) subscribing to vertical services the Subsequent Service Order Charge is waived.
  - c. Any other service charge incurred while establishing the service will be borne by the Customer.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 5 – SERVICE CHARGES (CONT'D)

## F. Customer-Provided Equipment and Inside Wire

## 1. General

- a. Customer-provided equipment and/or inside wire may be connected at the Customer's premises to facilities of the Company for use with exchange access service in compliance with FCC regulations.
- b. Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.
- c. The Rules and Regulations contained in this Tariff apply when the Customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.
- d. Responsibility of the Customer (New Installations)
  - 1) A Customer desiring to connect Customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally and followed by written application prior to the desired in-service date and shall include the following:
    - a) The type of manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
    - b) The number of main terminals to be connected.
  - 2) Upon notification from the Company that the Customer-provided equipment or inside wire is causing or is likely to cause harm, the Customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
  - 3) The Customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, service charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 5 – SERVICE CHARGES (CONT'D)

F. Customer-Provided Equipment and Inside Wire (Cont'd)

1. General (Cont'd)

d. Responsibility of the Customer (New Installations) (Cont'd)

- 4) A Customer must subscribe to, and be capable of providing operation for, sufficient quantities of main terminals to provide adequate access to his Customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
- 5) The Customer must provide all of the terminal equipment and/or inside wire on the Customer's side of the point of demarcation between Company owned equipment and Customer-provided equipment.
- 6) Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
  - a) For purposes of identification, Customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
  - b) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
  - c) Nonpublished telephone service will not be furnished for use with recorded public announcements.
  - d) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 5 – SERVICE CHARGES (CONT'D)

F. Customer-Provided Equipment and Inside Wire (Cont'd)

1. General (Cont'd)

e. Responsibility of the Company

1. The Company shall not be responsible to the Customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any Customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a Customer in advance of changes in technical criteria, operations or procedures which might affect Customer- provided equipment or systems.
- 2) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications systems, equipment, or inside wire.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 5 – SERVICE CHARGES (CONT'D)

## F. Customer-Provided Equipment and Inside Wire (Cont'd)

## 2. Maintenance of Service Charge

- a. The following charge is applicable for time spent by a Company employee when it is determined that the service difficulty or trouble report results from Customer-provided terminal equipment and/or communications systems and/or inside wire connected or arranged for connection to Company facilities. Normal working hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, holidays excepted.

Nonrecurring Charge

1) In or out of Base Rate Area, per occurrence \$25.00

- b. The above charge is in addition to all other rates and charges billed to the Customer for other services and equipment.
- c. The above mentioned charge will be waived for Customers who have not been equipped with a network interface jack and who have not been instructed on how to use the network interface jack to isolate their own trouble.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 6 – CUSTOM CALLING SERVICES

TABLE OF CONTENTS

	<u>Sheet</u>
Remote Call Forwarding (RCF)	2
Vertical Services	5

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

Remote Call Forwarding Services

A. General

1. Remote Call Forwarding (RCF) Services allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number. The RCF Customer is the called party who receives the automatically forwarded call.
2. The telephone number equipped for RCF Services is hereinafter to as an RCF number.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## Remote Call Forwarding Services (Cont'd)

## B. Conditions

1. RCF Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide RCF Service.
2. The RCF Customer and the RCF number must be located either within the same local exchange, or the RCF Customer must be located beyond the local calling area of the RCF number. The RCF number may not terminate in an exchange which is an EAS point of its local exchange.
3. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
4. RFC Service is not suitable or satisfactory transmission of data.
5. RCF Service is not offered when the answering location for a forwarded call is a coin/coinless station.
6. The Call Forwarding feature of Vertical Services will not be offered as a feature at the answering location.
7. The Company will not provide identification of the calling party number to the RCF Customer.
8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the Customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Services is three months.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## C. Rates and Charges

1. The following rates apply for the RCF feature only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	Monthly Rate	
	<u>Business</u>	<u>Residence</u>
a. Remote Call Forwarding Service, when both the RCF number and the RCF Customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$16.00	\$16.00

2. For that portion of the call between the calling party and the RCF number:
  - a. The calling party is responsible for payment of the applicable charges to call the RCF number.
  - b. On collect calls, the RCF Customer is responsible for payment of the applicable charges If the answering location accepts the forwarded call.
3. For the portion of the call between RCF number and the answering location:
  - a. The RCF Customer Is responsible for payment of applicable intrastate or interstate Customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person and collect calls, even though they may not be accepted at the answering location.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

Vertical Services

A. General

1. Vertical Services consist of one or more of the following features which provide special kinds of Customer controlled or prearranged and fixed communications features on individual access lines. Vertical Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:
  - a. These services may be provided only in conjunction with individual line residence and business services and some multiline services. Party line Customers, PBX Customers, Semi-public and Public Telephone Services are excluded from Vertical Services.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions

1. Automatic Busy Redial - is an arrangement which permits the Customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The Customer is then given an indication that the network attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the Customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.
2. Automatic Call Return - allows a Customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The Customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/Idle status of both parties until both lines are found idle, the Customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.
3. Call Block - allows a Customer to block Incoming calls from a maximum of 12 telephone numbers. The Customer also can block incoming calls placed from the last calling number even if the number is unknown to the Customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

4. Call Forwarding - permits the Customer to have all incoming calls to his line automatically transferred to another dialable telephone number, while this service feature is activated. Where a toll message charge is applicable to a call between the Customer's telephone and the telephone number to which calls are to be forwarded, such charges will be billed to the Call Forwarding Customer. Call Forwarding may be arranged for:

- a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the Customer. In the event of an interruption in "fixed" Call Forwarding service, the Company will reestablish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the Customer.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

- b. Variable operation, which provides for Customer establishment and change of the forwarded telephone number destination. The Customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding service.

5. Call Forwarding Busy Line (Fixed) - this service, permanently activated, provides Customers the ability to redirect incoming calls to their home or business to the Customer's preselected automatic access line number, Centrex line number, or other line number of the Customer at another location on a different premises when such incoming calls encounter a normal busy line condition.

- a. Calls forwarded beyond the local (toll free) calling area will be charged to the Customer, at the dial station-to-station rates, on every call answered at the "forwarded to" number.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

6. Call Forwarding Busy Line/No Answer (Fixed) - this service, permanently activated, provides Customers the ability to redirect incoming calls to their home or business to the Customer's preselected automatic access line number, Centrex line number or other line number of the Customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.
  - a. Calls forwarded beyond the local (toll free) calling area will be charged to the Customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
7. Call Forwarding Busy Line/No Answer (Variable) - this service permits the Customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The Customer is responsible for the establishment and change of the forwarded telephone number destination. The Customer is also responsible for feature (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding Customer. This service is not available in connection with Call Forwarding service as described in B.2, 3 and 5 or line (rotary) hunting service.
8. Call Forwarding No Answer (Fixed) - This service, permanently activated, provides Customers the ability to redirect incoming calls to their home or business to the Customer's preselected automatic access line number, Centrex line number, or other line number of the Customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered.
  - a. Calls forwarded beyond the local (toll free) calling area will be charged to the Customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

9. Call Hold - allows the subscriber to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return a previously held call. If a second call is established, the subscriber who initiates it may alternate between calls. The two calls may not be conferenced, and only one call may be held at a time.
10. Call Tracing Service - allows the Customer to immediately and automatically trace the last incoming call received from a local service. Upon the Customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the Customer. To initiate the call trace, the Customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the Customer agrees that Consolidated Communications of Missouri Company, LLC shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party Customers where this feature is offered.
11. Call Waiting - provides for signaling a Customer, who is talking on his line, that another call has been placed to his line. He may, by switch hook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

12. Calling Name/Number Identification (ID) - Calling Name/Number ID is an arrangement which permits a Customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone name/number of a call placed to the Customer.

At the time the incoming call is placed, the calling telephone name/number is forwarded from the terminating central office to compatible Customer provided display equipment associated with the Customers local exchange service. The calling telephone name/number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling telephone number is not available for forwarding to the called party, the Customer's display device will give an anonymous indication. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone name/number made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Name/Number ID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the Customer provided display equipment.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the Customer from the name/number delivery services subscriber. This applies if the name/number delivery services subscriber has an existing relationship with the Customer. Caller ID Customers failing to comply with any of these conditions will have their service terminated.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Company: a) private, non-profit, tax exempt, domestic violence intervention agencies and b) federal, state and local law enforcement agencies. The CPN will not be transmitted from a line, equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

13. Camp On/Busy Number Redial - permits the Customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the Customer that a successful camp-on has been activated. When the Customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.
14. Cancel Calling Name/Number Delivery (Per Call) - allows Customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking Immediately prior to a call.
15. Cancel Calling Name/Number Delivery (Per Line) - allows a single-line Customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

16. Last Number/Save Number Redial - permits the Customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a Customer dials, the most recent number is stored. Save Number Redial allows the Customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The Customer may place and receive any number of calls in the normal manner after a number is stored. A Customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

17. Distinctive Ringing - allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for Customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The Customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive Ringing number, regardless of the class of service.

18. Do Not Disturb (Advanced) - allows a subscriber to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed.
19. Remote Activation of Call Forwarding - Remote Activation of Call Forwarding allows subscribers to activate and deactivate their assigned Call Forwarding features from a remote location.
20. Special Call Acceptance - allows a Customer to select (maximum of 12) Customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the Customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
21. Special Call Forwarding - is an arrangement which permits a Customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
22. Special Call Waiting - allows a Customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the Customer receive busy signals when the Customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## B. Feature Descriptions (Cont'd)

- 23. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a third-number capacity.
- 24. Three-Way Calling - permits a Customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.
- 25. Three-Way Call Transfer - allows a subscriber to set up a three-way call and disconnect, allowing the remaining parties to continue.
- 26. Unidentified Call Rejection - allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number.
- 27. VIP Alert - allows a Customer to program up to twelve (12) telephone numbers of selected callers enabling the Customer to distinguish certain Incoming calls from all others by a distinctive ring tone. If a Customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.
- 28. Warm Line - allows the subscriber to dial a telephone number by simply lifting the handset. No access code or telephone numbers need to be dialed. A short delay will precede the automatic dialing of the call.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

C. Thirty (30) Day Money Back Guarantee

1. If the Customer notifies the Company he is not satisfied with the service(s), the Customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than thirty (30) days. The feature(s) for which the credit is being issued will be discontinued from the Customer's line. This refund will be applied as a credit on the Customer's bill. Each Customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any Customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

- a. When provided individually, each feature, per line equipped

		Monthly Rate	
		<u>Business</u>	<u>Residence</u>
1)	Automatic Busy Redial (AUTBSYRDB,AUTSYRDR)	\$6.00	\$5.00
2)	Automatic Call Return (AUTCLRETB,AUTCLRETR)	\$6.00	\$5.00
3)	Call Block (CALLBLOCKB, CALLBLOCKR)	\$4.00	\$3.00
4)	Call Forwarding (SCCFB, SCCFR)	\$2.75	\$2.30
5)	Call Forwarding Busy Line-Fixed* (SCCFBFB, SCCFBFR, ESPCFBF)	\$1.25	\$1.25
6)	Call Forwarding No Answer-Fixed* (SCCFNAFB, SCCFNAFR, ESPCFNAF)	\$1.25	\$1.25
7)	Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
8)	Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB,SCCFBNAVR)	\$3.00	\$3.00
9)	Call Hold (CALLHOLDB, CALLHOLDR)	\$3.00	\$3.00

When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## D. Rates and Charges (Cont'd)

## 1. (Cont'd)

## a. When provided individually, each feature, per line equipped (Cont'd)

		Monthly Rate	
		<u>Business</u>	<u>Residence</u>
10)	Call Tracing Service (CALLTRACEB, CALLTRACER)	\$3.50	\$2.50
11)	Call Waiting* (SCCWB, SCCWR)	\$3.75	\$3.30
12)	Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	\$10.00	\$7.00
13)	Camp On/Busy Number Redial** (CCB BNR, CCR BNR)	\$4.00	\$4.00
14)	Cancel Calling Name/Number Delivery Per call or per line (CANCNDCB, CANCNDRC, CANCNDLB, CANCNDLR)	\$0.00	\$0.00
15)	Last Number/Save Number Redial** (CCB LNR, CCR LNR)	\$4.00	\$4.00
16)	Distinctive Ringing (SCSRB, SCSRR)	\$6.00	\$6.00
a.	With any PAK (SRBDISC, SRRDISC)	\$3.00	\$3.00
17)	Do Not Disturb (Advanced) (DNDB, DNDR)	\$3.00	\$3.00
18)	Special Call Acceptance (SPLCLACPB, SPLCLACPR)	\$3.00	\$2.00

\* Cancel Call Waiting is included as part of the Call Waiting rate.

\*\* This feature is limited to existing Customers at their existing locations.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## D. Rates and Charges (Cont'd)

## 1. (Cont'd)

## a. When provided individually, each feature, per line equipped (Cont'd)

		Monthly Rate	
		<u>Business</u>	<u>Residence</u>
19)	Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	\$3.00	\$2.00
20)	Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
21)	Speed Calling		
a.	8 Numbers (SCS8B,SCS8R)	\$3.50	\$2.50
b.	30 Numbers (SCS30B,SCS30R)	\$4.50	\$3.50
22)	Three-Way Calling (SCTWB, SCTWR)	\$3.75	\$3.30
23)	Three-Way Calling Transfer (SCTWTB, SCTWR)	\$3.00	\$3.00
24)	Unidentified Call Rejection (UCRB,UCRR)	\$3.00	\$3.00
25)	VIP Alert (VIPALERTB, VIPALERTR)	\$4.00	\$3.00
26)	Warm Line (WLB, WLR)	\$3.00	\$3.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

## D. Rates and Charges (Cont'd)

## 1. (Cont'd)

## b. When provided as a feature package, each package per line equipped )

		Monthly Rate	
		<u>Business</u>	<u>Residence</u>
1)	Economy Package * Call Waiting and Call Forwarding) CCPKGE)	\$4.35	\$4.35
2)	Professional Package * (Call Waiting, Call Forwarding, Three- Way Calling and Speed Calling- 30) (SC130B, SC130R)	\$7.90	\$7.90
3)	Vertical Service I PAK (Call Waiting, Call Forwarding, Three- Way Calling, and Speed Calling-8) (SCIB,SCIR)	\$5.50	\$4.50
4)	Vertical Service II PAK * (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Camp On/Busy Number Redial, and Last Number/Save Number Redial) (CCB S CALL 3, CCR S CALL 3)	\$7.50	\$6.50
5)	Vertical Service PAK 4400 (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking) (SMTCALL4400R)	N/A	\$8.75
6)	Vertical Service PAK 4900 (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Automatic Busy Redial, Call Blocking and VIP Alert) (SMTCALL4900R)	N/A	\$13.25

\* This feature package is limited to existing Customers at their existing locations.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

E. [Reserved for Future Use]

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 6 – CUSTOM CALLING SERVICES (CONT'D)

F. [Reserved for Future Use]



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES

TABLE OF CONTENTS

	<u>Sheet</u>
Digital Channel Service (DCS)	2
Digital Data Service (DDS)	27
DataLink Service	30
High Capacity Digital SD1 (1.533 Mbps) Service	34
Mileage Charges--Intraexchange	40
Private Lines--Local	42
Private Lines--Interexchange	46
Switched data Service	46

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service

A. General

1. Digital Channel Service is an intraexchange multifunctional digital channel service which provides access transport between a Customer's premises and the local serving office on a channelized basis (DSO) over a single high-capacity (DS1) digital facility.
2. Digital Channel Service is provided in capacity increments of 24 digital channels within a single DS1 signal.
3. The following types of network services as specified in other tariffs are available on a channelized basis via Digital Channel Service. These services may be furnished on a link basis across multiple jurisdictions when connected with Digital Channel Service.
  - a. Analog Voice Service (exchange lines/trunks), and Centrex. lines, foreign exchange, off-premises extensions, and voice private lines.
  - b. Analog Data Service
  - c. Digital Data Service (2.4; 4.8; 9.6; 19.2; 56 Kpbs)
  - d. DS1 (1.544 Mbps) Service
  - e. Switched Data Service

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service (Cont'd)

A. General (Cont'd)

4. Digital Channel Service is comprised of the following components:

- Digital Channel Capacity
  - Digital Channel Activation
  - Service Activation
  - Customer Premises Channelization
- a. The Digital Channel Capacity, Digital Channel Activation and Service Activation will be at the rates and charges as specified in this Tariff.
- b. Customer Premises Channelization has two rate components, Digital Channel Capacity and Service Activation, and may be provided by the Company or Customer. When provided by the Company, rates and charges as specified in this Tariff. When provided by the Customer, rules and regulations as specified in this Tariff.
- c. Digital Channel Service Customers will have to select capacity in increments of 24 digital channels. Customers will be offered a Term Payment Plan of 36, 60, or 84 months with a month-to-month option available only after completion of selected payment plan.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## B. Digital Architecture

1. Digital Channel Service differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.
2. The time required to provision service is known as the service date interval. The service date interval for Digital Channel Service and related network services connected to Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.
3. Digital Channel Service will be available on a digital basis at the network interface on a Customer's premises. Traditional analog services, like off-premises stations, and automatic access lines, can be provided on a digital basis to a Customer's premises by the Company when a Customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the Customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications of the 1.544 Mbps (DS 1) channel which is actually terminated. Each digital channel provided will have identity only as a "time slot" within a DS I channel. Compatible digital to analog conversion equipment must be provided by the Customer (optional) to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the Customer (optional).

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service (Cont'd)

C. Definitions

Digital Channel Capacity. A multifunctional DS I signal between the Customer premises and the central office. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the service activations ordered by the Customer. Digital Channel Capacity is available in increments of 24 digital channels.

Digital Channel Activation. The Digital Channel Activation is the quantity of channels the Customer has activated at the central office. The Digital Channel Activations ordered by the Customer cannot exceed the quantity of the Digital Channel Capacity.

Service Activation. A Service Activation is the connection between Digital Channel Service and the network service accessed.

Customer Premises Channelization. Provides access to the DSO time slot within the DS1 signal associated with a specific Digital Channel Service. Customer Premises Channelization utilizes D4 Type channel bank equipment.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service (Cont'd)

C. Definitions (Cont'd)

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the Customer to terminate digital channel facilities on a Customer's or user's premises.

DSO. The term DSO denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal, however, Customer transmitted bit rates are limited to 56 Kbps.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provided for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## D. Regulations

1. Digital Channel Service is furnished subject to the availability of facilities from digital central Office equipment located in a central office building owned or leased by the Company.
2. This service is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified elsewhere in this Tariff may be applicable.
3. The 1.544 Special Transport Mileage will apply when a Customer's request for Digital Channel Service is provisioned in a central office other than the Customer's local serving office.
4. The Customer may activate any number or combination of digital channels within the limitations as set forth in this Section. Digital channels may be activated coincident with installation or at any time subsequent to Digital Channel Capacity installation. Once activated, a digital channel is subject to a minimum service period.
5. All Digital Channel Service must be channelized in a single equipment location on a Customer's premises. Digital Channel Service cannot be split between premises, or multiple locations within a premises. Extensions (as specified in other sections of this Tariff) may be furnished on a link basis between multiple locations. Standard network interfaces will be provided by the Company for analog and digital services consistent with existing practices.
6. Individual digital channels may be activated and furnished on a link (partial channel) basis with service offered in other sections of this Tariff. The regulations, rates, and charges specified in this Tariff are applicable for the Digital Channel Service component of the Customer's end-to-end service. The regulations, rates, and charges in other sections of this Tariff are applicable to the Customer's interconnected services (i.e., private lines, etc.), for the Non Digital Channel Service component of the Customer's end-to-end service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## D. Regulations (Cont'd)

7. The total number of digital channels activated by the Customer may not at any time exceed the total Digital Channel Capacity. Additionally, there are some necessary restrictions in total system capacities where certain types of services are channelized, i.e., some channelizing equipment may require two DSO channels per channel provided by the Company thereby reducing the basic system stated capacity substantially. The Company will notify the Customer when the Digital Channel Capacity is affected.
8. Central Office channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and private line channel services to be transported over digital high capacity facilities. This channelization is also intended for use at Company or Customer designated locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be cross connected. Digital Channel Capacities are provided in groups of 24 DSO channels and are subject to the limits as set forth in the previous paragraph.
9. Customer Premises Channelization generally provides analog to digital conversion at a Customer's premises. This allows individual exchange services and private line services to be transported over digital high capacity facilities. The termination of this channelization will be in a single equipment location on a Customer's premises. The Customer must provide suitable floor space, controlled environment, and a source of nonswitched 120 volt 60 Hz. AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an Individual Case Basis.
10. When the Company provides Digital Channel Service channelization equipment at a Customer's premises, it is not necessary for the Customer to provide Channel Service Units (CSU's) for associated channels.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## D. Regulations (Cont'd)

11. Channelization on a Customer's premises may be provided by the Customer or the Company. Joint provisioning of channelized services introduces joint responsibilities between the Customer and the Company as specified following:
  - a. Responsibilities of the Company:
    - 1) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
    - 2) The Company will provide the Customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.
    - 3) The Company will attempt to limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
    - 4) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
    - 5) The Company will notify the Customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the Customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
    - 6) Digital synchronization timing for Digital Channel Service will be provided by the Company.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service (Cont'd)

D. Regulations (Cont'd)

11. (Cont'd)

b. Responsibilities of the Customer:

- 1) The Customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing resting equipment and personnel to support installation requirements, as may be necessary.
- 2) The Customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the central office.

c. Trouble Resolutions:

- 1) The Company will assist the Customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the Customer's equipment. Dispatches to Customer premises caused by Customer equipment troubles will result in Service Charges as set forth in this Tariff, to the Customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service (Cont'd)

D. Regulations (Cont'd)

12. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.
13. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS 1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line applications. Rates, charges, and availability of this equipment will be negotiated with the Customer on an Individual Case Basis.
14. When a Customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the Customer or the failure of the facilities provided by the Customer, a pro-rat adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the Customer does not provide access to the Company for such restoration work.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## E. Application of Rates

1. Three basic rate elements--Digital Channel Capacity, Digital Channel Activation, and Service Activation are applicable to each Digital Channel Service.
2. The Digital Channel Capacity element provides for the mileage based transport and the central office channelization. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods. A month-to-month option is available only after the completion of the selected Term Payment Plan period.
3. Digital Channel Activation is a recurring charge for each DSO channel activated within the Digital Channel Capacity. The Digital Channel Activation is offered on a month-to-month basis. When Digital Channel Service facilities are used to transport DS I Service, the DS I Service Activation charge is applied in lieu of the Digital Channel Activation charge.
4. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the Customer. Service Activation is offered on a month-to-month basis. For DS I services, a DS1 Service Activation charge is applicable.
5. Customer Premises Channelization is an optional component. Channelization at the Customer's premises is available as a Company functionality at the rates described in this Tariff. In addition to this charge, a Customer Premises Service Activation charge will apply for each network service with Company provided channelization. Otherwise, the Customer has the option to support premises channelization with CPE devices.
6. Monthly rates and charges as specified in this Tariff for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the Customer at a point time.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## E. Application of Rates (Cont'd)

7. Exchange and long-distance calling is provided within Digital Channel Service via the appropriate service activation. A network access charge will apply to each Service Activation that utilizes basic exchange access from the local serving office, except foreign exchange service. The network access charges when utilized for Centrex Service will be ordered and billed as specified in this Tariff. This charge is in addition to all other applicable Digital Channel Service charges.
8. Rates and charges specified in other Tariff sections for services such as Vertical Services, etc., are in addition to the monthly rates for Digital Channel Service. End User Subscriber Line charges are applicable to Digital Channel Service.
9. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises extensions and private lines, etc.) are in addition to the rates specified in this Tariff for the Digital Channel Service portion necessary to provide Customer end-to-end service. This will also apply to Nonrecurring Charges and Service Charges as specified in other Tariffs for activities involving the Non Digital Channel Service portion of the Customer end-to-end service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Channel Service (Cont'd)

E. Application of Rates (Cont'd)

10. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36, 60, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).
  - a. The Customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.
  - b. Customer Premises Channelization Capacity charges (applicable only if Company provided) are available under Term Payment Plans only for rate periods of 36, 60, or 84 months.
  - c. Digital Channel Activation charges are available only on a month-to-month basis.
  - d. Service Activation charges are available on a month-to-month basis.
  - e. Individual network services (switched or dedicated) that are connected to Digital Channel Service, are not available under the Term Payment Plan rate stability provisions. Those services are subject to their standard tariff provisions and minimum service periods as appropriate.
11. At the expiration date of the Customer's selected Term Payment Plan period, the Customer may continue service under a new Term Payment Plan or on a month-to-month basis. Rates for service under these options will be the current rates as specified in this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## E. Application of Rates (Cont'd)

12. A Termination Liability Charge will be applicable should the Customer discontinue service prior to the end of the Term Payment Plan. This is subject to the following exemptions:
  - a. No Termination Liability Charge will be applicable for the Digital Channel Capacity when the Customer renegotiates a new Term Payment Plan for the same equipment or larger system at the same location for a period of time greater than the time remaining on the existing Term Payment Plan, subject to payment periods contained in E. 10.
  - b. All Digital Channel Service Components are coterminous with the Digital Channel Capacity with which they are associated. Any activations subscribed to on a month-to-month basis have a minimum service period of one month and no associated Termination Liability Charge.
13. A Termination Liability Charge will be calculated based on the sum of the monthly payments remaining under the Customer's Term Payment Plan, adjusted to the present value at the date of termination, based upon a 12% APR discount. The Termination Liability Charge is due in full at the date of termination.
14. Transfer of service responsibility between Customers is permitted subject to the Rules and Regulations as specified in this Tariff.
15. Unless specified herein, the regulations contained elsewhere in this Tariff are applicable to Digital Channel Service. These regulations include but are not limited to:
  - Cancellation of Service
  - Application for Service
  - Payment Arrangements
  - Limitation of Liability
16. Should Customers request interconnection between different Digital Channel Services provisioned in two or more different local serving offices, this 1.544 special transport mileage rate will apply. This charge will apply in addition to Digital Channel Service charges for each Customer's premises which Digital Channel Service is provisioned.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges

## 1. Service Charges

## a. Service Establishment Charge

- 1) This charge applies to the initial Digital Channel Capacity(s) ordered by a Customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations and/or Company provided Customer Premises Channelization. This charge includes common centralized testing, coordination and accounting activities.
- 2) This charge also applies to subsequent orders received to establish additional Digital Channel Capacity(s).

## b. Service Change Charge

- 1) This charge applies on a per Digital Channel Capacity Service Activation basis associated with a Customer request for modifications to an existing service. This would include activities such as, but not limited to:
  - Change of associated channel assignment
  - Additional supplemental features
  - Activate/deactivate Digital Channel Activation
  - Activate/deactivate Service Activation
- 2) This Service Change Charge will be applied on a first and each additional basis and is in addition to Service Charges as specified elsewhere in this Tariff.

## c. Charges

		<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	Service Establishment Charge	DCSSEC1	\$300.00
2)	Service Change Order	DCSSCC	\$100.00



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 2. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

## a. Per System - 36 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC36	\$340.00	24SC36-IC	\$250.00
2)	48 Channels	48SC36	\$520.00	48SC36-IC	\$500.00
3)	72 Channels	72SC36	\$700.00	72SC36-IC	\$750.00
4)	96 Channels	96SC36	\$880.00	96SC36-IC	\$1,000.00
5)	120 Channels	120SC36	\$1,060.00	120SC36-IC	\$1,250.00
6)	144 Channels	144SC36	\$1,240.00	144SC36-IC	\$1,500.00
7)	192 Channels	192SC36	\$1,600.00	192SC36-IC	\$2,000.00
8)	240 Channels	240SC36	\$1,960.00	240SC36-IC	\$2,500.00
9)	288 Channels	288SC36	\$2,320.00	288SC36-IC	\$3,000.00
10)	384 Channels	384SC36	\$3,040.00	384SC36-IC	\$4,000.00
11)	480 Channels	480SC36	\$3,760.00	480SC36-IC	\$5,000.00
12)	576 Channels	576SC36	\$4,480.00	576SC36-IC	\$6,000.00
13)	672 Channels	672SC36	\$5,200.00	672SC36-IC	\$7,000.00
14)	1344 Channels	1344SC36	\$10,240.00	1344SC36-IC	\$14,000.00
15)	2016 Channels	2016SC36	\$15,280.00	2016SC36-IC	\$21,000.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 2. Digital Channel Capacity (Cont'd)

## b. Per System - 60 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC60	\$320.00	24SC60-IC	\$250.00
2)	48 Channels	48SC60	\$490.00	48SC60-IC	\$500.00
3)	72 Channels	72SC60	\$660.00	72SC60-IC	\$750.00
4)	96 Channels	96SC60	\$830.00	96SC60-IC	\$1,000.00
5)	120 Channels	120SC60	\$1,000.00	120SC60-IC	\$1,250.00
6)	144 Channels	144SC60	\$1,170.00	144SC60-IC	\$1,500.00
7)	192 Channels	192SC60	\$1,510.00	192SC60-IC	\$2,000.00
8)	240 Channels	240SC60	\$1,850.00	240SC60-IC	\$2,500.00
9)	288 Channels	288SC60	\$2,190.00	288SC60-IC	\$3,000.00
10)	384 Channels	384SC60	\$2,870.00	384SC60-IC	\$4,000.00
11)	480 Channels	480SC60	\$3,550.00	480SC60-IC	\$5,000.00
12)	576 Channels	576SC60	\$4,230.00	576SC60-IC	\$6,000.00
13)	672 Channels	672SC60	\$4,910.00	672SC60-IC	\$7,000.00
14)	1344 Channels	1344SC60	\$9,670.00	1344SC60-IC	\$14,000.00
15)	2016 Channels	2016SC60	\$14,430.00	2016SC60-IC	\$21,000.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 2. Digital Channel Capacity (Cont'd)

## c. Per System 84 Month Contract

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	24 Channels	24SC84	\$300.00	24SC84-IC	\$250.00
2)	48 Channels	48SC85	\$460.00	48SC84-IC	\$500.00
3)	72 Channels	72SC84	\$620.00	72SC84-IC	\$750.00
4)	96 Channels	96SC84	\$780.00	96SC84-IC	\$1,000.00
5)	120 Channels	120SC84	\$940.00	120SC84-IC	\$1,250.00
6)	144 Channels	144SC84	\$1,100.00	144SC84-IC	\$1,500.00
7)	192 Channels	192SC84	\$1,420.00	192SC84-IC	\$2,000.00
8)	240 Channels	240SC84	\$1,740.00	240SC84-IC	\$2,500.00
9)	288 Channels	288SC84	\$2,060.00	288SC84-IC	\$3,000.00
10)	384 Channels	384SC84	\$2,700.00	384SC84-IC	\$4,000.00
11)	480 Channels	480SC84	\$3,340.00	480SC84-IC	\$5,000.00
12)	576 Channels	576SC84	\$3,980.00	576SC84-IC	\$6,000.00
13)	672 Channels	672SC84	\$4,620.00	672SC84-IC	\$7,000.00
14)	1344 Channels	1344SC84	\$9,100.00	1344SC84-IC	\$14,000.00
15)	2016 Channels	2016SC84	\$13,580.00	2016SC84-IC	\$21,000.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 2. Digital Channel Capacity (Cont'd)

## d. Month-to-Month

	<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate(1)</u>
1)	24 Channels	248C	\$300.00
2)	48 Channels	48SC	\$460.00
3)	72 Channels	72SC	\$620.00
4)	96 Channels	96SC	\$780.00
5)	120 Channels	120SC	\$940.00
6)	144 Channels	144SC	\$1,100.00
7)	192 Channels	192SC	\$1,420.00
8)	240 Channels	240SC	\$1,740.00
9)	288 Channels	288SC	\$2,060.00
10)	384 Channels	384SC	\$2,700.00
11)	480 Channels	480SC	\$3,340.00
12)	576 Channels	576SC	\$3,980.00
13)	672 Channels	672SC	\$4,620.00
14)	1344 Channels	1344SC	\$9,100.00
15)	2016 Channels	2016SC60	\$ 13,580.00

(1) Month-to-Month rates are only available at the end of a 36, 60, or 84 month contract.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
3. Digital Channel Activation, per channel (DSO activated. Does not apply to DS1 Service)	DCA	\$1.00	DCACT-IC	\$6.00
4. Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA TRK	\$16.00	SA TRK-IC	\$40.00
b. Centrex Line	SA CN	\$20.00	SA CN-IC	\$40.00
c. FX, OPX or Private Line	SA FX	\$25.00	SA FX-IC	\$40.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA 24KL	\$60.00	SA 24KL-IC	\$40.00
e. Digital Data Service 56 Kbps	SA 56KL	\$75.00	SA DS1L-IC	\$40.00
f. DS1 Service	SA DS1L	\$75.00	SA DS1L-IC	\$500.00
g. Switched Data Service (1)				
1) Single Line	SWDSA	\$10.00	SWDSA-IC	\$40.00
2) Centrex Service	SWDSACNT	\$10.00	SWDSACNT-IC	\$40.00
3) Centrex Service with DID/DOD	SWDSADID	\$10.00	SWDSADID-IC	\$40.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 5. Customer premises Channelization - Company provided on Customer premises

## a. Per System - 36 Month Contract

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1) 24 Channels	24CC36	\$120.00
2) 48 Channels	48CC36	\$240.00
3) 72 Channels	72CC36	\$360.00
4) 96 Channels	96CC36	\$480.00
5) 120 Channels	120CC36	\$600.00
6) 144 Channels	144CC36	\$720.00
7) 192 Channels	192CC36	\$960.00
8) 240 Channels	240CC36	\$1,200.00
9) 288 Channels	288CC36	\$1,440.00
10) 384 Channels	384CC36	\$1,920.00
11) 480 Channels	480CC36	\$2,400.00
12) 576 Channels	576CC36	\$2,880.00
13) 672 Channels	672CC36	\$3,360.00
14) 1344 Channels	1344CC36	\$6,720.00
15) 2016 Channels	2016CC36	\$10,080.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 5. Customer premises Channelization - Company provided on Customer premises (Cont'd)

## b. Per System - 60 Month Contract

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1) 24 Channels	24CC60	\$110.00
2) 48 Channels	48CC60	\$220.00
3) 72 Channels	72CC60	\$330.00
4) 96 Channels	96CC60	\$440.00
5) 120 Channels	120CC60	\$550.00
6) 144 Channels	144CC60	\$660.00
7) 192 Channels	192CC60	\$880.00
8) 240 Channels	240CC60	\$1,100.00
9) 384 Channels	384CC60	\$1,760.00
10) 480 Channels	480CC60	\$2,200.00
11) 576 Channels	576CC60	\$2,640.00
12) 672 Channels	672CC60	\$3,080.00
13) 1344 Channels	1344CC60	\$6,160.00
14) 2016 Channels	2016CC60	\$9,240.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 5. Customer premises Channelization - Company provided on Customer premises (Cont'd)

## c. Per System - 84 Month Contract

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate</u>
1) 24 Channels	24CC84	\$100.00
2) 48 Channels	48CC84	\$200.00
3) 72 Channels	72CC84	\$300.00
4) 96 Channels	96CC84	\$400.00
5) 120 Channels	120CC84	\$500.00
6) 144 Channels	144CC84	600.00
7) 192 Channels	192CC84	800.00
8) 240 Channels	240CC84	\$1,000.00
9) 288 Channels	288CC84	\$1,200.00
10) 384 Channels	384CC84	\$1,600.00
11) 480 Channels	480CC84	\$2,000.00
12) 576 Channels	576CC84	\$2,400.00
13) 672 Channels	672CC84	\$2,800.00
14) 1344 Channels	1344CC84	\$5,600.00
15) 2016 Channels	2016CC84	\$8,400.00



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

## 5. Customer premises Channelization - Company provided on Customer premises (Cont'd)

## d. Per System - Month-to-Month

<u>Capacity</u>	<u>GSEC</u>	<u>Monthly Rate<sup>(1)</sup></u>
1) 24 Channels	24CC	\$100.00
2) 48 Channels	48CC	\$200.00
3) 72 Channels	72CC	\$300.00
4) 96 Channels	96CC	\$400.00
5) 120 Channels	120CC	\$500.00
6) 144 Channels	144CC	\$600.00
7) 192 Channels	192CC	\$800.00
8) 240 Channels	240CC	\$1,000.00
9) 288 Channels	288CC	\$1,200.00
10) 384 Channels	384CC	\$1,600.00
11) 480 Channels	480CC	\$2,000.00
12) 576 Channels	576CC	\$2,400.00
13) 672 Channels	672CC	\$2,800.00
14) 1344 Channels	1344CC	\$5,600.00
15) 2016 Channels	2016CC	\$8,400.00

<sup>1)</sup> Month-to-Month rates are only available at the end of a 36, 60 or 84 month contract.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Channel Service (Cont'd)

## F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
6. Customer Premises Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA CC ALTC	\$5.00	SA CC CN-IC	\$20.00
b. Centrex Line	SA CC CN-IC	\$5.00	SA CC CN-IC	\$20.00
c. FX, OPX or Private Line	SA CC FOPTI	\$6.00	SA CC FOPTI-IC	\$20.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA CC DDS	\$15.00	SA CC DDS56-IC	\$20.00
e. Digital Data Service 56 Kbps	SA CC DDS56	\$20.00	SC CC DDS56-IC	\$20.00
f. Switched Data Service	SWDCPC	\$25.00	SWDCPC-IC	\$20.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Data Service

A. General

1. Digital Data Service is an intraexchange service which supports synchronous, full-duplex transmission at bit rates of 2.4, 4.8, 9.6, 19.2 and 56 Kilobits per second (Kbps) between the serving wire center of the Customer designated locations.
2. There are five synchronous speeds offered through Digital Data Service.
  - 2.4 Kbps - These facilities are best used for single terminal configurations.
  - 4.8 Kbps - These facilities are best used for single terminal configurations.
  - 9.6 Kbps - These facilities can be used for single terminal configurations and multiple terminal configurations through the addition of Customer-provided multiplexers.
  - 19.2 Kbps - These facilities can be used for single terminal configurations as well as multiple terminal configurations through the addition of Customer-provided multiplexers.
  - 56 Kbps - These facilities are suitable for all data transmissions. They require the ability to connect to a synchronous network. These facilities may be ordered as two-point or multipoint configurations. However, multipoint configurations are rare due to the considerable bandwidth of the circuit, but are available. Customer-provided multiplexing of the lower speed synchronous or asynchronous circuits between two CDSs is common at this speed.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Data Service (Cont'd)

## B. Conditions

Digital Data Service provides a transmission path for digital data signals between two Customer designated locations within an exchange.

2. Digital Data Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Digital Data Service can only be provided within the same exchange where existing digital facilities and equipment permit. Services between serving wire centers must have digital service components (digital connectivity) between all intermediate offices to have the ability to provide the service.
4. There are two types of facility configurations over which Digital Data Service is provided, two- point and multipoint.
  - a. Two-Point - A two-point configuration is a circuit which is provided to connect two CDLs.
  - b. Multipoint Service - A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Digital Data Service is provided in the following manner:
    - 1) Special Access Line per CDL to their respective serving wire centers.
    - 2) Special Transport facility between hub wire centers.
    - 3) Special Transport facility between the serving wire centers associated with the Customer designated locations and the hub wire center.
    - 4) Special Transport Termination at each end of the Special Transport facility terminating in a telephone company serving wire center when applicable.
    - 5) Supplemental Features - Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Data Service (Cont'd)

## C. Rates and Charges

1. There are four basic rate elements which may apply to Digital Data Service:
  - Special Access Line (SAL)
  - Special Transport (ST)
  - Special Transport Termination (STT)
  - Supplemental Features

2. Special Access Line. A Special Access Line (SAL) provides the transmission facilities to a Customer designated location (CDL) or the facilities between a CDL and the serving wire center. This rate element varies by the bit-rate of the circuit ordered.

The applicable rates are the nonrecurring charge and monthly rate set forth per Digital Special Access Line installed.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building, except as specified below.

3. Special Transport. Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

4. Special Transport Termination. Special Transport Termination provides the equipment and arrangements necessary to terminate the Special Transport facility at a telephone company serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for Digital Data Services.

The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Digital Data Service (Cont'd)

C. Rates and Charges (Cont'd)

5. Supplemental Features. Supplemental Features may be added to a Digital Data Service circuit to improve its utility to meet specific communications requirements. These are not necessarily identifiable with specific circuit bit-rate, but rather represent the end result in terms of performance characteristics which may be obtained. Although the facilities necessary to perform a specific function may be installed at various locations along the path of the Digital Data Service circuit, including the Customer designated location, it will be provided for as a single rate element. The Supplemental Feature available for Digital Data Service is described below:

a. Digital Data Service Bridging

- 1) Provides for a multi-junction unit (MJU) arrangement to bridge 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 Kbps or 56 Kbps Digital Data Service facilities. Different speeds cannot be mixed on the same bridge. This function is provided on a per port basis.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Digital Data Service (Cont'd)

## C. Rates and Charges (Cont'd)

6. Special Access Line (SAL)

Five synchronous speeds, per Customer location

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>NRC</u>
a. 2.4 Kbps	EUCXX-L XDDXX	\$55.00	NEUCXX-L XDDXX	\$71.00
b. 4.8 Kbps	EUCXX-L XDDXX	\$55.00	NEUCXX-L XDDXX	\$71.00
c. 9.6 Kbps	EUCXX- LXDDXX	\$55.00	NEUCXX-LXDDXX	\$71.00
d. 19.2 Kbps	EUCXX- LXDDXX	\$55.00	NEUCXX- L-XDDXX	\$71.00
e. 56 Kbps	EUCXX- LXDDXX	\$55.00	NEUCXX- L-XDDXX	\$71.00

## 7. Special Transport/Termination (ST/STT)

Interoffice facilities

a. Per intraexchange mile or fraction	ILFSX-LXDDXX	\$2.00	--	--
b. Per termination .	TRG-L XDDXX	\$25.00	--	--

## 8. Supplemental Feature

a. Bridging, per port	BCNDA-L XDDXX	\$12.00	--	--
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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## DataLink Services

## A. General

1. Dial DataLink Service is an enhancement to residential and business individual line service to provide higher quality transmission standards than normally provided for voice transmission. It is designed for Customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communication. This service is offered subject to the availability of suitable facilities.

## B. Conditions

1. The parameters of DataLink Service are designed to support transmission of data up to 4800 bits per second on the local loop from the point of demarcation to the serving central office switch.
2. The quality of the line is guaranteed only between the Customer point of demarcation and the serving central office switch. No guarantee is made for a transmission level over the entire circuit.
3. DataLink Service may not be compatible with other services offered in this Tariff, such as Call Waiting and Distinctive Ring, and is not offered in conjunction with the following:
  - Party line service
  - PBX trunks or stations
  - Foreign Exchange Service
  - Centrex Service
  - Off-premise extensions
  - Foreign Central Office Service
  - Outward WATS
  - Residence or business service provided by analog station carrier (e.g. 82A and 84A)



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## DataLink Services (Cont'd)

## C. Rates and Charges

1. The following monthly rates are in addition to all applicable nonrecurring and recurring charges as specified in the Company's Tariffs. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

- a. DataLink Service:

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business	DDLB	\$5.00	DDLB-IC	\$25.00
2) Residence	DDLRL	\$5.00	DDLRL-IC	\$25.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

High Capacity Digital DS1 (1.544 Mbps) Service

A. General

1. High Capacity Digital DS I Service is an intraLATA dedicated high capacity channel used for simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 megabits per second (Mbps). This service is designed to provide an average performance of at least 95% error free seconds of transmission over a continuous 24 hour period.

B. Conditions

1. DS I Service is available only on a point-to-point intraexchange/intraLATA basis. This service is provided between two Customer Designated Locations (CDLs).
2. DS 1 Service is furnished on a full-time basis, 24 hours a day, seven days per week,
3. DS I Service can only be provided within the same exchange where existing digital facilities and equipment permit.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## High Capacity Digital DS1 (1.544 Mbps) Service (Cont'd)

## C. Rates and Charges

1. There are three basic rate elements which may apply to DS I Service:
  - Special Access Line (SAL)
  - Special Transport (ST)
  - Special Transport Termination (STT)
2. Special Access Line
  - a. A Special Access Line (SAL) provides the transmission facilities between a Customer Designation Location and the serving wire center.
3. Special Transport
  - a. Special Transport (ST) is defined as the facilities for digital transmission provided between two serving wire centers. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.
  - b. The Special Transport rate will not apply if both CDLs are in the same serving wire center.
4. Special Transport Termination
  - a. Special Transport Termination (STT) provides the equipment and arrangements necessary to terminate the Special Transport facility at a serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for DS I services.
  - b. The Special Transport Termination rate will not apply if both CDLs are in the same serving wire center.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

High Capacity Digital DS 1 (1.544 Mbps) Service (Cont'd)

C. Rates and Charges (Cont'd)

5. Optional Payment Plan (OPP)

- a. A Customer may elect to participate in an Optional Payment Plan (OPP) arrangement for DS1 Service. The OPP allows a Customer to order the "First System" DS1 Special Access Line over a 12, 36, or 60 month payment period. The OPP applies to the "First System" DS1 Special Access Line rate element ordered between a Customer designated location and its serving wire center. When the same Customer orders "Additional System" DS1 Special Access Lines at the same Customer Designated Location, the standard nonrecurring and monthly rates, as set forth in this Tariff for "Each Additional System", will apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

High Capacity Digital DS 1 (1.544 Mbps) Service (Cont'd)

C. Rates and Charges (Cont'd)

6. Early Termination Liability

- a. When a "First System" DS I OPP Special Access Line is discontinued prior to the end of the payment period, two levels of termination liability may apply based on the remainder of the OPP payment period in effect at the time of disconnect as indicated below.

1) 12 Month Contract OPP

- a. 50% of any remaining portion of the first year's recurring charges.

2) 36 Month Contract OPP

- a. 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the Customer will be liable for 10% of the total monthly charges in that time period.

3) 60 Month Contract OPP

- a. 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the Customer will be liable for 20% of the total monthly charges in that time period.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## High Capacity Digital DS 1 (1.544 Mbps) Service (Cont'd)

## C. Rates and Charges (Cont'd)

## 7. Early Termination Without Liability

- a. During the OPP payment period, should the currently effective rate for a Customer's "First System" DS I OPP Special Access Line increase, the Customer may, at their option, terminate the service without penalty or liability.

## 8. Notification of Discontinuance

- a. Notice of discontinuance must be given by the Customer at least thirty (30) days prior to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

## 9. Special Access Line (SAL)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>NRC per_ order</u>
a. Month/Month				
1) First System	EUW XDHIX	\$317.00	NEUWXD HIX	\$965.00
2) Additional System, each (1)	EU8 XDHIX	\$180.00	NEU8XDHI X	\$128.00
b. 12 Month Contract				
1) First System	EU4CX XDHIX	\$301.00	--	--
2) Additional System, each (2)	EU8 XDHIX	\$190.00	--	--
c. 36 Month Contract				
1) First System	EU4BX XDH I X	\$271.00	--	--
2) Additional System, each (2)	EU8 XDHIX	\$190.0	--	--

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## High Capacity Digital DS 1 (1.544 Mbps) Service (Cont'd)

## C. Rates and Charges (Cont'd)

## 9. Special Access Line (SAL) (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>NRC per order</u>
d. 60 Month Contract				
1) First System	EUBX XDHLX	\$241.00	--	--
2) Additional System, each (2)	EU8 XDHIX	\$180.00	--	--

## 10. Special Transport/Termination (ST/STT)

a. Interoffice facilities				
1) Per airline mile or fraction	ILFSX XDHIX	\$ 30.85	--	--
2) Per termination	TRG XDHIX	\$ 50.00	--	--

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Mileage Charges Intraexchange

## A. General

1. Mileage charges apply to line extensions. All mileage is measured on an airline basis unless otherwise indicated.

## B. Conditions

1. Application line extension mileage will be determined in the following manner:
  - a. Off-premises mileage charges are assigned to telephone stations not located on the same contiguous property as the central office access line of PBX frame. Routing of facilities will be provided in such manner as the Company may select. Mileage applications include but are not limited to extensions for services such as Telephone Answer Bureau Service.
  - b. If the loop of the additional station is bridged at the Central Office with the loop of the central office access line, the airline distance between the central office and the additional station is the mileage measurement. The mileage measurement includes inter-central office airline mileage if the two points are located in different central office areas of the same multi-office exchange. If the additional station is connected with the central office access line by a non-loop, the airline distance between the central office access line and additional station is the mileage measurement.
  - c. If the circuit connecting a PBX station with a PBX frame is routed through the central office in a loop, the airline distance between the demarcation point for the PBX station and PBX frame via the central office is the mileage measurement. If the circuit connecting the PBX station and PBX frame is not routed through the central office, the airline distance between the demarcation points for the PBX station and PBX frame is the mileage measurement.
  - d. Mileage charges are made on the basis of quarter mile airline units between the demarcation points for the station and the central office access line or PBX frame, with each fractional quarter mile unit counting as an additional full quarter mile unit.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Mileage Charges Intraexchange (Cont'd)

## B. Conditions (Cont'd)

2. Special equipment or arrangements in addition to that regularly provided may be provided at charges and/or rates based upon costs incurred.
3. When facilities must be constructed to provide service to applicant beyond the Base Rate boundary, charges shall be determined as set forth under Line Extension Mileage filed in this Tariff.
4. Off-Premise Service may be located on the premises of another Customer, provided the other Customer has their own primary service at the same location.
5. Customers of Off-Premise service are required to maintain a separate business or residence class of primary service at the same location of the Off-Premises service,

## C. Rates and Charges

1. In addition to the following rates, Service Charges apply,

a. Line Extension Mileage	<u>Monthly Rate</u>
1) Single pair first 1/4 mile (MIOFFPX)	\$ 2.05
Each additional 1/4 mile (MIOFFPXAQ)	\$ 1.85

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Private Lines - Local

A. General

1. Charges are assigned to communications services which meet the following conditions:
  - a) Private line service is an intraexchange voice grade service between the serving wire center and Customer designated locations.
  - b) The service cannot access nor be accessed by message services provided to the general public.
  - c) The service is furnished for the exclusive use of a Customer and the Customer's authorized users between specified points in the same Local Exchange Service Area.
  - d) The service does not qualify for intrastate toll or interstate toll regulation.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Private Lines - Local (Cont'd)

## B. Conditions

1. Private Line Service provides a transmission path for voice grade signals between two Customer designated locations within an exchange.
2. Private Line Service is furnished for duplex operation on a full-time basis (24 hours a day, seven days per week).
3. Private Line Service can only be provided within the same exchange where existing facilities and equipment permit.
4. There are two types of facility configurations over which Private Line Service is provided, two-point and multipoint.
  - a. Two Point - A two-point configuration is a circuit which is provided to connect two CDLs.
  - b. MultiPoint Service - A multipoint configuration is a circuit that is provided to connect three or more CDLs through a telephone company hub wire center. Multipoint Private Line Service is provided in the following manner:
    - 1) Special Access Line per CDL to their respective serving wire centers.
    - 2) Special Transport facility between hub wire centers.
    - 3) Special Transport facility between the serving wire centers associated with the Customer designated locations and the hub wire center.
    - 4) Supplemental Features-Bridging equipment charges for each bridging location and other Supplemental Features when applicable.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Private Lines - Local (Cont'd)

## C. Element Descriptions

1. General. There are three basic rate elements which may apply to Private Line Service:

- Special Access Line (SAL)
- Special Transport (ST)
- Supplemental Features

2. Special Access Line. A Special Access Line (SAL) provides the transmission facilities to a Customer designated location (CDL or the facilities between a CDL and the serving wire center.

One SAL charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center. This charge also applies even if the CDL and the serving wire center are collocated in a telephone company building.

3. Special Transport. Special Transport provides the transmission facilities between the serving wire centers associated with two CDLs. This rate element is per airline mile. Fractional miles are rounded to the next whole mile.

The Special Transport rate will not apply if both CDLs are in the same serving wire center.

4. Supplemental Features.

- a. Private Line Service Bridging - Provides for a multi-junction unit (MJU) arrangement to bridge facilities. This function is provided on a per port basis.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Private Lines - Local (Cont'd)

## D. Rates and Charges

1.	Special Access Line (SAL) per Customer location	<u>Monthly Rate</u>	
a.	Two-wire (EUC2X-L)	\$9.40	
b.	Four-wire (EUC4X-L)	\$18.80	
2.	Special Transport		
	Interoffice facilities		
a.	Per intraexchange mile (or fraction) (ILF2X-L)	\$5.00	
3.	Supplemental Features		
a.	Bridging, per port (BCNV2-L)	\$8.00	
b)	Local Analog - Circuit Conditioning		
1)	Local private line within same exchange used for data transmission on a two-point or multipoint circuit application of these charges shall mean that the circuit shall meet the following specifications: Envelope delay distortion shall not exceed between 1000 and 26000 Hz, a max difference of 500 micro sec, between 600 and 2600 hz, a max difference of 1500 micro sec, between 500 and 2800 Hz, a max difference of 3000 micro sec. The loss deviation with frequency from 1004 Hz reference shall not exceed between 500 and 2800 Rz, -- 1db to +3db, between 300 and 3000 Hz, -2db to +6db (+means more loss).		
		<u>Monthly Rate</u>	<u>Installation Charge</u>
a)	Per Circuit Termination (XICPT-L, NXICPT-L)	\$19.00	\$46.65

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Private Lines - Interexchange

- A. Interexchange Private Line Service for all exchanges are provided in the Consolidated Communications of Missouri Company, LLC KCC No. 5 - Private Line Service Tariff.

Switched Data Service

- A. General. This section contains the application, description, definitions, standard/optional feature packages, regulations, and rates and charges applicable to Switched Data Service furnished by the Company where available to Customers served by and within the service territories of Consolidated Communications of Missouri Company, LLC only. This service is only available where technology and facilities permit.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## B. Description of Service

1. Switched Data Service is a network service which provides the capability for switched digital and end-to-end data transport.
2. The Customer may subscribe to Switched Data Service under the following service arrangements, except when conditions as specified in this Tariff are applicable.
  - a. Low Speed Switched Data - Low Speed Switched Data Service supports 300, 1200, 2400, 4800, 9600 and 19,200 bits per second asynchronous full or half duplex connections.  
  
Single Line  
Centrex Line
  - b. High Speed Switched Data - High Speed Switched Data Service supports 48,000, 56,000 and 64,000 bits per second synchronous full duplex connections.  
  
Single Line  
Centrex Line
  - c. Switched Data Channel Access - A 1.544 high capacity digital facility which transports Switched Data usage between the Customer's premise and the local serving central office on a channelized basis. Each Switched Data Channel Access provides 24 digital channels which support data transmission only. On a per channel basis, the Customer can transmit data up to 56,000 bits per second.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## C. Definitions

Asynchronous – A method of transmitting data in which each transmitted character is preceded by a start bit and following by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital - Information which is expressed in discrete or noncontinuous form.

Full Duplex - Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex - Type of communication that supports transmission of signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting - A search through a group of numbers until an idle station is found or the last number of the group is reached.

Synchronous - A method of transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Switched Data Service (Cont'd)

D. Standard Features

1. Data Line Security - This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.
2. Intercom Dialing - This feature allows Customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Centrex Customer groups only and is restricted to the serving wire center only.
3. Direct Dialing - This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Switched Data Service (Cont'd)

E. Optional Features

1. Data Direct Connect - This feature provides an automatic connection between a Switched Data Calling line that goes off-hook and a predetermined location.
2. Data Closed User Group - This feature, restricted to Centrex. Lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.
3. Voice Option - This feature allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## F. Optional Feature Packages

The following feature packages are available for use with Switched Data Service, except where specified.

## 1. Feature Package Data 1000 includes:

- a. Data Individual Speed Call-Short List - The use of the Individual Speed Call-Short List is limited to an individual Switched Data line. A short line consists of a maximum of eight stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- b. Data Call Forward (All/Busy/No Answer) - This feature allows a Customer to have incoming calls to a Switched Data line automatically forwarded to a predetermined number. Data Call Forward consists of three variations as follows: all calls, busy and no answer. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- c. Data Last Number Redial - This feature enables a subscriber to redial the last called number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- d. Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.
- e. Data Sequential Hunt Group - This feature assigns a pilot telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot telephone number and ending at the last line.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Switched Data Service (Cont'd)

F. Optional Feature Packages (Cont'd)

2. Feature Package Data 2000

This package offers the Customer a choice of combining any or all of the features contained in Feature Package Data 1000 plus:

- a. Data Call Back - This feature allows a Switched Data user encountering a busy station to be notified when the busy station becomes idle and to automatically establish the call. This feature is available with Centrex intercom calling only. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- b. Data Saved Number Redial - This feature allows a Customer to dial a saved number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## F. Optional Feature Packages (Cont'd)

2. Feature Package Data 2000 (Cont'd)

- c. Data Circular Hunting - This feature assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- d. Data Group Speed Calling - This feature provides storage for an abbreviated number list which is shared for use by a group of data lines. The list may be updated by a service order or by a user designated as the controller. Only the controller can add to, change or delete numbers from the list. Other lines with access to this list are restricted. This feature is available to Centrex intercom calling only. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- e. Data Individual Speed Call-Long List - The use of the Individual Speed Call-Long List is limited to an individual Switched Data line. A long list consists of a maximum of thirty (30) stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## G. Regulations

1. In addition to the following regulations, the appropriate regulations in other sections of this Tariff will also apply.
2. Switched Data Service is comprised of the following rate elements:
  - Switched Data Customer Line
  - Service Connection Charges
  - Optional Features
  - Software Reconfiguration Charge
  - Network Usage Charge
  - Customer Premises Channelization (Optional)
3. The minimum billing period for which service is provided is one month.
4. FCC Subscriber Line Charges as specified in the NECA Tariff, FCC No. 1, will apply to Switched Data Services.
5. For Presubscription of an Interexchange Carrier, the rates and regulations as set forth in the National Exchange Carriers Association (NECA), FCC No. 1 will apply to Switched Data Service.
6. A directory listing for Switched Data Service will be provided, upon request, in accordance with this Tariff.
7. Customer Premises Channelization, a component of Switched Data Service, may be provided by the Customer or the Company. When the Company provides channelization equipment at a Customer's premises, it is not necessary for the Customer to provide a channel access card for the associated channels. The termination of this channelization will be in a single equipment location on a Customer's premises. The Customer must provide suitable floor space, controlled environment, and a source on a non-switched 120 volt, 60 Hz AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an individual case basis.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## G. Regulations (Cont'd)

- 8 Switched Data Channel Access is required where:
  - a. Customers are restricted by the technical requirements as specified herein.
  - b. A Customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest central office capable of providing Switched Data. Interoffice digital high capacity mileage (1.544) will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in Section 5 of the Facilities for Intrastate Access Tariff. In this situation, the Customer will utilize the dialing plan associated with the central office that delivers the digital dial tone.
9. Switched Data Individual Line Loop Extension is required where:
  - a. Customers are restricted by technical requirements as specified herein.
  - b. A Customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in Section 5 of the Facilities for Intrastate Access Tariff. In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the Customer will be utilized.
10. Dialing Method
  - a. Access to Switched Data Service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.
  - b. Origination of calls for 800, 900, 976, 0- (intraLATA) and 0+ (intraLATA) is limited to voice calls only. These calls will be provided with the Voice Option feature of Switched Data Service when requested by the Customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Switched Data Service (Cont'd)

G. Regulations (Cont'd)

11. Technical Requirements

- a. Switched Data requires the use of Customer provided data equipment which must be compatible with the Company's equipment and facilities.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## G. Regulations (Cont'd)

11. Technical Requirements (Cont'd)

- b. Customers who choose to subscribe to the Single Line or Digital Centrex Line arrangement are subject to the distance limitations listed below as a result of digital signal power loss which are technology dependent. Switched Data Service will be provided where local loops do not exceed the following limitations:

- 1) on the DMS-100 central office switch: 42 dB loss at 80 kilohertz, equating to a range from approximately 12,000 feet to approximately 18,000 feet, depending on cable gauge and including Customer wiring.
- 2) on the GTD-5 central office switch: 26 dB loss at 80 kilohertz, equating to a range from approximately 8,000 feet to approximately 15,000 feet, depending on cable gauge and including Customer wiring.
- 3) on a non-ISDN equipped 5ESS central office switch: 42 dB loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet, depending on cable gauge and including Customer wiring.

Where these conditions cannot be met, the Customer must subscribe to Switched Data Individual Line Loop Extension or subscribe to Switched Data Channel Access for Switched Data Service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

Switched Data Service (Cont'd)

H. Application of Rates

1. Switched Data Centrex Line rates are determined by the total number of either Low Speed or either High-Speed lines (i.e., if a Customer requests 55 Low Speed lines and 25 High Speed lines, all 55 Low Speed lines will be billed at the "50-100" rate and all 25 High Speed lines will be billed at the "2-49" rate).
2. Rates and charges specified in other sections of this Tariff for services provided in conjunction with Switched Data Service (i.e., Vertical features, Centrex features, etc.) are in addition to the monthly rates for Switched Data Service.
3. Customer Premises Channelization is an optional component of Switched Data Channel Access. The Customer has the option to support premises, channelization with CPE devices or to be made available by the Company. Channelization at the Customer premises when provided by the Company is available at the rates specified in this Section of the Tariff. Both the Customer Premises Termination per access (24 channels) and the Customer Premises Channelization per channel will apply.
4. Switched Datalines placed in a business group do not require Network Access Registers (NARS) for outbound data traffic. However, the Customer may choose to purchase additional NARS to support all terminating traffic that may be increased by Switched Data.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

- I. Rates and Charges. The following rates and charges are in addition to other rates and charges stated in this and other Company Tariffs.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge <sup>(1)</sup></u>
1. Switched Data Access			
a. Single Line <sup>(2)</sup>	SVDALN	--	--
b. Centrex Line <sup>(2)</sup>	SWDALNCNT	--	--
c. Low Speed Access, per line <sup>(3)</sup>	SWDLS-IC	--	\$50.00
Single Line Access	SWDLS	\$37.00 <sup>(2)</sup>	--
Centrex Line			
2-49 lines	SWDHS1	\$40.00 <sup>(2)</sup>	--
50-100 lines	SWDLS2	\$37.00 <sup>(2)</sup>	--
101 and above lines	SWDLS3	\$34.00 <sup>(2)</sup>	--
d. High Speed Access, per line <sup>(3)</sup>	SWDHS-IC	--	\$50.00
Single Line Access	SWDHS	\$47.00 <sup>(2)</sup>	
Centrex Line			
2-49 lines	S V rDHS 1	\$50.00 <sup>(2)</sup>	
50-100 lines	SWDHS2	\$47.00 <sup>(2)</sup>	
101 and above lines	SV rDHS3	\$44.00	00

(1) In addition to applicable Service Charges.

(2) The FCC Subscriber Line Charge applies for each Switched Data Access Line.

(3) Local Loop Charge is included in the Switched Data Access Line Rate.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## I. Rates and Charges (Cont'd)

## 2. Switched Data Individual Line Loop Extension

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge<sup>(1)</sup></u>
a. Switched Data - Individual Line Loop Extension Access			
1) Single Line <sup>(2)</sup>	SWDALNLE-IC	--	\$50.00
	SWDALINILE	\$50.00	--
	SWDALNLEFX <sup>(3)</sup>	--	--
2) Centrex Line <sup>(2)</sup>	SWDALNCTLE- IC	--	\$50.00
	SWDALNCNTLE	\$50.00	--
	SWDALNCNTLE FX <sup>(3)</sup>	--	--
3) Interoffice Mileage	SWDLEMI <sup>(3)</sup>	<sup>(5)</sup>	<sup>(5)</sup>
b. Switched Data Individual Line loop Extension Channel, per line			
1) Single Line	SWDLE-IC	--	\$50.00
	SWDLE	\$12.00	--
2) Centrex Line	SWDCNTLE-IC	--	\$50.00
	SWDCNTLE	\$15.00	--
3. Switched Data Channel access			
a. First system (24 channels DS1 Facility <sup>(2)</sup> )	SWDCACC-IC	--	<sup>(4)</sup>
	SWDCACC	<sup>(4)</sup>	--
b. Switched Date Channel Access Each additional system (24 channels-DS1 facility) <sup>(2)</sup>	SWDCACCA-IC	--	<sup>(4)</sup>
	SWDCACCA	<sup>(4)</sup>	--

(1) In addition to applicable Service Charges.

(2) Two FCC Subscriber Line Charges apply for each Switched Data Channel-Access arrangement (each DS1 facility) and Switched Data Individual Line Loop Extension.

(3) Use these GSECs when interoffice mileage applies.

(4) Refer to Facilities for Intrastate Access, KCC No. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS I Special Transport Termination charge does not apply.

(5) Refer to Facilities for Intrastate Access, KCC No. 2, for the Digital Data Service Special Transport rate when applicable.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## I. Rates and Charges (Cont'd)

## 3. Switched Data Channel Access (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge (1)</u>
c. Switched Data Channel access Mileage, per mile (DS1 Interoffice mileage)	SWDCMI	(3)	--
d. Switched Data Central Office Termination, per access arrangement	SWDCOT-IC	--	\$125.00
Per access arrangement	SWDCOT	\$150.00	--
e. Switched Data Central Office Channelization Single Line, per channel activated <sup>(2)</sup>	SWDCOC	\$7.00	--
f. Switched Data Central Office Channelization Multiline with DID/DOD, per channel activated <sup>(2)</sup>	SWDCOCID	\$7.00	--
g. Switched Data Central Office Channelization-Centrex Line, per channel activated <sup>(2)</sup>	SWDCOCCNT	\$7.00	--
h. Switched Data Customer Premises Channelization, (optional), per access arrangement	SWDCPC-IC	--	\$75.00
	SWDCPT	\$100.00	--
i. Switched Data Customer Premises Channelization, (optional). per channel activated	SWDCPC-IC	--	\$20.00
	SWDCPC	\$25.00	--

## 4. Optional Features

a. Data Direct Connect, per line	SWDDDC	\$1.00	(2)
b. Data Closed User Group, per line	SWDDCUG	\$1.00	(2)
c. Voice Option, per line			
1) Single Line	SWDVOFL	\$8.00	(2)
2) Service	SWDVOCNT	\$5.00	(2)

(1) In addition to applicable Service Charges.

(2) Two FCC Subscriber Line Charges apply for each Switched Data Channel Access arrangement (each DS 1 facility).

(3) Refer to Facilities for Intrastate Access, KCC No. 2, for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS I Special Transport Termination charge does not apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 7 – DIGITAL DATA AND NETWORK SERVICES (CONT'D)

## Switched Data Service (Cont'd)

## I. Rates and Charges (Cont'd)

## 5. Optional Feature Packages

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge <sup>(1)</sup></u>
a. Data 1000, per line	SWDIOOO	\$3.00	(2)
b. Data 1000, per line with toll restriction	SWD1000TR	\$3.00	(2)
c. Data 2000, per line	SWD2000	\$5.00	(2)
d. Data 2000, per line with toll restriction	SWD2000TR	\$5.00	(2)

## 6. Software Reconfiguration Charge

This charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connect destination, etc.) and Optional Feature Packages

Rate per occurrence	SWDRC	--	\$12.75
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## 7. Network Usage

- a. Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area the applicable toll charges will apply. Switched Data Network Usage Detail will be provided at the rate as set forth in this Tariff.

	<u>Usage Rate</u>
1) Switched Data Network Usage	
Local Call Setup, per call	\$.03
Usage per minute of use (all days, all hours)	\$.02

(1) In addition to applicable Service Charges.

(2) If ordered an subsequent activity, the appropriate Service Order Charge will apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 8 – COIN AND COINLESS TELEPHONE SERVICE

TABLE OF CONTENTS

	<u>Sheet</u>
Payphone Exchange Service	2
Customer Owned Pay Telephone Service	5

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GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 8 – COIN AND COINLESS TELEPHONE SERVICE

Payphone Exchange Service

A. General

1. Payphone exchange service is offered for use with a payphone furnished by payphone service providers. Payphone exchange service requires a coin, coinless, and/or coin/card reader payphone
2. Payphone exchange service is a two-way, one-party business access line composed of the serving central office line equipment, all Company outside plant facilities needed to connect the serving central office with the Customer premises, and the network interface.
3. Only one payphone may be connected to each payphone exchange service access line.
4. For purposes of this tariff, the term "Customer" is defined as the party responsible for payment of the payphone exchange service access line charge.
5. Directory listing and non-published listing services will be provided with payphone exchange service under the regulations governing the furnishing of listings as found elsewhere in this tariff.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 8 – COIN AND COINLESS TELEPHONE SERVICE

Payphone Exchange Service (Cont'd)

B. Responsibility of the Customer

1. The Customer shall be responsible for the installation, operation and maintenance of any payphone used in connection with payphone exchange service.
2. The Customer indemnifies and holds the Company harmless for any and all loss, injury, damage or expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of payphone exchange service.
3. The Customer shall be responsible for the payment of all charges for all calls originating from or accepted at the payphone. The Company shall have no responsibility to adjust any such charges and/or release the Customer from paying such charges. The Customer will hold the Company harmless from and against any liability or loss resulting from all calls originating from or accepted at the payphone.
4. The payphone must be registered in compliance with Part 68 of the Federal Communications Commission's registration program and conform to all Federal Communications Commission and National Electrical Code Guidelines and Safety codes.
5. The Customer must comply with all present and future Federal Communications Commission and Kansas Corporation Commission rules and regulations.
6. The Customer must comply with the Payphone Service Provider Guidelines noted as Appendix A of the Kansas Corporation Commission's order in Docket No. 97-KAPT-102-GIT.
7. The Customer shall be responsible for payment of the maintenance of service charge, as specified elsewhere in this tariff, for each visit by a Company employee to the Customer's premises when a service difficulty, trouble report or service agreement violation is found to be caused by the Customer's payphone.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 8 – COIN AND COINLESS TELEPHONE SERVICE (CONT'D)

Payphone Exchange Service (Cont'd)

C. Violation of Regulations

1. Should a payphone be found to be in violation of the Kansas Corporation Commission's Payphone Service Provider Guidelines, the Company will suspend or disconnect service upon order of the Kansas Corporation Commission.
2. Where any payphone is found to be detrimental to the telecommunications network, the Company will promptly notify the Customer of the violation and will take immediate action, including the disconnection of service as is necessary for the protection of the company's facilities and employees.

D. Rates and Charges

1. The standard one party business access line rate is applicable as specified in this tariff for each payphone exchange service access line.
2. Service connection charges, as specified elsewhere in this tariff, apply in addition to the rates for payphone exchange service.
3. All other applicable charges and rates (e.g. - directory assistance, long distance, operator handled, credit card, etc.) are the responsibility of the payphone exchange service provider.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 8 – COIN AND COINLESS TELEPHONE SERVICE (CONT'D)

## Customer Owned Pay Telephone Service

## G. Rates and Charges (Cont'd)

## 2. Features and Functions

	<u>Monthly Rate</u>
Answer Supervision	\$1.50
Coin Collection and Return	\$2.50
Selective Class of Call Screening	\$2.00

3. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

6. Rates and charges contemplate a normal business exchange access line service installation.

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GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 9 – OPERATOR AND DIRECTORY SERVICES

TABLE OF CONTENTS

	<u>Sheet</u>
National Directory Assistance Service	2
Directory Listings	4
Intercept Service	9
Local Operator Service	11

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

National Directory Assistance Service

A. General

1. National Directory Assistance (NDA) is a service whereby Customers may request assistance in determining telephone listing information.
2. A maximum of two Customer listings and/or addresses are available per request. The NDA rate applies per request whether or not a number is provided, including requests for numbers which are non-published or not found. There are no allowances associated with NDA requests.
3. Charges for NDA are not applicable on calls from Customers whose physical or visual handicaps or lack of literacy prevents them from using a telephone directory. Such Customers must provide certification from an agency or physician to establish the exemption from NDA charges.
4. Where facilities permit, NDA will be available from hotel/motel and pay telephones.

B. NDA Rates

Per NDA request	\$1.00
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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

National Directory Assistance Service (Cont'd)

C. Directory Assistance Call Completion

1. General

- a. Directory Assistance Call Completion (DACC) provides the Customer the option of having long distance calls automatically completed after they receive a directory listing from National Directory Assistance (DA). This service is available where facilities permit.
- b. The DACC portion of the call will be billed in the same manner as the NDA portion, at rates specified below.
- c. The Customer may accept DACC by responding to a prompt from the DACC announcement that follows receipt of the requested directory listing from NDA.

2. Allowances and Exemptions

There are no allowances for DACC. Rates for the NDA portion of the call are as specified elsewhere in this tariff.

3. DACC Rates

Per minute	\$0.25
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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

## Directory Listings

## A. General

1. One Directory Listing is furnished without charge to each Customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listings in its directories which does not facilitate telephone service.

## B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
  - a. The individual, organization, firm or corporation contracting for the service.
  - b. A residential Primary Listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purpose of this Tariff is defined as any combination, not to exceed two, of the following:
    - 1) First Name
    - 2) Middle Name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden Name
  - c. A Duplicate Listing reversing the order of the individual's given names above may be provided at the rates for Additional Listings.
  - d. When two or more lines serve a Customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

## Directory Listings (Cont'd)

2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the Customer.
  - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
  - a. Where the alternate call number is to be that of another Customer, the listing will be furnished only with written approval of the other Customer.
4. Cross-Reference Listings (charged as an Additional Listing) enable a Customer to use a former listing to refer Customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the Customer, and are not desired to secure preferential position in the directory or for advertising purposes.
  - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
5. A Foreign Listing is a listing in any BPS directory for which the Customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

Directory Listings (Cont'd)

7. Nonpublished Service is the omission of a Customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the Customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the Customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.
  - c. The charge will not apply to non-published numbers for Customers having other listed services.
8. Non-listed Service is the omission of a Customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

Directory Listings (Cont'd)

B. Conditions (Cont'd)

9. Service Charges apply to change listed directory service to Nonpublished Service or Non-listed Service. Service Charges DO NOT apply to change from Nonpublished Service or Non-listed Service to listed Primary Listing service.
10. The charge for Directory Listings begins on the day the Directory Assistance records are posted.
11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the Customer because of disconnection, remove etc., of the service, the minimum contract period will be at least thirty (30) days.
12. Listings will be limited to such information as is necessary for proper identification.
13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the Customer will not be impaired.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

## Directory Listings (Cont'd)

## C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence Customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings <sup>(1)</sup>	--	\$--
b. Additional Listings		
1) Business	ALB	\$2.45
2) Residence	ALR	\$2.05
c. Foreign Exchange Listings		
1) Business	FLB	\$2.45
2) Residence	FLR	\$2.45
d. Nonlisted Service, each	NL	\$2.05
e. Nonpublished Service, each	NP	\$2.10

<sup>(1)</sup> See B.1 Conditions

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

Intercept Services

Basic Intercept Service

A. General

1. Basic Intercept Service provides a service to local exchange business and residence Customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the Customer's former number results in a prerecorded message which announces the new number.

B. Conditions

1. Basic Intercept Service is offered to residence and business Customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to Customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the Customer places the request for a change in their telephone number, the Customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

## Intercept Services (Cont'd)

## Basic Intercept Service (Cont'd)

## C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company Tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>GSEC</u>	<u>Bus.</u>	<u>NRC</u> <u>Res.</u>
a. The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the Customer. <sup>(1)</sup>	--	--	--
b. Each number intercepted for each 90 day period or fraction thereof	OSINNRC	\$10.00	\$10.00

- <sup>(1)</sup> These charges are also applicable to Direct Inward Dialing (DID) Service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

## Local Operator Service

## A. General

1. Local Operator Service is furnished to Customers upon their request in order to complete local calls. Please refer to Consolidated Communications of Missouri Company, LLC -- Long Distance Message Telecommunications Service KCC No. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
  - a. Busy Line Interrupt - The operator, at the request of the Customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
  - b. Busy Line Verify - The operator, at the request of the Customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the Customer.
  - c. Calling Card - Customer dialed "0+" calls which are completed by the caller or completed by the operator that will be billed to the calling card instead of the telephone originating the call.
  - d. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
  - e. Person-to-Person Calls - Customer dialed "0- calls where the operators completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.
3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 9 – OPERATOR AND DIRECTORY SERVICES (CONT'D)

## Local Operator Service (Cont'd)

## B. Conditions

1. Local Operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

## C. Rates and Charges

<u>Operator Service</u>	<u>Calls Per Charge</u>
Busy Line Interrupt	\$.95
Busy Line Verify	\$.50
Calling Card Call	\$.60
Operator Station Call	\$1.15
Person-to-Person Call	\$2.40

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES

TABLE OF CONTENTS

	<u>Sheet</u>
Call Restriction Services	2
Customized Number	10
Direct Inward Dialing (DID)	13
Emergency Conference Service	15
Employee's Telephone Service	18
Foreign Exchange Service	21
Reserved Telephone Numbers	24
Service Performance Guarantee (SPG)	25
Shared Tenant Service	27
Special Billing Number Service	37
Toll Tapes	38
Vacation/Seasonal Service	39



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GENERAL AND LOCAL EXCHANGE TARIFF

---

## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services

## A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a Customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The Customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in the Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>GSEC</u>	<u>Monthly Rate</u>
1) Option 1--Collect and Third Number Billing, per line screened	IN SCREEN	\$4.10
2) Option 2--Third Number Billing, per line screened	IN SCREEN	\$4.10
3) Option 3--Collect Billing, per line screened	IN SCREEN	\$4.10

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## B. Selective Class of Call Screening Service

1. Selective Class of Call Screening is an optional service available to the Company's local exchange service Customers and is offered on a per line basis. The service is offered to provide Customers with a choice of originating screen options. The screening provides information that will allow the restriction of originating operator-handled toll calls to be billed outgoing to a credit card, a third number or to the called party.
  - a. The Customer will specify, at the time of the order, the restriction or restrictions desired. The Customer may specify any combination of the following to restrict the billing of outgoing toll calls to:
    - A credit card
    - A third number
    - Collect to the called number
  - b. This service provides for information designating the Customer's line as having a requirement for special billing and defines these requirements for the BPS operator.
  - c. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening Service for calls outside the Company calling area. The Customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.
  - d. The minimum period for Selective Class of Call Screening Service is one month.
  - e. All local calls and calls to Company numbers, such as repair, Directory Assistance, and public emergency service numbers such as 9-1-1 will be permitted.
  - f. Selective Class of Call Screening Service is offered subject to the availability of suitable facilities.
  - g. This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## B. Selective Class of Call Screening Service (Cont'd)

h. Selective Class of Call Screening Service is offered to residence and business individual line Customers. This offering does not include Centrex lines.

i. Rates and Charges

- 1) No additional service charge applies when Selective Class of Call Screening Service is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

	<u>GSEC</u>	<u>Monthly Rate</u>
a) Per line equipped	SCCS	\$4.10

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 8XX-INWATS Service will not be restricted under Option 1 and 2 (1+8XX-INWATS). Restricted calls are directed to a central office announcement.
2. Three Toll Blocking Service options are available:
  - a. Option 1--Restricts any directdiald one plus (1+) or direct dialed International (011+) call. This includes directory assistance (+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
  - b. Option 2--Restricts any direct dialed one plus (1 +) or direct dialed International (011 +) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
  - c. Option 3--Restricts any direc tdialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) calls. Option 3 includes the restriction of 8XX-INWATS.
3. Toll Blocking Service will be provided to residence and business individual line Customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The Customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the Customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

		<u>GSCE</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1)	Option 1, per line*	TOLLRSTDD	\$4.10	TOLLRSTNRC	\$8.00
2)	Option 2, per line*	TOLLRSTOT	\$4.10	TOLLRSTNRC	\$8.00
3)	Option 3, per line*	TOLLRSTOT/800	\$4.10	TOLLRSTOT/800	\$8.00

- \*d. Toll Restriction will be provided to Lifeline subscribers at no charge.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## D. 700 Blocking Service

1. 700 Blocking Service provides residence and business Customers with the ability to block access from a particular network access line to all telephone numbers for which the 700 NPA must be dialed.

The service is classified as a local exchange telecommunications service.

2. The Company's obligation to furnish network facilities for 700 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

3. 700 Blocking Service is available only for blocking access to all 700 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 700 NPA telephone number.

4. Rates and Charges

- a. The Subsequent Service Order Charge as stated in this Tariff is applicable to the initial business line blocked (GSEC--BLK700). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence, per additional line	--	--

- b. If 700, 900 and 976 Blocking Service are ordered at the same time only one Subsequent Service Order Charge or Nonrecurring Charge applies per line.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## E. 900 Blocking Service

1. General. 900 Blocking Service provides residence and business Customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

- a. The Company's obligation to furnish network facilities for 900 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- b. 900 Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

3. Rates and Charges

- a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC--BLK 900). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	--	--

- b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Call Restriction Services (Cont'd)

## F. 976 Blocking Service

1. General. 976 Blocking Service provides residence and business Customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

- a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

3. Rates and Charges

- a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked (GSEC--BLK 976). Each additional line is subject to an additional charge as follows:

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Business, per additional line	NBLK	\$4.00
2) Residence	--	--

- b. If 700, 900 and 976 Blocking Service are ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Customized Number Service

A. General

1. Customers of the Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the Customer are available, the Company may assign the number to the Customer.
2. The Company will do its utmost to protect specific number assignments requested by the Customer from changing. However, unavoidable circumstances may arise where the number assignment may need to be altered. In these instances, the Company reserves and retains the right:
  - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized Number Service Charge will not be refunded to the Customer.
  - b. To reject any request for specific telephone number for any reason, including but not limited to: relocation of a central office, limited central office capacity, or numbers that may, in the Company's sole opinion, be offensive to the public.
  - c. Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any Customer to another, except as otherwise provided in this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Customized Number Service (Cont'd)

B. Conditions

1. The Customized Number Service charge applies whenever a Customer:
  - a. Requests a telephone number other than the next available number from the allocation list, and such requested number is placed into service within six months of the date of the request.
  - b. Requests a number change from their present number to a customized telephone number.
2. The Customized Number Service charge does not apply whenever a Customer:
  - a. Requests assignment of the same telephone number that had been previously assigned to that Customer.
3. Customized Number Service includes a standard directory listing consisting of the Customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
4. The Company shall not be liable to any Customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another Customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm, or corporation for an amount greater than such person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Customized Number Service (Cont'd)

## C. Rates and Charges

1. The Service Charges as specified in this Tariff will apply in addition to the following monthly rates:

	GSEC		Monthly Rate	
	<u>Bus.</u>	<u>Res.</u>	<u>Bus.</u>	<u>Res.</u>
a. Each Customized Number requested and placed into service	CNSB	CNSR	\$3.50	\$1.50

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Direct Inward Dialing Service (DID)

## A. General

1. Direct Inward Dialing Service to Customer premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with Customer premises located switching systems.
3. This service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The charges for the service, as provided in B. Rates following, are in addition to all applicable charges for PBX/PABX service with which this service is associated and the applicable network access line and service charges.
5. Operational characteristics of interface signal between the Company-provided connecting arrangements and the Customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the Customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a Customer, authorized user or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Direct Inward Dialing Service (DID) (Cont'd)

## A. General (Cont'd)

8. Directory listings will be provided in accordance with the regulations of this Tariff for PBX/PABX listed number trunks. Direct inward dialing numbers furnished herein are not entitled to free directory listings.
9. The Customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

## B. Rates and Charges

The following rates are in addition to applicable Service Charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Per block of 100 seven-digit numbers for direct inward dialed station numbers			
a. Assigned, each block	DID100	\$32.00	--
b. Reserved, each block	DID100	\$32.00	--
	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
2. Per block of 20 seven-digit numbers for direct inward dialed station numbers *			
a. Assigned, each block	DID20	\$18.00	--
b. Reserved, each block	DID20	\$18.00	--
3. DID, per trunk termination charge**	DIDTT	\$35.00	--
* 20 seven-digit number blocks are available only in Digital central offices.			
** This rate applies in addition to the appropriate PBX trunk rate, see Section 4.			

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Emergency Conference Service

A. General

1. Emergency Conference Service is furnished in the interest of the public safety by means of equipment located in a central office of the Company. These Conference/Alerting Systems are multi-station ringdown telephone conference circuits designed primarily for use in local emergency reporting and alerting applications. These systems provide simultaneous access to up to 60 local stations either from a dedicated telephone (i.e., a "master" station) or from any local telephone via a listed directory number.
2. The systems, in their reporting and alerting capacities, provide volunteer firemen and other emergency teams with emergency conferencing capabilities.

B. Conditions

1. This service will normally be furnished in connection with individual line service. At the option of the Company when equipment and facilities permit, service may be furnished to party-line Customers.
2. Emergency Conference Service will be contracted for a minimum service period of five years.
3. Such Emergency Conference equipment is not to be used for performing any function other than the reporting or dissemination of information of an emergency nature.
4. Service Charges apply in addition to the nonrecurring charges.
5. To expand from one system to the next system, i.e. Type 10 to Type 20, the Customer will be charged the difference between their previously paid nonrecurring charge and the new nonrecurring charge.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Emergency Conference Service (Cont'd)

## C. Rates and Charges

1. Service Charges apply in addition to the following rates and charges.

		<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
a.	Solid State - Type 10 (maximum, 10 stations)	FRCG	\$46.25	FRCGNRC	\$177.15
b.	Solid State - Type 20 (maximum, 20 stations)	FRCB	\$71.05	FRCBNRC	\$272.05
c.	Solid State - Type 30 (maximum, 30 stations)	FRCH	\$95.85	FRCHNRC	\$367.10
d.	Options for Type 10, 20 and 30 Solid State Systems				
	1) Siren Control	FRCF	\$4.50	FRCFNRC	\$17.15
	2) Remote Answer, 1 0-30 line system	FRCE	\$1.15	FRCENRC	\$4.35
e.	Solid State - Type 40 (maximum, 40 stations)	FR40	\$135.35	FR40NRC	\$518.35
f.	Solid State - Type 50 (maximum, 50 stations)	FR50	\$165.35	FR50NRC	\$633.20
g.	Solid State - Type 60 (maximum, 60 stations)	FR60	\$191.75	FR60NRC	\$734.30

- (1) No nonrecurring charge applies on original installation.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 10 – GENERAL SERVICES (CONT'D)

## Emergency Conference Service (Cont'd)

1. Service Charges apply in addition to the following rates and charges.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
h. Options for Type 40, 50 and 60 Solid State Systems				
1) Siren Control	FRCF	\$4.50	FRCFNRC	\$17.15
2) Manual Access 40- 60 Line System	FRCD	\$ .40	FRCDNRC	\$1.55
3) Automatic Access	FRCK	\$3.15	FRCKNRC	\$14.15
4) Remote Answer 40-60 Line System	RCM	\$1.80	FRCMNRC	\$6.95
i. Automatic Type <sup>(1)</sup>				
1) Up to 10 reporting stations	FRSCONN10L	\$25.00		\$25.00
2) Up to 20 reporting stations	FRSCONN11M	\$40.00		\$40.00
3) Control relay, per siren	FRSB	\$ .50		\$5.00
4) Pushbuttons or keys, each including 50 feet of circuit wire	FRSC	\$ .50		\$5.00
5) Each line or additional lines	FRSL	\$2.00		--
6) Central Office Common Equipment	FASC	\$12.00		\$5.00
7) Additional Common Equipment	FASD	\$1.50		
8) Pushbutton number term	FASB	\$ .35		\$5.00

<sup>(1)</sup> Includes equipment and telephone number associated with the service.

<sup>(L)</sup> Limited to existing Customers at existing locations.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Employees' Telephone Service

This Tariff is applicable to: Consolidated Communications of Missouri Company, LLC

A. General

1. Regular full time and qualifying part-time employees of the Company are granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence, and for retired employees of the Company who are receiving pensions under established pension plans of the Company.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Employees' Telephone Service (Cont'd)

B. Conditions

1. Employees' Telephone Service at their residence is available to employees of the Company having at least three months continuous credited service with the Company. Management support and qualified part-time employees must have at least six months of service with the Company. To qualify, a part-time employee must have 1,040 hours of service.
2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost.
3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such house.
4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
5. Concession service shall not be installed or upgraded at the expense of regular Customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Employees' Telephone Service (Cont'd)

C. Rates and Charges

1. Salaried employees and all regular full-time and qualifying part-time hourly paid employees with 20 or more years of accredited service are provided 100% concession on rates for their residence local service, flat rate or usage sensitive (where available), and Service Charges to establish local service.
2. All other regular full-time and qualifying part-time employees are provided 50% concession on rates for their residence local service, flat rate or usage sensitive (where available), and Service Charges to establish local service.
3. Toll charges and access charges incurred by employees on their residence service are subject to payment at the full rate.
4. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in its judgment, the interests of the Company in rendering continuous service to the public will be advanced.
5. Concessions may be made to employees for miscellaneous equipment or facilities.
6. No concessions will be made to employees for installations, moves, and changes.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Foreign Exchange Service

A. General

1. Foreign Exchange Service is exchange service furnished to a Customer from an exchange other than the one in which he is located.
2. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally, but will do so where facilities of such a character are available as will permit satisfactory telephone transmission. It will not be provided when there may be a resulting impairment of service or when undue expense is involved.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Foreign Exchange Service (Cont'd)

B. Conditions

1. Foreign Exchange Service is offered between all exchanges of this Company and other companies located within the same LATA. It will be furnished jointly with other companies only when those companies agree to furnish service in accordance with the provisions contained in this Tariff.
2. Only individual central office access line, PBX or Key trunk foreign exchange service is furnished.
3. Off-premises services will be furnished in accordance with the Tariff provisions of the local exchange, providing facilities and operating conditions permit. Off-premises service will be furnished only for the use of the foreign exchange Customer.
4. If the Customer is located outside of the Base Rate Area zone, mileage rates are applicable.
5. Calls beyond the local calling area of the service exchange will not be permitted. Local calling area is considered to be the line terminations served by the serving exchange, plus any extended area service which may be provided from the serving exchange.
6. Customers to Foreign Exchange Service are required to take access service from the local exchange of which service would normally be rendered.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Foreign Exchange Service (Cont'd)

C. Rates

1. The central office connection at the foreign exchange, and the individual central office access line, PBX or Key trunk at the exchange in which the Customer is located, are provided at the established monthly rates for that exchange.
2. Other services and service charges, are provided at the charges-monthly and/or nonrecurring--of the exchange in which the telephone is located.
3. Additional rules, regulations and rates are set forth in Consolidated Communications of Missouri Company, LLC - KCC No. 5, Private Line Service Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Reserved Telephone Numbers

## A. General

1. Reserved Telephone Numbers are telephone numbers reserved by a Customer for future use.
2. Reserved Telephone Numbers are offered subject to the availability of suitable facilities.

## B. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Per Reserved Telephone Number	RSVNBR	25% of normal rate
2. Service Charges listed in this Tariff will apply in addition to all other applicable rates and charges when a Customer orders Reserved Telephone Numbers.		

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Service Performance Guarantee (SPG)

## A. Installation and Repair

## 1. Residence/Business

- a. If a Customer requests installation or repair of Company owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the Customer will be eligible to receive a credit. One credit per order or trouble report may be applied for the affected Service Categories.

Credit

Residence	\$25.00
Business	\$100.00

## 2. Service Categories

- a. Local Exchange Services, including Foreign Exchange Service, associated Custom Calling Services, General or Miscellaneous Services, Centrex services, and Directory Listings.
- b. Enhanced and Specialized Services.
- c. Private Line Services billed by the Company.
- d. Message Toll Services billed by the Company.
- e. WATS and 800 Services billed by the Company.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Service Performance Guarantee (SPG) (Cont'd)

A. Installation and Repair (Cont'd)

3. Conditions

- a. Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- b. Credit will be provided in accordance with the above conditions at the request of the Customer.
- c. Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company owned facilities used to provide those services.
- d. A credit allowance will not be extended in accordance with liability conditions as set forth in the General Rules and Regulations Section of this Tariff for the installation or repair of Company owned facilities used to provide these services.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Shared Tenant Service

A. General

1. Shared Tenant Service (STS) is the provision of local exchange access services by the Company, to the STS Customer at an STS building for the purpose of the STS Customer reselling or sharing the service with the STS subscribers.
2. Shared Tenant Service equipment must meet state and federal codes with respect to telecommunications equipment. The STS Customer must provide access to police, fire, 911 and other emergency services where available, and must permit access to all Interexchange Carriers.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Shared Tenant Service (Cont'd)

B. Definitions

1. The following definitions apply to Shared Tenant Service.

Shared Tenant Service Customer - Any person, corporation or other entity that provides STS within a user group and that is certificated to do so by the Kansas Corporation Commission.

Shared Tenant Service Subscriber - Any person, corporation or other entity occupying an STS building and furnished telephone service by the STS Customer.

Shared Tenant Service Building - A structure under one roof on one premises, which is wholly located in a single Company exchange and/or wire center and in which telephone service to STS subscribers is provided by an STS Customer. Two or more structures on one premises which are connected by an enclosed or covered passageway are not considered a single STS building. STS may be provided in less than a building but it must be confined to a contiguous premises. Exceptions to this provision must be approved by the Kansas Corporation Commission.

New Shared Tenant Service Building - For the purpose of this Tariff, a newly constructed building is defined as one in which the Company has not previously provided permanent distribution facilities adequate to serve the occupants of the building. The provision of service to contractors during the building's construction is not considered permanent distribution facilities.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Shared Tenant Service (Cont'd)

## C. Conditions

1. Shared Tenant Service is provided for the exclusive use of the STS Customer, his employees and his STS Subscribers.
2. The STS Customer may only offer Shared Tenant Service to the occupants of a single STS building and not to members of the general public.
3. Application for Shared Tenant Service, and application for changes in the service, must be made by the STS Customer. The STS Customer is responsible for payment of all charges incurred, whether such charges are associated with services provided for the use of the STS Customer or services provided for the use of STS subscribers that are served by the STS arrangement. The STS Customer has total responsibility for the administration, control and utilization of the resale and sharing of the service.
4. If the Shared Tenant Service Customer files an application for certification and/or a waiver of the single building limitations with the Kansas Corporation Commission, a copy of the application and/or waiver request(s) must be sent concurrently to the Legal Department of Consolidated Communications of Missouri Company, LLC by the STS Customer.
5. Where a resale or sharing arrangement is suspected at a location that is Dot authorized to be Shared Tenant Service, the Company will notify the Kansas Corporation Commission. If the Customer fails to seek certification from the Commission to provide Shared Tenant Service, the Company shall have the right to terminate such service.
6. The service furnished to the STS Customer shall always be classified as a business service for the purpose of the application of Tariff rates.
7. A Shared Tenant Service Customer is entitled to one business listing in the alphabetical and classified sections of the directory. When requested by the STS Customer, additional listings, as specified in this Tariff, may be provided for the STS subscribers. Additional listings will be charged at business rates.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Shared Tenant Service (Cont'd)

C. Conditions (Cont'd)

8. The Company will distribute to the STS Customer local directories as provided for in this Tariff.
9. The Shared Tenant Service Customer must utilize a Private Branch Exchange (PBX) which is registered with the Federal Communications Commission (FCC) and riser cable which conforms to all electrical codes and the Company's technical standards for riser cable or transmission facilities.
10. The Shared Tenant Service Customer may furnish his services through one or more PBXs; but is restricted to the authorized limitations of the STS building as defined by this Tariff or under a Commission approved waiver. If there is more than one PBX, the Company is required to provide only one point of termination.
11. The Company will terminate its facilities and locate the network interface at an STS building in accordance with existing tariffs and FCC rules and regulations, and will not be responsible for service quality beyond the interconnection (network interface) with the STS Customer's equipment.
12. The provision of service to an STS Customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Shared Tenant Service (Cont'd)

## C. Conditions (Cont'd)

13. In order to provide service to any Customer wanting service directly from the Company at any STS building,, the STS Customer or building owner will:
  - a. Provide the Company without charge immediate and continuing right-to-use of the riser cable and other facilities within the STS building, not owned by the Company, necessary to serve its Customers.
  - b. Provide the Company with immediate continuing access and use of any existing Company facilities within the STS building, at no charge to the Company. Should the STS Customer or building owner request the Company to move, remove or rearrange any of its existing facilities within the STS building, the STS Customer or building owner will give the Company right-of-way to make such moves or rearrangements and they will be charged a rate based on the cost.
  - c. Provide to the Company additional access and right-of-way to enable it to place additional facilities within the STS building to serve Company Customers, at no charge to the Company.
14. Riser cable that is installed or acquired by an STS Customer or building owner must be the wholly owned property of the STS Customer or building owner. It may not be leased or mortgaged by a third party. In addition, an easement in the riser cable shall be given to the Company at its request.
15. In existing buildings where the Company has installed the riser cable, the STS Customer may either contract for a fee for the use of the Company's riser cable or install its own.
16. The Company shall have the right to require a deposit from an STS Customer in accordance with the Rules and Regulations specified in this Tariff.
17. Service arrangements furnished to accredited public and private educational institutions which provide telecommunication services to students, faculty members or employees residing in dormitories or other residential quarters owned, leased or under control of the educational institution are not considered to be Shared Tenant Service arrangements.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Shared Tenant Service (Cont'd)

C. Conditions (Cont'd)

18. When a Shared Tenant Service Customer is in violation of any of the provisions in this section, the Company will promptly notify the STS Customer of the violation. The STS Customer shall correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice, that the violation has been corrected. Failure of the STS Customer to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the STS Customer's service until such time as the STS Customer complies with the provisions of this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Shared Tenant Service (Cont'd)

## D. Provisioning of Service

1. Provisioning of Shared Tenant Service consists of the serving central office line equipment, all outside plant facilities needed to connect the Company's serving central office with the STS building and the network interface. These facilities are provided, maintained by and shall remain the property of the Company and provide access to and from the telecommunications network for both long distance service and local calling.
2. The STS Customer must provide the Company a written estimate of the type and number of facilities which will be required to service the STS Customer's building. In newly constructed buildings, as defined in Paragraph B.4, this estimate must be furnished to the Company at least 180 days prior to the establishment of the Shared Tenant Service.
3. In the event an STS Customer requests service in a newly constructed building, as defined in Paragraph BA, in less than 180 days prior to the requested in-service date, the STS Customer will be responsible for the incremental cost of any facilities, in excess of the facilities requested, which the Company may have already constructed in anticipation of providing service directly to the occupants of the building. Payment of these charges must be received before STS will be provided to the STS Customer.
4. Charges for service connections, moves, removals and changes apply in addition to any other applicable charges as set forth in this and other Company Tariffs.
5. Charges and rates for directory assistance calls, as provided by the Company, are set forth in this Tariff.
6. The Shared Tenant Service Customer assumes the total and exclusive responsibility for compliance with all rules and regulations governing the use of the service including the use of service by the STS Customer's subscribers.
7. Customer provided semi-public telephone instruments shall access the local exchange telephone network through a separate access line provided directly by the Company and may not be provided as a station behind a PBX.
8. The Company's responsibility for the provision of exchange service, private line service, data service or other facility type services ends at the point of connection (network interface) to the STS Customer's PBX and does not extend to STS subscribers.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Shared Tenant Service (Cont'd)

E. Obligations of the Shared Tenant Service Customer

1. In addition to the obligations set forth in this Tariff, Shared Tenant Service Customers shall have the following obligations:
  - a. The Shared Tenant Service Customer must comply with all applicable federal, state and local laws and regulations concerning the use of telephone service to disabled and/or hearing impaired persons.
  - b. The Shared Tenant Service Customer shall provide to the Company the number of access lines and types of service provided, and the location of the STS subscribers he serves.
  - c. The Shared Tenant Service Customer shall notify the STS subscribers in writing, that they have no right to retain any telephone number associated with the service, and that if any STS subscriber ceases utilization of the STS Customer's service, that subscriber will not be permitted to retain the same telephone number.
  - d. The Shared Tenant Service Customer will indemnify and hold the Company harmless for any damage to STS subscribers, the building owner, subsequent tenants and subsequent purchasers of the building resulting from compliance with the STS Customer's requests or the terms of this Tariff.
  - e. Whenever "notice" is required, the Company will be responsible to give notice only to the STS Customer or its authorized agent. The STS Customer will notify its subscribers as necessary.
  - f. The Shared Tenant Service Customer will be solely responsible for referral of calls for a reasonable period of time in the event an STS subscriber relocates outside the STS building or obtains telephone service from the Company or others.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Shared Tenant Service (Cont'd)

## E. Obligations of the Shared Tenant Service Customer (Cont'd)

- g. The Shared Tenant Service Customer must use only riser cable that meets the Company's technical standards for riser cable or transmission facilities. The Company has the right to inspect the riser cable before the connection of service to the STS Customer, to verify that the Company's technical standards have been met. The Kansas Corporation Commission shall have the power to require the STS Customer to comply with these standards.
- h. All charges associated with Shared Tenant Service will be billed to the STS Customer and he is responsible for the direct payment of these charges. The applicable Rules and Regulations, regarding bill payments and suspensions are included in Section 2 of this Tariff. In the event the STS Customer receives notice from the Company of pending service suspension, the STS Customer will have sole responsibility to notify its STS subscribers at least two (2) days prior to the date of the pending suspension.
- i. The Shared Tenant Service Customer is solely responsible for any allocation, proration or distribution of any charges billed to him by the Company.  
  
All trouble reports are to be directed to the Company by the STS Customer.
- k. In an existing building which is converted to Shared Tenant Service, the STS Customer must notify in writing, ninety (90) days prior to the establishment of STS, any existing Company Customers that they may continue to receive service from the Company. A copy of the notice should be provided to the Company.
- l. In the event a Shared Tenant Service Customer intends to discontinue the provision of resold and/or shared local exchange service to its STS building, the STS Customer must provide both the Company and all STS subscribers written notice of its intended discontinuance at least 180 days prior to the proposed discontinuance.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 10 – GENERAL SERVICES (CONT'D)

Shared Tenant Service (Cont'd)

F. Rates and Charges

1. PBX rates for Shared Tenant Service are those as specified in Section 4 of this Tariff.
2. Rates for services other than Shared Tenant Service are those as specified in the appropriate Tariffs of the Company.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Special Billing and Number Service

## A. General

1. Special Billing Number Service is the provision of a separate listing of toll telephone messages each month for each special billing number used in placing calls.

## B. Conditions

1. Special Billing Number Service may be provided in conjunction with PBX/PABX Service.
2. The minimum period for which this service may be offered is two months.
3. Each special billing number will be issued with the same billing name as the Customer's main telephone number.
4. A telephone calling card may be issued on each special billing number for the Customer's convenience.

## C. Rates and Charges

1. In addition to the following monthly rates, Service Charges apply:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Special billing numbers issued as go-together numbers on the Customer's main telephone number:		
1) First Number	SBN1	\$2.00
2) Each additional number	SBN2	\$1.15
b. Special billing numbers which are billed separately:		
1) Each number	SBN3	\$4.25

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Toll Tapes

- A. Magnetic Toll Tapes give the Customer a breakdown of long distance or WATS calling on a nonrecurring or monthly basis.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Toll Tape	MAGTAPE	\$32.65	--
Toll Tape on request	MAGTAPENRC	--	\$40.65

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 10 – GENERAL SERVICES (CONT'D)

## Vacation/Seasonal Service

- A. Vacation/Seasonal Service is available to Customers that leave the Company's serving area for an extended period of time but wish to retain their existing telephone service while away.
- B. Conditions
1. Service is available to all grades of residential and business service.
  2. Customer must first subscribe to regular service for the minimum regular service period listed below. During any twelve consecutive months, a Customer cannot receive a seasonal discount for more than the maximum seasonal service period.
  3. During the period when the Customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.
  4. The Company may request that payment for service be made in advance.
  5. Only the basic monthly access line rate and FCC End User Common Line Charge are reduced by the seasonal discount rate.
  6. The Company's practices covering the discontinuance of service for non- payment of any amounts due the Company for telephone service will apply.
  7. Minimum and maximum service periods: Maximum service period is six months, minimum regular service period is six months, and maximum seasonal service period is six months.
- C. Rates and Charges
1. The rate for this service is 50% of the normal tariffed access line rate for the line plus applicable taxes and surcharges.
  2. A nonrecurring Service Order charge and Central Office Line Connection charge applies to establish Seasonal Service, but no nonrecurring charge applies for returning to full service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES

TABLE OF CONTENTS

	<u>Sheet</u>
Centrex Service	2
Universal Emergency Number Service (9-1-1)	29
Services for Enhanced Service Providers (ESPs)	34

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service

## A. General

1. Centrex Service is a local exchange telecommunications service available only to Customers served from suitably equipped central offices. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Centrex feature packages as set forth in Paragraph A.4. following. A system may not be provided for stand alone service only and access to the Company's Exchange Network must be provided by the Company.
2. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the Customer's premises. Any remote units and all system cabling used in association with Centrex Service are provided by and remain the property of the Company.
3. Centrex Service will be provided under this Tariff for a minimum of three Centrex lines up to a maximum of 200 Centrex lines at rates set forth in D. following. Centrex Custom Service will be provided for over 200 lines as set forth in F. following.
4. Centrex Service offers Feature Packages 1000, 2000 or 3000 shown below. Feature capabilities may vary depending on the type of host central office equipment.

- a. Features provided via Centrex Service from host central office interface equipment and software include:

Basic Centrex: Automatic Identification of Outward Dial (AIOD), Direct Inward Dialing, Direct Outward Dialing, Distinctive Ringing, Station-to-Station Calling, and Touch Call.

Series 1000: Call Forwarding (Busy, All, No Answer), Call Hold, Call Pickup, Call Transfer, Call Waiting, Cancel Call Waiting, Code Call Access, Consultation Hold, Dial Pulse, Direct Inward Dialing, Direct Outward Dialing, Distinctive Ringing, Flexible Intercept, Hunting (Sequential), Last Number Redial, Make Busy (Terminal/Group), Music-on-Hold, Paging Access, Speed Calling (Changeable), Speed Calling Individual (Short), Station-to-Station Dialing, Stop Hunt, Three-Way Calling.

Feature Package 1000: Call Alternation, Call Forwarding, Call Hold, Call Pickup-Direct, Call Pickup-Extended, Call Pickup-Group, Call Waiting/Cancel, Call Waiting Originating, Call Waiting Terminating, Call Transfer, Consultation Hold, Directory Number Hunting, Hunting (Pilot Number), Hunting (Sequential), Last Number Redial, Speed Calling 6 (individual), Speed Calling 8 (individual), Station Restriction, ThreeWay Calling, and Toll Restriction.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## a. (Cont'd)

\*Series 2000: Series 1000 plus: Attendant Busy Verification, Attendant Call Transfer, Attendant Camp On, Attendant Control of Trunk Group Access, Attendant Conference (Small), Attendant Hold, Attendant Position Busy, Attendant Recall, Auto Callback, Automatic Call Splitting, Call Park, Code Restriction, Data Privacy, Dictation Access and Control, Direct Connect, Distinctive Call Waiting Tones, Emergency Bureau Access, Executive Busy Override, FX Facilities Access, Fully Restricted Service, Hunting (Distributive), Meet Me Conference, NightService (Fixed, Flexible), On-Hook Queuing, Speed Calling Group, Station Conference (Small), Toll Restricted Service, Uniform Call Distribution.

Feature Package 2000: Centrex Feature Package 1000 plus the following features: Automatic Callback, Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call 30 (Group/Shared) and Uniform Call Distribution (UCD) Hunting.

Series 3000: Series 1000 and 2000 plus: Authorization Codes, Automatic Route Selection, Call Waiting (Originating), Directed Call Pickup, Expensive Route Warning Tone, Off-Hook Queuing, Remote Access to Business Group Features, Speeding Calling Individual (Long), Station Message Detail Recording, Time of Day Routing.

Feature Package 3000: Centrex Feature Package 1000 and 2000 plus the following features: Call Forwarding (Busy, No Answer, Split), Call Forwarding/Incoming, Call Forwarding/Incoming, Call Forwarding/Within Group, Executive Busy Override, Multi-Level Restriction, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, and Speed Call 30 (Individual)

\* Centrex Series 1000 and Series 2000 is offered subject to the availability of suitable facilities. See 4.a.

\* Attendant features require the use of a Centrex System Interface. See E.2. following.

\* Centrex Series 3000 is offered subject to the availability of suitable facilities. See 4.a.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

A. General (Cont'd)

4. (Cont'd)

a. (Cont'd)

Optional Features: Authorization Codes (per group of 10), Automatic Route Selection (Expensive Route Warning, Facilities Restriction Level, and Time of Day Routing), Code Call Access, Conference Calling, DataLink Console Interface, Dictation Access and Control, Flexible Night Answer, Music-on-Hold Interface, Non-Data Link Console Interface, Paging/Public Address Access, Pilot Number of Hunt Groups, Predetermined Night Answer-Fixed, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Pseudo Number, Recorded Announcement, Speed Call 30 (System), Station Message Detail Recording, Stop Hunt, T-1 Access, Terminal Make Busy, Tie Facility Access, Universal Nigh Answer, WATS Access, and 800 Service Access.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

- b. Definition of Features. A Customer subscribing to one of the packages may order additional optional features at the rates shown in E. 1 following,

Basic Centrex Service includes the following basic features:

Automatic Identification of Outward Dial (AIOD) - This feature identifies all calls leaving the Customer group by the station number from which calls are placed.

Direct Inward Dialing - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing - This feature permits a station user to determine by the cadence of the ringing, whether a call is originated internally or externally.

Station-to-Station Calling - This feature allows station users to call each other using abbreviated calling.

Touch Call - This feature equips all station lines for touch call dialing.

Centrex Service Feature Packages 1000, 2000 or 3000 are offered at rates and charges shown following. Feature capabilities may vary depending on the type of host central office equipment. Following are feature series and associated definitions:

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## Feature Package 1000

Call Alternation - This feature allows a station user to hold one call, make another call, and then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Company, whereas variable forwarding is established and changed by the station user).

Call Hold - This feature allows a station user to place a call in progress on hold.

Call Pickup-Direct - This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick up group.

Call Pickup-Extended - This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pickup-Group - This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick up group.

Call Waiting-/Cancel - This feature cancels Call Waiting for the duration of one call by dialing an access code.

Call Waiting Originating - This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating - This feature alerts the called party, with a beep, that an incoming call is waiting.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

A. General (Cont'd)

4. (Cont'd)

Feature Package 1000

Call Transfer - This feature allows a station user to transfer a call to another party.

Consultation Hold - This feature allows the initiator of a three way call to transfer to speak privately with the third party before completing the connection.

Directory Number Hunting - This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Pilot Number) - This feature provides for the distribution of calls in a hunt group.

Hunting (Secretarial) - This feature provides hunting within a department to hunt to the secretary list.

Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Calling 6 (Individual) - This feature allows a user to dial an individual list of selected numbers using an access code and one digit. (Available in the DMS-100/5ESS only)

Speed Calling 8 (Individual) - This feature allows a user to dial an individual list of selected numbers using one or two digits. (Available in the GTD-5 only)

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

A. General (Cont'd)

4. (Cont'd)

Feature Package 1000

Station Restriction - This feature allows a station to be fully restricted or semi-restricted. Fully restricted blocks calls to and from the attendant in addition to those from outside the Customer business group. Semi-restricted permits the Customer to have selection station(s) restricted from receiving any calls from outside the Customer business group. Intercom calls and private facilities are accessible.

Three-Way Calling - This feature permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll Restriction - This feature prevents Customer designated stations from placing any chargeable calls.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

A. General (Cont'd)

4. (Cont'd)

Feature Package 1000

Feature package 2000 (the features below are in addition to the Feature Package 1000 Package Features).

Automatic Callback - This feature enables a station user encountering a busy station, to go on-hook, and be called back when the busy station becomes idle.

Call Park-Multiple - This feature permits a station user to place one or more calls on hold and later retrieve the call(s) from his station or another station in the Customer business group.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

## Feature Package 1000 (Cont'd)

Circular Hunting - This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will begin with that line and continue through the number previous to the one dialed.

Data LineSecurity - This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service - This feature assigns each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial - This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Call 30 (Group/Shared) - This feature allows members of a Customer business group to share a common speed call list of 30 members.

Uniform Call Distribution (UCD) Hunting - This feature provides for call distribution in a hunt group by connecting to the one which has been idle longest. (Applies to Circular Hunt only)

Feature Package 3000 (the features below are in addition to the Feature Package 1000 and Feature Package 2000 Package features)

Call Forwarding (Busy, No Answer Split) - Single feature which allows the Customer to specify the destination of a forwarded call based on the call being an intra-system call or an inter-system call.

Call Forwarding/Incoming - This feature restricts call forwarding of all calls to those from outside the business group.

Call Forwarding/Within Group - This feature restricts a station user so that calls may only be forwarded to other stations in the business group.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

## Feature Package 3000 (Cont'd)

Executive Busy Override - This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Multi-Level Restriction - This feature permits the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NNX) or a six-digit area code (NPA) and NNX basis.

Off-Hook Queuing - This feature allows a station user to remain off-hook and wait for an idle trunk so he may complete his call.

Remote Access to Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including aH features associated with that group.

Ringback Queuing - This feature permits a station user with activated queuing to go on-hook and be called when the busy facility comes available.

Speed Call 30 (Individual) - This feature allows a station user to place calls to 30 commonly called destinations using two to four digits.

Optional Features\* (The features below can be ordered individually at the rates shown under E. I following.)

Authorization Codes (per group of 10) - This feature permits the caller to dial codes which grant the caller privileges associated with the authorization code, rather than those associated with the station or remote location from which the call is being made.

Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.). This feature also includes:

\* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

Optional Features\* (Cont'd)

Expensive Route Warning - This feature provides a warning tone indicating a route determined to be expensive for a given location that has been selected.

Facilities Restriction Level - This feature allows each station and each facility access in the business group to be assigned a restriction level for use with Automatic Route Selection (ARS).

Time of Day Routine - This feature provides for route selection based on the most economical path for a particular time of day.

Code Call Access - This feature provides access to Customer provided code calling signaling devices.

Conference Calling - This feature permits a station user or attendant to form a conference with a maximum of six or eight parties, including other stations and/or parties reached over trunks.

Data Link Console Interface - This feature allows the use of a proprietary data-link multiplexed console which is connected to the central office. (Requires 3 additional Centrex lines at rates specified in this Tariff.)

Dictation Access and Control - This feature provides for station access to Customer provided dictation equipment.

Flexible Night Answer - This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number. (Requires Data Link Console)

FX Access - This feature provides InterMSA and IntraMSA access to and from a remote exchange network via dedicated trunk facilities.

\* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

Optional Features\* (Cont'd)

Identification-Multiple Directory Numbers - This feature enables the attendant to identify an incoming call by directory number using the console display. If the Customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called. (Requires Data Link Console)

Music-on-Hold Interface - This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Non-Data Link Console Interface - This feature allows the use of a multiline attendant instrument designed specifically for console service. A physical pair is required for each loop at rates shown elsewhere in the Company's Tariffs.

Paging/Public Address Access - This feature provides a central office interface to a loudspeaker at the Customer premises for paging and/or public address.

Pilot Number of Hunt Groups - Directory number used to access a hunt group (no associated cable pair required).

Predetermined Night Answer-Fixed - This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure. (Requires Data Link Console)

Preferential Hunting - This feature assigns hunting to an individual group of hunt group members to a pilot number of another circular hunt group.

Priority Queuing - This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility and goes on-hook.

\* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

Optional Features\* (Cont'd)

Proprietary Set Interface - This feature provides capability for central office connectivity for business proprietary sets.

Pseudo Number - This feature provides an additional telephone number when used in conjunction with business proprietary sets.

Recorded Announcement - This feature routes calls to a recording (maybe customized) at the Company's Central Office.

Speed Call 30 (System) - This feature allows members of a Customer business group to share a common speed call list of 30 members.

Station Message Detail Recording - This feature produces call detail of all trunk calls in and out of the Customer business group that are made to both physical trunks and simulated facility groups.

Stop Hunt - This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

T-1 Access - This feature connects a digital facility to a switching system dedicated to a specific Customer.

Terminal Make Busy - This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access - his feature provides access to tie line facilities which connect the Customer business group to another Centrex, PABX or similar facility.

\* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Optional Features\* (Cont'd)

Universal Night Answer - When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commercial power failure. (Requires Data Link Console)

WATS Access - This feature provides the Customer access to an inter-exchange carrier for bulk toll calling.

800 Service Access - This feature permits 800 Service Access to terminate in the Centrex Service System.

\* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

B. Liability of the Telephone Company

1. The Telephone Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Centrex Service Features. In the event that a Customer's basic service is interrupted and remains out of service for more than twelve (12) hours after being reported to or found to be out of service by the Company, appropriate adjustments shall be made to the Customer's account upon request with a minimum of credit for twenty-four (24) hours. The adjustment shall be the pro rata part of the month's charge for local exchange service for the period of days service was inoperative and shall be accomplished by a credit on a subsequent bill for service. This provision shall not apply when the service interruption is caused by:
  - a. The negligence or willful act of the Customer,
  - b. Customer provided facilities, or
  - c. Electric power failure where the Customer furnished such electric power.
2. The Company makes no guarantee and assumes no liability for resale or sharing by the Customer of the Centrex Service Features and its associated facilities, including (without limitation) the failure of any person to pay the Customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## C. Conditions

1. The Company will furnish one alphabetical directory listing on a per Centrex summary account, without charge. Additional listings are offered subject to the provisions set forth in this Tariff.
2. The rates and charges shown for Centrex Service apply to establishment of Centrex Service only. Appropriate Service Charges, excluding the Central Office Line Connection Charge, set forth in Section 2 of the Company's General Exchange Tariff apply to installation of a Centrex. Service system up to and including the Standard Network Interface. In the case of Centrex Service, Customer moves within the same exchange area, appropriate service charges, including the Central Office Line Connection Charge, will apply. Other services as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.
  - a. Each request for establishment of a Centrex Service system must be placed in writing by the Customer. Should the Customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.
3. Centrex Service is offered on a contractual basis commencing on the date the service is established.
  - a. The rates per Centrex Line as set forth in D.1.c. following, plus the selected Feature Series rate per line as set forth in D.2. following, apply each month from the time the System is placed in service until the Centrex Service is discontinued.
4. In the event that the Centrex Service is terminated. by the Customer prior to completion of the initial contract period, the Company will develop the applicable contract termination charge using the formula described below and levy it for payment by the Customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

C. Conditions (Cont'd)

4. (Cont'd)

- a. In the event of termination of Centrex Service during the contract period, the Customer will remain liable for the balance of contract period rates adjusted to their then present worth equivalent, based upon a 12% discount rate, which shall upon any such termination immediately become due and payable in its entirety.
- b. In the event the Customer reduces the number of Centrex lines initially contracted by 20% or more, the termination liability as specified in C.4. a. above is applicable and will be based upon the initial number of lines under contract, as set forth in D.1.c. following.
- c. A Centrex Customer may at any time renew the contract for an equal or longer new contract period at the current Tariff rates subject to the following conditions:
  - 1) No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
  - 2) The new contract period begins with the next billing date following the renewal.
  - 3) No termination charge applies for the former contract period.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## C. Conditions (Cont'd)

5. When Centrex Service is provided, any manual operations at the Customer's premises are performed by, and at the expense of, the Customer.

- a. Upon request, the Company will correct a failure caused by Customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

	<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
1)	Basic Time Business Day, per technician	\$26.75	\$16.75
2)	Overtime, Outside the Business Day, per Technician*	\$29.65	\$19.65
3)	Premium Time, Outside the Business, per technician*	\$35.45	\$25.40

- b. Basic Time rates apply for the time the Telephone Company is open for business, Monday through Friday. Overtime rates apply any time outside the business day and all day Saturday. Premium rates apply all day Sunday and on all Company approved holidays.

- \* A call out of a Company employee at a time outside of the business day is subject to a minimum charge of four hours.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

6. Suitable and sufficient space for any remote units required shall be leased by the Company from the Customer.
  - a. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) dust free, (2) controlled temperatures ranging from 50° to 60° Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.
  - b. Commercial power necessary to operate the remote units, if required, located on the Customer's premises shall be provided by the Customer.
7. Rotary dial stations may not be capable of accessing all Centrex. Service features as set forth in A.4. of this Section.
8. A Centrex line may be extended to a location outside the same continuous property of the Centrex Customer to any location. Mileage Charges, as set forth in Company's Tariffs, will apply to such off-premises extension lines. Such charges shall be measured from the location of the serving host central office or from a serving remote unit, if applicable, whichever is closer, to the off-premises location.
9. Centrex Service system lines are not subject to Business Basic Exchange Service Rates or Zone Rate Differentials set forth in Section 4 of the Company's General Exchange Tariff.
10. EAS charges are applied on a per trunk basis (e.g., per the number of network accesses), at the business rate, as set forth in Section 4 of this Tariff.
11. This Tariff contemplates the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the Customer, special assembly rates and charges may be applied in addition to those shown herein.
12. This Tariff (including the rates and charges shown herein) for Centrex Service is subject to changes or modifications as the Commission may from time to time direct or allow in the exercise of its jurisdiction.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## C. Conditions (Cont'd)

13. Service lines may be terminated on PABX or equivalent type system. A PABX termination rate will be applied per line in addition to the applicable line rate.
14. Subsequent line additions/deletions.
  - a. Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract. Existing contract period rates, for lines previously contracted, remain unchanged. If the line addition results in the Customer's total line count exceeding the threshold of the line group previously contracted, only the quantity of additional lines in excess of the threshold will be billed at the rate for the larger group. Appropriate Service Charges, excluding the Central Office Line Connection Charge, set forth in Section 5 of the Company's General Exchange Tariff apply to installation of subsequent line additions up to and including the Standard Network Interface.
  - b. Subsequent line deletions resulting in reductions equal to or exceeding 20% of the initial lines under contract will be treated as set forth in CA preceding. If the reduction causes the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group as set forth in D.1.c. following.
15. If a Customer requests an upgrade of an existing Feature Service (e.g., from Series 1000 to 2000, 1000 to 3000, or from Series 2000 to 3000), his existing per line contract rate will be changed to reflect the appropriate rate applicable to the new Feature Series, as set forth under D. Rates and Charges. The new contract rate will apply for the duration of the existing contract period. Nonrecurring charges as set forth under D.2 will apply.
16. If a Customer chooses to combine Centrex Service stations terminating at different locations into a single Centrex Service system then all stations must be served by the same central office switching equipment.
17. The Centrex rate in a Foreign Exchange (FX) or Foreign Central Office (FCO) arrangement is the monthly rate for the Centrex Service desired, plus FX or FCO charges as shown elsewhere in the Company's Tariffs.
18. Private Line arrangements connected with Centrex Service are subject to applicable rates and charges shown elsewhere in the Company's Tariffs.
19. Certain Optional Feature capabilities as shown under E. L may not be compatible with other Packages or Optional features.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## D. Rates and Charges

## 1. Centrex Line Rates

- a. Centrex Service line rates are determined by the total number of Centrex lines requested.

Example: If a Customer requests 28 lines, all 28 lines will be billed at the 26-50 group line rate.

The minimum contract period of one month is available for Customers with 3-50 lines. Customers may, at the option of the Company, sign contract agreements for periods greater than one month. Centrex Service arrangements exceeding 200 lines will be offered on an individual case basis.

- b. The following rates apply during the contract period and until the service is discontinued:\*

			Monthly Rate
1)	<u>Month-to-Month Contract</u>	<u>GSEC</u>	
a)	3-25 lines, per line	CEN25G	\$15.00
b)	26-50 lines, per line	CEN49G	\$14.75
2)	<u>36 Month Contract</u>		
a)	26-50 lines, per line	CEN50G36	\$13.75
b)	51-100 lines, per line	CEN100G36	\$13.00
c)	101-200 lines, per line	CEN200G36	\$12.25
3)	<u>60 Month Contract</u>		
a)	26-50 lines, per line	CEN50G60	\$12.75
b)	51-100 lines, per line	CEN100G60	\$12.00
c)	101-200 lines, per line	CEN200G60	\$11.25

- c. The following contract rates have been limited to existing customers:\*

<u>60 Month Contract</u>		
4-15 lines, per line	CEN60G15/1	\$13.85
16-20 lines, per line	CEN60G20/1	\$12.10
<u>84 Month Contract</u>		
4-15 lines, per line	CEN84G15/1	\$12.05
21-30 lines, per line	CEN84G30/1	\$10.00

\*In addition to the above line rates, Feature Service rates apply as specified in D.3.a. following.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## D. Rates and Charges (Cont'd)

2. In addition to the contract rates as set forth in Section D.1, the following rates and charges apply to the provision of Centrex Service.

- a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>GSEC</u>	<u>MonthlyRate</u>
Feature Package 1000, per line	CENFS 1000	\$1.50
Feature Package 2000, per line	CENFS 2000	\$2.20
Feature Package 3000, per line	CENFS 3000	\$2.55

- b. The following line to trunk ratio is implicit in the Centrex line rates as set forth in D. Lb. preceding. However, in accordance with C.10. preceding EAS charges are to be applied on a per trunk basis.

<u>Lines</u>	<u>Trunk Equivalency</u>	<u>Lines</u>	<u>Trunk Equivalency</u>
3-5	2	41-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
31-40	9	151-175	18
		176-200	20

- c. Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>GSEC</u>	<u>MonthlyRate</u>
Additional Centrex Network access, each trunk	CEN TK	\$15.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## D. Rates and Charges (Cont'd)

## 2. (Cont'd)

- d. Centrex Service and features may be extended to PBX Trunk Customers at the rate per trunk as listed below. This rate will be applied in addition to the Centrex line rates as set forth in D.I.b. preceding.

Monthly Rate

- |   |        |
|---|--------|
| 1) Centrex PBX Trunk add-on rate,<br>per line (CEN PBXTRKADD) | \$5.00 |
|---|--------|

- e. Appropriate Service Charges, excluding the Line Connection Charge, set forth in Section 5 of this Tariff apply to installation of Centrex Service system up to and including the Network Interface.

- f. All subsequent line and/or feature additions, deletions or changes will be subject to rates set forth in C.5.a preceding or D.2.g. following.

- g. Centrex data base program changes resulting from Customer requested work activities.

When the change is made to:

GSECNonrecurring  
Charges

- |   |        |          |
|---|--------|----------|
| 1) establish a new line,  |        |          |
| 2) change the class of service mark for an existing line,                               |        |          |
| 3) establish or change a line's dial call pickup group assignment or feature series, or |        |          |
| 4) for any other modification in service.   |        |          |
| a) First line programmed or reprogrammed  | NCPE21 | \$25.00* |
| b) Each additional line programmed or reprogrammed                                      | NCPE2A | \$2.50*  |

- \* In addition, Service Charges, excluding the Line Connection Charge, as set forth in Section 5 of this Tariff will apply.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## E. Optional Centrex Services

	<u>GSEC</u>	<u>Monthly Rate</u>
Authorization Codes (per group of 10)	CEN ATHCDSM	\$0.05
Automatic Route Selection, per line	CEN ARSM	\$2.00
Code Call Access <sup>(1)</sup>	CEN CCACCM	\$20.00
Conference Calling	CEN CONCLGM	\$90.00
Data Link Console Interface	CEN DLCIM	\$70.00
Dictation Access and Control <sup>(1)</sup>	CEN DICALLM	\$20.00
Flexible Night Answer <sup>(6)(7)</sup>	CEN FNAM	\$0.20
FX Access	CEN FXALLM	\$6.00
Identification-Multiple Directory Numbers <sup>(6)</sup>	CEN MLNM	\$0.10
Music-on-Hold Interface <sup>(1)</sup>	CEN MOHM	\$20.00
Non-Data Link Console Interface <sup>(8)</sup>	CEN NDLCIM	\$50.00
Paging/Public Address Access <sup>(1)</sup>	CEN PGALLM	\$20.00
Pilot Number of Hunt Groups	CEN PNHGM	\$0.05
Predetermined Night Answer-Fixed <sup>(6)</sup>	CEN PNAM	\$0.20
Preferential Hunting <sup>(2)</sup>	CENPRHNTGM	\$0.05
Priority Queuing <sup>(4)</sup>	CEN PRQUEM	\$1.00
Proprietary Set Interface	CEN PSIM	\$5.00
Pseudo Number Flat Rate Service <sup>(9)</sup>	PSEUDOF	\$6.00
Recorded Announcement	CEN RANCUSM	\$15.00
Speed Call (30) System	CEN SC30SM	\$0.10
Station Message Detail Recording, per line	CEN SMDRM	\$0.50
Stop Hunt <sup>(2)(3)</sup>	CEN STPHNTM	\$0.75
T-1 Access	CEN TIM	\$300.00
Terminal Make Busy <sup>(3)</sup>	CEN TRMMBM	\$0.50
Tie Facility Access	CEN TFAM	\$6.00
Universal Night Answer <sup>(1)(5)(6)</sup>	CEN UNAM	\$0.10
WATS Access	CEN WTSACCM	\$1.00
800 Service Access	CEN 800SVCALLM	\$1.00

(1) Where facilities and conditions permit. Does not include music source for Music on Hold.

(2) Requires one or more hunt groups.

(3) May require additional hardware.

(4) Requires off-hook queuing.

(5) Requires listed directory number.

(6) Requires data-link console.

(7) Requires PNA and UNA.

(8) Requires multiline appearances normally assigned to a rotary hunt group.

(9) Appropriate Feature Series rate applies per Pseudo Number.

\* The charges apply to initial and subsequent additions of Option Feature.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## E. Optional Centrex Services (Cont'd)

2. Centrex System Interface -- This service provides special interface arrangements for the connection of certain Customer premises equipment to a Centrex system. Each interface requires a separate Centrex line. Data base program change charges as set forth in D.21. preceding apply per lines programmed.

	Contract Period*	
	<u>36 Month</u>	<u>60 Month</u>
Attendant Console Interface, per interface (CEN ACI 36, CEN ACI 60)	\$170.00	\$125.00

- \* This contract period for the Centrex System Inter-face is based upon the initial contract period for the Centrex system. Subsequent interface additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

## F. Centrex Customer Service

## 1. Scope of the Plan

- a. Centrex Custom Service is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Centrex features. The Centrex features are set forth in A.4. preceding.
- b. Centrex. Custom Service arrangements may be provided by utilizing existing Company facilities and equipment, construction of new facilities, and the purchase of new office equipment or any combination thereof. These arrangements will be provided only when, in the judgment of the Company, it is practicable and will not be detrimental to any other service furnished by the Company. Centrex. Custom Service arrangements are intended for use by Customers with more than 500 lines.
- c. Centrex Custom Service arrangements will be provided pursuant to the terms and conditions as set forth in B. and C. preceding. Customer specific requirements will be set forth in the Centrex Custom Service agreement.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Centrex Service (Cont'd)

## F. Centrex Customer Service (Cont'd)

## 2. Public Service Commission Notification

- a. The Company will notify the Public Service Commission Staff of Centrex Custom Service arrangements in advance, as set forth in F.2.b. following, and will include in such notification the following information:

Customer name and location(s)  
Type of service to be provided  
The incremental cost study  
The contribution level used  
The payment option selected  
The applicable rates

The above information is considered proprietary by the Company and should not be made a part of the public record.

- b. Upon receipt of the above identified information, the Staff will have three weeks (21 calendar days) to review this information. Day 1 of the 21 calendar days limitation will begin on the next working day after receipt by the Staff. In the review of this information, if the Staff determines there is a discrepancy in a specific cost study, but the rate quoted does not meet the five percent contribution level, the rate will be revised to achieve at least the minimum contribution level of five percent.

Staff will notify the Company in writing as soon as possible, but no later than 21 days, as determined above, of their position as a result of their review of the economic cost study. If Staff does not respond by the end of the 21 days, the Company may proceed with the proposed rates for that Centrex Custom Service arrangement.

## 3. Rates

- a. Rates for Centrex Customer Service arrangements will be based on the incremental costs, contribution level, payment plan, and contract option selected. These factors will vary with each Centrex Custom Service arrangement and will, therefore, reflect varying rates for individual arrangements. At no time will the contribution level be less than five percent above Incremental Costs.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Centrex Service (Cont'd)

F. Centrex Customer Service (Cont'd)

3. Rates (Cont'd)

- b. Economic Cost Studies. An incremental cost study will be performed for each Centrex Custom Service arrangement. The study will conform to accepted economic principles and will be provided to the Commission Staff.
- c. Payment Options. The method of payment will be specified in the Centrex Custom Service agreement.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Universal Emergency Number Service (911)

## General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Company's central office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 Customer must subscribe to additional local exchange service at the PSAP for administrative purposes, for the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service Customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.
- E. The Company may enter into a contract or contracts with the 911 Customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this Tariff.

## Conditions

- A. 911 Trunking Service is provided solely for the benefit of the Customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the Customer's personnel to respond to such calls on the Customer's premises.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Universal Emergency Number Service (911) (Cont'd)

## Conditions (Cont'd)

- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential except as indicated in Section 15.3(3) following.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.
- F. The Company's entire liability to any person for interruption or failure of 911 Trunking Service shall be limited to the terms set forth in this Section and other sections of this Tariff.
- G. The Customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The Customer shall make such operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each Customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
- J. The Customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Universal Emergency Number Service (911) (Cont'd)

## Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the Customer to make arrangements to handle all 911 calls that originate from telephones served by Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the Customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each Customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the Customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The Customer is required to furnish the Company its agreement to the following terms and conditions:
1. That all 911 calls will be answered on a 24-hour day, seven-day week basis.
  2. That the Customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  3. That the Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  4. That the Customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the Customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.
- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 Customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the Tariff rate for the service or facilities provided to the 911 Customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 Customer.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Universal Emergency Number Service (911) (Cont'd)

## Conditions (Cont'd)

- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, effects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 Customer shall make such operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The Customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the Customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. When the Customer becomes aware of any inaccuracies in the data it shall promptly notify the Company in writing. The Company shall make the correction within a reasonable time under the circumstances.

## Rates

- A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The Customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

Per Trunk

Trunks between Central Offices	\$25.00
Trunks between Central Offices and PSAP	\$25.00

- B. Service Connection Charges as specified in the Miscellaneous Section of the Tariff are applicable.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Universal Emergency Number Service (911) (Cont'd)

## Rates (Cont'd)

- C. Database Records Charges. These charges are applicable to the work necessary for Company Customer records to support E91 1 Service. The initial record charge is for work necessary to complete the initial upload to the E91 I provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a Customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 Customer, a charge will be assessed.

Initial Upload of Records, one time charge	\$992.00
Database Record Charges, per record charge	\$0.38

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Service for Enhanced Service Providers

A. General

1. This Tariff contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities, Services for Enhanced Service Providers (ESPs), expand the ability of ESPs to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by Consolidated Communications of Missouri Company, LLC, hereinafter referred to as the Company.
2. Services for ESPs are furnished only in central office areas where facilities and equipment, as determined by the Company, permit.
3. Services in this section of the Tariff, designed primarily for ESPs are also available to others.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Service for Enhanced Service Providers (Cont'd)

B. ESP Services. ESP Services are services offered by the Company in conjunction with exchange access line service as outlined in this Tariff. Customers may order and utilize these services to connect to the Company's local exchange network to provide enhanced services to the Customer's clients. These services are as follows:

1. Message Waiting Indication--Audible - This service provides the ability for a Customer to send and a Customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the Customer to inform its clients that call information is waiting for them. This service is used in conjunction with Forwarded Call Information-Intraoffice.
2. Forwarded Call Information--Intraoffice - This service provides information on the called number (the Customer's client line which was busy or did not answer and is equipped with call forwarding), the forwarded to number (the Customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the Customer. The reasons for forwarding information may include when a client's line is:
  - busy;
  - not answered;
  - either busy or not answered;
  - or used to call the Customer directly.

Customers subscribing to this service must also subscribe to Data Link service.

3. Data Link - The facility that connects the Customer's location to the Company's central office. This facility provides the capability of delivering to the Customer information such as the called number, the call forwarded number, and the condition of the call being forwarded by each central office serving area in which the Customer wishes to offer enhanced services. Customers subscribing to this service must also subscribe to Forwarded Call Information--Intraoffice.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Service for Enhanced Service Providers (Cont'd)

## B. ESP Services (Cont'd)

4. Queuing - This service provides Customers subscribing to PBX Access lines or Digital Centrex. lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.
5. User Transfer - This service provides Customers subscribing to PBX Access or Digital Centrex lines used in conjunction with ESPs equipment the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred the original line/trunk is cleared to place or receive another call,

## C. Definitions

1. Client - The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the Customer utilizing those services provided under this Section of the Tariff.
2. Customer - The term "Customer(s)" denotes an ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this Section of the Tariff.
3. Enhanced Service Provider - An Enhanced Service Provider (ESP) is a provider of telecommunication related services to its patrons, offered over the Company transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the patron's transmitted information; provides the patron additional, different or restructured information; or involve patron interaction with stored information.
4. ESP Bill Option - This is an ordering and billing option that allows a Customer, on behalf of that Customer's clients to order and pay for the provisioning and monthly recurring charges of only those services necessary to establish a call forwarding service or a forwarded call information service. Should a client dispute authorization for the exercise of this option in conjunction with his/her service, the Customer will be held liable for orders involving clients for whom no agency agreement exists.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Service for Enhanced Service Providers (Cont'd)

D. Regulations and Conditions

1. Undertaking of the Company

- a. The limitation of the Company's liability is set forth in this Tariff.

1. Undertaking of the Company (Cont'd)

- b. The Company may disconnect the Customer's service for failure to comply with any provision(s) of this Tariff or any tariff of the Company.
- c. ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.
- d. If the Company finds the provision of ESP Services, as outlined herein, is adversely affecting or would adversely affect the Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone Customers, the Company may refuse to provide or may discontinue providing such services.
- e. ESP Services will not be provided in connection with Public Telephone Service, Semi- public Telephone Service, or Party Line Service.
- f. Charges for calls between the originating location and the call forward equipped line are applicable in accordance with regularly filed tariffs for operator station or person toll.
- g. The Company is not required to notify an ESP Customer when the Company disconnects a service of another Customer who is also the ESPs client.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Service for Enhanced Service Providers (Cont'd)

D. Regulations and Conditions (Cont'd)

2. Enhanced Service Provider's Obligations

- a. Customer services as outlined herein and the promotion and provision thereof must comply with all applicable Federal, State and local laws, rules and regulations.
- b. The Customer shall indemnify, defend, protect and save harmless the Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claims of libel or slander.
- c. The Customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the Customer's client and/or the Company has temporarily suspended or disconnected that client's service.
- d. The Customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the Customer's equipment. The Company assumes no liability for the quality, defects in, or content of those services. The Customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or orders of any governmental agency.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Service for Enhanced Service Providers (Cont'd)

D. Regulations and Conditions (Cont'd)

2. Enhanced Service Provider's Obligations (Cont'd)

- e. The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP Services wherein the Company's name or language, signs, markings or symbols are used, from which the connection of the Company's name therewith may be, in the Company's judgment, reasonably inferred or implied without the prior written approval of the Company.
- f. The Customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the Customer's premises equipment, program development, advertising, and promotional expenses. The Customer is financially responsible for all facilities required to connect the Customer's equipment to the Company's serving wire center, in accordance with all applicable rates and charges under the Company's Tariff.
- g. The Customer's premises equipment shall be interconnected in accordance with the Regulations and Conditions and applicable rates as set forth in this Section, Customer Provided Equipment. If the Customer violates this requirement, the Company may disconnect the Customer's service.
- h. Customers subscribing to the services outlined in this Section of the Tariff are required to subscribe to PBX facilities or Centrex lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBXs or Centrex lines as, in the judgment of the Company, are required to adequately handle calls without impairing service to others.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Service for Enhanced Service Providers (Cont'd)

D. Regulations and Conditions (Cont'd)

2. Enhanced Service Provider's Obligations (Cont'd)

- i. The Customer is responsible for disconnecting ESP Services ordered for its client(s), including those situations where the Customer's client(s) no longer has service with the Company.
- j. The Customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.
- k. The ESP will not disclose the calling party/s telephone number, except for services directly related to the call (e.g., call set-up, routing of calls, billing and maintenance), unless permission is given by the calling party.

3. Client Obligations

- a. Charges are applicable to the client's line equipped with Call Forwarding Busy Line and/or No Answer-Fixed for each completed call between their call forwarding equipped line and the Customers number to which the call is forwarded.

4. Billing and Remittance

- a. The Company will not make adjustments resulting from poor transmission quality caused by the Customer's equipment.
- b. The Customer's services may be discontinued pursuant to the procedures set forth in this Tariff for failure to make full payment for the Company's services provided under this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 11 – SPECIALIZED SERVICES (CONT'D)

Service for Enhanced Service Providers (Cont'd)

E. Rate and Charge Applications

1. Any change to the Customer's preselected telephone number to which client's telephone calls are redirected will incur applicable service ordering charges.
2. The ESP Bill Option as defined in this Section of the Tariff may only be exercised by a Customer utilizing ESP Services to offer an enhanced service.
3. Unless otherwise indicated, services available to Centrex. Customers will be billed in accordance with the rates, charges, and conditions included in the Centrex Tariff as described in this Section.

## GENERAL AND LOCAL EXCHANGE TARIFF

## SECTION 11 – SPECIALIZED SERVICES (CONT'D)

## Service for Enhanced Service Providers (Cont'd)

## F. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. Call Forward Busy Line-Fixed per Client Line Arranged	ESPCFBF	*	**
2. Call Forwarding No Answer- Audible per Client Line Arranged	ESPCFNAF	*	**
3. Call Forwarding Busy/No Answer-Fixed per Client Line Arranged	ESPCFBNAF	*	**
4. Message Waiting Indication-	ESPMWI	\$0.50	**
5. Forwarded Call Information- Intraoffice per Client Line Arranged	ESPFCI	\$1.00	**
6. Data Link per Data Link Arranged	ESPLINK	\$300.00	\$500.00
7. Queuing, per Centrex line or Trunk Arranged	ESPQUE	\$1.50	**
8. User-Transfer per Centrex line or Trunk Arranged	ESPTRANS	\$1.50	**
9. When service as shown in F.3., F.4. and F.5. are ordered one each in a package for an individual subscriber's line	ESPVMPKG	\$2.00	**

\* For applicable rates charges and definitions, see Section 6 of this Tariff.

\*\* Service charges as shown in Section 5 of this Tariff will apply when services are added or rearranged on an existing line.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 12 – SPECIAL ASSEMBLIES

TABLE OF CONTENTS

	<u>Sheet</u>
Special Assemblies for Speculative Projects	2
Special Assemblies Items -- Under Contract Tariffs	3

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GENERAL AND LOCAL EXCHANGE TARIFF

---

## SECTION 12 – SPECIAL ASSEMBLIES (CONT'D)

## Special Assemblies for Speculative Projects

- A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.
1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
    - Maintenance expense
    - Depreciation expense - including reusable and nonrecoverable items
    - Administration expense
    - Taxes - including federal income tax
    - Any other specific items of expense that may be associated with the facility provided
    - A reasonable return on investment
  2. The estimated installation cost used in the derivation of the various expense items shall include the following:\*
  3. The Company will provide an estimate of actual rates and/or charges to the Customer prior to installation.
- B. In connection with marketing and sales studies and marketing and sales programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and approved by the Kansas Corporation Commission.

\* Loaded labor includes costs which are direct in nature, and also includes indirect overhead costs which cannot be specifically assigned to projects. These indirect overhead costs include supervision, vehicle, house services, pension and payroll tax expenses. Other indirect costs such as vacation, sick time and meetings are also included. These costs are accumulated in a pool of costs and then are distributed as actual hours are worked.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 12 – SPECIAL ASSEMBLIES (CONT'D)

Special Assemblies Items - Under Contract Tariffs

- A. General. When the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis (ICB). Such charges will be made available to similarly situated Customers on a nondiscriminatory basis. ICB Rates will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Kansas Corporation Commission upon request on a proprietary basis.

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GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS

TABLE OF CONTENTS

	<u>Sheet</u>
Combination Central Office Access Line Service - (Bridged Lines)	2
Group Alerting and Dispatching Service	2
Hotel/Motel Trouble	6
Joint User Service	6
Special Reversed Charge Toll Service	7
Special Toll (Q-Z) Billing Plan	9
Transfer Service	9

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

Combination Central Office Access Line Service - (Bridged Lines)

A. General

1. Combination central office access line service is intended to take care of situations where a Customer wishes to contract for central office access lines at each of two separate locations (ordinarily each station will be assigned a separate telephone number) within the same exchange so as to be able to answer calls for one central office access line at the other central office access line location or both lines at either location.
2. Combination central office access line service is provided only in connection with nongrouped individual central office access lines (excluding coin box lines, key equipment, key cabinets and similar switching devices) and is furnished subject to the ability of the Company to provide satisfactory transmission and signaling arrangements and to the rate treatment outlined herein.
3. Combination central office access line service may be employed where one station is at a business location and the other at a residence or where both stations are at either business or residence locations. However, it is permitted only in connection with services contracted for and used by the same Customer.

B. Rates and Charges

1. Each central office access line is charged for at the established one-party line business or residence rate, according to the classification of the service at each premises as to business or residence character.
2. Each central office access line is considered separately and the appropriate zone rate is applicable for one-party line service outside the base rate area.

Group Alerting and Dispatching Service

A. General

1. The quoted rates are based upon such limitations of liability as appear below and in other sections of this Tariff and would be higher if the liability were extended or unlimited. Group alerting and dispatching systems are furnished only subject to the following conditions and regulations:

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Group Alerting and Dispatching Service (Cont'd)

## A. General (Cont'd)

## 1. (Cont'd)

- a. The group alerting and dispatching system is supplied only for the benefit of the Customer, and no other person shall derive any rights from the furnishing of the group alerting and dispatching system by the Company. When the group alerting and dispatching system is furnished to a corporation, city, town or municipality, no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a Customer and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the group alerting and dispatching system by persons other than the Customer is to be considered as incidental.
- b. The rates charged for the group alerting and dispatching system do not contemplate constant monitoring by the Company to discover operating defects and malfunctions. The Customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the Customer, required to determine whether the system is functioning properly. The Customer shall notify the Company whenever the system is not functioning properly.
- c. The Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the group alerting and dispatching system which occur during the operation of the system until after it has been duly notified by the Customer that the system is not functioning properly and the Company has had a reasonable time thereafter to correct such defect or malfunction. Damages arising out of interruptions, defects, failure or malfunctions of the system after the Company has been so notified, and has had a reasonable time to correct the same, shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the Customer until service is restored. The Customer indemnifies the Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the group alerting and dispatching system before the Company has been notified as provided herein and before it has had a reasonable time to restore service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Group Alerting and Dispatching Service (Cont'd)

## A. General (Cont'd)

2. Group emergency alerting and dispatching systems are available in all dial central office areas to facilitate the making of concurrent emergency calls to a fixed group or groups of numbers (individual line Customers) to obviate the need for making individual calls to each number.
3. The systems are restricted to a single central office unit when operated with general exchange service.
4. Group alerting and dispatching system equipment is provided only after written authorization is obtained from the responsible municipal, civic or other managing official having jurisdiction over the Company, service, city, municipality, group, etc., for which such equipment is proposed to be installed.
5. Customer owned equipment and facilities used in connection with group alerting and dispatching systems, i.e., fire siren relays, monitor recording devices, shall not be located on the premises of the Company's central office building.
6. Service features, other than those regularly available with the standard group alerting and dispatching systems described herein, are furnished wherever practicable, if not detrimental to the service, and additional monthly and/or nonrecurring charges based on the costs incurred apply.
7. Where unusual installation and/or construction work is involved to provide a requested group alerting and dispatching system of associated service, the regulations as specified in the Special Assemblies Section of this Tariff will apply.
8. The Customer shall furnish, install and maintain the commercial power and convenience outlets to properly operate any apparatus, equipment or Customer owned device, to be used in connection with a group alerting and dispatching system provided by this Company.
9. The Company will furnish all lines and central office equipment required for such group alerting and dispatching systems.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

Group Alerting and Dispatching Service (Cont'd)

B. Number 5 Fire Reporting System

1. Operation

- a. Individuals reporting fire emergencies dial a listed connector telephone number to activate the system located in the central office. The fire system causes all interconnected firemen's one-party line telephones to ring with a continuous distinctive ringing tone, except those lines which are busy. On busy firemen's lines, a special tone is applied informing such persons of the incoming fire call. When the busy firemen's line is made free, the system begins ringing such stations with continuous ring tone also.
- b. The calling party reports the emergency situation to the first fireman to answer the fire call and then disconnects. Even after a fireman, or firemen, have answered the fire call, the equipment will continue to ring the unanswered firemen's stations with continuous ringing tone until the completion of the equipment timing cycle. During this cycle, normally from six to eight minutes, the firemen are allowed to discuss the situation on an interconnected common talking circuit established by the fire equipment.
- c. Where desired, optional equipment permits any fireman to sound the fire siren by depressing a button at his special telephone instrument. The siren, or other signal, cannot be sounded until after the fire alarm system has been activated by the dialing of the listed fire number.
- d. The maximum capacity of the fire system is twenty (20) interconnected firemen's one- party station lines.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Group Alerting and Dispatching Service (Cont'd)

## B. Number 5 Fire Reporting System (Cont'd)

## 2. Rates and Charges

- a. The monthly rates below are in addition to all applicable monthly charges for exchange services or facilities provided to city fire departments, fire associations, volunteer fire departments, etc., and/or services provided to individual firemen interconnected with such equipment. Rates for exchange services or facilities are specified in this Tariff.
- b. Where special telephone instruments equipped with a button to be used for sounding the fire siren are required on the premises of firemen, such individuals must be a Customer to individual line service at the location where the special instrument is to be installed. Fire reporting system telephones will not be provided in connection with party line service.
- c. Basic fire reporting common equipment (including bay, shelf, rack, and miscellaneous facilities to serve a fire system with a capacity of six interconnected firemen's lines), each

GSEC    MonthlyRate

- d. Basic fire reporting common equipment (including bay, shelf, rack, and miscellaneous facilities to serve a fire system with a capacity of six interconnected firemen's lines), each

1)Consolidated Communications of Missouri FRS9    \$21.40  
Company, LLC

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Group Alerting and Dispatching Service (Cont'd)

## B. Number 5 Fire Reporting System (Cont'd)

## 2. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>
e. Fire reporting system equipment multiples (including necessary relay equipment to serve two additional interconnected firemen's lines), each		
1) Consolidated Communications of Missouri Company, LLC	Varies	\$3.55

Note: Comes only in multiples of two

- f. Where the Customer does not elect to provide his own circuit to interconnect the fire alarm reporting equipment and the fire siren (or fire siren relay) location, such circuit and/or circuits may be provided by the Company in accordance with the rates and regulations as specified in this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Hotel/Motel Trunks (Level 8)-- \*

## A. General

A level 8 Hotel/Motel Trunk terminates on the premises of a hotel/motel and is dedicated for operator assistance and/or calling card services, allowing information to be gathered for appropriate billing purposes.

## B. Rates and Charges

	<u>GSEC</u>	<u>MonthlyRate</u>
1. Inside Base Rate Area, per line	HTK	\$13.25
2. Outside Base Rate Area, per line	OHT	\$19.10

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Joint User Service

- A. General. Joint User Service permits a person, firm or corporation to share the use of telephone service provided to a business Customer.
- B. Conditions
1. Joint User Service will be furnished with the approval of the Company only with business individual line service.
  2. A Joint user will be furnished one directory listing without charge.
  3. Applications for Joint User Service shall be made by the Customer.
  4. The Customer will be responsible for all charges incurred by the Joint User.
  5. Additional listings and supplemental services may be furnished to the Joint User at the request of the Customer and at regular rates.
  6. After listing for the Joint User has been included in the directory, Joint User Service may not be discontinued during the life of the directory, except under the following conditions:
    - a. The Customer's service is discontinued;
    - b. The Joint User moves from the premises where the Customer's service is located;  
or
    - c. The Joint User establishes his own primary service on the same premises.

## C. Rates and Charges

## Service Charges apply

	<u>GSEC</u>	<u>Monthly Rate</u>
Joint User Service	JUSERB	50% of applicable business rate

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Special Reversed Charge Toll Service (Enterprise/Zenith)

## A. General

1. This service provides an arrangement in connection with station-to-station message toll service whereby a Customer offers patrons the privilege of calling him without the payment of a ton charge and without having to request specific reversal of the charge.
2. This service is available to Customers to any class of central office access line service except coin box service.
3. The exchanges in which such service is furnished are selected by the Customer subject to the approval of the Company and the Company assigns and lists in the directory a special call number designation for use of patrons in each such exchange.
4. Calls for the special call number are accepted when originating at telephones located in the exchanges with which the special call number is associated, except that where several exchanges are served from one switchboard, the Customer must assume all charges for calls for his special call number originating from telephones in any of the exchanges. Only those toll calls placed by calling this special number are considered as coming within the scope of this service.
5. The Customer assumes the charges for all toll calls placed by calling this special number in each exchange.
6. The initial contract period for this service is three months. Service may be terminated within the initial contract period by payment of the minimum service charge to the end of the initial contract period.

## B. Rates and Charges

1. The Customer to this service is charged the established sent-paid station-to-station Day, Evening and Sunday, or Night message toll rate for each completed call. In addition the monthly rate, payable in advance, applies for each exchange selected. One directory listing in the alphabetical list for each exchange selected is provided without additional charge.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Special Reversed Charge Toll Service, per exchange	SRCT	\$10.60

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 13 – SERVICES LIMITED TO EXISTING CUSTOMERS (CONT'D)

## Special Toll (O-Z) Billing Plan

## A. General

1. Special billing codes, provided by the Company, may be used by Customers to allocate long distance messages to specific stations, departments, or accounts. The charges for this service will be at operator handled rates.

## B. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Each group of 50 codes, or fraction	SBP	(1)

- (1) Charges for this service will be at the operator handled rates.

Transfer Service

- A. General. This service provides for the automatic transfer of incoming calls from one line to another through the operation of a key at the Customer's location.

## B. Conditions

1. This service is available only with one-party or key business lines or PBX/PABX trunks within the same central office, where the central office is so equipped and only where the equipment allows.

## C. Rates and Charges

1. In addition to the following monthly rates, Service Charges apply.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
2. Customer Transfer Service	(TS)	(NRCTRNSSVC, NRCTRNSSVCCHG)
a. Consolidated Communications of Missouri Company, LLC	\$6.50	--

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 14 – LOCAL EXCHANGE SERVICE

## TABLE OF CONTENTS

	<u>Sheet</u>
Metropolitan Calling Area (MCA) Plan	2
A.    General	2
B.    Service Description	2
C.    Availability of Service	2
D.    Service Implementation	2
E.    Calling Scope	3
F.    MCA Calling Scopes	3
G.    Extended Area Service (EAS) Considerations	4
H.    Regulations	4
I.    Rates and Charges	6

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 14 – LOCAL EXCHANGE SERVICE

Metropolitan Calling Area (MCA) Plan

A. General

1. The Metropolitan Calling Area (MCA) Plan is an optional plan for selected exchanges.

B. Service Description

1. MCA service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA, and the Springfield MCA.
2. In Consolidated Communications of Missouri Company, LLC Exchanges, MCA is an optional service which provides the subscriber with an optional local calling area including the respective Metropolitan Exchange and certain Customers in other exchanges where MCA is also available, as described in this section,
3. Exchanges are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCA's, exchanges where optional MCA service is available are classified as MCA-3, MCA-4, and MCA-5. In the Springfield MCA, exchanges where optional MCA service is available are classified as MCA-2.

C. Availability of Service

1. Kansas City Area
  - a. Consolidated Communications of Missouri Company, LLC MCA-4 exchanges where MCA service is available are: Cleveland, Peculiar.
  - b. Consolidated Communications of Missouri Company, LLC MCA-5 exchanges where MCA service is available are- Drexel, East Lynne, Garden City.

D. Service Implementation

1. MCA service has been implemented.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 14 – LOCAL EXCHANGE SERVICE (CONT'D)

## E. Calling Scope

## 1. Service Areas

- a. Kansas City MCA - The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges.
  1. MCA-Central includes the Principal Zone (Missouri and Kansas) of SWBs Kansas City Metropolitan Exchange.
  2. MCA-1 includes the following zones of SWBs Kansas City Metropolitan Exchange: Bethel (Kansas), Gladstone, Independence, Melrose (Kansas), Parkville, Raytown, and South Kansas City.
  3. MCA-2 includes the following zones of S's Kansas City Metropolitan Exchange: Belton, Blue Springs, Bonner Springs (Kansas), East Independence, Lee's Summit, Liberty, Nashua, Olathe (Kansas), Stanley (Kansas), and Tiffany Springs.
  4. MCA-3 includes the following: SWBs exchanges of Farley, Grain Valley, Greenwood and Smithville; the Missouri Customers in SWBs exchange of Leavenworth; and United Telephone Company's exchanges of Buckner, Ferrelview, Kearney, Lake Lotawana, Missouri City and Platte City.
  5. MCA-4 includes the following: SWBs exchange of Excelsior Springs; United Telephone Company's exchanges of Camden Point, Edgerton, Harrisonville, Holt, Lone Jack, Oak Grove, Orrick, Pleasant Hill, Weston and Consolidated Communications of Missouri Company, LLC's exchanges of Cleveland, Peculiar and GTE exchanges of Trimble.
  6. MCA-5 includes the following: SWBs exchanges of Archie and Richmond; United Telephone Company's exchanges of Dearborn, Henrietta, Holden, Kingsville, Odessa, Strassburg, and Wellington, Consolidated Communications of Missouri Company, LLC's exchanges of Drexel, East Lynne, Garden City, Plattsburg and Lawson, Lathrop Telephone Company's exchange of Lathrop, and Mo-Kan Dial, Inc.'s exchange of Freeman.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 14 – LOCAL EXCHANGE SERVICE (CONT'D)

Metropolitan Calling Area (MCA) Plan (Cont'd)

F. MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope
  - a. The calling scope for MCA subscribers in MCA-3 exchanges includes all Customers in Metropolitan Exchanges (MCA Central, MCA-1 and MCA-2 zones), all Customers in MCA-3 exchanges and MCA subscribers in MCA-4 and MCA-5 exchanges.
2. St. Louis and Kansas City MCA-4 Calling Scope
  - a. The calling scope for MCA subscribers in MCA-4 exchanges includes all Customers in Metropolitan Exchanges (MCA Central, MCA-1 and MCA-2 zones), all Customers in MCA-3 exchanges and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.
3. St. Louis and Kansas City MCA-5 Calling Scope
  - a. The calling scope for MCA subscribers in MCA-5 exchanges includes all Customers in Metropolitan Exchanges (MCA Central, MCA-1 and MCA-2 zones), all Customers in MCA-3 exchanges and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

G. Extended Area Service (EAS) Considerations

1. In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers are defined in the section under EAS Points and Components.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 14 – LOCAL EXCHANGE SERVICE (CONT'D)

## Metropolitan Calling Area (MCA) Plan (Cont'd)

## H. Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of residence and business Customers located in an MCA exchange. MCA Service is also available in conjunction with Foreign Exchange Service in an MCA exchange.
2. MCA Service is not offered in conjunction with Public, Serni-Public, Customer-Owned Pay Telephone or Cellular Service.
3. MCA is designed and intended for the exclusive use of the end user Customer of the Company. MCA is not to be shared, resold or used in any configuration of Customer-provided equipment with the intent of reselling the service. MCA is available to interexchange carriers or other telecommunications service providers for administrative trunks only.
4. Unless otherwise specified, MCA is subject to the Rules and Regulations applying to all Customers as specified in the General and Local Exchange Tariff of the Company. Furthermore, all Rules and Regulations governing local exchange service apply to MCA service.
5. The minimum service period for subscription to MCA service is one month.
6. Rate Application
  - a. The MCA monthly rates as specified in this Section, apply on a per-line basis except for Centrex type services which will be billed on a PBX trunk equivalent type basis, as specified in the General and Local Exchange Tariff of the Company.
  - b. The MCA monthly rates are billed one month in advance.
  - c. MCA rates and charges apply in addition to the local exchange monthly access rate and all other rates and charges paid by the Customer for other services of the Company.
7. Service Charges, as specified in this Tariff are applicable on a per line basis when a Customer adds or deletes MCA Service. These charges will be waived in an exchange for the first sixty (60) days from the date that MCA service becomes available in that exchange.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 14 – LOCAL EXCHANGE SERVICE (CONT'D)

## Metropolitan Calling Area (MCA) Plan (Cont'd)

## I. Rates and Charges

1.	Monthly rates, Per line:	<u>GSEC</u>	<u>RES</u>	<u>GSEC</u>	<u>BUS</u>
	a. Kansas City MCA-4				
	1) Flat Rate:	EASMCA4RSL	\$20.55	EASMCA4BSL	\$45.75
	b. Kansas City MCA-5				
	1) Flat Rate:	EASMCA5RSL	\$28.27	EASMCA5BSL	\$57.79

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES

## TABLE OF CONTENTS

	<u>Sheet</u>
Bundled Service Packages	1
A.    Reserved for Futrure Use	2
B.    Reserved for Future Use	3
C.    Reserved for Future Use	6
D.    ExpansionPAK II (EPAK II) Bundles	7
E.    Voice Advantage II Bundle	19

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 1.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

A. Reserved for Future Use

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. Reserved for Future Use

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 2.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. Reserved for Future Use

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 3.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 4.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

B. Reserved for Future Use

(M) Information that previously appeared on this sheet appears in Section 16, Sheet 5.

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Effective: April 17, 2025

Carole J. Williamson, Director – Tariffs & Compliance  
2116 S. 17<sup>th</sup> Street  
Mattoon, IL 61938

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## C. ExpansionPAK II (EPAK II) Bundles

## 1) Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one, two or three year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one, two or three year basis per each additional line ordered.

## A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance\* (See C.2.e below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line/No Answer Service, a choice of one business Caller ID service, Unidentified Call Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (\*66), Automatic Call Return (\*69) and Hunting

\* Denotes a non-regulated service

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

## 1) Description (Cont'd)

## A. Packages (Cont'd)

## 1. Unlimited Dial Tone Line (DTL) Basic Package (Cont'd)

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one, two or three year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance\* (See C.2.e below) and a choice of one to eleven (1-11) of the following features:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy Line/No Answer Service, a choice of one business Caller ID service, Unidentified Call Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (\*66), Automatic Call Return (\*69) and Hunting

2. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, unlimited instate long distance, unlimited domestic long distance\* (See C.2.e below), as well as standard features to Centrex Service.

- a. At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines with Unlimited Calling are available on a month-to-month basis or a one, two or three year term agreement per line with unlimited local calling, unlimited instate long distance and unlimited domestic long distance\* (See C.2.e below).

\* Denotes a non-regulated service

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2) Regulations

- a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business Customers.
- b. Reserved for future use.
- c. Reserved for future use.
- d. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one, two or three year agreements. Expansion Lines are available on a month-to-month basis or a one, two or three year term.
- e. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- f. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.
- g. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available in combination with other regional optional calling plans or virtual private network services.
- h. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available with services provided under a special contract.
- i. All regulations applicable to Centrex Service apply to that service when offered with the Unlimited Centrex Basic Package.

\* Denotes a non-regulated service.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2) Regulations (Cont'd)

- j. There is a 12 month minimum service requirement for the Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the Customer disconnects a Basic Package line within the first 60 days of service, they will be responsible for additional charges described in the Termination Liability section (See C.3). Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- k. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. The Telephone Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- l. Customers enrolled in the ExpansionPAK II Bundles, who fail to pay the entire bundle rate due per month, will have all existing ExpansionPAK II Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service changes will not apply for converting service back to their individual tariff rates. Such Customers will not be permitted to re-enroll in the ExpansionPAK II Bundle until such time as all associated unpaid balance has been paid in full.

\* Denotes a non-regulated service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2) Regulations (Cont'd)

- m. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package when the Customer subscribes to any term agreement.
- n. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail\*.
- o. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet\* products at discounted rates.

\* Denotes a non-regulated service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

## 3) Termination Liability

- a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement.
- b. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the Customer will result in a one time flat Termination Charge of:
  - Effective rates for services ordered prior to April 1, 2020:
    - \$ 300.00 for default within the 1<sup>st</sup> year of the term
    - \$ 150.00 for default within the 2<sup>nd</sup> year of the term
    - \$ 75.00 for default within the 3<sup>rd</sup> year of the term
  - Effective rates for services ordered on or after April 1, 2020:
    - \$ 129.00 per line for all terms
- c. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3 year term agreement by the Customer will result in a one-time flat Termination Charge of:
  - Effective rates for services ordered prior to April 1, 2020:
    - \$ 150.00 for default within the 1<sup>st</sup> year of the term
    - \$ 75.00 for default within the 2<sup>nd</sup> year of the term
    - \$ 50.00 for default within the 3<sup>rd</sup> year of the term
  - Effective rates for services ordered on or after April 1, 2020:
    - \$ 129.00 per line for all terms
- d. If the Customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3) Termination Liability (Cont'd)

- e. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the Customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- f. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

## 4) Rates

Unlimited Dial Tone (DTL):

Exchanges: West Cleveland, West Drexel	<u>Local Monthly Rate</u> <sup>1</sup>	<u>Total Bundle Rate</u>
Basic Unlimited Package – One Year Term	\$27.50	\$46.00
Basic Unlimited Package – Two Year Term	\$24.50	\$43.00
Basic Unlimited Package – Three Year Term	\$16.50	\$35.00
Expansion Line with Unlimited Calling (Month-to-Month)	\$27.50	\$69.00
Expansion Line with Unlimited Calling (One Year Term)	\$27.50	\$46.00
Expansion Line with Unlimited Calling (Two Year Term)	\$24.50	\$43.00
Expansion Line with Unlimited Calling (Three Year Term)	\$16.50	\$35.00

## Exchanges: West Cleveland, West Drexel (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$31.50	\$46.00
Basic Unlimited Package – Two Year Term	\$28.50	\$43.00
Basic Unlimited Package – Three Year Term	\$20.50	\$35.00
Expansion Line with Unlimited Calling (Month-to-Month)	\$34.96	\$69.00
Expansion Line with Unlimited Calling (One Year Term)	\$31.50	\$46.00
Expansion Line with Unlimited Calling (Two Year Term)	\$28.50	\$43.00
Expansion Line with Unlimited Calling (Three Year Term)	\$20.50	\$35.00

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

## 4) Rates (Cont'd)

Unlimited Centrex:

## All Exchanges

Basic Unlimited Package – One Year Term	\$25.50 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$22.50 <sup>1</sup>
Basic Unlimited Package – Three Year Term	\$14.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$25.50 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$25.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$22.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Three Year Term)	\$14.50 <sup>1</sup>

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

D. Voice Advantage II Bundles

1) Description

These bundles provide residential Customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll and InterLATA\* toll usage for a single bundled rate.

a. Toll Usage Options:

1. Voice Advantage II Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

\* Denotes a non-regulated service

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 16, Sheet 6.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## D. Voice Advantage II Bundles (Cont'd)

## 2) Regulations

- a. Voice Advantage II Bundles are only available to residential Customers.
- b. Voice Advantage II Bundles are only available to Customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage II Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- h. Voice Advantage II Bundle Customers may terminate the package or switch to another calling package or plan at any time.
- i. The Voice Advantage II Bundles are offered only to residential Customers for the Customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company, LLC will contact the Customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 21.



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GENERAL AND LOCAL EXCHANGE TARIFF

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SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

D. Voice Advantage II Bundles (Cont'd)

2) Regulations (Cont'd)

- j. Voice Advantage II Bundle Customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.
- k. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes and any other applicable surcharges.

(M) Information that previously appeared on this sheet appears in Section 15, Sheet 20.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 15 – BUNDLED SERVICE PACKAGES (CONT'D)

## D. Voice Advantage II Bundles (Cont'd)

## 3) Rates

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>
a. Voice Advantage II Unlimited	\$22.50	\$50.49
b. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:		
1. Caller ID		
2. Call Waiting		
3. Caller ID on Call Waiting		
4. Three Way Calling		
5. Unidentified Call Rejection		
6. Automatic Busy Redial - Unlimited		
7. Automatic Call Return - Unlimited		
8. Call Forwarding		

Not all features may be available in all areas

<sup>1</sup>This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 16, Sheet 8.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES

Obsolete Services	1
A.    Voice Advantage Bundles	2
B.    Voice Advantage II Bundles	6

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 1.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES

A. Voice Advantage Bundles<sup>1</sup>

## 1) Description

These bundles provide residential Customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA\* toll usage and a custom calling feature package for a single bundled rate.

## a. Custom calling features included are:

1. Caller ID
2. Call Waiting
3. Caller ID on Call Waiting

## b. Toll Usage Options:

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

<sup>1</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 6.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES (CONT'D)

A. Voice Advantage Bundles<sup>1</sup> (Cont'd)

## 2) Regulations (Cont'd)

- a. Voice Advantage Bundles are only available to residential Customers.
- b. Voice Advantage Bundles are only available to Customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Not all features may be available in all areas.
- h. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- i. Voice Advantage Bundle Customers may terminate the package or switch to another calling package or plan at any time.

<sup>1</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 7.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES (CONT'D)

A. Voice Advantage Bundles<sup>1</sup> (Cont'd)

## 2) Regulations (Cont'd)

- j. The Voice Advantage Bundles are offered only to residential Customers for the Customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company, LLC will contact the Customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such Customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- l. Voice Advantage Bundle Customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

\* Denotes a non-regulated service

<sup>1</sup> Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 8.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES (CONT'D)

A. Voice Advantage Bundles<sup>2</sup> (Cont'd)

## 3) Rates (All Exchanges)

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>
a. Voice Advantage Basic	\$24.47	\$42.49
b. Voice Advantage Unlimited	\$24.47	\$52.49
c. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles	\$ .10 per minute*	
d. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:		
1. Three Way Calling		
2. Unidentified Call Rejection		
3. Automatic Busy Redial - Unlimited		
4. Automatic Call Return - Unlimited		
5. Call Forwarding		

\* Denotes a non-regulated service

<sup>1</sup> This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

<sup>2</sup> Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new Customers. Existing Voice Advantage Bundles Customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 15, Sheet 9.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES (CONT'D)

B. Voice Advantage II Bundles<sup>1</sup>1) Description

These bundles provide residential Customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll and InterLATA\* toll usage for a single bundled rate.

## a. Toll Usage Options:

1. Voice Advantage II Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage II 600 – includes 600 minutes of combine IntraLATA and InterLATA usage

2) Regulations

- a. Voice Advantage II Bundles are only available to residential Customers.
- b. Voice Advantage II Bundles are only available to Customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage II Bundles are not available with services provided under special contract.

\* Denotes a non-regulated service

<sup>1</sup> Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 19.

(M1) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 20.



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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES (CONT'D)

B. Voice Advantage II Bundles<sup>1</sup> (Cont'd)

## 2) Regulations (Cont'd)

- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- h. Voice Advantage II Bundle Customers may terminate the package or switch to another calling package or plan at any time.
- i. The Voice Advantage II Bundles are offered only to residential Customers for the Customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company, LLC will contact the Customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- j. Voice Advantage II Bundle Customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

\* Denotes a non-regulated service

<sup>1</sup> Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 20.

(M1) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 21.

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GENERAL AND LOCAL EXCHANGE TARIFF

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## SECTION 16 – OBSOLETE SERVICES (CONT'D)

B. Voice Advantage II Bundles<sup>2</sup> (Cont'd)

## 3) Rates

		<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>
a.	Voice Advantage II Basic	\$22.50	\$40.49
b.	Voice Advantage II 600	\$22.50	\$45.49
c.	All IntraLATA and InterLATA minutes in excess of minutes included in the bundles	\$ .10 per minute*	
d.	Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:		
	1. Caller ID		
	2. Call Waiting		
	3. Caller ID on Call Waiting		
	4. Three Way Calling		
	5. Unidentified Call Rejection		
	6. Automatic Busy Redial - Unlimited		
	7. Automatic Call Return - Unlimited		
	8. Call Forwarding		

Not all features may be available in all areas

\* Denotes a non-regulated service

<sup>1</sup> This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

<sup>2</sup> Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 15, Sheet 22.

**ATTACHMENT F**

**Revised Access Tariff – Consolidated-Missouri**

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FACILITIES FOR INTRASTATE ACCESS

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*This Tariff, Kansas Tariff No. 2, Issued by Consolidated Communications of Missouri Company, LLC  
Cancels and Replaces FairPoint Communications Missouri, Inc. Kansas Tariff No. 2 In Its Entirety* (T)

FACILITIES FOR INTRASTATE ACCESS

Regulations, Rates and Charges Applicable to

Facilities for Intrastate Access, Ancillary  
and Miscellaneous Services

Provided by

Consolidated Communications of Missouri Company, LLC (T)  
to Intrastate Customers of this  
Telephone Company in Kansas

Services herein are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof.

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FACILITIES FOR INTRASTATE ACCESS

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## TABLE OF CONTENTS

	Page Number
Table of Contents .....	1
I. Kansas Universal Service Fund .....	2
II. Access Service Concurrence .....	3
5. Special Access .....	4
5.1 General .....	4
5.2 Description of Special Access .....	20
5.3 Description of Termination Options .....	27
5.4 Description of Supplemental Features .....	36
5.5 Description of Multiplexing Arrangements .....	47
5.6 Rate Regulations .....	51
5.7 Rates and Charges .....	71

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FACILITIES FOR INTRASTATE ACCESS

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I. Kansas Universal Service Fund

- A. General. The Kansas Universal Service Fund (KUSF), and the related Kansas Lifeline Service Program (KLSP) and Kansas Telecommunications Access Program (TAP), were enacted by the Kansas Legislature in 1996 as part of House Bill 2728 (HB2728). The purpose of these funds is to support universal service in the State of Kansas.

Section 9(b) of HB 2728 states in part that every telecommunications carrier shall contribute to the KUSF on an equitable and nondiscriminatory basis, and carriers may collect from Customers an amount equal to such carrier's contribution. The Kansas Corporation Commission set out the procedures for KUSF, KLSP, and TAP assessments in its December 27, 1996 Order in Docket No. 190,492-U.

On March 1, 1997, the Telephone Company's assessment for its KUSF obligations will begin, and at that time the Telephone Company may begin collecting such assessment from its retail Customers.

- B. KUSF Assessment. The amount of the assessment collected from the Telephone Company's retail Customers may vary, depending on the requirements of the KUSF. The KUSF assessment for the Telephone Company will be determined by the KUSF administrator. The Telephone Company may collect from its retail Customers an amount that does not exceed the KUSF assessment as determined by the KUSF administrator.

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FACILITIES FOR INTRASTATE ACCESS

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II. Access Service Concurrence

Consolidated Communications of Missouri Company concurs in the National Exchange Carrier Association Access Service Tariffs, and rates, rules and regulations governing such communications services as sponsored by Blue Valley Tele-Communications, Inc. excluding the Blue Valley Special Access Section 7 and Billing and Collection Section 4 as approved by the State Corporation Commission of Kansas, together with any amendments or successive issues thereof and makes itself a party to such access tariffs until this concurrence is revoked or canceled.

Consolidated Communications of Missouri Company, LLC hereby expressly reserves the right to cancel this statement of concurrence in whole or in part, at any time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the State Corporation Commission of Kansas as it applies.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access

## 5.1 General

Special Access provides a transmission path to connect CDSs\* within a LATA for Intrastate Telecommunications. Special Access provided to a Customer may be connected directly to Customer facilities, through Telephone Company Hub Wire Centers where bridging or multiplexing functions are performed, and/or may be connected to access facilities of another telephone company or companies in the joint provision of Special Access Service as well as may be connected to Switched Access as set forth in Section 4.

The provisions of Switched Access and Special Access in combination is normally for, but not limited to, the use of WATS or WATS-type Access. When Special Access is connected to Switched Access, the terms, conditions and rates for the facilities between the end user's CDL and the WATS Serving Office are as set forth in this Section of the Tariff; the terms, conditions and rates for the facilities between the WATS Serving Office and the IC's CDL, as well as the switching functionalities (e.g., end user access codes, screening) are as set forth in Section 4 of this Tariff.

Special Access can be provided in either analog or digital format. Analog formats are differentiated by spectrum and bandwidth. Digital formats are differentiated by bit rate. The specific types of Special Access (e.g., Voiceband, Digital Data Service) provided are described in 5.2.



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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.1 Rate Elements

With the exception of Temporary Voiceband Service, there are five basic rate elements which apply to Special Access Service:

Special Transport (described in 5.1.1(B) following)  
Special Transport Termination (described in 5.1.1(G) following)  
Special Access Line (described in 5.1.1(C) following)  
Supplemental Features (described in 5.4 following)  
Multiplexing Arrangements (described in 5.5 following)

(A) (Reserved for Future Use)

(B) Special Transport

- (1) The Special Transport rate element provides for the transmission facilities between the serving wire centers associated with two CDSs, between a serving wire center associated with an end user's CDL and a WATS Serving Office, between a serving wire center associated with a CDL and a Telephone Company Hub Wire Center or between two Telephone Company Hub Wire Centers.

The Special Transport element is distance sensitive, except for MetroLAN, and varies with type of capability (i.e., analog or digital) and type of facility (e.g., Voiceband, Digital Data Service, etc.). Special Transport may be provided by more than one telephone company. The method of calculating applicable airline miles for rating purposes for Special Access is specified in 2.7.

MetroLAN Transport provides flat rate non-distance sensitive transport for DS1 bandwidth on fiber optic facilities. The rate element associated with MetroLAN is a monthly recurring charge as set forth in 5.7.7(B).

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.1 Rate Elements (Cont'd)

(B) Special Transport (Cont'd)

- (2) Special Transport may be used in conjunction with Switched Access for the purpose of provisioning Originating Only, Terminating Only or Combined Originating/ Terminating Access as set forth in 4.2.5(V). Special Transport employed in this manner provides the FIA for the closed-end of the services between the wire center serving the end-user's CDL where WATS Serving Office functions are not available and the WATS Serving Office.

When the necessary WATS Serving Office functions are not provided at the wire center which serves the end user's CDL, the Telephone Company will designate the wire center where the WATS Serving Office functions are available.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.1 Rate Elements (Cont'd)

(C) Special Access Line (SAL)

- (1) A Special Access Line provides the transmission facilities to a Customer Designated Location (CDL) or the facilities between a CDL and the serving wire center. This rate element varies by type of capability (i.e., analog or digital) and type of facility (e.g., Voiceband, Digital Data Service, etc.).

The selection of a Terminating Option, as defined in 5.3, is required for terminating the network portion of a Special Access Line at a CDL. Terminating Options provide a clearly delineated interface which facilitates the design, isolation, and testing of the Special Access.

One Special Access Line charge applies per CDL at which the facility is terminated. This charge applies even if the facilities to the CDL do not transit a serving wire center, this charge also applies if the CDL and the serving wire center are co-located in a Telephone Company building. The Special Access Line charge used with a Switching Interface, as set forth in (2) below, is applicable only for the transmission facilities between the end user's CDL and the serving wire center of that location.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.1 Rate Elements (Cont'd)

(C) Special Access Line (SAL) (Cont'd)

- (2) A Special Access Line may be provided in conjunction with FGA, FGB, FGC and FGD Switched Access Service for the purpose of Originating Only, Terminating Only, or Combined Originating and Terminating Access as set forth in 4.2.1. A Switching Interface is required for the provision of this service as set forth in 4.2.5(V). The Special Access Line provides the closed-end of the dedicated facilities between an end user's CDL and its serving wire center. This serving wire center may or may not be a WATS Serving Office. In those instances when the serving wire center is not a WATS Serving Office Special Transport is applicable as set forth in 5.1.1(B) to the nearest Telephone Company WATS Serving Office.

The Switched Access used in conjunction with the Special Access Line provides various standard switching functionalities and optional arrangements as set forth in Section 4.2.5(V).

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.1 Rate Elements (Cont'd)

(C) Special Access Line (SAL) (Cont'd)

(3) All Special Access Lines used with a Switching Interface are:

- provided with dial pulse address signaling or Dual Tone Multifrequency (DTMF) address signaling and either loop start or ground start supervisory signaling. The type of signaling is the option of the Customer.
- available as either a two-wire or four-wire Voiceband Special Access Service (i.e., 300-3000 Hz bandwidth). Each transmission path is provided at the option of the Customer with transmission specifications as described in Section 7000 of the GTE Technical Interface Reference Manual.

All rules and regulations pertaining to Special Access are applicable to Special Access Lines used with a Switching Interface. Rates and Charges are found in 5.7.5 for two-wire and four-wire Voiceband Special Access Lines.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.1 General (Cont'd)

## 5.1.1 Rate Elements (Cont'd)

## (C) Special Access Line (SAL) (Cont'd)

## (3) (Cont'd)

A Customer may also order high capacity facilities from an end user's CDL to a Telephone Company Hub for the purpose of originating or terminating Special Access Lines used with a Switching Interface. High capacity to voice multiplexing will be required at the Hub. The Customer will be required to submit an ASR for the high capacity facility and voice multiplexing. The Customer will also be required to submit an ASR(s) for the individual Voiceband SALs specifying the channel facility assignment (CFA) for each service. This Hub may or may not be a WATS Serving Office. In those instances when the Hub is not a WATS Serving Office, Voiceband Special Transport is applicable as set forth in 5.1.1(B), for each individual Special Access Line used with a Switching Interface to the Telephone Company designated WATS Serving Office.

## (D) (Reserved for Future Use)

(E) Supplemental Features. Supplemental Features may be added to a Special Access circuit to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific facilities, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of facilities. Although the facilities necessary to perform a specified function may be installed at various locations along the path of the Special Access circuit, including the CDL, it will be provided for as a single rate element.

Examples of Supplemental Features that are available include, but are not limited to, bridging and conditioning. Each Supplemental Feature is described in 5.4, and rates are set forth in 5.7.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.1 General (Cont'd)

## 5.1.1 Rate Elements (Cont'd)

## (F) Multiplexing Arrangements

Multiplexing provides for arrangements to convert a single higher capacity or bandwidth circuit for bulk transport to several lower capacity or bandwidth circuits. Multiplexing is only available at a Telephone Company designated Hub Wire Center arranged for multiplexing. All types of multiplexing may not be available at each Hub Wire Center. Refer to Section 5.6.6 for a description of Hub Wire Center. Descriptions for each type of multiplexing arrangements are provided in 5.5 following, and rates are set forth in 5.7 following.

## (G) Special Transport Termination

The Special Transport Termination rate element as set forth 5.7, applies to selected Special Access Service offerings, except for MetroLAN Special Transport Service, and is in addition to the Special Transport rate element. Special Transport Termination provides the equipment and arrangements necessary to terminate the Special Transport facility at a serving wire center.

For Consolidated Communications of Missouri Company exchanges the Special Transport Termination rate is applied only once per Special Transport facility and is also applied when two or more Customer Designated Locations (CDLs) are served by a common wire center (i.e., mileage is zero). The Special Transport Termination charge is applied in full whether the Telephone Company provides one or more than one Special Transport facility termination. The Special Transport Termination rate does not apply when the Telephone Company provides only an intermediate portion of a Special Transport facility and no Special Transport facility terminations. When Special Access is used in conjunction with Switched Access where the Customer's end user premises for the Special Access facility is served by a Telephone Company WATS Serving Office, the Special Transport Termination rate does not apply.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.2 Special Access Configuration

There are two types of facility configurations over which Special Access Services are provided -- two-point and multipoint.

- (A) Two-point Service. A two-point configuration is a circuit which is provided to connect two CDLs, either directly connected or through a Hub Wire Center where multiplexing functions are performed, or a CDL and a WATS Service Office.

All Special Access offerings may be provided as a two-point configuration.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.1 General (Cont'd)

## 5.1.2 Special Access Configuration (Cont'd)

## (A) Two-point Service (Cont'd)

With the exception of Temporary Videoband Service, applicable rate elements are:

- Special Access Line
- Special Transport (when applicable)
- Special Transport Termination (when applicable)
- Supplemental Features (when applicable)
- Multiplexing Arrangements (when applicable)

The following diagram depicts a typical two-point service connecting two CDLs. The service is provided with the supplemental feature of Type C conditioning:



SAL -- Special Access Line  
ST -- Special Transport  
SWC -- Serving Wire Center  
CDL -- Customer Designated Location

Applicable rate elements are:

- Special Access Line (2 applicable)
- Special Transport (per airline mile between SWCs)
- Supplemental Feature of Type C Conditioning (2 applicable)

In addition, a Special Access Surcharge, as set forth in 5.6.9 following, and a Message Station Equipment Recovery Charge, as set forth in 5.6.10 following may be applicable.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.2 Special Access Configuration (Cont'd)

(B) Multipoint Service (Cont'd)

A multipoint configuration is a circuit that is provided to connect three or more CDLs through a Telephone Company Hub Wire Center.

Only Voiceband, Program Audio, Digital Data Service facilities, and Miscellaneous Services where so designated, will be provided as multipoint configurations. There is no limitation on the number of mid-links, but the use of more than three mid-links in tandem may degrade the quality of the multipoint facilities. A mid-link is defined as the Special Transport facilities between Hub Wire Centers where the circuit is bridged and/or where circuit switching devices, such as loop transfer arrangement, are located.

Multipoint Service is provided in the following manner:

- (1) Special Access Line per CDL to their respective serving wire centers.
- (2) Special Transport between serving wire centers associated with the CDLs and the Hub Wire Center.
- (3) Special Transport between Hub Wire Centers.

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.1 General (Cont'd)

## 5.1.2 Special Access Configuration (Cont'd)

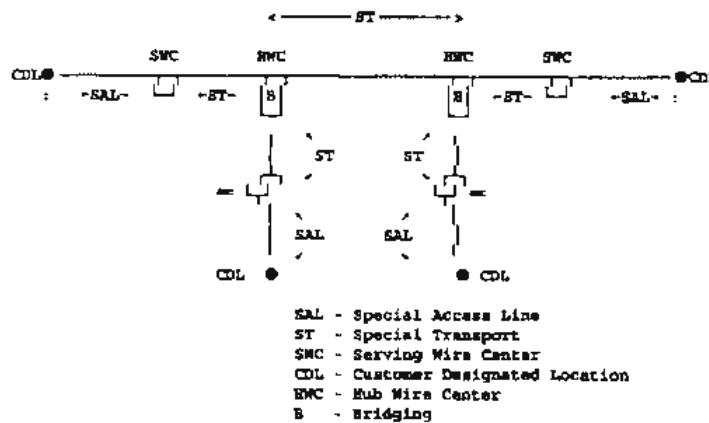
## (4) Supplemental Features:

Bridging equipment for each bridging location and other Supplemental Features when applicable.

## (5) (Reserved for Future Use)

## (6) Multiplexing Arrangements when applicable.

The following diagram depicts a multipoint service connecting four CDLs via two Customer specified Hub Wire Centers:



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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.2 Special Access Configuration

(B) Multipoint Service (Cont'd)

Applicable rate elements are:

- Special Access Lines (4 applicable)
- Special Transport (5 segments, per airline between SWCs and HWCs)
- Bridging (6 applicable, one per bridge port)

In addition, the Special Access Surcharge, as set forth in 5.6.9 following, and the Message Station Equipment Recovery Charge, as set forth in 5.6.10 may be applicable.

5.1.3 Special Facilities Routing

A Customer may request that the facilities used to provide Special Access Service be specially routed. The regulations, rates and charges for Special Facilities Routing (i.e., Avoidance, Diversity and Cable-Only) are as set forth in Section 9 following.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.1 General (Cont'd)

5.1.4 Design Layout Report

The Telephone Company will provide to the Customer the makeup of the Special Access provided under this Tariff to aid the Customer in designing its overall service. This information will be provided in the form of a Design Layout Report and will including the following:

Cable gauge, length and loading.  
Makeup (e.g., T-Carrier, two-wire, four-wire, etc.).

Specific pair of circuit assignment at the Customer designated location.

The Design Layout Report will be provided to the Customer within fourteen working days from the ASR Date. Updated reports will be reissued within fourteen working days whenever facilities provided to the Customer are materially changed. Both the initial and updated Design Layout Reports will be provided to the Customer at no charge.

5.1.5 Acceptance Testing

At the time of installation, the following test parameters apply:

- (A) For Voiceband services, acceptance testing will include tests for loss, 3-tone slope, DC continuity, operational signaling, C-notched noise and C-message noise.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.1 General (Cont'd)

## 5.1.5 Acceptance Testing (Cont'd)

## (A) (Cont'd)

When the Interface Arrangement provides a four-wire voice transmission facility and the point of termination provides two-wire voice transmission (i.e., there is a four-wire to two-wire conversion at the point of termination) balance tests are also included in the acceptance testing. When performing installation and acceptance testing, the Telephone Company will test the access service within the LATA.

On four-wire and effective four-wire circuits where the Network Channel Terminating Equipment (NCTE) has the capability of being remotely aligned, the Telephone Company may perform acceptance testing without a Telephone Company technician at the Customer's premises. Should the Customer request a technician be present at the Customer's premises, additional charges will apply as set forth in Section 17 of the Consolidated Communications Companies Tariff F.C.C. No. 9.

If the NCTE at the Customer's premises does not have the capability of being aligned remotely, the additional charges will not apply. The Telephone Company will determine the type of NCTE placed at a Customer's premises.

- (B) For other analog services (i.e., Program Audio, Video, Wideband Analog and Wideband Data Services) and for digital services (i.e., Digital Data Services and High Capacity Digital Services), acceptance testing will include tests for the parameters applicable to the service as set forth in Section 7000 of the GTE Technical Interface Reference Manual for each of these services.

When the Customer requests the performance of additional cooperative tests which are not required to meet these specific performance parameters, charges as set forth in Section 17 of the Consolidated Communications Companies Tariff F.C.C. No. 9 will apply. All tests results will be made available to the Customer upon request.

If acceptance tests are not started within 15 minutes after pre-service tests have been completed and the Customer has been notified by the Telephone Company, additional charges may apply, as set forth in Section 17 of the Consolidated Communications Companies Tariff F.C.C. No. 9, unless the delay is caused by the Telephone Company.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.1 General (Cont'd)

## 5.1.6 Ordering Conditions

Ordering conditions are set forth in detail in Section 5 of the Consolidated Communications Companies Tariff F.C.C. No. 9. Also included in that section are other charges which may be associated with ordering Special Access (e.g., Service Data Change Charges, Cancellation Charges, etc.).

## (A) Determination of Jurisdiction of Mixed Use Special Access Line

When mixed interstate and intrastate Special Access Service is ordered, the jurisdiction will be determined as follows:

1. If the Customer's estimate of the interstate traffic on the physically intrastate line involved constitutes 10% or less of the total traffic on that line, the line will be ordered and provided in accordance with the applicable rules and regulations of this Tariff.
2. If the Customer's estimate of the interstate traffic on the physically intrastate line involved constitutes more than 10% of the total traffic on that line, the line will be ordered and provided in accordance with the applicable rules and regulations of the interstate Tariff.

## (B) Special Access Jurisdiction Verification

If a billing dispute arises or a regulatory commission questions the Customer's certification of the jurisdiction of the line the Telephone Company will ask the Customer to provide the data used to determine the jurisdiction. The Customer shall supply the data within 30 days of the Telephone Company's request. The Customer shall keep records of system design and functions from which the jurisdiction can be ascertained and upon request of the Telephone Company make the records available for inspection as reasonably necessary for purposes of verification of the jurisdiction of service.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.2 Description of Special Access

There are seven generic types of Special Access offerings. They are:

- Voiceband
- Program Audio
- Videoband
- Wideband Analog
- Wideband Data\*
- High Capacity Digital
- Digital Data Service

\*Limited to those offerings for existing circuits at existing locations.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.2 Description of Special Access. (Cont'd)

Each type has its own characteristics, and are subdivided by one or more of the following:

- Transmission specifications
- Bandwidth
- Speed (i.e., bit rate)
- Spectrum

The Special Access offerings described below are comprised of a combination of the rate elements described in 5.1.1. The following descriptions indicate the most effective use for each facility. Customer use for purposes other than those indicated is limited only to the extent that such use must not harm the network. Further, the Telephone Company does not guarantee transmission performance beyond the parameters identified in the descriptions.

The Telephone Company will maintain existing transmission specifications on services installed prior to the effective date of this Tariff, except that existing services with performance specifications exceeding the standards will be maintained at that performance level.

The Customer also has the option of ordering Voiceband and analog and digital high capacity facilities to a Telephone Company Hub for multiplexing to individual channels of a lower capacity or bandwidth. Descriptions of the types of multiplexing available at the Hubs, as well as the number of individual channels which may be derived from each type of facility, are set forth in 5.5. Additionally, the Customer may specify supplemental features for the individual channels derived from the facility to further tailor the channel to meet specific communications requirements. Descriptions of the supplemental features available are set forth in 5.4.

For example, a Customer may order a DS3 from a CDL to a Telephone Company Hub for multiplexing to 28 DS1 channels. The DS1 channels may be further multiplexed at the same or a different Hub to Voiceband channels or may be extended to other CDLs. Optional features may be added to either the DS1 or the Voiceband channels.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.2 Description of Special Access. (Cont'd)

## 5.2.1 Voiceband

## (A) Two-Wire Voiceband Facility (USOC-XDM++, XDN++, XDV++)

These facilities are unconditioned and are capable of transmitting voice or data signals within the frequency spectrum of approximately 300 Hz to 3000 Hz. These facilities are furnished on a two-point or multipoint basis and may be terminated two-wire or four-wire at the point of termination. They permit the simultaneous transmission of information in both directions over a circuit, but it is not possible to ensure independent information transmission in both directions. Supplemental features may be added, at applicable charges, to enhance the operational capabilities of these facilities.

## (B) Four-Wire Voiceband Facility (USOC-XDN++, XDV++)

These facilities are unconditioned and are capable of transmitting voice or data signals within the frequency spectrum of approximately 300 Hz to 3000 Hz. The facilities are furnished on a two-point or multipoint basis and may be terminated two-wire or four-wire at the point of termination. When terminated four-wire, they permit simultaneous independent transmission of information in both directions over a circuit. However, when terminated two-wire, simultaneous independent transmission cannot be supported. Supplemental features may be added, at applicable charges, to enhance the operational capabilities of these facilities.

## 5.2.2 (Reserved for Future Use)

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.2 Description of Special Access (Cont'd)

## 5.2.3 Program Audio

These facilities are arranged and provided for the transmission of non-broadcast audio to be broadcast or which is to be used in connection with loud speakers, wired music, closed circuit or recordings. Facilities to be used in conjunction with broadcast audio must be ordered from the appropriate interstate Tariff. Audio facilities may be provided on a two-point or multipoint basis.

Program audio facilities are provided on either a full-time or part-time basis. The minimum periods for full-time and part-time service are set forth in Section 7 of the Consolidated Communications Companies Tariff F.C.C. No. 9. When a part-time program audio service is provided for ten or more consecutive days, it will be treated as a full-time service and rated accordingly. In no event will the charge for continuous part-time program audio exceed the amount that would have been charged in the same time period for full-time program audio facilities.

Listed below are the types of Program Audio facilities that are offered under this Tariff:

- (A) 200 to 3500 Hz (USOC-XDP1D; XDP1M). Facilities are generally acceptable for speech quality programming and are subject to use over limited distance due to transmission factors.
- (B) 100 to 5000 Hz (USOC-XDP2D; XDP2M). Facilities are generally acceptable for music and provide quality speech programming.
- (C) 50 to 8000Hz (USOC-XDP3D; XDP3M). Facilities for the provision of high fidelity music transmission.
- (D) 50 to 15000 Hz (USOC-XDP4D; XDP4M). Facilities for the provision of high fidelity music transmission. Two such facilities may be conditioned, at applicable charges, for stereo operation.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.2 Description of Special Access (Cont'd)

## 5.2.4 Videoband (USOC-XDT1D; XDT1M)

These facilities are arranged and provided for the transmission of television which is to be used other than for broadcast purposes in connection with viewing or recording. Facilities to be used in connection with broadcast video services must be ordered from the appropriate interstate Tariff.

## 5.2.5 Analog (USOC-XDW++)

These facilities are two-point and are furnished between CDLs or between a CDL and a Telephone Company designated Hub Wire Center where multiplexing is offered. The three types of Wideband Analog facilities are:

- (A) Group band facilities with a bandwidth from 60kHz to 108kHz for the transmission of a 12 circuit frequency division multiplexer (FDM) group.
- (B) Supergroup band facilities with a bandwidth from 312kHz to 552kHz for the transmission of a 60 circuit FDM super group.
- (C) Mastergroup band facilities with a bandwidth from 564kHz to 3084kHz for the transmission of a 600 circuit FDM Mastergroup.

## 5.2.6 Wideband Data Service (USOC-XDL++)\*

These analog facilities are arranged and furnished for two-point simultaneous two-way transmission of high speed data between two CDLs. These facilities are normally utilized for the following data speeds: 19.2 Kbps, 50 Kbps, 56 Kbps and 230.4 Kbps.

\*Limited to existing Customers at existing locations.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.2 Description of Special Access (Cont'd)

## 5.2.7 High Capacity Digital (USOC-XDH++)

These facilities are two-point and are furnished between CDLs or between a CDL and a Telephone Company designated Hub Wire Center where multiplexing is offered. High Capacity facilities may be used to provide Special Access Lines as set forth in 5.1.1(C)(2). A High Capacity to Voice multiplexing arrangement, as described in Section 5.5, is required at the Hub Wire Center.

- (A) DS1 facilities provide for the transmission of isochronous bipolar serial data at a rate of 1.544 Mbps.
- (B) DS1C facilities provide for the transmission of isochronous bipolar serial data at a rate of 3.152 Mbps.
- (C) (Reserved for Future Use)
- (D) (Reserved for Future Use)
- (E) DS3 facilities provide for the transmission of isochronous bipolar serial data at a rate of 44.736 Mbps. The Telephone Company will provide an electrical interface with the service unless otherwise specified by the Customer.
- (F) DS3C facilities provide for the transmission of isochronous bipolar serial data at a rate of 89.472 Mbps. The Telephone Company will provide an optical interface with this service unless the service is provided via microwave, in which case an electro-magnetic interface is provided, or unless the Customer requests an electrical interface.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.2 Description of Special Access (Cont'd)

5.2.8 Digital Data Service (USOC-XDD++)

Facilities for Digital Data Service are furnished for the simultaneous two-way transmission of synchronous data and are available at transmission speeds of 2.4 Kbps, 4.8 Kbps, 9.6 Kbps or 56 Kbps. Digital Data facilities may be provided on a two-point or multipoint basis.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.3 Description of Termination Options

Terminating Options provide a clearly delineated interface between Telephone Company and Customer facilities at the point of termination at the CDL. Terminating Options facilitate the design, isolation, and testing of the Special Access. The description of each Termination Option defines the most effective use of the Terminating Option. The technical parameters of each type of associated interface are set forth in Section 7000 of the Consolidated Technical Interface Reference Manual. Although a Customer is not restricted from alternate applications, except where such application is harmful to the network, the Telephone Company cannot guarantee technical performance for other than the applications stated below. Terminating Options are nonchargeable.

## 5.3.1 Narrowband

## (A) 0 to 7 Baud Type 1

Provides standard open/closed 20 or 62 Ma energized interface to Customer terminal equipment and converts Customer terminal equipment signals to voice frequency signaling for transmission over two-wire or four-wire voiceband network facilities suitable for voice grade to narrowband multiplexing. This terminating option is obsolete and is limited to those circuits so equipped and in service for existing Customers at existing locations.

## (B) 0 to 75 Baud Type 2

Provides two-wire or four-wire metallic interface for Customer or Telephone Company energized circuits. Telephone Company energized circuits are only available in conjunction with voice grade to narrowband multiplexing. This option does not guarantee dc current operation over special transport facilities. This terminating option is obsolete and is limited to those circuits so equipped and in service for existing Customers at existing locations.

## (C) 0 to 150 Baud

Provides standard RS-232C interface to Customer terminal equipment and converts Customer terminal equipment signals to voice frequency signaling for transmission over two-wire or four-wire voiceband facilities. This terminating option is obsolete and is limited to those circuits so equipped and in service for existing Customers at existing locations.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.3 Description of Terminating Options (Cont'd)

## 5.3.2 Voice Grade

## (A) Two-Wire Voice Grade, Non-Data, Without Signaling

This option provides a two-wire interface to a Customer and terminates an effective two-wire facility furnished for voice transmission only. Customer provided signaling must be limited to tones in the voice band. Customer provided voiceband signaling equipment must limit transmission power to 00 dBm peak and -13 dBm average power over a three-second period.

## (B) Four-Wire Voice Grade, Non-Data, Without Signaling

This option provides a four-wire interface to the Customer terminal equipment and terminates an effective four-wire facility furnished for voice transmission only. Customer provided signaling must be limited to tones in the voiceband. Customer provided voiceband signaling equipment must limit transmission power to 00 dBm peak and -13 dBm average power over a three-second period.

## (C) Voice Grade Data Termination

This option provides a two-wire or four-wire transmission interface to a Customer's private line data modem and terminates an effective four-wire facility furnished for voiceband data transmission.

## (D) Two-Wire Voice Grade Station Connecting Facility Termination

This option provides a means to terminate an effective two-wire facility or an effective four-wire facility with a two-wire Customer interface on a telephone, key system, PBX, ACD, or similar equipment. This option is normally used to terminate facilities that furnish foreign central office service, the station end of PBX off premises service, or private switched service network access lines. The option provides both the transmission and loop signaling functions normally associated with these services. The option is also used to terminate facilities arranged with automatic ringdown signaling. This option provides the loop and ringdown signaling with the facility.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.3 Description of Terminating Options (Cont'd)

## 5.3.2 Voice Grade (Cont'd)

## (E) Four-Wire Voice Grade Station Connecting Facility Termination

A terminating option similar to (D) preceding used to terminate effective four-wire foreign central office service. The option provides a four-wire transmission interface to the Customer terminal equipment and the loop signaling functions normally associated with these services. This option provides the loop and ringdown signaling with the facility.

## (F) Two-Wire Station Connecting Facility Termination for the Open End of an Off Premises PBX Extension

Terminating options are available depending on the signaling range of the PBX (or similar system) as defined in Part 68 of the FCC Rules and Regulations. Type 1 is an option requiring range extension equipment at the CDL. Type 2 is an option with no range extension equipment at the CDL. If needed, the loop signaling range equipment for Type 1 must be specifically specified, see Section 5.4.4 following for available arrangements.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.3 Description of Terminating Options (Cont'd)

## 5.3.2 Voice Grade (Cont'd)

## (G) Dial Repeating Tie Trunk Termination

Two network terminating options are provided for terminating effective four-wire transmission facilities used to furnish dial repeating tie trunk services. These options are described in terms of the interface they provide to a PBX (or similar system).

- (1) A Type I tie line termination provides the Customer with a two-wire transmission interface and includes either two-wire or four-wire E&M type signaling. Transmission and signaling interface options available are described in Part 68 of the FCC Rules and Regulations. This option provides the E&M type signaling with the facility.
- (2) A Type III tie line termination provides the Customer with a four-wire transmission interface and includes either two-wire or four-wire E&M type signaling. Transmission and signaling options available are described in Part 68 of the FCC Rules and Regulations. This option provides the E&M signaling with the facility.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.3 Description of Terminating Options (Cont'd)

5.3.3 Program Audio

- (A) 200 to 3500 Hz. Provides standard program audio interface levels and impedance matching to two-wire network facilities.
- (B) 100 to 5000 Hz, 50 to 8000 Hz and 50 to 15000 Hz. Provides standard program audio interface levels, circuit equalization and impedance matching to two-wire network facilities.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.3 Description of Terminating Options (Cont'd)

5.3.4 Videoband

Provides a Videoband Special Access Line interface for use in providing the one way transmission of video signals.

Standard Videoband service is provided via one signal (combined video and audio). This signal is in the 30Hz to 6.6 MHz frequency range. It includes a one-way duplexed transmission of standard 525 lines/60 fields monochrome or NTSC color video signal, and one or two associated 15kHz audio signals.

As an option, the Customer may select to receive Videoband service via two or three signals (one video and one or two audio). Under this option, the video signal received will be in the 30 Hz to 4.5 MHz frequency range and the one or two audio signals will be in the 50 Hz to 15000 Hz frequency range.

5.3.5 Wideband Data Service\*

(A) Provides a Wideband Data Service Special Access interface for use in providing two-way transmission of sequential synchronous or nonsynchronous data at rates of 19.2, 50 or 230.4 kbps; or sequential synchronous bipolar data signals at a rate of 56 kbps over four-wire facilities.

(B) (Reserved for Future Use)

\*Limited to existing Customers at existing locations.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.3 Description of Terminating Options (Cont'd)

## 5.3.6 High Capacity Digital

## (A) High Capacity Digital DS1

Provides a High Capacity Digital DS1 Special Access interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals at the rate of 1.544 Mbps.

## (B) High Capacity Digital DS1C

Provides a High Capacity Digital DS1C Special Access interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals at the rate of 3.152 Mbps.

## (C) (Reserved for Future Use)

## (D) (Reserved for Future Use)

## (E) High Capacity Digital DS3

Provides a High Capacity Digital DS3 Special Access interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals at the rate of 44.736 Mbps. The Telephone Company will provide an optical interface with this service unless the service is provided via microwave, in which case, an electromagnetic interface is provided, or unless the Customer requests an electrical interface.

## (F) High Capacity Digital DS3C

Provides a High Capacity Digital DS3C Special Access interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals at the rate of 89.472 Mbps. The Telephone Company will provide an optical interface with this service unless the service is provided via microwave, in which case, an electromagnetic interface is provided, or unless the Customer requests an electrical interface.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.3 Description of Terminating Options (Cont'd)

5.3.7 Digital Data Services (DDS)

Provides DDS Special Access interface for use in providing simultaneous two-way transmission of sequential bipolar data signals at transmission speeds of 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, or 56 Kbps over four-wire facilities.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features

Supplemental Features are items which can be added to a Special Access service to provide enhanced capabilities or improve its utility. References to specific uses or Special Access types indicate the most effective use for each Supplemental Feature. Customer use for other purposes or with other Special Access types is limited only to the extent that such use must not harm the network. Further, the Telephone Company does not guarantee functional operation of Supplemental Features for these alternate applications. Listed below are the Supplemental Features that are offered under this Tariff.

5.4.1 Bridging. Bridging is the function of connecting three or more CDLs in a multipoint arrangement. Listed below are those bridging services offered under this Tariff.

- (A) MultiPoint Data Bridging (USOC-B4NDJ). This feature provides the capability to derive a multipoint data circuit from a single facility and is normally provided on Voiceband facilities provided for transmission of data signals. This function is provided on a per port basis. Polled multipoint data circuits are a typical application of this feature.
- (B) Voice Conference Bridging (USOC-54NVJ). Bridging arrangement to connect multiple Voiceband facilities in order that a voice frequency input signal from any location will be reproduced at the output of all other circuit locations. This function is provided on a per port basis.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features

## 5.4.1 Bridging (Cont'd)

- (C) Alarm Distribution Bridging (USOC-BCNTA). Provides polling type bridging capabilities, band splitting filters and conversion of four-wire common terminations up to a capacity of 40 two-wire terminations. This function is offered as two Tariff elements. The first element provides all shelving and common equipment for a capacity of 40 two-wire terminations. The second element provides a two-wire port. One common equipment rate element will apply to accommodate up to 40 two-wire terminations. One two-wire port charge will apply to each two-wire Special Access Line terminated in the bridge.
- (D) Program Audio Bridging (USOC-BCNPT). An arrangement to provide multiple channel outputs from a single Program Audio or Voiceband facility. This arrangement is provided and rated on a per port basis.
- (E) Dataphone Select-A-Station Bridging (USOC-BCNSP). Provides for the connection of a master station location to a number of remote stations. The capacity of this bridging arrangement will vary from a minimum of 21 stations to a maximum of 84 stations dependent upon the mixture of four-wire and two-wire ports equipped. This arrangement is provided per AT&T Technical Reference Publication 14014. Charges consist of a rate for either common equipment-addressable or common equipment-sequential, plus a rate for each four-wire port connected or for each two-wire port connected. Dataphone Select-A-Station Bridging is an obsolete service offering and is limited to those circuits so equipped and in service for existing Customers at existing locations.
- (F) DDS Bridging (USOC-BCNDA). Provides for a multi-junction unit (MJU) arrangement to bridge 2.4 kbps, 4.8 kbps, 9.6 kbps, or 56 kbps DDS facilities. Different speeds cannot be mixed on the same bridge. This function is provided on a per port basis.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features (Cont'd)

## 5.4.2 Conditioning Arrangements—Data

Data conditioning, when utilized in conjunction with effective four-wire Voiceband transmission facilities, improves the characteristics of these facilities. These improved characteristics are not represented to apply to the entire end to end facility of the Customer, but only to that portion of the facility provided by the Telephone Company.

There are three types of data conditioning: Type C, Type C-Improved and Type DA. Type C and Type C-Improved conditioning control attenuation distortion and envelope delay distortion. Type DA controls the signal to C-notched noise rates and intermodulation distortion. Type C and Type DA conditioning may be combined on the same circuit. Type C-Improved and Type DA conditioning may be combined on the same circuit.

Data conditioning is charged for on a per Special Access Line basis. The parameters listed for each type of data conditioning apply from two or more CDLs located within the Telephone Company serving area. Conditioning parameters apply to each end of a two-point circuit. For multipoint circuits, the conditioning parameters apply from any CDL to either the point of interface at another CDL or the first Telephone Company bridging point depending on the circuit configuration. These parameters are not applicable to High Capacity or Wideband Analog points of interface, because there is no voice frequency test access point. In these instances the data conditioning parameters apply to the last telephone company voice frequency test access point before the High Capacity or Wideband Analog point of interface.

## (A) Type C (USOC-X1CPT)

Type C conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified for Type C conditioning in Section 7000 of the GTE Technical Interface Reference Manual in addition to the standard parameters for Voiceband circuits.

- (1) Attenuation distortion with reference to 1004 Hz.
- (2) Envelope delay distortion.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features (Cont'd)

## 5.4.2 Conditioning Arrangements (Cont'd)

(B) Type C-Improved Type C-Improved conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified for Type C conditioning in Section 7000 of the GTE Technical Interface Reference Manual in addition to the standard parameters for Voiceband circuits.

(1) Improved attenuation distortion with reference to 1004 Hz. (USOC-UHW)

(2) Improved envelope delay distortion. (USOC-UHY)

The Customer may choose to order Improved Attenuation Distortion or Improved Envelope Delay Distortion or both (USOC-XCECM) configurations. The rates specified for Type C-Improved conditioning, Section 5.7.2(B), will apply regardless of the configuration specified.

(C) Type DA (USOC-XDCPT). Type DA conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified in Type DA conditioning in Section 7000 of the GTE Technical Interface Reference Manual in addition to the standard parameters for Voiceband circuits.

(1) Signal to C-notched noise ratio.

(2) Nonlinear signal to second order distortion.

(3) Nonlinear signal to third order distortion.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.4 Description of Supplemental Features (Cont'd)

5.4.3 Conditioning--Program Audio

- (A) Stereo Conditioning (USOC-XSC). Provides the option of two radio program facilities which are identical in all transmission characteristics. Two Program Audio facilities are required to provide this Supplemental Feature. This feature is normally used only with Program Audio 50 to 15000 Hz facilities. Stereo Conditioning is charged on a per occurrence basis.
- (B) Zero Loss (USOC-XZB). Conditioning of Program Audio facilities to provide zero loss at 1000Hz test frequency. Zero loss is charged on a per Special Access Line basis.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features (Cont'd)

## 5.4.4. Signaling Arrangements (USOC-OS+; XSSLR)

Signaling arrangements, when furnished with Voiceband transmission facilities enable the facilities to accommodate standard telecommunications signaling protocols. Signaling arrangements provide for the conversion of one signaling method to another signaling method and/or extension of a signaling method at Customer and Telephone Company interfaces and enables the transmission facilities to accommodate signaling transmission. Signaling arrangements are available with Voiceband transmission facilities to enable transmission of requesting signaling formats. The third and fourth protocol characters of the Network Channel Interface (NCI) and Secondary Network Channel Interface (SEC NCI) codes as indicated on the Customer's order, reflect signaling activity. Typical protocol characters are: AB, AC, DS, DX, DY, EA, EB, EC, EX, GO, GS, LA, LB, LC, LO, LR, LS, NO, RV and SF.

The Customer identified NCI and SEC NCI codes will be considered the Customer's request for signaling. The Telephone Company will endeavor to provide the specific signaling protocols requested by the Customer. In those cases where facilities and equipment are not available to meet the Customer's specific requests, the Telephone Company will provide the Customer acceptable alternate protocols. Sections 3300, 6000 and 7000 of the GTE Technical Interface Reference Manual provide detailed technical descriptions of the signaling protocols normally available with each service offering. To properly provision SF signaling, when associated signaling code is DS (PCM), additional information of SF requirements (loop signaling type DX.E&M or ringdown) must accompany the Customer's order.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features (Cont'd)

## 5.4.4. Signaling Arrangements (Cont'd)

Signaling arrangement charges apply whenever interfaces at the Customer premises or at the Customer's Telephone Company serving wire center require a signaling arrangement other than those provided with the Terminating Options in 5.3.2 preceding. Signaling Arrangements will be charged on a per SAL basis. Specifically, a signaling charge applies if the signaling protocol characters in the NCI and the SEC NCI fields are different and include one of the following codes: RV, EX, SF, DX, DY, D.

For the above conditions, one additional signaling charge applies for each additional leg of multipoint circuits. When a Multiplexing Arrangement is ordered that converts a single higher capacity or bandwidth circuit into several lower Voiceband circuits, the Voiceband Signaling Arrangements are provided as part of the Multiplexing Arrangement, and no additional Signaling Arrangement charges will apply.

A signaling charge applies in addition to any other applicable signaling charge when loop range extension equipment is required. The Telephone Company will obtain Customer approval for signaling range extension equipment.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.4 Description of Supplemental Features (Cont'd)

5.4.4 Signaling Arrangements (Cont'd)

Listed below are the Signaling Arrangements offered under this Tariff:

- (A) Loop Signaling Range Extension -- An arrangement to extent the metallic resistance limitations of loop type signaling. (USOC-OSA)
- (B) Conversion of Loop or E&M Signaling to SF -- An arrangement to convert loop or E&M signaling to the single frequency signaling format. (USOC-OSB)
- (C) E&M to DX Signaling Conversion -- Conversion of E&M signaling to the DX signaling format. (USOC-OSC)
- (D) E&M to Loop Signaling Conversion -- Conversion of E&M Signaling format to the loop type signaling. (USOC-OSD)
- (E) Loop or E&M to PCM Signaling -- Conversion of loop or E&M signaling to the digital (PCM) signaling format. (USOC-OSN)
- (F) Automatic Ringdown Signaling (ARD) -- A signaling arrangement on a two-point Special Access which converts a loop seizure at one end of the facility into ringing signal at the opposite end. (USOC-XSSLR)

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.4 Description of Supplemental Features (Cont'd)

5.4.5 Echo Control

- (A) Echo Suppression (USOC-OE1). An arrangement provided at the Customer's request to attenuate reflected speech energy on a four-wire facility. This conditioning is generally required on circuits with long propagation delay. Echo suppression is charged on a per Special Access circuit basis. Echo suppression is an obsolete service offering and is applicable only to those circuits equipped with echo suppression prior to January 1, 1987. Any service rearrangements or order activity on the circuits equipped with echo suppression may require a change to echo canceller as described in 5.4.6(B) following.
- (B) Echo Canceller (USOC-ORJ). An arrangement provided at the Customer's request to cancel reflected speech energy on a four-wire facility. This conditioning is generally required on circuits with long propagation delay. Echo canceller is charged on a per Special Access circuit basis.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features (Cont'd)

## 5.4.6 Improved Return Loss (USOC-1RL)

Improved return Loss provides for increased echo return and singing return parameters of an effective two-wire channel. This optional feature is available with certain Voiceband services at a two-wire point of termination when the transmission interface is four-wire at one CDL and two-wire at the other CDL. Placement of Telephone Company equipment may be required at the Customer's premises with the two-wire point of termination.

Improved Return Loss rates and charges will apply on a per Special Access Line basis at the rates specified in 5.7.2(B) following. Technical parameters and the applicable Voiceband services are specified in Section 7000 of the GTE Technical Interface Reference Manual.

## 5.4.7 Voiceband Facility Switching Arrangement (USOC-UST)

An arrangement to provide switching between two Voiceband Special Access Services. This arrangement may require a Voiceband control circuit to control the switching arrangement at an additional charge.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.4 Description of Supplemental Features (Cont'd)

## 5.4.8 Automatic Protection Switch

(USOC-APP). Consists of special switching equipment placed at both ends of a duplicate DS1 facility (i.e., DS1, High Capacity Circuit) for automatic switching to the duplicate (standby) facility in the event the active facility is inoperative.

Duplicate facilities may terminate at a serving wire center, a CDL or both. The option provided under this Tariff only includes the APS(s) located at a serving wire center(s). When the duplicate facility terminates at a CDL, the Customer will be responsible for providing the associated APS and ensuring it is compatible with the Telephone Company provided switch if appropriate.

The duplicate facilities are not a part of this supplemental feature.

## 5.4.9 Improved Termination Option

(USOC-X4T) Improved Termination provides for a fixed 600 ohm impedance, an increased range of transmission levels, and simplex reversal (when applicable) on an effective four-wire channel. This optional feature is available with most Voiceband services with a four-wire point of termination. Telephone Company equipment is required at the Customer's premises where this option is ordered.

The Improved Termination option will be ordered and rates and charges as set forth in 5.7.2(B) following will apply on a per SAL basis. Technical parameters and the applicable Voiceband services are specified in Section 7000 of the GTE Technical Interface Reference Manual.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.4 Description of Supplemental Features (Cont'd)

5.4.10 Improved Equal Level Echo Path Loss Option -- ELEPL-2. (USOC-ORP) This option provides improved echo control parameters for an effective two-wire channel at a four-wire point of termination. Placement of Telephone Company equipment may be required at the Customer's premises with the two-wire point of termination.

The term "Equal Level Echo Path Loss" (ELEPL) represents the measure of Echo Path Loss (EPL) at a four-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP), i.e.,  $\text{ELEPL} = \text{EPL} - \text{TLP}(\text{send}) + \text{TLP}(\text{receive})$ .

Improved ELEPL rates and charges will apply on a per SAL basis at the rates set forth in 5.7.2(B) following. Technical parameters are specified in Section 7000 of the GTE Technical Interface Reference Manual.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.5 Description of Multiplexing Arrangements

Multiplexing Arrangements provide the function to convert a single higher capacity or bandwidth circuit for bulk transport to several lower capacity or bandwidth circuits. Cascading multiplexing occurs when a high capacity analog or digital channel is de-multiplexed to provide channels with a lesser capacity and one of the lesser capacity channels is further de-multiplexed. For example, a DS1C may be de-multiplexed to two DS1 facilities and then the DS1 facilities may be further de-multiplexed to 24 Voiceband channels.

When cascading multiplexing is performed in the same or different Hub Wire Center, a charge for the additional multiplexing unit will also apply. When cascading multiplexing is performed at a different Hub Wire Center, Special Transport will also apply between the involved Hub Wire Centers.

Listed below are the multiplexing arrangements offered under this Tariff.

- (A) Voice to Narrowband. (USOC-MQX) An arrangement that multiplexes sixteen 0 to 75 baud narrowband circuits to a single voice grade circuit, or a single voice grade circuit to sixteen 0 to 75 baud narrowband circuits. Voice to Narrowband multiplexing arrangement is an obsolete offering and is limited to existing Customers at existing locations.
- (B) Group to Voice. (USOC-MQV++) An arrangement that multiplexes twelve voice grade circuits to a single wideband analog group band circuit, or multiplexes a single wideband analog group band circuit to twelve voice grade circuits.
- (C) Supergroup to Group. (USOC-MQS++) An arrangement that multiplexes five wideband analog group band circuits to a single wideband analog super group band circuit, or multiplexes a single wideband analog super group band circuit to five wideband analog group band circuits.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.5 Description of Multiplexing Arrangements (Cont'd)

(D) Mastergroup to Supergroup

(USOC-MQ9++) An arrangement that multiplexes ten wideband analog master group band circuit, or multiplexes a single wideband analog master group band circuit to ten wideband analog super group band circuits.

(E) DS1 to Voice

(USOC-MQ1) An arrangement that multiplexes twenty-four voice grade circuits to a single DS1 digital circuit at a rate of 1.544 Mbps, or multiplexes a single DS1 digital circuit at a rate of 1.544 Mbps to twenty-four voice grade circuits. If this DS1 terminates in a DDS hub, a channel(s) of the DS1 can be used to provide DDS; however, DDS service stops at the DS1 interface. Multiple channels may be required to provide individual Program Audio Channels.

Up to 16 channels of this DS1 can be used for Direct Digital Service (DDS-like service) with the assurance that circuit performance parameters will be met. If more than 16 channels are used for DDS-like service, the performance parameters for the DS1 and all circuits riding the DS1 will not be guaranteed.

(F) DS1C to Voice

(USOC-MQH++) An arrangement that multiplexes forty-eight voice grade circuits to a single DS1C digital circuit at a rate of 3.152 Mbps, or multiplexes a single DS1C digital circuit at a rate of 3.154 Mbps to forty-eight voice grade circuits.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.5 Description of Multiplexing Arrangements (Cont'd)

(G) DSC1 to DS1

(USOC-MXH++) An arrangement that multiplexes two DS1 digital circuits to a single DS1C digital circuit at a rate of 3.152 Mbps, or multiplexes a single DS1C digital circuit at a rate of 3.152 Mbps to two DS1 digital circuits.

(H) (Reserved for Future Use)

(I) DS3 to DS1

(USCO-MXB++) An arrangement that multiplexes twenty-eight DS1 digital circuits to a single DS3 digital circuit at a rate of 44.736 Mbps, or multiplexes a single DS3 digital circuit at a rate of 44.736 Mbps to twenty-eight DS1 digital circuits.

(J) DS3C to DS1

(USOC-MQT++) An arrangement that multiplexes fifty-six DS1 digital circuits to a single DS3C digital circuit at a rate of 89.472 Mbps, or multiplexes a single DS3C digital circuit at a rate of 89.472 Mbps to fifty-six DS1 digital circuits.

(K) Group to DS1

(USOC-MQG++) An arrangement that multiplexes two wideband analog group band circuits to a single DS I digital circuit at a rate of 1.544 Mbps, or multiplexes a single DS1 digital circuit at a rate of 1.544 Mbps to two wideband analog group band circuits.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.5 Description of Multiplexing Arrangements (Cont'd)

(L) Digital Data Carrier Multiplexer

(USOC-QMU) An arrangement that multiplexes a single DS1 1.544 Mbps digital circuit to twenty-three DSO digital ports for connection to either a subrate data multiplexer as described in 5.5(M) following or 56 Kbps digital circuits.

M. Digital Data Subrate Multiplexer

(USOC-QSU24; QSU48; QSU96) Used with cascading multiplexing, the Digital Data Subrate Multiplexer is an arrangement that multiplexes the following quantities of subrate digital data circuits into a single DSO digital port: 1) twenty 2.4 Kbps, 2) ten 4.8 Kbps or 3) five 9.6 Kbps. In turn, the DSO digital port is then multiplexed to a single DS1 digital circuit using the Digital Data Carrier Multiplexer described in 5.5(L) preceding.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations

This section contains specific regulations governing the rates and charges that apply for Special Access Service.

5.6.1 Types of Rates and Charges

There are four types of rates and charges. These are monthly rates, daily rates, time sensitive rates and nonrecurring charges. The rates and charges are described as follows:

(A) Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days.

(B) Daily Rates

Daily rates are recurring charges that apply to each 24 hour period or fraction thereof that a part-time Program Audio Special Access Service is provided. This 24 hour period is not limited to a calendar day. When part-time Program Audio Service is provided for ten or more consecutive days it will be treated as a full-time service and monthly rates will apply. In no event will the charges for continuous part-time Program Audio Service exceed the amount that would be charged in the same time period for full-time service.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.1 Types of Rates and Charges (Cont'd)

(C) Time Sensitive Rates.

Hourly Rates

Hourly Rates are recurring charges that apply to each 60 minute period, or fraction thereof, that a part-time Videoband Special Access Service is provided. The billing period commences when the video circuit is available for the Customer's use and ceases when the Customer's use is discontinued. There is a maximum monthly charge that may be assessed to any Temporary Videoband-Special Access Service. The maximum charge during any 30 day period will be that amount equal to 100 hours of use.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Types of Rates and Charges (Cont'd)

## 5.6.1 Types of Rates and Charges (Cont'd)

## (D) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Special Access Service are those listed below.

## (1) Special Access Ordering Charges

Special Access Ordering Charges are associated with the work performed by the Telephone Company in connection with the receiving, recording and processing of Customer service requests. There are two types of service ordering charges.

(a) Initial Ordering Charge--Special Access. (USOC-SESCL) This charge applies on a per Access Service Request (ASR) basis, including those requests to add additional termination to an existing service.

(b) Subsequent Ordering Charge-Special Access. (USOC-SESBX) This charge applies on a per ASR basis for modifications to an existing service. This would include activities such as:

-- Additions of supplemental features and multiplexing arrangements.

-- Changes in the type of transport rate option from Switched Transport to Special Transport for FGA and FGB Switched Access Service as described in 4.1 preceding.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Types of Rates and Charges (Cont'd)

(D) Nonrecurring Charges (Cont'd)

(2) Service Installation Charge

(USOC-Reference SAL) The Service Installation Charge is associated with the work performed by the Telephone Company in connection with the physical installation activities involving central office and/or outside plant facilities. This charge applies on a per SAL basis for the installation of service, and for additional terminations to existing service.

This charge does not apply to installations involving DS1 SAL, DS3 SAL, or to Temporary Videoband Services for Consolidated Communications of Missouri Company exchanges. (See 1.1.1 for exchange listing) The installation charge for these services are set forth in 5.6.1(D)(5) and (6) following. In addition, this charge will not apply to part-time Program Audio SALs which are left in place and reused.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.1 Types of Rates (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

## (3) Design Change Charge

(USOC-H28) The Customer may request a design change to the service ordered. A design change is any change to a pending ASR for Special Access Service which requires engineering review. Design changes include such things as the addition or deletion of supplemental features or changes in the terminating options. Design changes do not include a change of IC CDL or end user premises when its serving wire center changes or Special Access Service type (e.g., 2-wire to 4-wire Voiceband or Voiceband to Program Audio, etc.). Changes to this nature will require the issuance of a new ASR and the cancellation of the original ASR. The cancellation charges apply as set forth in Section 17 of the Consolidated Communications Companies Tariff F.C.C. No. 9.

The Telephone Company will review the requested change, notify the Customer whether the change can be accommodated and specify if a new service date is required. If the Customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply.

The Design Change Charge, as set forth in Section 17 of the Consolidated Communications Companies Tariff F.C.C. No. 9, will apply on a per ASR per occurrence basis, for each ASR requiring a design change.

If a change of service date is required, the Service Date Change Charge as set forth in Section 17 of the Consolidated Communications Companies Tariff F.C.C. No. 9 will also apply.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.1 Types of Rates (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

## (4) Installation of Supplemental Features and Multiplexing Arrangements

Nonrecurring charges apply for the installation of supplemental features and multiplexing arrangements available with Special Access Service. The charge applies whether the feature or multiplexing arrangement is installed coincident with the initial installation of service or at any time subsequent to the installation of service. These charges are in addition to the appropriate Special Access Ordering Charge as set forth in 5.6.1(D)(l) preceding.

## (5) Installation of DS1 Special Access Lines

There are two levels of NRC and monthly charges for the installation of a DS1 SAL as set forth in 5.7.7(A). The "First System" charge is assessed per SAL for the first DS1 service ordered by a Customer between CDLs or a hub wire center. When the same Customer requests additional DS1 service on the same ASR, to be installed at the same time and between the same CDLs as the "First System" DS1 SAL, the lesser charge under "Additional System" will apply. The "Additional System" NRC is applicable only to Consolidated Communications of Missouri Company.

## (6) Installation of Temporary Videoband Service

There are two nonrecurring charges for the installation of Temporary Videoband Service. One nonrecurring charge will be assessed when permanent in place facilities are used to provide the service, and a different nonrecurring charge will be assessed when nonpermanent portable facilities are used to provide the service.

## (7) (Reserved for Future Use)

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.1 Types of Rates and Charges (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

## (8) Service Rearrangements

Service rearrangements are changes to existing facilities (installed) services which may be administrative only in nature or involve an actual physical change to the service. Changes to pending orders are in Section 5 of the Consolidated Communications Companies Tariff F.C.C. No. 9.

Changes in the type of service will be treated as a discontinuance of the service and an installation of a new service.

Administrative changes will be made without charge(s) to the Customer. Administrative changes are as follows:

- Change in name or ownership or transfer of responsibility from one Customer to another, provided there is no interruption of use or relocation of Special Access Service, Change of Customer or Customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of Customer circuit identification, Change of billing account number, Change of Customer test line number,
- Change of Customer or Customer's end user contact name or telephone number,
- Change of agency authorization, and
- Change in jurisdiction involving no physical change to the service.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.1 Types of Rates and Charges (Cont'd)

(D) Nonrecurring Charges (Cont'd)

(8) Service Arrangements (Cont'd)

All other service rearrangements will be charged for as follows:

- If the change involves the addition or another termination to an existing two-point or multipoint service, the Initial Ordering Charge-Special Access will apply plus the Service Installation and bridging charges for each location added.
- If the change involves the addition of supplemental feature or multiplexing arrangement, the Subsequent Ordering Charge-Special Access will apply plus the installation charge associated with the supplemental feature or arrangement.
- If the change involves only changing the type of network interface, with no change in facility, the Subsequent Ordering Charge-Special Access will apply per ASR for each Customer designated location requiring a network interface change. The installation charge associated with each service receiving a network interface change will also apply.
- If the change involves changing a two-wire service to a four-wire service or vice versa, the Subsequent Ordering Charge-Special Access will apply plus the Service Installation Charge for each location changed.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.1 Types of Rates and Charges (Cont'd)

(D) Nonrecurring Charges (Cont'd)

(8) Service Arrangements (Cont'd)

- If the change involves only rollovers or grooming, then no charges will apply. A rollover is the retermination of a segment of a lower capacity special access service onto a higher capacity special access service. The rollover must occur in the wire center where the higher capacity service is multiplexed with no other changes to the lower capacity service being reterminated (e.g., the segment must not require rerouting to connect to the multiplexer of the higher capacity service.
- Grooming is the retermination of a lower capacity special access service from one channel in a higher capacity special access service to another channel in the same higher capacity service or to another channel in another higher capacity special access service (i.e., change in connecting facility assignment) in the same wire center, with no other changes to the lower capacity service.

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FACILITIES FOR INTRASTATE ACCESS

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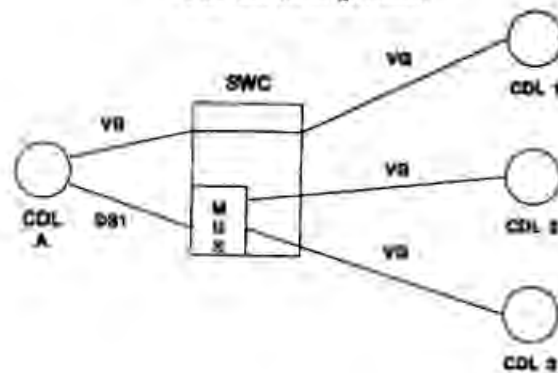
## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

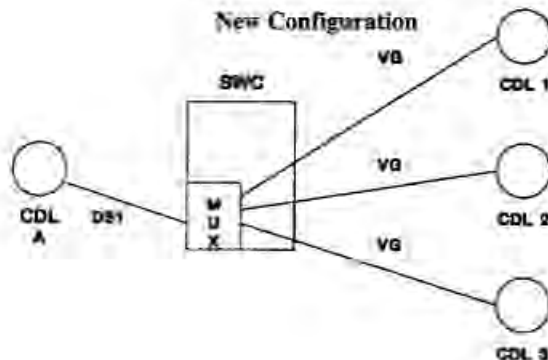
## 5.6.1 Types of Rates and Charges (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

## (8) Service Arrangements (Cont'd)

**ROLLOVER -- EXAMPLE 1****Current Configuration**

The Customer requests that the Voiceband circuit (VG) between CDL A and CDL 1 be “rolled over” to the DS1 serving CDL A. No NRCs apply for this request.

**ROLLOVER -- EXAMPLE 1****New Configuration**



## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

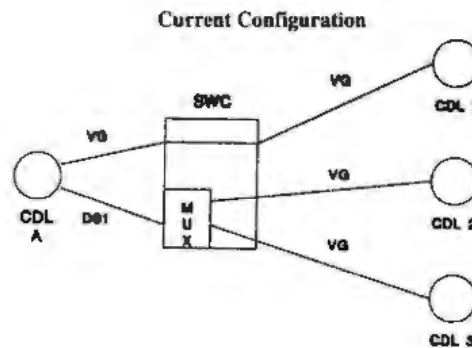
## 5.6 Rate Regulations (Cont'd)

## 5.6.1 Types of Rates and Charges (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

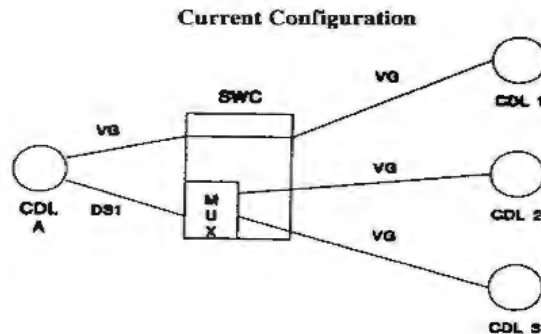
## (8) Service Arrangements (Cont'd)

## ROLLOVER -- EXAMPLE 1



The Customer requests the installation of a DS1 between the serving wire center (SWC) and CDL A and a DS1/voice multiplexer in the SWC. The Customer also requests that the Voiceband circuits serving CDLs 1, 2 and 3 be “rolled over” to the new DS1. All NRCs apply for the installation of the DS1 and multiplexer. No NRCs apply for the Voiceband rollovers to the new high capacity circuit.

## ROLLOVER -- EXAMPLE 1



## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

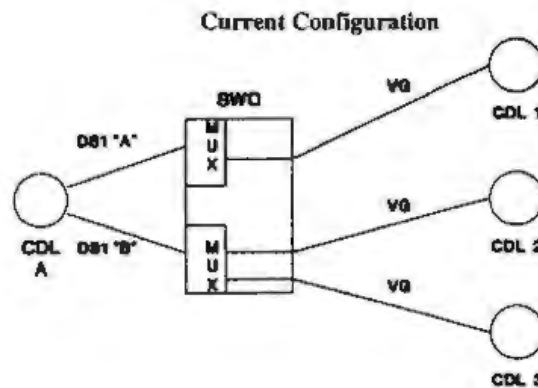
## 5.6 Rate Regulations (Cont'd)

## 5.6.1 Types of Rates and Charges (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

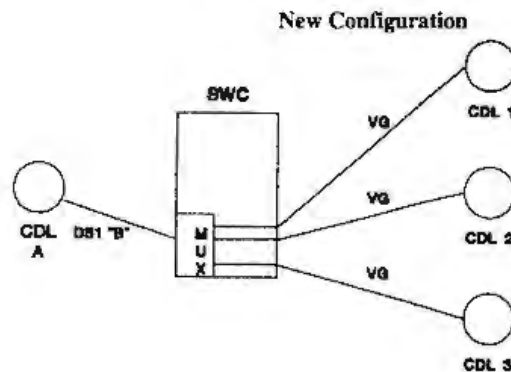
## (8) Service Arrangements (Cont'd)

## GROOMING -- EXAMPLE 1



The Customer requests that the Voiceband (VG) circuit serving CDL 1 be moved from the DS1 "A" circuit to the DS1 "B" circuit. No NRCs apply for this request.

## GROOMING -- EXAMPLE 1



## FACILITIES FOR INTRASTATE ACCESS

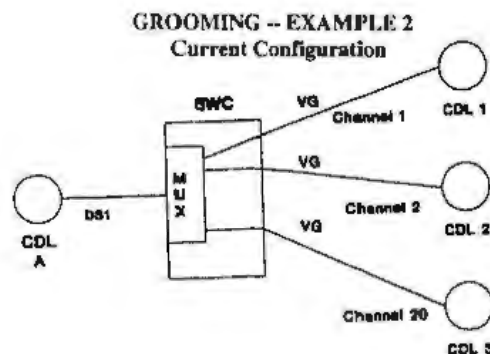
## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

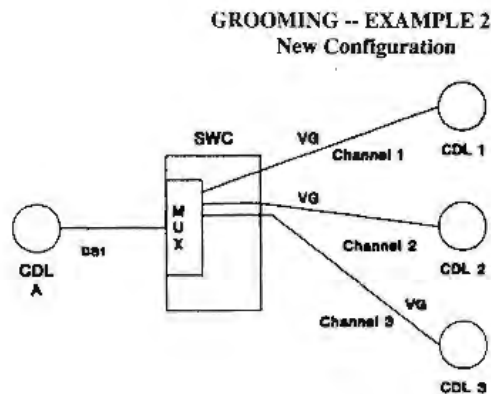
## 5.6.1 Types of Rates and Charges (Cont'd)

## (D) Nonrecurring Charges (Cont'd)

## (8) Service Arrangements (Cont'd)



The Customer requests that the Voiceband (VG) circuit serving CDL 3 be moved from channel 20 in the DS1 serving CDL A to Channel 3 in the same DS1. No NRCs apply for this request.



If the change involves retermination other than Rollovers and/or Grooming, then the Subsequent Ordering Charge-Special Access will apply plus all NRCs associated with the installation of the lower capacity service.

In cases where multiple service rearrangements or an additional termination or a move and a service rearrangement are requested on a single ASR, the total charge will never exceed the full nonrecurring charge for the basic service.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.2 Minimum Periods

Special Access is provided for a specified minimum period. Minimum periods and minimum period charges are described in Section 5 of the Consolidated Communications Companies Tariff F.C.C. No. 9.

## 5.6.3 Mileage Measurement

The mileage to be used to determine the monthly rate for the Special Transport is calculated on the airline distance between the serving wire centers involved (i.e., CDL serving wire center or Hub Wire Center or WATS Serving Office). Where the calculated miles include a fraction, the value is always rounded up to the next full mile. Where the calculated value is zero, no Special Transport mileage is charged.

Where there is a Hub Wire Center involved, the Special Transport mileage will be measured from the Hub Wire Center to the serving wire centers of each of the CDLs connected to the hubbed facilities. Mileage is computed for each section and rates are applied accordingly. However, when a Special Access facility is routed through a Hub Wire Center for purposes other than Customer specified such as bridging or multiplexing (e.g. The Telephone Company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the wire centers serving the CDLs.

The rates for the mileage are applied per airline mile. The serving wire center V&H coordinates and the method of calculations are specified in the ECA Tariff FCC No. 4.\*

\*For IntraLATA LEC to LEC traffic, percentages of ownership will be determined by the V&H coordinator located in the Missouri PTC Plan IntraLATA Database.

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ISSUED: April 16, 2025

By: Kevin J. Kastor, Director Government Affairs

EFFECTIVE: April 17, 2025

19-FCMT-478-TAR

Approved *pla*

Kansas Corporation Commission

June 11, 2019

/s/ Lynn Retz

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.4 Moves

A move involves a change in the physical location of the point of termination of Special Access. A move normally involves an interruption of Special Access for the period required to complete the move. No credit allowance will be granted for that period. Special Construction as set forth in Section 10 may also be applicable at the different CDL.

A Customer may request that Special Access not be interrupted during a move. To comply with that request, it may be necessary to install a duplicate Special Access, and subsequently discontinue the existing Special Access. Charges, monthly and nonrecurring, will apply for the duplicate Special Access. A new minimum period will be established for the duplicate portion of the Special Access depending on which end of the Special Access is moved. The Customer will remain responsible for all minimum period charges associated with the corresponding portion of the disconnected Special Access.

The charge for the move depends on whether the move is within the same CDL or to a different CDL.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.4 Moves (Cont'd)

- (A) Same CDL. When the move of a termination of FIA for Special Access is to a new point within the same CDL (same address and/or same building), the charge for the move will be the Subsequent Ordering Charge-Special Access plus one half the appropriate installation charge for the portion of the service being reterminated. There will be no charge in the minimum period requirements.
- (B) Different CDL
  - (1) When the moves is to a different CDL (different address and different building), except as specified below, it will be treated as a disconnect and an installation of service. The Initial Ordering Charge-Special Access will apply plus the appropriate service installation charge for the service termination(s) affected. A new minimum period will be established for the installed Special Access Service. The Customer will remain responsible for all minimum period charges associated with the disconnected Special Access Service.
  - (2) When the move is to a different CDL but served by the same serving wire center, the following conditions apply:
    - A change ASR will be required.
    - Subsequent Order Charge-Special Access will apply plus the appropriate service installation charge for the service termination(s) affected.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.5 Rates and Charges on an Individual Case Basis

- (A) The monthly rates and nonrecurring charges for the following service offerings will be developed on an Individual Case Basis:

- Full-time Videoband -- Type I Facilities
- High Capacity Digital DS1C (3.152 Mbps) Special Access Line
- High Capacity Digital DS3 (44.736 Mbps) Facilities
- High Capacity Digital DS3C (89.472 Mbps) Facilities

- (B) The monthly rates and nonrecurring charges for the following Multiplexing Arrangements will be developed on an Individual Case Basis:

Group to Voice  
Supergroup to Mastergroup  
Mastergroup to Supergroup  
DS3 to DS1  
DS3C to DS1  
Group to DS1

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.6 Hub Wire Centers

A Hub Wire Center is a Telephone Company designated serving wire center at which bridging or multiplexing arrangements are provided. Bridging is used to connect three or more CDLs in a multipoint arrangement. The multiplexing arrangements channelize analog or digital facilities to individual services requiring a lower capacity or bandwidth.

Although Hub Wire Centers are defined as serving wire centers at which bridging or multiplexing arrangements are performed, they are not limited to providing these functions and may provide any other types of Special Access services offered in this Tariff. For example, the Telephone Company will designate certain Hub Wire Centers for Program Audio service offerings.

The Telephone Company will designate the Hub Wire Center locations. Different locations may be designated as Hub Wire Centers for different functions, such as bridging or multiplexing arrangements, for different facility capacities (e.g., multiplexing from digital to digital may occur at one wire center while multiplexing from digital to analog may occur at a different wire center). The location of Hub Wire Centers and the types of hubbing functions offered at that location are identified in the NECA Tariff FCC No.4.

Some of the types of multiplexing provided including the following:

- from higher to lower bit rate,
- from higher to lower bandwidth,
- from digital to voice grade service.

The transmission performance for the end to end Special Access provided from CDLs will be that of the lower capacity or bit rate. For example, when a DS1 Special Access is multiplexed to voice frequency circuits, the transmission performance will be Voiceband, not High Capacity.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.6 Hub Wire Centers (Cont'd)

The Telephone Company will commence billing the monthly rate for the Special Access Line and Special Transport for the High Capacity facility to the Hub Wire Center as of the service date, even though individual services utilizing those facilities may not be installed until a later date. If the Customer has designated the type of multiplexing to be provided with the High Capacity facility, the nonrecurring charge for the Multiplexing Arrangement will be billed to the same Customer at that same time, and the billing for the monthly rate will begin.

Individual Special Access rates (by Special Access type) will apply for the Special Access Line and additional Special Transport facilities (if required) for each channelized Special Access. These will be billed to the Customer specified on the ASR as each individual Special Access is installed.

A Customer may order full-time and/or part-time Program Audio Services between two CDSs, or between a CDL and a Hub Wire Center, and will be billed accordingly at the rates set forth in Sections 5.7.3(A), 5.7.3(B), 5.7.3(C) and 5.7.3(D) following.

At the request of the Customer, the full-time and/or part-time services provided to a Hub Wire Center may be connected together in the following configurations: full-time to full-time, full-time to part-time, or part-time to part-time.

The rates that apply for Program Audio Services between each CDL and the Hub Wire Center are Special Transport, if applicable, and Special Access Line. In addition, rates for Supplemental Features and Inside Wiring may be applicable.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.7 Shared Use Analog and Digital High Capacity Services

- (A) Shared use occurs when Special Access Service and Switched Access Service are provided over the same digital high capacity facility through a common interface. Shared use refers to the service arrangement where the Customer orders a digital high capacity facility between a CDL and the Hub Wire Center where the Telephone Company performs multiplexing functions and the Customer then orders the derived channels as Special and Switched Access services.

The shared use facility will be ordered, provided and rated as Special Access Service (i.e., Special Access Line, Special Transport and Special Transport Termination, as appropriate, and Multiplexer). The nonrecurring charge that applies when the shared use facility is installed will be the nonrecurring charge associated with the appropriate High Capacity Special Access Line. When the Customer orders derived channels as Switched or Special, the nonrecurring charges applicable to those individual services will be assessed. The rate elements associated with the high capacity facility and multiplexer will be billed to one Customer. The rate elements associated with each individual channel may be billed to a different Customer.

Rating as Special Access will continue until such time as a portion of the available capacity for providing Special Access Service is used to provide Switched Access Service. As each individual channel is activated for Switched Access Service, the Special Access Line, Special Transport and Special Transport Termination as appropriate, and Multiplexer, will be reduced based on their rates and capacity, accordingly (i.e., 1/24<sup>th</sup> for a DSI Service). The Customer must submit an ASR for each individual Switched or Special Access Service utilizing the shared use facility and specify the channel assignment (CFA) for each service. The Customer for the individual Switched Access and Special Access Services may be different.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.7 Shared Use Analogs and Digital High Capacity Services (Cont'd)

- (B) Switched Access Service rates and charges as set forth in Section 4 preceding will apply for each derived channel of the shared use facility that is used to provide Switched Access Service. Where Special Access Service is provided utilizing a channel of the shared use facility to the hub, High Capacity Special Access rates will apply for the facility to the hub as set forth preceding and individual service rates will apply from the hub to the terminating Customer designated location. The rates that will apply to the portion from the hub to the terminating Customer designated location will be dependent on the specific type of Special Access Service that is provided (i.e., Voice Grade). The applicable rates will include a Special Access Line and Special Transport, if applicable. Rates for optional features and functions, if any, associated with the service will also apply.

5.6.8 (Reserved for Future Use)

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.9 Special Access Surcharge

(USOC-S25) Pending the development of techniques to accurately measure usage of local facilities which are interconnected by users by means of intrastate or foreign telecommunications, a surcharge of \$25.00 per service per month will be assessed to a two point Special Access Service, and to each additional Special Access Line when the service is configured as multipoint. The Special Access Surcharge will also be assessed upon Wideband Analog, High Capacity Digital and FT1 Services on a Voiceband equivalent basis. The Voiceband equivalency for these type services is as follows:

- High Capacity DS1 equates to 24 Voiceband Facilities
- High Capacity DS1C equates to 48 Voiceband Facilities
- High Capacity DS3 equates to 672 Voiceband Facilities
- High Capacity DS3C equates to 1344 Voiceband Facilities
- Wideband Group equates to 12 Voiceband Facilities
- Wideband Supergroup equates to 60 Voiceband Facilities
- Wideband Mastergroup equates to 600 Voiceband Facilities

The Special Access Service will be exempted from the monthly surcharge if the Customer provides the Telephone Company written certification that the termination is one of the following: (USOC-S25EX)

- (1) The open end termination (dial tone end) of a Foreign Central Office Line, Common Control Switching Arrangement (or equivalent) or off Network Access Line (ONAL).
- (2) Any termination of an analog circuit used for radio or television program transmission.
- (3) Any termination of a line used for telex service.

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FACILITIES FOR INTRASTATE ACCESS

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5. Special Access (Cont'd)

5.6 Rate Regulations (Cont'd)

5.6.9 Special Access Surcharge (Cont'd)

- (4) Any termination of a line by nature of its operating characteristics and nature of connection could not make use of common lines.
- (5) Any line termination, other than (1) through (4) preceding, which is subject to the following charges: (a) Carrier Common Line; (b) End Office Switching; and (c) Switched Transport.
- (6) A termination that the Customer certifies to the Telephone Company is not connected to a PBX or other device capable of interconnecting the Special Access Service to the local network. If the PBX or other device has been configured either through software programming or physical restrictions not to access the local network, then the Customer may file the surcharge exemption for the Special Access Service terminating on this equipment.

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.9 Special Access Surcharge (Cont'd)

In order for the Telephone Company to determine the application of the surcharge with respect to specific services, the Customer must report the intended use of all services when placing ASRs for Special Access Service. In addition, when ordering High Capacity Analog or Digital services, the Customer must report the use for each voice equivalent circuit of the high capacity service. When any circuit is reported wholly used in any manner described in (1) through (6) preceding, the surcharge will not apply. If the intended use is not reported, the surcharge will apply.

If, at any time after the installation of a service which is subject to the surcharge, the Customer reports that the service is being used consistently with any exception listed above, the Telephone Company will credit the Customer for the surcharge. Credit will not be given beyond the receipt date of the certification for exemption.

## 5.6.10 Message Station Equipment Recovery Charge

(USOC-UTM) Message Station Equipment Recovery Charge is a charge to recover that portion of message station equipment which is assigned to Special Access Service. Since there is zero cost assigned to Message Station Equipment Recovery in Special Access the charge is \$00.

## 5.6.11 (Reserved for Future Use)

## 5.6.12 (Reserved for Future Use)

## 5.6.13 (Reserved for Future Use)

## 5.6.14 (Reserved for Future Use)

## 5.6.15 (Reserved for Future Use)

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.6 Rate Regulations (Cont'd)

## 5.6.16 MetroLAN Special Transport

## (A) Description

MetroLAN Special Transport (MetroLAN) provides DS1 transport between two or more serving wire centers located on Telephone Company fiber optic facilities. MetroLAN transport is provided at a flat rate per month charge per DS1 transport facility, regardless of the number of miles the circuit is routed on the designated MetroLAN fiber facilities.

## (B) Conversion of Existing DS1 Transport

Current DS1 transport can be replaced by MetroLAN. Customers must submit an ASR to convert the existing DSI transport to MetroLAN.

## (C) (Reserved for Future Use)

## (D) Discontinuance of Service.

If a DS1 SAL is discontinued, DS1 transport for the MetroLAN transport portion of the circuit is also discontinued.

MetroLAN transport may be converted to standard special access transport rates (i.e., per airline mile) at any time at no charge.

## (E) Continuation of Service Off the Ring

MetroLAN DS1 circuits can be routed any distance on a MetroLAN. When the DS1 circuit leaves the MetroLAN for continuation on the network, normal tariff rates will be assessed for the portion of the route not on the MetroLAN.

## (F) Service Availability

MetroLAN DS1 transport is available to all DS1 Customers in the Telephone Company serving areas where facilities are available.

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges

5.7.1 Nonrecurring Charges  
Special Access Ordering Charges

USOC	<u>Initial Order</u> (SESCL)	<u>Subsequent Order</u> (SESBX)	<u>Design Change</u> <u>Per ASR/Per Occurrence</u> (H28)
	\$ 0.00	\$ 0.00	\$26.21
	Service Installation Charges	Per SAL	
	Voiceband Facilities	\$ 78.05	
	Program Audio Facilities	\$ 49.20	
	High Capacity Digital Facilities		
	DS1 (1.544 Mbps)	\$404.51	
	Temporary Voiceband Facilities	\$None	
	Digital Data Service Facilities		
	2.4 Kbps	\$148.00	
	4.8 Kbps	\$148.00	
	9.6 Kbps	\$148.00	
	56 Kbps	\$224.00	

\*Nonrecurring charge is applicable on a monthly or daily basis.



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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.2 Voiceband Facilities (Cont'd)

## (A) Standard Arrangements

	Special Transport (Per Airline Mile) <u>Monthly Rate</u>	Special Access Line		Special Transport Termination <u>Monthly Rate</u>
		<u>Two-Wire Monthly Rate</u>	<u>Four-Wire Monthly Rate</u>	
(USOC)	(1L5XX)	(TME2X)	(TME4X)	(1L5XX)
	\$ 2.53	\$29.13	\$58.26	\$27.19

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.2 Voiceband Facilities (Cont'd)

## (B) Optional Arrangements

Multipoint Data Bridging (per Port)		Voice Conference Bridging (Per Port)	
<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	<u>Monthly Rate</u>
(USOC)	(BCND2) (BCND4)		(BCNV2) (BCNV4)
\$ 0.00	\$ 3.82	\$ 0.00	\$ 3.82

Telephone Bridging (Per Port)	
<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(USOC)	(BCNF2) (BCNF4)
\$ 0.00	\$ 3.82

Type C		Type DA	
<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	<u>Monthly Rate</u>
(USOC)	(XICPT)		(XDCPT)
\$ 0.00	\$ 5.69	\$234.00	\$ 1.27

Split Band		Summation	
<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	<u>Monthly Rate</u>
(USOC)	(CNLRX)		(BCNSA)
\$ 0.00	\$ 8.04	\$ 0.00	\$ 1.37

Passive Bridging Circuit Connections	
<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(USOC)	(BCNTP)
\$ 0.00	\$ 0.20

ISSUED: April 16, 2025

EFFECTIVE: April 17, 2025

By: Kevin J. Kastor, Director Government Affairs

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.2 Voiceband Facilities (Cont'd)

## (B) Optional Arrangements (Cont'd)

(USOC)	<u>Supplemental Features</u>			
	<u>Signaling Capability</u>		<u>Selective Signaling</u>	
	<u>Per Point of Termination</u>		<u>Per Arrangement</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
		(XSS++)		(USZ)
	\$ 0.00	\$ 13.14	\$ 0.00	\$ 14.05

(USOC)	<u>Supplemental Features</u>			
	<u>Dataphone Select-A-Station Bridging -- Addressable</u>			
	<u>Each Four Wire Port</u>		<u>Each Two Wire Port</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
		(KQ4)		(KQ2)
	\$ 0.00	\$115.88	\$ 0.00	\$ 22.76

(USOC)	<u>Supplemental Features</u>			
	<u>Dataphone Select-A-Station Bridging-- Sequential</u>			
	<u>Each Four Wire Port</u>		<u>Each Two Wire Port</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
		(DQ4)		(DQ2)
	\$ 0.00	\$112.80	\$ 0.00	\$ 21.23

(USOC)	<u>Supplemental Features</u>	
	<u>Improved Return Loss, Per SAL</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
	(1RL2W)	(1RL4W)
	\$ 0.00	\$ 1.69

(USOC)	<u>Supplemental Features</u>	
	<u>Telephoto Capability, Per SAL</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
		(XTCPT)
	\$234.00	\$ 2.81

ISSUED: April 16, 2025

EFFECTIVE: April 17, 2025

By:

Kevin J. Kastor, Director Government Affairs

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.3 Program Audio Facilities

## (A) Standard Arrangements (200-3500 Hz)

(USOC)	<u>Special Transport (Per Airline Mile)</u>			<u>Special Transport Termination</u>	
	<u>Mileage Band</u>	<u>Monthly Rate</u> (1L5XX)	<u>Daily Rate</u> (1L5XX)	<u>Monthly Rate</u> (1L5XX)	<u>Daily Rate</u> (1L5XX)
	0	None	None	None	None
	Over 0 to 4	\$ 3.65	\$ .37	\$ 17.93	\$ 1.79
	Over 4 to 8	\$ 3.47	\$ .35	\$ 18.65	\$ 1.87
	Over 8 to 25	\$ 3.20	\$ .32	\$ 20.86	\$ 2.09
	Over 25 to 50	\$ 2.56	\$ .26	\$ 36.71	\$ 3.67
	Over 50	\$ 2.56	\$ .26	\$ 36.71	\$ 3.67

(USOC)	<u>Special Access Line</u>	
	<u>Monthly Rate</u> (TMECS)	<u>Daily Rate</u> (TMECS)
	\$ 20.06	\$ 2.01

## (B) Standard Arrangements

(USOC)	<u>Special Transport Termination</u>			<u>Special Transport (Per Airline Mile)</u>	
	<u>Mileage Band</u>	<u>Monthly Rate</u> (1L5XX)	<u>Daily Rate</u> (1L5XX)	<u>Monthly Rate</u> (1L5XX)	<u>Daily Rate</u> (1L5XX)
	0	None	None	None	None
	Over 0 to 4	\$ 5.53	\$ .55	\$ 20.75	\$ 2.08
	Over 4 to 8	\$ 5.53	\$ .55	\$ 20.75	\$ 2.08
	Over 8 to 25	\$ 4.83	\$ .48	\$ 26.37	\$ 2.24
	Over 25 to 50	\$ 4.17	\$ .42	\$ 42.72	\$ 4.27
	Over 50	\$ 4.07	\$ .41	\$ 48.16	\$ 4.82

(USOC)	<u>Special Access Line</u>	
	<u>Monthly Rate</u> (TMECS)	<u>Daily Rate</u> (TMECS)
	\$ 40.03	\$ 3.99

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.3 Program Audio Facilities (Cont'd)

## (C) Standard Arrangements -- (50-8000 Mhz)

(USOC)	<u>Special Transport (Per Airline Mile)</u>			<u>Special Transport Termination</u>	
	<u>Mileage Band</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
		(1L5XX)	(1L5XX)	(1L5XX)	(1L5XX)
	0	None	None	None	None
	Over 0 to 4	\$ 6.63	\$ .66	\$ 25.47	\$ 2.55
	Over 4 to 8	\$ 6.63	\$ .66	\$ 25.47	\$ 2.55
	Over 8 to 25	\$ 6.58	\$ .66	\$ 25.87	\$ 2.59
	Over 25 to 50	\$ 5.57	\$ .55	\$ 51.14	\$ 5.11
	Over 50	\$ 5.57	\$ .55	\$ 51.14	\$ 5.11

(USOC)	<u>Special Access Line</u>	
	<u>Monthly Rate</u>	<u>Daily Rate</u>
	(TMECS)	(TMECS)
	\$ 38.97	\$ 3.90

## (D) Standard Arrangements (50-15000 Mhz)

(USOC)	<u>Special Transport (Per Airline Mile)</u>		<u>Special Access Line</u>	
	<u>Monthly Rate</u>	<u>Daily Rate</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
	(1LFSX)	(1LFSX)	(EUCXX)	(EUCXX)
			(LCH)	(LCH)
	\$ 89.61	\$ 8.96	\$ 47.83	\$ 4.78

(USOC)	<u>Special Transport Termination</u>			<u>Special Transport Termination</u>	
	<u>Mileage Band</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
		(1L5XX)	(1L5XX)	(1L5XX)	(1L5XX)
	0	None	None	None	None
	Over 0 to 4	\$ 12.86	\$ 1.29	\$ 28.99	\$ 2.90
	Over 4 to 8	\$ 12.86	\$ 1.29	\$ 28.99	\$ 2.90
	Over 8 to 25	\$ 11.51	\$ 1.15	\$ 39.78	\$ 3.98
	Over 25 to 50	\$ 10.13	\$ 1.01	\$ 74.44	\$ 7.44
	Over 50	\$ 10.13	\$ 1.01	\$ 74.44	\$ 7.44

(USOC)	<u>Special Access Line</u>	
	<u>Monthly Rate</u>	<u>Daily Rate</u>
	(TMECS)	(TMECS)
	\$ 60.42	\$ 6.04

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By:

Kevin J. Kastor, Director Government Affairs

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.3 Program Audio Facilities (Cont'd)

## (E) Optional Arrangements -- (50-15000 Hz Facilities only)

Supplemental Features			
Conditioning -- Program Audio			
<u>Stereo Conditioning, per occurrence</u>			
(USOC)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
		(XSC)	(XSC)
	\$ 361.00	\$ 0.00	\$ 0.00

## (F) Optional Bandwidth -- All Bandwidths

Supplemental Features			
<u>Program Audio Bridging (Per Port)</u>			
(USOC)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
		(BSNPT)	(BCNPT)
	\$ 0.00	\$ 19.15	\$ 1.92

Supplemental Features			
<u>Conditioning-Program Audio-Zero Loss, Per SAL</u>			
(USOC)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
		(XZB)	(XZB)
	\$ 164.00	\$ 5.69	\$ 0.56

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.4 Videoband Facilities

(USOC)	<u>Special Transport Termination</u>			<u>Special Transport Termination</u>	
	<u>Mileage Band</u>	<u>Monthly Rate</u> (1L5XX)	<u>Daily Rate</u> (1L5XX)	<u>Monthly Rate</u> (1L5XX)	<u>Daily Rate</u> (1L5XX)
	0	None	None	None	None
	Over 0 to 4	\$ 336.89	\$ 141.68	\$ 317.96	\$ 175.33
	Over 4 to 8	\$ 336.89	\$ 141.68	\$ 317.96	\$ 175.33
	Over 8 to 25	\$ 336.89	\$ 141.68	\$ 317.96	\$ 175.33
	Over 25 to 50	\$ 330.99	\$ 135.30	\$ 465.47	\$ 334.94
	Over 50	\$ 330.99	\$ 127.55	\$ 465.47	\$ 722.49

<u>Special Access Line</u>			
<u>Facility</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Daily Rate</u>
-TV-1 or 2	TMEV1	\$ 424.18	\$ 232.32
-4TV-5	TMEV4	\$ 413.85	\$ 226.90
-6TV-5	TMEV6	\$ 439.74	\$ 244.57
-TV-15	TMEV5	\$ 456.42	\$ 369.09

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.5 Digital Data Service Facilities (2.4, 4.8, 9.6, 56 Kbps)

## (A) Standard Arrangements

	<u>Special Transport (Per Airline Mile)</u>		<u>Special Transport Termination</u>
	<u>Mileage Bands</u>	<u>Monthly Rate</u>	(2.4, 4.8 Kbps) <u>Monthly Rate</u>
USOC		(1L5XX)	(1L5XX)
	0	None	None
	Over 0 to 4	\$ 2.93	\$ 72.28
	Over 4 to 8	\$ 2.93	\$ 72.28
	Over 8 to 25	\$ 2.35	\$ 76.87
	Over 25 to 50	\$ 1.29	\$103.59
	Over 50	\$ 1.29	\$103.59

Special Access Line  
2.4, 4.8 Kbps  
Monthly Rate  
(USOC) (TMECS)  
\$ 70.13

	<u>Special Transport (Per Airline Mile)</u>		<u>Special Transport Termination</u>
	<u>Mileage Bands</u>	<u>Monthly Rate</u>	(9.6 Kbps) <u>Monthly Rate</u>
USOC		(1L5XX)	(1L5XX)
	0	None	None
	Over 0 to 4	\$ 2.85	\$ 85.20
	Over 4 to 8	\$ 2.85	\$ 85.20
	Over 8 to 25	\$ 2.21	\$ 90.35
	Over 25 to 50	\$ 1.20	\$115.59
	Over 50	\$ 1.20	\$115.59

Special Access Line  
9.6 Kbps  
Monthly Rate  
(USOC) (TMECS)  
\$ 70.13



## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.5 Digital Data Service Facilities (2.4, 4.8, 9.6, 56 Kbps) (Cont'd)

## (A) Standard Arrangements (Cont'd)

	<u>Special Transport (Per Airline Mile)</u> (56 Kbps)		<u>Special Transport Termination</u>
	<u>Mileage Bands</u>	<u>Monthly Rate</u> (1L5XX)	<u>Monthly Rate</u> (1L5XX)
USOC	0	None	None
	Over 0 to 4	\$ 9.93	\$150.19
	Over 4 to 8	\$ 5.25	\$169.19
	Over 8 to 25	\$ 3.87	\$179.85
	Over 25 to 50	\$ 2.21	\$221.42
	Over 50	\$ 2.21	\$221.42

## Special Access Line

56 Kbps

(USOC)	<u>Monthly Rate</u>
	(TMECS)
	\$105.93

## (B) Optional Arrangements

(USOC)	Supplemental Features	
	DDS Bridging (Per Port)	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
		(BCNDA)
	\$ 0.00	\$ 23.77

## FACILITIES FOR INTRASTATE ACCESS

## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.6 Multiplexing Arrangements

(USOC)	Voice to Narrowband		DS1 to Voice	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (MQX)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (MQ1)
	\$ 0.00	\$216.75	\$ 0.00	\$317.99

(USOC)	DS1 to DSO		DS1C to DS1	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (QMU)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (MXH)
	\$ 0.00	\$551.32	\$ 0.00	ICB

(USOC)	Digital Data Subrate Multiplexer			
	Up to Twenty 2.4 Kbps		Up to Ten 4.8 Kbps	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (QSU24)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (QSU48)
	\$ 0.00	\$450.88	\$ 0.00	\$232.39

(USOC)	Digital Data Subrate Multiplexer Up to Five 9.6 Kpbs	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u> (QSU96)
	\$ 0.00	\$161.56

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.7 High Capacity Digital DS1 (1.544 Mbps) Facilities

## (A) Standard Arrangements

	Special Access Line	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(USOC)		(TMECS)
	\$404.51	\$459.07
	Special Transport Termination	Special Transport (Per Airline Mile)
	Monthly Rate	Monthly Rate
(USOC)	(TRG)	(1L5XX)
	\$169.82	\$ 33.19

(B) Optional Arrangements

	Supplemental Features	
	Automatic Protection Switching	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
	ICB	ICB

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FACILITIES FOR INTRASTATE ACCESS

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## 5. Special Access (Cont'd)

## 5.7 Rates and Charges (Cont'd)

## 5.7.7 High Capacity Digital DS1 (1.544 Mbps) Facilities (Cont'd)

## (B) Optional Arrangements (Cont'd)

	MetroLan Special Transport
	<u>Monthly Rate</u>
(USOC)	(10XTX)
	\$ 75.00

## 5.8 (Reserved for Future Use)

5.9 Individual Case Basis Rates and Charges. Rates and Charges for Special Access Service provided on an individual case basis are filed following:

		MTL/NRC	Termination
<u>Customer Name</u>	<u>Description and Location</u>	<u>MRC</u>	<u>Liability Period</u>

**ATTACHMENT G**

**Revised General Tariff – Consolidated-Kansas**

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GENERAL EXCHANGE TARIFF

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*This Tariff, General Exchange Tariff, Issued by Consolidated Communications of Kansas Company, LLC  
Cancels and Replaces  
Bluestem Telephone Company General Exchange Tariff and  
Sunflower Telephone Company, Inc. General Exchange Tariff in Their Entireties*

(T)

SCHEDULES OF REGULATIONS AND RATES

APPLYING TO THE INTRASTATE SERVICES

AND FACILITIES OF

**CONSOLIDATED COMMUNICATIONS OF KANSAS COMPANY, LLC**

(T)

---

GENERAL EXCHANGE TARIFF

---

EXPLANATION OF SYMBOLS

- (C) Change in regulation or condition which affects a rate or charge
- (CR) Change in rate or charge
- (D) Discontinued regulation, condition, rate or charge
- (I) Rate increased
- (M) Moved text, no other modifications
- (N) New regulation, condition, rate or charge
- (R) Rate reduced
- (T) Change in text only - no change in regulation, condition, rate or charge
- (X) Correction of typographical or spelling error

## GENERAL EXCHANGE TARIFF

TABLE OF CONTENTS		SHEET
Section 1. General		1
1.1 Definitions		1
1.2 Exchange Areas		1
Section 2. Rules and Regulations		
2.1 General		1
2.11 Purpose of the Company		1
2.12 Adoption of the Tariff by the Company		1
2.13 Inspection of Company's Tariff		1
2.14 Tariff Applicability		1
2.15 Special Services and Facilities		2
2.16 Construction Charges		2
2.2 Telephone Service		6
2.21 Description of the Telephone Service		6
2.22 Application of Business and Residence Rates		6
2.23 Application for Telephone Service		7
2.24 Minimum Contract Periods		8
2.25 Termination of Service		8
2.26 Authorized Use of Company Service and Facilities by the Customer		9
2.27 Use of Profane Language or Impersonation of Another		9
2.28 Use for Unlawful Purposes		9
2.29 Connection of Automatic Dialing and Announcing Devices		10
2.3 Standards on Billing Practices		14
2.31 General Policy		14
2.32 Handling of Checks		15
2.33 Contents of a Bill		16
2.34 Change of Occupancy		17
2.35 Cancellation of Service at Customer Request		18
2.36 Security Deposits		19
2.37 Discontinuance and Restoration of Service		22
2.38 Reasonable Effort to Avoid Discontinuance of Service		27
2.39 Refunds for Service Outages		28
2.39.1 Bill Payment Options		28.1



---

GENERAL EXCHANGE TARIFF

---

## TABLE OF CONTENTS (CONT'D)

	SHEET
Section 2. Rules and Regulations (Cont'd)	
2.4 Responsibilities and Obligations of Company	29
2.41 General	29
2.5 Ownership, Maintenance, and Use of Facilities	30
2.51 General	30
2.52 Telephone Directories	30
2.53 Telephone Numbers	31
2.54 Use of Connecting Company Lines	31
2.55 Defacement of Premises	31
2.56 Limits of Company Liability	32
2.6 Responsibilities and Obligations of Customers	33
2.61 General	33
2.62 Connection of Terminal Equipment and Communication Systems	34
2.7 Waiver of Requirements	35

## GENERAL EXCHANGE TARIFF

TABLE OF CONTENTS (CONT'D)		SHEET
Section 3.	Local Services	
3.1	Local Exchange Telephone Service-Basic Service Rates	1
3.11	Kansas Universal Service Fund	1
3.12	Lifeline Service Program	2
3.2	Extended Area Service	3
3.3	Public Pay Telephone Service	4
3.31	Conditions	4
3.32	Rates	4
3.4	Payphone Exchange Service	5
3.41	General	5
3.42	Responsibility of the Customer	6
3.43	Violation of Regulations	6
3.44	Rates and Charges	6
3.5	Private Line Service	7
3.51	General	7
3.52	Rates and Charges	7
3.6	Service Connection Charges	8
3.61	General	8
3.62	Regulations	9
3.63	Rates and Charges	10
3.64	Maintenance of Service Charge	10
3.65	Late Payment Charge	10
3.7	Directory Listing Service	11
3.71	General	11
3.72	Regular Extra listings	12
3.73	Special Types of Extra listings	13
3.74	Non-Published Exchange Service	15
3.75	Non-Listed Service	15
3.76	Rates	16
3.8	Digital Transport Service	17
3.81	General	17
3.82	Terms and Conditions	17
3.83	Rates	17

---

GENERAL EXCHANGE TARIFF

---

TABLE OF CONTENTS (CONT'D)		SHEET
Section 3.	Local Services (Cont'd)	
3.9	Seasonal and Number Reservation Service	18
3.91	Seasonal Service	18
3.92	Number Reservation Service	19
3.10	Business Access Line - Term and Volume Discounts	20

## GENERAL EXCHANGE TARIFF

TABLE OF CONTENTS (CONT'D)		SHEET
Section 4. Toll, Access, and Vertical Services		
4.1	Long Distance Toll Telephone Service	1
4.2	National Directory Assistance Service	2
4.21	General	2
4.22	NDA Rates	2
4.23	Directory Assistance Call Completion	2
4.3	Charges for Access Services	3
4.31	Intrastate Access	3
4.4	Vertical Services	4
4.41	Touch Tone Telephone Service	4
4.42	Custom Calling Service	4
4.43	CLASS Advanced Calling Services	9
4.5	900 Service Access Restriction	17
4.6	Emergency 911 Telecommunications Service Concurrence	18
4.61	Interoffice Facility Rates (Per Facility)	18
4.7	Selective Class of Call Screening/Billed Number Screening (Incoming)	19
4.71	Selective Class of Call	19
4.72	Billed Number Screening	19
4.73	All Local Calls and Calls to Telephone Company Numbers	19
4.74	Selective Calls of Call Screening	19

## GENERAL EXCHANGE TARIFF

## TABLE OF CONTENTS (CONT'D)

	SHEET
Section 5. Radio Common Carrier Interconnection Service	
5.1 General	1
5.2 Definitions	1
5.3 General Regulations	3
5.31 Liability of the Telephone Company	3
5.32 Obligation of the Carrier	4
5.33 Payments, Deposits and Termination of Service	4
5.34 Special Construction	5
5.35 Radio Transmitter Links	5
5.36 Special Service Arrangements	5
5.37 Telephone Numbers	5
5.38 End User Common Line Charges	6
5.39 RCC Provided Facilities	6
5.4 Description of Service	6
5.41 Type of Service	6
5.42 Service Arrangements	6
5.43 Service Use	6
5.44 First Point of Switching	6
5.45 Calling Scope	7
5.5 Features	7
5.51 Optional Features - Nonchargeable	7
5.52 Optional Features - Chargeable	8
5.6 Rate Regulations	8
5.61 Originating Connecting Circuits	8
5.62 Terminating Connecting Circuits	9
5.63 Nonrecurring Charges	9
5.64 Minimum Monthly Charges	9
5.7 Rates and Charges	10
5.71 Terminating Usage Rates	10
5.72 Telephone Number Group NXX Charges	10

## GENERAL EXCHANGE TARIFF

## TABLE OF CONTENTS (CONT'D)

	SHEET
Section 6. Bundled Service Packages	
6.1 Reserved for Future Use	1
6.2 Residential Bundled Packages	4
6.21 Description	4
6.22 Rates	5
6.3 Reserved for Future Use	7
6.4 ExpansionPAK II (EPAK II) Bundles	9
6.41 Description	9
6.42 Regulations	10
6.43 Termination Liability	11
6.44 Rates	12
6.5 Voice Advantage II Bundles	13
6.51 Description	13
6.52 Regulations	13
6.53 Rates	14

(M) Information that previously appeared on this sheet appears in Preface, Sheet 10.

## GENERAL EXCHANGE TARIFF

## TABLE OF CONTENTS (CONT'D)

	SHEET
Section 7. Obsolete Services	
7.1 Voice Advantage Bundles	1
7.11 Description	1
7.12 Regulations	1
7.13 Rates	3
7.2 Residential Bundled Packages (Home Phone)	4
7.21 Description	4
7.22 Rates	4
7.3 Small Business Bundles	6
7.31 Description	6
7.32 Regulations	6
7.33 Rates	7
7.4 Voice Advantage II Bundles	8
7.41 Description	8
7.42 Regulations	8
7.43 Rates	9

(M) Information that appears on this sheet previously appeared in Preface, Sheet 9.

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GENERAL EXCHANGE TARIFF

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SECTION 1. GENERAL1.1 Definitions

All words and terms used throughout this tariff, in addition to usual meanings, are intended to have the meanings regularly ascribed to them by the telecommunications Industry.

Where it may be deemed helpful for full understanding, a word or term may be defined within the body of this tariff.

1.2 Exchange Areas

Exchange areas are defined by metes and bounds descriptions contained in various certificates and/or Corporation Commission orders. Consolidated Communications of Kansas Company, LLC provides service within the following Kansas exchanges:

(T)

Americus	Leoti	Sharon Springs
Cedar Point	Tribune	Wallace
Saffordville	Marienthal	Weskan
	Jetmore	



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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS2.1 General

These rules and regulations apply generally to all services and facilities furnished by Consolidated Communications of Kansas Company, LLC hereinafter referred to as the "Company." There is intended to be no inconsistency between these rules and regulations and more specific rules which are Included within the tariffs. If there should appear to be any such inconsistency, the more specific rules shall be regarded as prevailing over these rules and regulations. (T)

2.11 Purpose of the Company

The Company is authorized and obligated to provide service within the territories certificated to it by the Kansas Corporation Commission. The Company furnishes telecommunication services as a public utility in accordance with its tariffs on file with the Kansas Corporation Commission and is subject to regulation by the Kansas Corporation Commission.

2.12 Adoption of the Tariff by the Company

The rules and regulations contained in this tariff have been adopted by the Board of Directors of the Company in compliance with its Articles of Incorporation, by-laws and all known Federal and State laws applying to the provision of telephone service.

2.13 Inspection of Company's Tariff

- a. Copies of these rules and regulations together with rate schedules and forms for application and contract are on file for inspection at the business office of the Company during normal business hours. The Company may not refuse permission to anyone requesting to inspect its effective tariffs, nor may it require anyone to state a reason why they wish to do so prior to permitting access.
- b. A copy of the credit and collection rules shall be furnished upon request to any applicant for service or to any customer undergoing disconnection proceedings.

2.14 Tariff Applicability

- a. The rules, regulations and rates contained in this tariff apply to the general public located within the certificated service area of the Company and to all services rendered by the Company except as otherwise provided for in individual rate schedules or a special contract between the Company and a customer.
- b. This tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective dates shown on the individual sheets of this tariff.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.1 General (Cont'd)2.15 Special Services and Facilities

- a. Special services and facilities, not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. All contracts which may be entered into pursuant to this tariff provision shall be submitted to the Kansas Corporation Commission for its approval. No such contract shall be effective until approved by the Kansas Corporation Commission.
- b. In the event any such special service or facility, or the use made thereof, interferes with the furnishing of telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the customer; and provided further that the Kansas Corporation Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

2.16 Construction Charges

- a. When underground or buried service connections are desired by a customer as an initial installation in an area where the Company would ordinarily use aerial construction, or where a customer is serviced by existing aerial plant and desires that these facilities be buried or placed underground, the following applies:
  1. The method of installing direct buried cable will be at the discretion of the Company. In instances where cable is placed in a customer-provided trench, backfilling the trench will be the responsibility of the customer. In addition, the customer shall pay the installed cost of the buried cable, less the estimated cost of the installation of aerial facilities with the same capability.
  2. In instances where facilities are changed from aerial to buried at the customer's request, the customer shall pay the cost of removing the aerial facilities.
  3. Where the Company would not normally use conduit facilities, and the customer requests that cable be laid in conduit, the underground conduit shall be constructed and maintained at the expense of the customer.
  4. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.1 General (Cont'd)2.16 Construction Charges (Cont'd)

## a. (Cont'd)

5. Cable installed in conduit will be maintained and replaced at the expense of the Company where the conduit in which the cable is installed has been inspected in place by the Company and approved. Repairs and replacements of cable in conduit not so inspected and approved or repairs or replacements of cable in conduit made necessary by damages caused by the Customer or his representatives will be made only at the Customer's expense.

b. The Company reserves the right to specify the exact type, design, and quality of new plant construction necessary for all service line projects and this option shall in no way influence the application of advance payment as specified below.

c. Service may be furnished for special business of a temporary nature, such as oil leases or road construction camps which may or may not remain in a fixed location for any considerable length of time, in accordance with regulations herein, except that the customer will be required to pay the entire cost of new construction necessary to establish the service, and may be required to pay the cost of its removal.

d. Pole leads and circuits on public highways or private property, whether furnished at the expense of the Company or the customer, are maintained by the Company and ownership therein is vested in the Company or, in the case of pole leads on public highway or private property, may be vested in some other company with whom the Company has a joint use agreement. Poles and circuits on private property are provided in accordance with the regulations specified in Section 2.15 of this tariff.

e. Where necessary and applicable, provisions in Section 2.15 of this tariff will apply in addition to conditions listed in 2.16 a. above.

## f. Extensions of the Distributing Plant

1. Within the City Limits, the Company will extend its distributing plant to furnish regular exchange service to any customer without requiring a construction charge, subject to the regulations as specified in the Tariff.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.1 General (Cont'd)2.16 Construction Charges (Cont'd)

## f. (Cont'd)

2. Outside the City Limits, but within the Exchange Area, the Company will extend its distributing plant to provide regular exchange service to customers where facilities are not available, subject to the conditions and regulations as follows:

- |      |   |   |
|------|---|---|
| (a)  | Length of New Line<br><u>Extension, per Route Mile:</u> | Advanced Payments<br><u>Required</u>                          |
| (i)  | Up to 1/2 Mile  | None  |
| (ii) | More than 1/2 mile                                      | \$100 per 1/10 route mile<br>up to \$1,000.00 maximum amount. |
- (b) Advance Payments
- (i) Mileage for determining advance payments will be based on route mileage distance from the Company's nearest cable or wire facility
  - (ii) Advance payments will be applied against the customer's monthly telephone service billing (for local service charges).
  - (iii) No portion of the advance payment will be refunded if telephone service is terminated prior to exhaustion of the advance payment amount.
  - (iv) At the Company's discretion for service to temporary locations, i.e., construction sites, mobile homes, etc., the applicant for service may be required to pay the total cost of construction, plus the cost of dismantling, less any salvage value.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.1 General (Cont'd)

2.16 Construction Charges (Cont'd)

g. Outside of certified exchange area

When telephone companies agree to a change in certified exchange boundary lines at the request of an applicant for service, the total cost of construction of the facilities beyond the existing boundary plus any stranded investment of the company releasing the area must be paid by the applicant for service.

h. When it is necessary to provide service on private property and where right-of-way is not obtainable along public roads, any amount in excess of a right-of-way cost necessary to construct on private right-of-way will be paid by the customer in addition to payments as set forth herein.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.2 Telephone Service2.21 Description of the Telephone Service

- a. Local exchange and long distance telephone service is available to the general public through the facilities owned and operated by the Company in accordance with the Rules and Regulations of this tariff. These services consist principally of local exchange and toll telephone service provided for residential and commercial customers of the Company. In addition to these services the Company may also provide other services as a part of special contracts.
- b. Charges for Company services offered under this tariff are covered in Sections 3 and 4. Long distance telephone charges are billed to the customer by the Company in accordance with the connecting company tariffs.

2.22 Application of Business and Residence Rates

- a. Business rates apply at the following locations:
  1. In offices, stores, factories, and all other places of a strictly business nature.
  2. In boarding houses, except as noted in Section 2.22 b.2. In offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries and other similar institutions, except as noted in section 2.22 b.4.
  3. At residence locations where the customer has no regular business telephone and when Directory Advertising or other forms of business advertising are used in association with such locations or numbers.
  4. At residence locations, when an extension is located in a shop, office, or other place of business.
  5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
  6. At residence locations where the customer has no regular business phone and the customers' principal income is derived from public sale of goods or services (as in the case of distributors of household products or carpenters who contract their services).

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.2 Telephone Service (Cont'd)2.22 Application of Business and Residence Rates (Cont'd)

## b. Residence rates apply only at the following locations:

1. In a location used exclusively as a private residence except as provided in 2.22.a.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place or residence of a physician, surgeon, or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
4. In clubs, associations, churches, or fraternal organizations that meet frequently.

2.23 Application for Telephone Service

- a. Applications for service may be made either on the Company's standard form of application or verbally. Applicants for service may be required to pay in advance, at the time application is made, all charges accruing for the first billing period for exchange service, and the service charges if applicable. Customers are subject to these general rules and regulations, the General Exchange Service Tariffs and the Local Exchange Tariffs for the particular exchange in which service is furnished.
- b. Subsequent requests from customers may be made verbally, and no advance payment will be required. A move from one location to another within the Company's service area is not considered to terminate the contract and orders for such moves may be made verbally.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.2 Telephone Service (Cont'd)2.24 Minimum Contract Periods

- a. Except as hereinafter provided or specifically stated in this tariff, the minimum contract period for all services shall be one month. Customers taking service for less than the minimum period will be billed for a minimum monthly charge including installation and other nonrecurring charges, if any, as specified under the appropriate rate schedule.
- b. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customers.
- c. Where the provision of service requires special or nonstandard types of arrangements of equipment or make it necessary to construct or install additional or special facilities or equipment, the Company may require that a written contract be executed between the Company and the customer providing for a minimum contract period of more than one month at the same location, subject to the approval by the Kansas Corporation Commission.

2.25 Termination of Service

- a. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the company, and upon payment of the termination charges specified hereunder, in addition to all charges due for service which has been furnished.
  1. Where service for which the minimum contract period is one month, the charges due include payments for the balance of the initial month.
  2. In the case of directory listings where the listing has appeared the directory, the charges will be adjusted based on when during the directory period service is terminated.
  3. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original customer.
- b. Service may be terminated after the expiration of the minimum contract period, upon the Company being notified, in writing, and upon payment of all charges due to the date of termination of the service.



GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.2 Telephone Service (Cont'd)2.26 Authorized Use of Company Service and Facilities by the Customer

- a. Customer telephone service, as distinguished from public telephone service, is furnished only for exclusive use by the customer, family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on public premises unless the instrument is so located that it is not accessible for public use.
- b. The Company strictly prohibits any customer from charging or receiving compensation from another for services or use of the facilities provided to that customer without the prior written approval of the Company.

2.27 Use of Profane Language or Impersonation of Another

- a. The Company may deny or discontinue telephone service to any person(s), firm or corporation who, over the facilities furnished by the Company, uses, or permits to be used, foul, abusive, obscene, or profane language; or in a manner which could reasonably be considered frightening to others; or for impersonation of another.
- b. The Company will attempt to identify nuisance calls only after proper arrangements have been made with the Company.

2.28 Use for Unlawful Purposes

- a. All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Company operate outside the law or allow to be operated any service or facilities belonging to the customer, or the Company, which might be or could become a danger or hazard to the employees, property, or agents of the Company or the public in general. Any damages, injuries, or harm caused by the negligence of the customer shall be the responsibility of the customer and in no case may the Company be held liable.
- b. The Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon written objection to the furnishing of such service made by or on behalf of any governmental law enforcement officer with authority to do so on the grounds that such service is or may be used for an illegal purpose.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.2 Telephone Service (Cont'd)

2.29 Connection of Automatic Dialing and Announcing Devices

- a. This rule applies to use of automatic dialing or automatic announcing devices when operated or used for the purpose of making a solicitation telephone call.
  1. A solicitation telephone call includes any telephone call by or for a commercial, political, charitable, polling or other entity which has the purpose or effect, directly or indirectly, of soliciting a sale, a contribution or donation, or an opinion or information or other specific action on the part of the called party.
  2. An automatic dialing device is any user terminal equipment which, when connected to a telephone line, can dial, with or without manual assistance, telephone numbers which have been stored or programmed in the device or are produced or selected by a random or sequential number generator.
  3. An automatic announcing device is any user terminal equipment which, when connected to a telephone line, can disseminate a recorded message to the telephone number called, either with or without manual assistance.
- b. No automatic announcing device, either in conjunction with an automatic dialing or other device or separately, shall be connected to or operated over, the telephone network unless:
  1. The device or its operator, within five (5) seconds after the called party hangs up, creates a disconnect signal or on hook condition which allows the called party's line to be released, if the called party would otherwise be unable to obtain dial tone after hanging up; and
    - (a) The automatic announcing device is used pursuant to prior agreement between the calling and called parties; or
    - (b) The recorded message begins with or is preceded by a statement announcing the name, address, and call-back telephone number of the calling party, the purpose or nature of the message, and the fact that the message is a recording.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.2 Telephone Service (Cont'd)

2.29 Connection of Automatic Dialing and Announcing Devices (Cont'd)

- c. Automatic dialing and announcing devices (ADAD), when used in conjunction, shall not be connected to, or operated over, a telephone line unless:
  - 1. No calls are made to emergency telephone numbers. Emergency telephone numbers are those identified as such in the telephone directory for the exchange to which ADAD calls are made and also those numbers included on a list provided by the telephone facility of each such exchange. This list shall be provided to the prospective ADAD user upon the Company's receipt of the notice required by Section 2.29 c.4, below. The list shall include the numbers of customers who have requested inclusion on the list and have proven to the satisfaction of the Company that ADAD calls would substantially interfere with the customer's ability to render emergency services in situations involving danger to life, health or property. The customer or the Company may request Commission determination of the appropriateness of inclusion on the list. Changes in the list shall also be provided to ADAD users who have not ceased operation.
  - 2. No calls are made, except pursuant to prior agreement between the calling and called parties,
    - (a) Before 9:00 a.m. and after 9:00 p.m., and
    - (b) At such other times when operation might cause substantial impairment of service, as determined by the telephone Company pursuant to Section 2.29 4. (e).
  - 3. All attempted calls are terminated and a disconnect or on hook condition created when the call is not completed within thirty seconds.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.2 Telephone Service (Cont'd)2.29 Connection of Automatic Dialing and Announcing Devices (Cont'd)

- c. Automatic dialing and announcing devices (ADAD), when used in conjunction, shall not be connected to, or operated over, a telephone line unless:
  - 4. At least five days prior to operation, the prospective user provides the Company of each exchange from and to which telephone calls are to be made with the ADAD a written notice containing the following information:
    - (a) The prospective user's name, address and telephone number;
    - (b) The address and telephone number from which the ADAD calls are to be made;
    - (c) A description of the ADAD, including whether it is FCC registered;
    - (d) A summary of the nature of the calls to be made;
    - (e) The calendar days and clock hours during which the ADAD's to be used; and
    - (f) An estimate of the expected traffic volume, in terms of message attempts per hour and average length of completed message.
- d. The user of the ADAD equipment shall notify in writing the Company of each exchange from and to which the telephone calls are to be made of any substantial change in the information provided pursuant to 2.29 c.4. above, at least three days before such change, and also of any actual traffic volume which substantially exceeds the estimated volume, promptly after the actual traffic volume is determined.
- e. If the Company providing the originating service to the ADAD user determines, from review of the information provided by the ADAD user or otherwise, that the telephone service of others is or may be substantially impaired, it may provide service subject to reasonable written conditions necessary to prevent such impairment or, in the absence of such conditions, may refuse or immediately discontinue service to the ADAD user. In making such determinations, the Company shall consider information received from other telephone utilities of any exchange to which ADAD calls are, or would be, made. Failure by the ADAD user to comply with the conditions set forth by the Company shall be grounds for immediate termination of service.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.2 Telephone Service (Cont'd)

2.29 Connection of Automatic Dialing and Announcing Devices (Cont'd)

- f. If the ADAD user fails to comply with the provisions of this rule, the Company providing originating service may refuse to provide service until the noncompliance is remedied or may terminate service upon five days prior written notice, except as otherwise specified in Section 2.29 4. (e) above.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices2.31 General Policy

- a. The customer is required to pay all charges, as set forth in this tariff, for telecommunications services (including collect toll messages which have been accepted at the customer's telephone). In addition to those charges, the Company will add applicable federal excise, franchise, sales taxes, or other authorized surcharges to each monthly bill as a separate charge.
- b. Recurring charges will be billed monthly in advance except that certain federal government service, provided under contract, and toll charges are billed in arrears for all customers. Special billing may be made by the Company to any customer where the total amount due the Company becomes unusually high without valid reason, or when the customer cancels service. Any special billing not paid on demand, shall be considered delinquent.
- c. All bills for Company service are due and payable upon receipt. A bill shall be deemed delinquent if payment thereof is not received by the Company or its authorized agent, or is not postmarked on or before the date stated on the bill which date shall be the tenth (10th) day after the date of mailing of the bill to the customer. In the event a postmark on a customer's payment received after the due date is not discernible, a three-day mailing period will be presumed.
- d. If the last calendar day for remittance falls on a Saturday, Sunday, legal holiday or other day when the offices of the Company are not open to the general public, the final payment date shall be extended through the next business day.
- e. If a subscriber in danger of suspension/disconnection makes a partial payment for purposes of avoiding suspension of local service, the payment shall be credited first to local service charges starting with the oldest arrearage.
- f. The Company may negotiate payment arrangements with subscribers. The Company may impose 900 number call restriction and/or long distance restriction as part of the payment arrangement.
- g. Upon subscriber request, the Company must extend the payment period proportionately if a bill contains two (2) or more months charges; all of which have not previously been billed.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.3 Standards on Billing Practices (Cont'd)

2.32 Handling of Checks

- a. Checks on banks will be accepted for payment of bills or other amounts due the Company.
- b. If a customer issues an insufficient fund check as payment for telephone service, it will be considered to be non-payment. The Company may, at its discretion, assess the customer a \$10.00 service charge for processing the Insufficient fund check or turn the check over to the appropriate law enforcement agency for prosecution. If a customer causes the insufficient fund check to be made valid or pays in cash but refuses to pay the \$10.00 service charge, the customer shall be considered to be in arrears and telephone service will be disconnected seven (7) days after notice, by mail or telephone, has been given. Non-sufficient fund checks received on or before the tenth of the month for the prior month's service must be made good within seventy-two (72) hours, or service will be disconnected. Nonsufficient fund checks received after the fifteenth (15th) for prior month's service must be made good the same day as returned to the office, or service will be discontinued on that date.
- c. The maintenance of service charge will be applied when it becomes necessary to visit a customer premises to collect for a non-sufficient fund check.
- d. If any customer renders three non-sufficient fund checks during a twelve (12) month period, the Company shall notify the customer that subsequent payments must be made In cash, cashier's or money orders. After the Company receives the second non-sufficient fund check within a twelve (12) month period, the business office will notify the customer of the Company's policy regarding nonsufficient fund checks.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.33 Contents of a Bill. Each telephone bill issued to a customer shall contain the following information:

- a. Billing period and due date
- b. Itemized Services, Service Changes and Charges. Upon an initiation or change of service each service and its corresponding recurring and non-recurring charge to which the customer of record subscribes shall be accompanied by a brief, clear, plain language description. Packaged or bundled service shall be itemized on the bill by package or bundle name. A detailed listing of each service provided in the package or bundle shall be provided to the subscriber either on the bill in the next billing cycle or by separate mailing. All service changes must be included in the subscriber's bill for the next billing cycle. Service changes may be accomplished through electronic means to the subscriber if the subscriber has authorized this form of communication. Additionally, each long distance call shall be itemized and include the date, destination city and telephone number called. Details of calls included in block of time and unlimited calling plans are excluded from this itemization requirement; however, itemized calling detail associated with block of time plans must be available to the subscriber upon request at no additional charge.
- c. Government Taxes, Fees and Surcharges. Any federal, state, local government and or regulatory taxes, fees and/or surcharges, shall be itemized on a subscriber's bill and shall be clearly identified. Current examples of such federal charges include: Subscriber Line Charge, Federal Universal Service Fund, Local Number Portability, and Federal Tax. Current examples of such state and local governmental charges include; city and county taxes, city franchise fee, Kansas Universal Service Fund and 911 taxes and fees. The Subscriber Line Charge cannot exceed the rate permitted by law. Only those taxes, fees and surcharges authorized by federal, state and/or local governments may be itemized in this section of the bill. Any other fees and surcharges must be clearly distinguished in another section of the bill.
- d. Total Current Charges. The total amount (the sum of b and c above, along with any additional Company surcharges) due for service in the current billing period.
- e. Unpaid Balance Due Charges. Amount from previous billing that remains unpaid at the time the new bill is prepared.
- f. Adjustments and Credits. The amount of any adjustments or credits.
- g. Total Due. The total amount due.
- h. Contact Information. An address and toll-free telephone number to which a subscriber or customer may inquire regarding services must be clearly placed on the bill. In addition, if the Company supplies billing for a third party long distance provider, the name of the local long distance service provider and the primary interexchange carrier must be placed on the bill.



GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.33 Contents of a Bill. Each telephone bill issued to a customer shall contain the following information:

- i. Notice of Late Payment Charge. If the Company assesses late payment charges, each bill must include the amount of the late payment charge.
- j. Returned Check Charge. The returned check charge shall not be greater than allowed by K.S.A. 60- 2610, and amendments thereto.
- k. Deniable and Non-Deniable Charges. Charges that are non-deniable shall be designated clearly and separately from the charges for local telephone services. The Company will clearly and conspicuously identify that non-payment of non-deniable charges will not result in the disconnection of basic local service. The charge for a bundle or package of services that contains basic local service shall be considered a deniable charge. Special charges for services such as the sale of merchandise, inside wire maintenance plans, directory advertising, etc. can also be included on the customer's bill; however, failure to pay these non-deniable special service charges shall not be justifiable cause to suspend/disconnect local service.

2.34 Change of Occupancy

- a. When a change of occupancy or legal responsibility takes place on any premise served by the Company, notice shall be given within a reasonable time prior to such change. The outgoing customer is responsible for all service charges, including toll until such notice has been properly transmitted and received by the Company. No service under this section shall be provided for the incoming customer until all prior Indebtedness has been resolved to the satisfaction of the Company.
- b. In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the old owner must arrange to satisfy the old agreement with the Company or make arrangements satisfactory to the Company for a new owner to assume the obligation for the balance of the application.
- c. The Company is not responsible for errors, delay or expense resulting from procedures other than those defined in this tariff.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.3 Standards on Billing Practices (Cont'd)

2.35 Cancellation of Service at Customer Request

- a. All cancellation requests made to the Company by the customer shall be made to the business office or the Company. Such requests shall be made at least three business days In advance.
- b. When cancellation occurs prior to the start or installation of service by the Company, no charges will apply except as provided in (c.) and (d.) following.
- c. When installation of facilities has been initiated or service established and provided prior to cancellation a charge equal to the estimated installed cost, less salvage value may be applied or a charge equal to the minimum period of service, including installation charges, If any, and full amount of any termination charges applicable, whichever is less may be assessed.
- d. Installation of facilities for a Customer is considered to have started when the Company has incurred any expense in the connection therewith, or the preparation thereof, which it would not have otherwise incurred, provided the customer had advised the Company to proceed with such installation.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.36 Security Deposits

- a. The Company may require the subscriber to provide proof of identity and reasonable credit information before service is made available or at such time when there is a suspicion of fraud. Only information related to the subscriber shall be reviewed. Provision of a Social Security number shall not be mandatory for service.
- b. The Company may require a deposit:
  - 1. At the time a subscriber applies for service or with five (5) days written notice within thirty (30) days after service is initiated, to guarantee payment of bills for telecommunications service; if
    - (i) The Company establishes that the subscriber has an unsatisfactory payment or credit history, or has an insufficient prior credit history upon which a credit rating may be based; or
    - (ii) The subscriber has obtained service in an unauthorized or illegal manner or interfered with the service of a telecommunications provider within the last five (5) years; or
  - 2. When more than thirty (30) days have elapsed from the date service was initiated, upon five (5) days written notice, to guarantee payment of bills for telecommunications service; if
    - (i) The subscriber fails to pay an undisputed bill before the payment date for three (3) consecutive billing periods and the Company has offered an opportunity for the subscriber to select a preferred payment date prior to collecting a deposit; or
    - (ii) The subscriber has, in an unauthorized (illegal) manner, obtained or interfered with the service of the Company.
- c. The amount of the cash deposit or written guarantee shall not exceed the sum of two (2) months projected average bills, based on the subscriber's previous twelve (12) months history, if available. For purposes of establishing deposits and projecting monthly bills for new subscribers, the Company shall consider the subscriber's own anticipated usage, the subscriber's past usage patterns or usage patterns of other similar subscribers. The amount of the deposit may be adjusted if the character or usage of the subscriber's service changes.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.36 Security Deposits (Cont'd)

- d. The Company shall permit payment for any required residential deposit in equal installments over a period of at least two (2) months. If the initial or additional deposit is over fifty dollars (\$50), a residential subscriber shall be permitted to make payment in equal installments over a period of at least four (4) months. At the option of the subscriber, a deposit based on long distance usage may be paid in more than four (4) installments, but the long distance provider may, at the subscriber's expense, restrict access to the long distance network. The long distance restriction(s) shall not interfere with the subscriber's ability to make calls to 911 or, where 911 is not available, to law enforcement, ambulance and fire protection numbers. The requirements of this rule shall not apply to providers requiring deposits from debtors as allowed under the Federal Bankruptcy Code.
- e. The Company shall maintain a record of all deposits from subscribers, showing the name of each subscriber, the address of the premises for which the deposit is maintained, the date and amount of deposit, the date(s) and amount(s) of interest paid and the date the deposit was refunded.
- f. When a cash security deposit or installment payment is accepted, the receipt provided by the Company or agent shall contain the following minimum information:
  - 1. Name of subscriber;
  - 2. Place payment/deposit paid;
  - 3. Date of payment/deposit;
  - 4. Amount of payment/deposit;
  - 5. Company's name and address;
  - 6. Signature and title of the Company's employee or agent receiving the payment/deposit;
  - 7. Current annual interest rate earned on deposit as determined by the Commission in accordance with K.S.A. 12-822 and amendments thereto. Interest payments on deposits shall be credited to the subscriber's bill or refunded at least once a year; and,
  - 8. Statement of the terms and conditions governing the use, retention and return of deposits, including a statement that deposits will be released upon non-delinquent payment by a subscriber for all telecommunications service for a period of twelve (12) consecutive months, and no undisputed bill was unpaid after thirty (30) days beyond due date, shall be either credited with interest to their telephone bills or, if requested, refunded.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.36 Security Deposits (Cont'd)

- g. Upon disconnection of service and after determination of a final bill, the Company will refund or credit the deposit less any unpaid balance no later than the next billing cycle. Whether refunded or credited, the deposit shall include accrued simple interest at a rate not less than in accordance with K.S.A. 12-822 and amendments thereto.
- h. The Company may transfer deposits from one subscriber to another subscriber only upon the written request of both subscribers. Upon disconnection of the subscriber's service at a service address, the Company may transfer the deposit to the subscriber's new active account upon oral or written request by the subscriber.
- i. In lieu of a security deposit, the Company may accept a written guarantee by a qualified third party for a subscriber's service account. The amount of the written guarantee shall not be more than the deposit amount. If the subscriber's service is suspended with an arrearage owed to the Company, the forfeiture, up to the amount of the written guarantee, can be transferred to the guarantor's account and the guarantor can be disconnected for nonpayment under conditions set out in Section 2.37. The Company may require the guarantor to sign an agreement allowing it to transfer the amount of the required cash deposit to the guarantor's account. The Company shall not hold the guarantor liable for sums in excess of the written guarantee. The guarantor shall be under the same terms and conditions as a subscriber with a deposit.
- j. The Company may require an advance payment in addition to a deposit. The advance payment shall be based on non-recurring connection charges for services and may include the first month recurring and subscriber's estimated usage sensitive charges. Advance payment may be collected prior to the installation of service and is applied as a credit to the bill reflecting the base charges following installation.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.37 Discontinuance and Restoration of Service

- a. The Company may suspend/disconnect, initiate toll blocking or refuse service for any of the following reasons:
  - 1. The subscriber requests it;
  - 2. The service has been abandoned by the subscriber;
  - 3. The subscriber violates any rule of the Company, and such violation adversely affects the safety of the subscriber or other persons or the integrity of the telecommunications system;
  - 4. A dangerous condition exists on the subscriber's premises;
  - 5. The subscriber obtains or attempts to obtain any telecommunications service through any fraudulent means with the intent to avoid payment, in whole or in part., of the normal charge for such service;
  - 6. The Company can reasonably show that the subscriber misrepresented his or her identity for the purpose of obtaining telecommunications service;
  - 7. The subscriber refuses to grant Company's personnel access, during normal working hours, to telecommunications equipment installed upon the premises of the subscriber for the purpose of inspection, maintenance or replacement;
  - 8. Non-payment of subscriber's bill except as outlined in Section 2.37 b.;
  - 9. The subscriber fails to provide requested credit information prior to establishment, or within the first thirty (30) days of service; or if the subscriber fails to provide a security deposit or written guarantee, as set forth in Section 2.36; or,
  - 10. Acts of the subscriber or other customers at the service address are such as to indicate an act or intention to deceive, mislead, misrepresent, or defraud the Company, regardless of the class of service involved.
- b. The Company may not suspend or disconnect service for any of the following reasons:
  - 1. The failure of the subscriber to pay for concurrent residential service received at a separate residence or concurrent business location service received at a separate business; however, the Company may transfer an unpaid residential balance(s) to the subscriber's remaining residential account(s) or an unpaid business balance(s) to the subscriber's remaining business account(s).
  - 2. The failure of the subscriber to pay for a different class of service (business or residential) received at the same location, unless the usage of the remaining service substantially increases; however, the Company may transfer the unpaid balance(s) to the subscriber's remaining account(s) at the same location.
  - 3. The failure of a subscriber to pay a bill that is in dispute; provided that the subscriber has paid the undisputed portion of the bill.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.3 Standards on Billing Practices (Cont'd)

2.37 Discontinuance and Restoration of Service (Cont'd)

b. The Company may not suspend or disconnect service for any of the following reasons:

4. The failure of a subscriber to pay an unpaid balance that is no longer collectible under state or federal law, except that:
  - (i) If the relevant statute of limitations has run, the Company may suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with the Company for prior service if the Company has pursued recovery of the debt through the court system.
  - (ii) If the relevant statute of limitations has run, the Company may, for a period of years after the expiration of the statute of limitations, suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with the Company for prior service if the Company has made reasonable, verifiable, documented collection efforts during the running of the statute of limitations.
5. The failure of a subscriber to pay for non-deniable charges.
6. A subscriber files for bankruptcy, except as permitted under the United States Bankruptcy Code, 11 *U.S.C.A.* §366.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.3 Standards on Billing Practices (Cont'd)

2.37 Discontinuance and Restoration of Service (Cont'd)

- c. Restrictions to Suspending/Disconnecting Service. Except for suspension/disconnection pursuant to Sections 2.37 a. 1-7, 9, and 10, the Company shall not suspend/disconnect local service unless:
  - 1. At the time of the proposed suspension/disconnection, the Company's office or personnel identified in the notices given pursuant to Section 2.37 e. remain available to the subscriber for one hour after the suspension/disconnection and on the day following suspension/disconnection so that the subscriber may prevent suspension/disconnection or obtain reconnection, and
  - 2. The procedures required by Section 2.37 f. are followed.
- d. Suspension/Disconnection in Special Circumstances.
  - 1. Service may not be suspended/disconnected if a residential subscriber notifies the Company and establishes that:
    - (i) Suspension/disconnection would be especially dangerous to the safety or health of the subscriber, resident member of the subscriber's family or other permanent resident of the premises where service is rendered, and
    - (ii) Such subscriber is unable to pay for such service in accordance with the requirements of the Company's billing or is able to pay for such service only in installments. The Company shall either allow payment in reasonable installments or postpone suspension/disconnection of service for at least twenty-one (21) days so that the subscriber may make arrangements for reasonable installment payments.
  - 2. In determining whether suspension/disconnection would be especially dangerous to health, consideration shall be given to the subscriber's (or other resident's) medical condition, age or disability. The Company may require the subscriber to provide medical provider's written certification of medical condition.
  - 3. The Company may restrict access to the long distance network during the period of postponement or installment payments under the conditions set out in Section 2.31 f.



GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.37 Discontinuance and Restoration of Service (Cont'd)

## e. Notice of Suspension/Disconnection of Service:

1. Time Requirement. The Company shall give the subscriber seven (7) calendar days written notice from the date the suspension/disconnection notice is deposited in the U.S. mail before suspending/disconnecting service. Suspension/disconnection may be immediate if it is at subscriber request or abandonment, involves a dangerous condition, adversely affects the safety of the subscribers or other persons, or involves unauthorized interference with or fraudulent use of services. See Section 2.37 a. 1-7, 9, and 10.
2. Delivery of Notice. Service suspension/disconnection notices shall be mailed separately from bills, information or advertising, and shall be sent to the customer of record. Service of notice by mail is complete after being deposited by the carrier in the U.S. mail. The Company shall maintain an accurate record of the date of mailing and the suspension/disconnection effective dates.
3. Notice Information Requirements. The suspension/disconnection notice shall contain the following information:
  - (i) The name, billing address and account number(s) of the subscriber being suspended.
  - (ii) A clear and concise statement of the reason for the proposed suspension / disconnection of service and terms under which suspension/disconnection may be avoided.
  - (iii) The date and time by which payment is required to avoid suspension/disconnection.
  - (iv) A clear and concise explanation of the charges and conditions for reconnection of service.
  - (v) A statement that suspension/disconnection may be postponed or avoided if the subscriber makes payment arrangements with the Company for moneys not in dispute.
  - (vi) A clear concise statement to apprise the subscriber of the availability of an administrative procedure that may be utilized in the event of a bona fide dispute or under other circumstances, such as provided in Section 2.37 g. The address, telephone number and name of Company's office or personnel empowered to review disputed bills, rectify errors and prevent suspension/disconnection, shall be clearly set forth. The notice shall state that the subscriber may talk with an employee of the Company and may present his or her reasons for disputing a bill, requesting payment arrangements or requesting a postponement of suspension/disconnection. The notice shall also contain the telephone number of the Commission's Consumer Protection Office.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.37 Discontinuance and Restoration of Service (Cont'd)

## f. Restoration of Service

1. Upon the subscriber's request, the Company shall promptly restore service when:
  - (i) the cause of suspension of service has been eliminated; or
  - (ii) satisfactory payment arrangements have been made.
2. At all times, every reasonable effort shall be made to restore service on the same day the cause of the suspension has been remedied, and in any event, restoration shall be ordered no later than the next business day after the day the subscriber requests restoration of service.

## g. Disputes

1. Notice/Time Frame. A subscriber must advise the Company, within 90 days of the billing date and prior to the date of the proposed suspension/disconnection of service that all or any part of any bill is in dispute. A subscriber may advise the Company that a bill is in dispute in any reasonable manner such as by written notice, in person or by a telephone call directed to the appropriate Company personnel.
2. Company Responsibilities. Upon receiving notice of the dispute, the Company shall:
  - (i) Immediately record the date, time and place the complaint is made.
  - (ii) Postpone suspension/disconnection until a full investigation is completed and the dispute is found to be invalid.
  - (iii) Investigate the dispute promptly and completely.
  - (iv) Attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.
3. Non-resolved Dispute. In the event a dispute is not resolved to the satisfaction of the subscriber after full investigation, and the Company intends to proceed with suspension/disconnection the Company shall advise the subscriber of formal and informal procedures available before the Corporation Commission of the State of Kansas. The Company may then suspend/disconnect service once proper notice of suspension/disconnection has been provided to the subscriber.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.3 Standards on Billing Practices (Cont'd)

2.38 Reasonable Effort to Avoid Discontinuance of Service

- a. Immediately prior to disconnection of service, the Company shall have one of its employees make a reasonable effort to:
  - 1. Contact the customer by telephone (or by personal visit if a premise visit is required for disconnection), and identify themselves to the customer or responsible person on the premises, and announce the purpose of the contact. An attempt at telephone contact is not required if the customer has been sent a notice of disconnection in the prior twelve months.
  - 2. Identify and record the name of the person contacted.
  - 3. If a personal visit is made, and a payment of all amounts necessary to avert disconnection, including any required collection fee and reconnection charge, is tendered, the employee shall either accept such payment, or shall contact the appropriate Company office to allow the customer or responsible person to make arrangements for such payment, and thereby avert disconnection.
  - 4. Record statements disputing the accuracy of the delinquent bills,
  - 5. Record statements disputing the accuracy of the Company's findings concerning the cause for discontinuance, and
  - 6. Record statements concerning the medical condition of any permanent resident of the premises.
- b. If contact with the Customer is not made, service may be discontinued as specified in the disconnect notice. If a premise visit was required for initial discontinuance then the employee shall leave a notice upon the premises in a manner conspicuous to the Customer disclosing the date and time of discontinuance, and giving the address and telephone number of the telephone office where the customer may arrange to have service restored.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.3 Standards on Billing Practices (Cont'd)2.39 Refunds for Service Outages

- a. The Company shall make an adjustment or refund, as required below, if a subscriber's service is interrupted unless such interruption is by negligence or willful act of the subscriber. The adjustment or refund shall be a pro rata portion of the monthly local service charges and any miscellaneous equipment charges for the period of time during which the service is interrupted. An adjustment or refund is not required for the portion of time when the Company stands ready to repair and restore service but the subscriber does not provide access necessary to accomplish the repair or restoration. The adjustment or refund may be accomplished by a credit on the next subsequent bill for service. An adjustment or refund shall be made:
  1. Automatically, if the service interruption lasts for more than 48 hours after being reported to the Company and the adjustment or refund exceeds \$1.00 in amount; and
  2. Upon subscriber request (written or oral), if the service interruption lasts 24 to 48 hours after being reported to the Company and the adjustment or refund exceeds \$1.00 in amount.
- b. In the event a dispute is not resolved to the satisfaction of the customer after a full investigation, and the Company intends to proceed with discontinuance, the Company shall advise the customer of formal and informal procedures available before the Corporation Commission of the State of Kansas. The Company may then discontinue service if proper notice has been given.
- c. A dispute shall not be defined as bona fide and just if a customer does not pay the undisputed portion of the bill in question, or does not, after being notified of their right to do so, contact the Kansas Corporation Commission of Kansas concerning the disputed portion in an effort to resolve the conflict within five days of a completed Company investigation.
- d. The Company shall publish in its telephone directory a conspicuous notice stating that customers who are unable to obtain a satisfactory resolution of a dispute with a telephone or other public utility may contact the Kansas Corporation Commission of Kansas for information as to possible further remedies.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.3 Standards on Billing Practices (Cont'd)

2.39.1 Bill Payment Options

Customers may pay their bill by using the following options:

- o mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- o making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- o making on-line payments via the Customer's banking institution or other non-Company payment application or agent;
- o making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system

When customers choose to make a payment via the phone either through a live agent of the Company or via the Company's automated IVR system, the customer will be charged a Convenience Fee charge of \$4.95 per transaction.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.4 Responsibilities and Obligations of Company

2.41 General

- a. The Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities.
- b. The Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its approved tariffs, as a regulated public utility under the jurisdiction of the Kansas Corporation Commission.
- c. The tariffs and rate schedules of the Company govern and fix the outgoing service of a customer and in no manner guarantee to him the same incoming service. All incoming service of a customer depends upon and is limited by the right of a calling customer to such service.
- d. The Company shall not be responsible for the customer's conformance to any applicable laws, regulations or ordinances, or for any harm caused by the customer's neglect.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.5 Ownership, Maintenance, and Use of Facilities2.51 General

- a. All facilities furnished by the Company extending to and including the network interface device (NID) installed on the premises of a customer are the property of the Company. The Company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the facilities or for the purpose of removing such facilities. Such facilities are not to be used for transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid to any party other than the Company without the written consent of the Company.
- b. The Company shall maintain all facilities which it furnishes to the customer. Facilities no longer meeting acceptable standards will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required, have been furnished to the Company.
- c. If installation and maintenance of service is requested at locations which are dangerous to the Company's employees, or to the public, the Company may refuse to provide such service. If such service is furnished, the Company may require the customer to indemnify and hold the Company harmless from any claims, loss or damage from such facilities.
- d. A Network Interface Device (NID) may be provided so the customer can conveniently test customer owned facility before calling the Company for maintenance.

2.52 Telephone Directories

- a. Telephone directories, containing an alphabetical listing of all customers and classified advertisements, are issued annually without charge by the Company as it deems necessary for the efficient use of telecommunications service, with a minimum of one directory per access line. Other directories will be furnished at the discretion of the Company. The Company may make a charge for additional directories.
- b. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.
- c. The customer assumes all legal responsibility in regard to the authenticity of the name listed on the application form and ultimately in the directory.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.5 Ownership, Maintenance, and Use of Facilities (Cont'd)

2.52 Telephone Directories (Cont'd)

- d. The Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories. Claims for damages due to errors or omissions in directory listings will be limited to pro rata reduction of the charge for the affected service. The maximum reduction is not to exceed the full amount of the directory charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- e. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

2.53 Telephone Numbers

The customer has no property right in the telephone number or any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems advisable in the conduct of its business.

2.54 Use of Connecting Company Lines

Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Company does not assume any liability for any action of the connecting company.

2.55 Defacement of Premises

The Company shall exercise care in all work done on a customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises, unless such defacement or damage is the result of the negligence of the Company, or its employees.



GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.5 Ownership, Maintenance, and Use of Facilities (Cont'd)2.56 Limits of Company Liability

- a. The Company will exercise all reasonable diligence to furnish and deliver regular and continuous service to the customer but will not be liable for damages caused by interruption, Shortages, irregularities or failures due to accidents, interference by third parties or conditions beyond the reasonable control of the Company.
- b. When, in the judgment of the company, the continued provision of service becomes unsafe; or where Federal, State or local regulations place operational restriction(s) upon the company because of unsafe or hazardous situations, or other unusual conditions including strikes or lockouts; service as provided for in this tariff may be temporarily suspended by the Company. In so doing, the Company shall endeavor to minimize such suspension. However, the Company assumes no liability for the inconvenience or damages suffered by the customer during such periods.
- c. The Company reserves the right to temporarily suspend service when repair, modification or improvement to the system is being done. If not precluded by emergency conditions, the Company will make a reasonable effort to give notice to the customer either through the use of public media or Individual contact or communication. Repairs or Improvements will be completed expeditiously and so far as it is reasonably possible, the work will be performed at a time that will cause the least inconvenience to all customers concerned.
- d. The customer's facilities and equipment shall conform to all applicable laws, regulations, or ordinances as may be effective and the conditions of this tariff. The company does not express, imply or warrant the adequacy, safety or other characteristics of customer-owned or operated equipment by virtue of any inspection or rejection of facilities. The Company shall not be held liable in any way for customer-owned and maintained equipment which causes or may cause a hazardous, unsafe or dangerous condition, or threatens the health of others, even though such facilities or equipment were inspected by Company personnel.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.6 Responsibilities and Obligations of Customers2.61 General

- a. Customers of the Company shall be responsible for the prompt payment for all services rendered by the Company. Failure to receive a bill for any given period of time will not relieve the customer of their financial obligation. Payments may be made to the Company business office or authorized collecting agents, in accordance with the tariff rate schedules contained herein. Only properly appointed and identified employees or agents of the Company are authorized to receive customer payments.
- b. In no case shall a customer be required to pay any sum to an employee of the Company or to anyone alleging to be agents of the Company except as provided herein. Any customer who makes such unauthorized payments may still be obligated to pay the Company if the Company is unable to recover all or part of such sums taken by unauthorized persons.
- c. The customer may not damage, tamper with or attempt to repair any company-owned facilities installed or placed on their premises, or apparatus connected to such equipment, without written consent of the Company. In the event there is available evidence that a customer manipulates or tampers with any service or Company-owned facilities, the Company shall have the right to immediately discontinue service without notice. Damages arising or associated with such actions shall be the liability of the customer.
- d. The customer is responsible for damages to the facilities of the Company caused by negligent or willful acts of the customer or their authorized agents and users, including the reimbursement to the Company for any losses through theft, fire, or vandalism occurring as a result of such negligence.
- e. The customer is responsible to maintain clean, safe, and hazard free working conditions, environment and equipment for the employees, equipment, and agents of the Company. In no case is the Company required to work in an unsafe or hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.
- f. Any damage or harm caused by customer actions or failure to act on the customer side of the point of interconnection (NID) or abide by the rules in 2.62, following, shall in no way be a liability of the Company.

GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)

2.6 Responsibilities and Obligations of Customers (Cont'd)

2.62 Connection of Terminal Equipment and Communication Systems

- a. Terminal equipment and communication systems may be connected with the facilities furnished by the Company for telephone services as provided in these conditions and as set forth in the FCC registration program contained In Part 68, Chapter 1, Title 47 of the Code of Federal Regulations. The operating characteristics of such equipment or systems shall be such as to:
  1. Not interfere with any service offerings by the Company.
  2. Not endanger the safety of Company employees or the general public.
  3. Not damage, require change in or alteration of equipment or other facilities of the Company.
  4. Not interfere with the proper function of utility equipment or facilities.
  5. Not Impair the operation of the telephone network or otherwise injure the public In its use of the Company's services.
- b. The customer shall provide the company the following information about such equipment or systems:
  1. FCC Registration Number; assure proper
  2. Such other information that may be required to compatibility of the connected equipment and administration of all applicable laws, rules and regulations.
- c. Upon notice from the Company that the equipment or system is causing or is likely to cause a hazard or Interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Company charges for visits by the Company to any customer's premises where a service difficulty or trouble report results from such equipment or facilities.
- d. A service charge, as provided in Section 3.4 will be billed to the customer for each premise visit necessary where the service difficulty or trouble is found to be caused by such equipment. Any work performed by Company employees necessitated by such equipment will be done at additional charge based on costs of time and materials.

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GENERAL EXCHANGE TARIFF

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SECTION 2. RULES AND REGULATIONS (CONT'D)2.6 Responsibilities and Obligations of Customers (Cont'd)2.62 Connection of Terminal Equipment and Communication Systems (Cont'd)

- e. The Company shall not be responsible for the Installation, operation or maintenance of any such equipment or systems. Telephone service is not represented as adapted to the use of such equipment or systems. Where such equipment or systems are connected to Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by such equipment or systems, or the quality or defects in such transmission, or the reception of signals by such equipment or systems.
- f. The Company shall not be responsible to the customer if change in these conditions or in any of the facilities, operations or procedures of the Company render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.
- g. Where any customer provided equipment or system is used with telephone service In violation of any of these conditions, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer, In writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm In writing to the Company Within two days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.
- h. The customer is responsible to determine that termination equipment and communication systems are operating properly prior to reporting any trouble to the Company. The Company is not obligated to make any tests of its facilities until the customer has completed testing such equipment and determined the trouble to be in the Company's facilities. If the Company finds upon testing that the trouble was in the customer's equipment or wiring and not the Company's facilities, a charge (see section 3.44) will be assessed to the customer for time and equipment utilized by the Company to make any required tests.

2.7 Waiver of Requirements

The requirements contained in these standards, rules and regulations may be waived in individual cases by the Kansas Corporation Commission upon written request by the Company, and a showing that compliance with the requirement would serve the Interests of neither the company nor the customer.

## GENERAL EXCHANGE TARIFF

SECTION 3. LOCAL SERVICES3.1 Local Exchange Telephone Service - Basic Service Rates

These monthly rates apply to all customers of the Company. This rate covers the provision of network access to a local customer location, including tone dialing capability, and entitles the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange, or to all local extended local service area where comprised of more than one exchange.

The following rates apply to all customers for basic local exchange service within the exchanges of:

	<u>Monthly Rate</u>		
	Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, <u>Wallace, Weskan</u>	<u>Cedar Point &amp; Saffordville</u>	<u>Americus</u>
Business Access Line	\$21.00*	\$25.50*	\$27.00*
Residence Access Line	\$20.77	\$24.24	\$24.24

\*See Section 3, Sheet 20 for available term and volume discounts

3.11 Kansas Universal Service Fund

Beginning March 1, 1997, the Company will assess a fee for funding of the Kansas Universal Service Fund (KUSF), including Kansas Lifeline Service Program (KLSP), and the Kansas Telecommunications Access Program (TAP). These funds were enacted by the Kansas Legislature in 1996, and authorized by the Kansas Corporation Commission on December 27, 1996 in Docket No. 190,492-U. The Amount of the fee may vary as determined by the Fund Administrator.

GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)3.1 Local Exchange Telephone Service - Basic Service Rates (Cont'd)3.12 Lifeline Service Program

## A. General

The Lifeline Service Program (Lifeline) is a program designated to maintain universal service by providing a reduction in the price of certain service, as determined by the FCC, to qualifying customers.

1. Federal – the amount of federal credit provided to eligible subscribers will be the maximum amount authorized by the FCC and will be applied to qualifying service as determine by the FCC.
2. Kansas – the amount of Kansas credit provided to eligible subscribers will be the maximum amount authorized by the KCC and will be applied to qualifying service as determine by the KCC.
3. In no event shall any service rate be reduced below zero as a result of applying any Lifeline credit.

## B. Initial Eligibility, Continued Re-Certification, De-Enrollment

1. Initial and continuing eligibility for receipt of the federal and state Lifeline credit shall be the programs and income levels established by the FCC and will be provided on a “one credit per residential premise or dwelling place” basis.
2. Continued re-certification of eligibility for the receipt of the federal and state Lifeline credit shall be as established by the FCC in 47 C.F.R §54.410(f) and amendments thereto.
3. De-enrollment in the Lifeline program shall be as established by the FCC in 47 C.F.R §54.405(e)

GENERAL EXCHANGE TARIFF

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SECTION 3.     LOCAL SERVICES (CONT'D)3.2     Extended Area Service

The monthly rates shown in this tariff also entitle the customer to Extended Area Service, if applicable, as follows:

<u>Exchange</u>	<u>Additional Exchange(s)</u>
Americus	
Cedar Point	
Leoti	Marienthal
Marienthal	Leoti
Sharon Springs	Weskan
Weskan	Sharon Springs
Saffordville	
Sharon Springs	Wallace
Wallace	Sharon Springs
Weskan	Wallace
Wallace	Weskan

GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)3.3 Public Pay Telephone Service3.31 Conditions

- a. A public telephone is an exchange station installed at the Company's option, equipped with a coin collecting device, at various locations within the exchange chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Location of all pay phones shall be at the sole discretion of the Company.
- b. Persons with whom arrangements are made by the Company for the Installation of public telephones are considered as agents of the Company In serving the public.
- c. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Company upon written notice.
- d. No listings in the directory or extension stations are allowed in connection with public telephone service.
- e. The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company credit card account, or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.
- f. As in the case of Coin Public Telephones, the company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones. The criteria for establishment of Coinless Service are potential usage and revenues, and public need and convenience.

3.32 Rates

A charge of \$0.25 applies for each local exchange call. Standard long distance toll charges identified in elsewhere in this tariff apply to all long distance calls. No charges are applied to connection with the Company's repair clerk, business office or any of its duly authorized officials.



GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)3.4 Payphone Exchange Services3.41 General

- A. Payphone exchange service is offered for use with a payphone furnished by payphone service providers. Payphone exchange service requires a coin, coinless, and/or coin/card reader payphone.
- B. Payphone exchange service is a two-way, one party business access line composed of the serving central office line equipment, all Company outside plan facilities needed to connect the serving central office with the customer premises, and the network interface.
- C. For purposes of this tariff, the term "customer" is defined as the party responsible for payment of the payphone exchange service access line charge.
- D. Directory listing and non-published listing services will be provided with payphone exchange service under the regulations governing the furnishing of listings as found elsewhere in this tariff.

3.42 Responsibility of the Customer

- A. The customer shall be responsible for the installation, operation and maintenance of any payphone used in connection with payphone exchange service.
- B. The customer indemnifies and holds the Company harmless for any and all loss, injury, damage or expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of payphone exchange service.
- C. The customer shall be responsible for the payment of all charges for all calls originating from or accepted at the payphone. The Company shall have no responsibility to adjust any such charges and/or release the customer from paying such charges. The customer will hold the Company harmless from and against any liability or loss resulting from all calls originating from or accepted at the payphone.
- D. The payphone must be registered in compliance with Part 68 of the Federal Communications Commission's registration program and conform to all Federal Communications Commission and National Electrical Code guidelines and safety codes.
- E. The customer must comply with all present and future Federal Communications Commission and Kansas Corporation Commission rules and regulations.

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GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)

3.4 Payphone Exchange Services (Cont'd)

3.42 Responsibility of the Customer (Cont'd)

- F. The customer must comply with the Payphone Service Provider Guidelines noted as Appendix A of the Kansas Corporation Commission's order in Docket No. 97-KAPT-102-GIT.
- G. The customer shall be responsible for the payment of the maintenance of service charge, as specified elsewhere in this tariff, for each visit by a Company employee to the customer's premises when a service difficulty, trouble report or service agreement violation is found to be caused by the customer's payphone.

3.43 Violation of Regulations

- A. Should a payphone be found in violation of the Kansas Corporation Commission's Payphone Service Provider Guidelines, the Company will suspend or disconnect service upon order of the Kansas Corporation Commission.
- B. Where any payphone is found to be detrimental to the telecommunications network, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the Company's facilities and employees.

3.44 Rates and Charges

- A. The standard one party business access line rate is applicable as specified in this tariff for each payphone exchange service access line.
- B. Service connection charges, as specified elsewhere in this tariff, apply in addition to the rates for payphone exchange service.
- C. All other applicable charges and rates (e.g. - directory assistance, long distance, operator handled, credit card, etc.) are the responsibility of the payphone exchange service customer.

GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)3.5 Private Line Service3.51 General

- a. The Company will furnish and maintain Private Lines within the Exchange Area where adequate facilities exist. These services may include off-premises extensions, alarm circuits, and other intra-exchange circuits.

3.52 Rates and Charges

- |  | <u>Monthly</u><br>Rate |
|--|------------------------|
| a. Each one-quarter mile of circuit or fraction thereof route measurement  | \$1.00                 |
| b. An installation charge equal to the cost of labor required to install such circuits applies to each circuit in lieu of a Service Charge. The minimum installation charge will be \$10.00 and minimum monthly charge will be \$3.50. |                        |

GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)

3.6 Service Connection Charges

3.61 General

- a. Service charges to connect, or add telephone service is made separately according to the components of work required.
  1. Service Order Charge

For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service or additions to existing service.
  2. Central Office Line Connection Charge

For work associated with the installation or changing of Central Office connections required to provide or change exchange access service requested by service order. Also included Is Central Office work required for off-premise locations of extensions.
  3. Premise Visit Charge

Whenever a customer request requires a premises visit. One charge is applied for all work requested at one time and on one continuous property.
- b. Service charges apply, except as specified in this section or in other sections of the tariff, to Customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment, and establishing miscellaneous service. Service order charges may be provided for in other sections of the tariff. When service which has been disrupted by fire, accident or natural catastrophe is re-established, non-recurring charges will not apply.
- c. Service connection charges apply to customer-initiated moves and changes of service. A move is relocation of the Company-owned protector or interface device.

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GENERAL EXCHANGE TARIFF

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SECTION 3.     LOCAL SERVICES (CONT'D)

3.6     Service Connection Charges (Cont'd)

3.62     Regulations

- a.       Conditions under which no service charges apply:
  - 1.       Public Telephone Service.
  - 2.       Complete termination of service.
  - 3.       The "From" portion of work involved in a transfer of service and equipment from one to another premises.
  - 4.       Company Initiated upgrade in classes of service.
  - 5.       Cancellation of service orders.
- b.       One (1) service order charge and one (1) central office line connection charge apply per customer request to suspend and restore service. The charge is applied to the restore portion of the order.

## GENERAL EXCHANGE TARIFF

SECTION 3. LOCAL SERVICES (CONT'D)3.6 Service Connection Charges (Cont'd)3.63 Rates and Charges

		<u>Non-Recurring Charge</u>	
		Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace, Weskan <u>Exchanges</u>	Cedar Point, Saffordville, <u>Americus Exchanges</u>
a.	Residence and Business		
1.	Service Order Charge		
	Per customer request for work ordered and requested to be completed at the same time on the same premises	\$9.55	\$10.05
2.	Central Office Line Connection Charge		
	Per line or central office but not limited to the following:		
(a)	Central Office lines, each	\$11.25	\$5.50
(b)	Off-premises extension station lines involving central office work, each Premises Visit Charge	\$11.25	\$5.50
3.	Premises Visit Charge	\$5.00	\$5.00
4.	Access Line	\$20.80*	\$19.50

\*Combination of the Service Order Charge and Central Office Line Connection Charge

3.64 Maintenance of Service Charge

The customer shall be responsible for the payment of all charges or visits by the Company to premises of the customer where the service difficulty or trouble reported results from use of customer provided equipment or wiring.

Per Visit- \$25.00

3.65 Late Payment Charge 1.5%

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GENERAL EXCHANGE TARIFF

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SECTION 3.     LOCAL SERVICES (CONT'D)

3.7     Directory Listing Service

3.71     General

- a.     The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
- b.     The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscriber's service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of Identification.
- c.     Names in directory listings shall be limited to the following:
  - 1.         The individual name of the subscriber, or
  - 2.         The individual name of a member of the subscriber's family.
  - 3.         The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
  - 4.         The individual names of the officers, partners, or employees of subscriber, or
  - 5.         The names of departments when such listings are deemed necessary from a public reference viewpoint.
- d.     Whenever any question arises as to the right of a subscriber (1) to list the name of a business which they claim is authorized to represent; or (2) to use a listing which includes the trade name of another; the Company is allowed to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Company for the acceptance for insertion or for the continuance of such listings; and is allowed to refuse to accept or to delete such listing if such written authority is withdrawn by such owner in writing to the Company.
- e.     One listing without charge, termed the primary listing, is provided for each separate subscriber service. When two or more lines are consecutively operated, the first number of the group is considered the primary listing.

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GENERAL EXCHANGE TARIFF

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SECTION 3.     LOCAL SERVICES (CONT'D)

3.7     Directory Listing Service (Cont'd)

3.72     Regular Extra Listings

- a.     Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation, if the subscribers a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing, such as service, agency, commodity, etc., will be accepted.
- b.     Residence extra listings may be the names of members of the subscriber's immediate family.
- c.     Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station, or extension station, installed on premises of the subscriber, but at an address different from that of the Switchboard, or main station, using the telephone number of the primary listing.
- d.     Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire, Charges for listings of alternate call number and office hours become effective as of the date of the issue of directory



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GENERAL EXCHANGE TARIFF

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SECTION 3.     LOCAL SERVICES (CONT'D)

3.7     Directory Listing Service (Cont'd)

3.73     Special Types of Extra Listings

a.       Duplicate and Cross Reference listings

1.       Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when, in the opinion of the Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
2.       Cross reference listings are permitted when their use will facilitate the handling of telephone calls.
3.       The Regular Extra listing Rate applies for each Duplicate Listing.

b.       Alternate Call Number Listings

1.       Listing of an alternate telephone number, other than those covered below under section (e) "Office Hour Listings" of this Tariff, to be called In case no answer is received, is permitted for subscribers to all classes of service.
2.       The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
3.       The Regular Extra Listing rate applies for each Alternate Call Number Listing.

c.       Foreign Exchange Listings

1.       Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.
2.       The Foreign Exchange listing rate shall apply.

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GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)

3.7 Directory Listing Service (Cont'd)

3.73 Special Types of Extra Listings (Cont'd)

d. Temporary Tenant Listings

1. Residence subscribers who lease their premises for a period for less than One year and request the Company to render service to their tenant without change in contract may arrange for the listing of such tenant provided the subscriber and the tenant do not occupy the premises at the same time.
2. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
3. The Regular Extra Listing rate applies for each Temporary Tenant Listing.

e. Office Hour Listing

1. Listing of office hours or other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in this directory at Regular Extra Listing rates whenever night connections are provided.

GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)

3.7 Directory Listing Service (Cont'd)

3.74 Non-Published Exchange Service

- a. Customers who desire their telephone numbers to be omitted from the Company's directory may subscribe to non-published exchange service.
- b. Incoming calls to a customer subscribing to non-published exchange service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party.
- c. The undertaking of the Company in providing non-published exchange service shall be to omit from the Company's directory the telephone number of a customer subscribing to such service.<sup>3 4</sup>

3.75 Non-listed Service

- a. At the request of the customer, anyone or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the directory assistance records available to the general public.
- b. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-listed Service.
- c. The monthly rate for Non-listed listings applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a Non-listed basis.

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<sup>3</sup> When a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has equipment to display calling party number (CPN). Customers may prevent the display of their CPN by activating CPN blocking. CPN blocking is available, at no charge, in areas where CPN disclosure is possible.

<sup>4</sup> The non-published exchange service subscriber's name, telephone number, and address may be provided to a 911 customer who subscribes to customer records service. The 911 customer must complete an agreement to protect non-published exchange service information.

## GENERAL EXCHANGE TARIFF

SECTION 3. LOCAL SERVICES (CONT'D)3.7 Directory Listing Service (Cont'd)3.76 Rates

	<u>Monthly Rate</u>		<u>Non-Recurring Charge</u>
	Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace, Weskan <u>Exchanges</u>	Cedar Point, Saffordville, Americus <u>Exchanges</u>	
a. Non-Listed Number	\$1.00	2.00	Service Order Charge
b. Non-Published Number	\$1.00	2.40	Service Order Charge
c. Extra Listing	\$0.75	\$1.50	Service Order Charge may apply
d. Foreign Exchange listing, per line	\$1.50	\$1.50	Service Order Charge
e. Non-Recurring charge for non-listed and non-published number is applicable when service is requested after original Installation. When service is requested with original installation the appropriate monthly charge will apply.			

## GENERAL EXCHANGE TARIFF

SECTION 3. LOCAL SERVICES (CONT'D)3.8 Digital Transport Service3.81 General

Digital Transport Service (DTS) provides a high capacity DS-1 interface for which the customer performs the channelization function. DTS Includes a DS-1 facility, common equipment and local switching. The service is provided from the customer's premise to the Company's serving wire center. The customer supplies the customer premise equipment (CPE) necessary to derive up to 24 voice-grade channels or subscriber lines.

3.82 Terms and Conditions

- a. DTS is provided subject to the availability of Company facilities.
- b. Each DTS facility enables the customer to configure up to a maximum of 24 channels. The CPE necessary to channelize the service is the sole responsibility of the customer.
- c. The customer is responsible for utilizing CPE that is compatible with Company equipment.
- d. DTS will be assessed five (5) Multi-line Business End User Common Line charges per NECA's FCC Tariff #5, regardless of the number of activated channels.
- e. The customer is required to provide muxing/demuxing at the customer premise, if necessary.
- f. The customer is responsible for channel assignments on the DS1 facility.
- g. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire not owned by the Company and the CPE that the customer uses in connection with this service. Customer premise wiring must be compatible with the Company's provision of service.

3.83 Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Digital Transport Service	ICB	ICB

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GENERAL EXCHANGE TARIFF

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SECTION 3.     LOCAL SERVICES (CONT'D)

3.9     Seasonal and Number Reservation Service

3.91     Seasonal Service

- a.     General - Seasonal Service is available to customers that leave the Company's serving area for an extended period of time but wish to retain their existing telephone service while away.
- b.     Seasonal Service will be furnished under the following conditions:
  - 1.     Service is available to all grades of residential and business service.
  - 2.     Customer must first subscribe to regular service for the minimum regular service period listed below. During any twelve consecutive months, a customer cannot receive a seasonal discount for more than the maximum seasonal service period.
  - 3.     During the period when the customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.
  - 4.     The Company may request that payment for service be made in advance.
  - 5.     Only the basic monthly access line rate and FCC End User Common Line Charge are reduced by the seasonal discount rate.
  - 6.     The Company's practices covering the discontinuance of service for non-payment of any amounts due the Company for telephone service will apply.
  - 7.     Minimum and maximum service periods: Maximum service period is six months, minimum regular service period is six months, and maximum seasonal service period is six months.
- c.     Rates and Charges
  - 1.     The rate for this service is 50% of the normal tariffed access line rate for the line plus applicable taxes and surcharges.
  - 2.     A nonrecurring Service Order charge and Central Office Line Connection charge applies to establish Seasonal Service, but no nonrecurring charge applies for returning to full service.

GENERAL EXCHANGE TARIFF

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SECTION 3. LOCAL SERVICES (CONT'D)

3.9 Seasonal and Number Reservation Service (Cont'd)

3.92 Number Reservation Service

- a. General - Number Reservation Service is intended for a customer who desires to reserve a number for future use, or to reserve a number during periods of extended absence.
- b. Number Reservation Service will be furnished under the following conditions:
  1. Use of a directory number assigned to an existing telephone line can be retained by a customer for a period of time during which Central Office services association with the line are terminated.
  2. A customer must have subscribed to regular monthly service on the line for a minimum period of six months before subscribing to this service.
  3. A customer may place their telephone number on reservation for up to a maximum period of 12 months during any twelve consecutive months.
  4. The reduced rate for this service may become effective only on a regular billing date and will apply to full monthly billing periods only and not to any portion thereof (except in the case of a final bill).
  5. During the period when the customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.
- c. Rates and Charges
  1. The rate for this service is 25% of the normal tariffed access line rate for the line plus applicable taxes and surcharges.
  2. A nonrecurring Service Order charge and Central Office Line Connection charge applies to establish Number Reservation Service, but no nonrecurring charge applies for returning to full service.

## GENERAL EXCHANGE TARIFF

SECTION 3. LOCAL SERVICES (CONT'D)3.10 Business Access Line - Term and Volume Discounts

- a. Business Service customers that commit to certain volume (access lines) amounts and length of service (term) periods will be provided a discount on the normal monthly local exchange access line rates, as contained Section 3, Sheet 1 of this Tariff, according to the table below.
- b. The discounts offered pursuant to this Section will be applicable to all Business Access Line customers in all rate groups.
- c. The feature pack listed in Part (e) below can only be used in conjunction with Business Access Lines purchased pursuant to this Section.
- d. Rates - The following discounts are stated in terms of the percentage reduction in the normal monthly local exchange access line rates.

<u>Volume</u>	<u>1 yr. Term</u>	<u>2 yr. Term</u>	<u>3 yr. Term</u>	<u>5 yr. Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

- e. The following Feature Packs can be added to any and all access lines in the volume/term discount plan:
  - 1) Feature Pack A - \$12.50 per month per line:
    - Includes Call Forwarding - Basic, Caller ID, 3-Way Calling, and Voice Mail-Basic\*.
- f. All rules, regulations, fees and surcharges normally applicable to the discounted Business Services apply. Local and state additional charges, taxes, surcharges and other charges are not discounted under this section.
- g. Termination Charges may be applicable to customers terminating eligible Business Services provided under this section prior to the expiration of the service term. Such charges will be in an amount not to exceed the monthly recurring charge for the services for the months remaining on the original or renewal term.

\* Denotes non-regulated service



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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES

4.1 Long Distance Toll Telephone Service

a. Rate Applicability

Long Distance Toll charges apply to all completed calls between the Company's exchange areas and other telephone exchange areas.

b. Message Telecommunications Service

The Company jointly furnishes toll services to its customers in concurrence with the currently approved rates, practices, procedures and tariffs of other interexchange toll carriers authorized by the Kansas Corporation Commission. Portions of these tariffs are on file with the Company and the entire tariff is on file with the Commission.

c. Wide Area Telecommunications Service

1. The Company concurs in the rates and charges governing Intrastate Wide Area Telecommunications service, as applied by the Southwestern Bell Telephone Company in the State of Kansas.
2. The Company extends this concurrence to any and all changes which may be made subsequent to this date by the Southwestern Bell Telephone Company.
3. The Company hereby expressly reserves the right to cancel and void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.2 National Directory Assistance Service4.21 General

- a. National Directory Assistance (NDA) is a service whereby customers may request assistance in determining telephone listing information.
- b. A maximum of two customer listings and/or addresses are available per request. The NDA rate applies per request whether or not a number is provided, including requests for numbers which are non-published or not found. There are no allowances associated with NDA requests.
- c. Charges for NDA are not applicable on calls from customers whose physical or visual handicaps or lack of literacy prevents them from using a telephone directory. Such customers must provide certification from an agency or physician to establish exemption from NDA charges.
- d. Where facilities permit, NDA will be available from hotel/motel and pay telephones.

4.22 NDA Rates

Per NDA request                      \$1.00

4.23 Directory Assistance Call Completion4.23.1 General

- a. Directory Assistance Call Completion (DACC) provides the customer the option of having long distance calls automatically completed after they receive a directory listing from National Directory Assistance (NDA). This service is available where facilities permit.
- b. The DACC portion of the call will be billed in the same manner as the NDA portion, at rates specified below.
- c. The customer may accept DACC by responding to a prompt from the DACC announcement that follows receipt of the requested directory listing from NDA.

4.23.2 Allowances and Exemptions

There are no allowances for DACC. Rates for the NDA portion of the call are as specified elsewhere in this tariff.

4.23.3 DACC Rates

Per minute                      \$0.25

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.3 Charges for Access Services4.31 Intrastate Access

The Company concurs with the rates, rules and regulations governing such communications services in the Kansas Intrastate Access Service Tariff, Appendix A as filed by Blue Valley Tele-Communications as approved by the Kansas Corporation Commission. In addition, the company concurs with Blue Valley Tele-Communications General Exchange Tariff, Section 4 (Billing & Collections as approved by the Kansas Corporation Commission. Together with any amendments or successive issues thereof and makes itself a party to such access tariffs until this concurrence is revoked or cancelled. For any services not contained in the Kansas Intrastate Access Service Tariff, Appendix A as filed by Blue Valley Tele-Communications concurs with the rates, rules and regulations contained in the NECA Tariff FCC No. 5 as it now exists, and as it may be revised, added to or supplemented.

The Company hereby expressly reserves the right to cancel this statement of concurrence in whole or in part, at any time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the Kansas Corporation Commission as it applies.

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services4.41 Touch Call Telephone Service

Touch Call Telephone Service is a distinctive type of telephone service using audible voice frequency tones to actuate the central office switching equipment. Conventional rotary type dial equipment is also compatible with Touch Call Service. Touch call is provided as part of basic telephone service at no extra charge.

4.42 Custom Calling Service

- a. Custom Calling Service is a group of optional services available at the rates and charges shown below in central offices which are equipped and where the service is available.
- b. Description of the features available in the custom calling service offering:
  1. Call Waiting  

Provides a burst of tone to inform a subscriber who has a call in progress that another call has terminated to that line and is waiting to be answered. The subscriber may place the first party on "hold" while the second incoming call is answered.
  2. Cancel Call Waiting  

Provides the customer with the ability to cancel the call waiting feature by dialing a code prior to placing a call. The feature only works on a per-call basis.
  3. Three-Way Calling  

Allows a subscriber to have simultaneous conversations with parties at different locations.

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)

4.4 Vertical Services (Cont'd)

4.42 Custom Calling Service (Cont'd)

b. Description of the features available in the custom calling service offering: (Cont'd)

4. Call Forwarding

(a) Call Forwarding -Basic

When activated, causes all calls attempting to terminate to a subscriber's line to be redirected to another line, whether the subscriber's line is idle or busy. Calls forwarded while the line is Idle cause a short ring on the forwarding line as a reminder that the service is active. The subscriber administers the forwarding number and activates the feature using access codes.

(b) Call Forwarding Busy

When assigned to a line, all calls which terminate to that line when it is busy are redirected to another designated line (which may be within or outside of the same switching system).

(c) Call Forwarding-No Answer

Calls are routed to another station in the same switching system if the call is not answered within a subscriber-prescribed number of rings. If the station the call is routed to is busy, the original station continues to ring until answered or until the caller terminates the call.

(d) Call Forwarding-Remote Access

Allows a subscriber with the Call Forwarding feature to activate the service from a location other than the customer's own telephone service line.

GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.42 Custom Calling Service (Cont'd)

## b. Description of the features available in the custom calling service offering: (Cont'd)

## 5. Speed Dialing

Allows a subscriber to call selected directory numbers by dialing a one or two-digit code (optionally preceded by a prefix). The directory numbers are programmed into the Company's Digital Central Office Switch and is stored in either an 8-code or a 30-code list, depending upon the type of Speed Dialing assigned (both types may be assigned concurrently to the same subscriber).

## (a) Speed Dial 8

Allows a subscriber to generate a Speed Dialing list of up to 8 directory numbers. Each number in the list is associated with a unique 1-digit code (2 through 9) that the subscriber may use to call the number.

## (b) Speed Dial 30

Allows a subscriber to generate a Speed Dialing list of up to 30 directory numbers. Each number in the list is associated with a unique 2-digit code (20 through 49) that the subscriber may use to call the number.

## 6. Toll Restriction

Allows the customer to restrict long distance calling capabilities.

## 7. Do Not Disturb

Allows a subscriber to prevent incoming calls from ringing their line by diverting them to a tone. The feature may be implemented in one of three ways:

## (a) Without a Personal Identification Number (PIN) override option

## (b) With a PIN override that is fixed (such as a PIN override programmed by the Company)

## (c) With a PIN override that is variable (set and changed by the subscriber)

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.42 Custom Calling Service (Cont'd)

## b. Description of the features available in the custom calling service offering: (Cont'd)

## 8. Call Hold

Allows the subscriber to put any call in progress on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to a previously-held call. If a second call is established, the subscriber who initiates the call may alternate between calls. The two calls may not be joined and only one call may be held at a time.

## 9. Call Transfer

Allows a subscriber to transfer calls to another station by flashing the switchhook, dialing the transfer-to number, and going on-hook. A station must be assigned three-way calling in order to implement call transfer.

## 10. Direct Connect Service (Warm Line)

Allows a subscriber to automatically place a call to a preselected directory number by simply lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

## 11. Teen Service

Allows 2 directory numbers to be assigned to the same line. This allows a subscriber to receive calls on separate numbers without installing additional lines. A distinctive ringing pattern is provided for each directory number so that the subscriber can identify the number that has been dialed.

## 12. Anonymous Call Rejection

Allows the customer to automatically reject calls for which caller identification information has been suppressed by the calling party. A pre-recorded announcement will advise the calling party of the rejected call.

## GENERAL EXCHANGE TARIFF

SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.42 Custom Calling Service (Cont'd)

## c. Rates

	Monthly Rate
1. Call Waiting	\$1.00
2. Cancel Call Waiting	\$1.00
3. 3-Way Calling	\$1.00
4. Call Forwarding	
(a) Call Forwarding-Basic	\$1.00
(b) Call Forwarding-Busy	\$1.00
(c) Call Forwarding-No Answer	\$1.00
(d) Call Forwarding Remote Access	\$1.00
5. Speed Dialing	
(a) Speed Dial 8	\$1.00
(b) Speed Dial 30	\$2.00
6. Toll Restriction	\$5.00
7. Do Not Disturb	\$1.00
8. Call Hold	\$1.00
9. Call Transfer	\$1.00
10. Direct Connect Service (Warm Line)	\$1.00
11. Teen Service	
(a) 2 Directory Numbers	\$3.00
12. Anonymous Call Rejection	\$1.00



GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.42 Custom Calling Service (Cont'd)

## d. Explanation of Rates and Charges

1. The non-recurring installation or change charges will be limited to one \$2.50 charge on initial installation, or on subsequent additions of features or feature packages. There shall be no charge for deleting features.
2. Where a call is forwarded into the toll network, the applicable long distance toll rate shall apply for the forwarded call.

- e. The Company may during certain promotional periods, waive all or part of the installation charge and/or offer other special incentives, i.e. additional features free for 30 days for customers ordering the features during the promotional period.

4.43 CLASS Advanced Calling Services

## a. Descriptive Summary

CLASS Options are optional telephone service arrangements which provide one or more of the following customized call management features:

## 1. Call Return

This feature enables the customer to automatically redial the telephone number of the most recent incoming call. If the telephone number is busy, the Company's equipment will monitor the line for a maximum of thirty (30) minutes beginning with the customer's activation of Call Return in an attempt to establish the call. This feature cannot return a call to a line that is not associated with a telephone number (e.g. multi-line hunt groups) or to a line with Call Forwarding activated.

## 2. Repeat Dialing

Repeat Dialing allows the customer to place a call to the last number to which a call was previously made or attempted. In addition, if the customer encounters a busy signal this feature will automatically scan the called line for an idle condition. This scanning continues until the called station becomes idle, the original request is canceled, or a timer expires and clears the request.

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.43 CLASS Advanced Calling Services (Cont'd)

## a. Descriptive Summary (Cont'd)

CLASS Options are optional telephone service arrangements which provide one or more of the following customized call management features:

## 3. Caller ID

Caller ID allows the transmission of the calling party name and number to the customer's access line. When a Caller ID equipped line is on hook, the calling party name and number is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible premises equipment which is designed to display the calling party name and number.

Any Company customer may prevent the delivery of calling party name and number to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking of name and number delivery. Per call blocking is available at no charge.

If a calling party activates blocking, the calling party name and number will not be transmitted across the line. Instead, Caller ID customers will receive an anonymous indicator. This indicator notifies the Caller ID customer that the calling party chose to block Caller ID.

## 4. Caller ID Blocking

The Caller ID Blocking feature provides customers with the ability to control whether or not their directory name and number is displayed to the called party.

Caller ID Blocking is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the Kansas Corporation Commission (with a copy to the Company) a need for blocking: (a) private, nonprofit, tax-exempt domestic violence intervention agencies, and (b) federal, state and local law enforcement agencies. Caller ID will not be transmitted from a line equipped with this capability.

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.43 CLASS Advanced Calling Services (Cont'd)

## a. Descriptive Summary (Cont'd)

CLASS Options are optional telephone service arrangements which provide one or more of the following customized call management features:

## 5. Caller ID On Call Waiting (Call Waiting Caller ID)

Allows the customer to receive the calling party number of an incoming call when alerted by the Call Waiting tone. Customers must provide and connect compatible premises equipment to process and display the Call Waiting Caller ID data.

## 6. Call Trace

Call Trace permits the customer to initiate an attempted trace of the last completed incoming call by dialing an activation code immediately after the call is terminated. If a trace is successful, the Company's equipment will record the incoming call detail (not the conversation). For further action to be taken, the customer is required to contact the Company during normal business hours. A successful trace cannot be made if the incoming call originates in a central office not equipped for Call Trace service. The Company will not provide the results of the trace (i.e., the telephone number traced) to the customer. Such call detail may be provided only to law enforcement authorities upon proper request.

Charge per Successful Trace	\$10.00
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## 7. Selective Call Acceptance

Selective Call Acceptance permits the customer to create a list of six (6) telephone numbers from which calls will be accepted. Calls from telephone numbers not contained on the list will hear a rejection tone or a recorded announcement. Customers may purchase more than one Selective Call Acceptance in order to create additional telephone number lists. This feature may only be used to accept selected calls from within the customer's end office or a different office, provided SS7 signaling exists between the originating, terminating, and interconnecting offices.

GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.43 CLASS Advanced Calling Services (Cont'd)

## a. Descriptive Summary (Cont'd)

CLASS Options are optional telephone service arrangements which provide one or more of the following customized call management features:

## 8. Selective Call Rejection

Selective Call Rejection permits the customer to create a list of six (6) telephone numbers from which calls will be rejected. Calls from directory numbers contained on the list will be given a rejection tone or an announcement.

This feature may only be used to reject selected calls from within the customer's end office or a different office, provided SS7 signaling exists between the originating, terminating, and interconnecting offices.

Only those calls that the customer programs into the Selective Call Rejection list will be rejected. Customers may purchase more than one Selective Call Rejection in order to create additional telephone number lists.

## 9. Priority Ringing

Priority Ringing allows customers to program their lines with a distinctive ringing pattern for a list of six (6) calling numbers and with a normal ringing pattern for all other calling numbers. In addition, for customers who also have Call Waiting a distinctive Call Waiting tone is heard when the line is called by one of the numbers on the list. The customers can, thus, selectively answer incoming calls based on the distinguishable ring pattern or tone. Customers may purchase more than one Priority Ringing option in order to create additional telephone number lists.

## 10. Selective Call Forwarding

Selective Call Forwarding is used to forward only selected calls. This feature is particularly advantageous to a subscriber who is expecting an important call and/or who is going out of town or to a location served by a long distance number. Only those calls that the subscriber programs into the Selective Call Forwarding list of six (6) will be forwarded. Customers may purchase more than one Selective Call Forwarding option in order to create additional telephone number lists.

GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.43 CLASS Advanced Calling Services (Cont'd)

## a. Descriptive Summary (Cont'd)

## 11. Telemarketer Call Screening

Telemarketer Call Screening (TCS) service intercepts calls that are delivered as "unknown" or "out of area" to the customer's line. The service plays an announcement stating that the party they have dialed does not accept calls from telemarketers, and, that the party wishes for their name to be added to the telemarketer's "Do Not Call" list.

The announcement allows callers who are not telemarketers, but whose calling number information is not provided, to "dial 1 or stay on the line" to complete the call.

## b. Terms and Conditions

1. The rates and charges following are for CLASS features only and are in addition to any applicable service connection charges, monthly rates, and non-recurring charges for access lines and other services or equipment with which they are associated.
2. Local or long distance calls established by using Call Return and Repeat Dialing will be charged for at the tariff rates.

- c. Promotional periods may be instituted by the Company with regard to these services. Promotion periods may include temporary waiver of applicable Service Connection Charges, or a free additional feature with the purchase of another. Promotional periods will be limited to sixty (60) days in duration, and will be limited to three (3) periods per year. The Company will notify the Kansas Corporation Commission 30 days prior to the promotional period.

## GENERAL EXCHANGE TARIFF

SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.43 CLASS Advanced Calling Services (Cont'd)

## d. Rates

	Monthly <u>Rates</u>
1. Call Return	\$3.00
2. Repeat Dialing	2.75
3. Priority Ringing	2.75
4. Selective Call Forwarding	2.75
5. Selective Call Rejection	2.75
6. Selective Call Acceptance	2.75
7. Caller ID	7.50
8. Caller ID Blocking	2.50
9. Caller ID on Call Waiting	8.50
10. Call Trace	1.00
11. Telemarketer Call Screening	3.25

e. Usage-Sensitive Advanced Calling Services <sup>1</sup>

	<u>Per Activation</u>
Repeat Dialing	\$0.50
Call Return	\$0.50
Selective Call Forwarding	\$0.50
Selective Call Rejection	\$0.50
Selective Call Acceptance	\$0.50
Priority Ringing	\$0.50

<sup>1</sup>A usage cap will apply to all customers for this service. No customer will be billed more than \$4.00 for usage of each individual service in any given month.

GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.4 Vertical Services (Cont'd)4.43 CLASS, Advanced Calling Services (Cont'd)

## f. Service Packages

"Bluestem" PAK

Call Return  
Call Forwarding  
Repeat Dialing  
Speed Call 8  
Speed call 30 \$6.99 per month

"Bluestem PLUS" PAK

Bluestem PAK (above) plus  
Call Waiting  
Caller ID  
Caller ID on Call Waiting \$12.99 per month

"GET IT ALL" PAK

Bluestem PLUS PAK (above) plus  
Three Way Calling  
Priority Ringing  
Preferred Call Forwarding  
Call Screening  
Special Call Acceptance \$15.99 per month

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)

4.4 Vertical Services (Cont'd)

4.43 CLASS Advanced Calling Services (Cont'd)

g. Service Connection Charges

1. Explanation of Rates and Charges

- (a) The non-recurring installation or change charges will be limited to one \$2.50 charge on initial installation, or on subsequent additions of features or feature packages. There shall be no charge for deleting features.
- (b) Where a call is forwarded into the toll network, the applicable long distance toll rate shall apply for the forwarded call.

- 2. The Company may during certain promotional periods, waive all or part of the installation charge and/or offer other special Incentives, i.e. additional features free for 30 days for customers ordering the features during the promotional period.



GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.5 900 Service Access Restriction

- a. 900 Service Access Restriction is furnished to Customers upon request to prevent access to the 900 network. A call will be diverted to a company-provided intercept announcement when customers dial a 900 number from a restricted line.
- b. 900 Service Access Restriction enables customers to prohibit dialing of calls to 1-900. Calls which are placed using alternate dialing patterns cannot be restricted. The customer indemnifies and saves harmless the Company from any and all claims, losses or damages by restriction of 900 service access.
- c. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the service with which this service is associated.

	<u>Monthly Rate</u>	<u>Service Connection Charge</u>
Per Residence Line Equipped	No Charge	No Charge
Per Business Line Equipped	No Charge	Applicable SCC <sup>1</sup>

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<sup>1</sup> For applicable service connection charges, see Section 3.6 of this tariff.

## GENERAL EXCHANGE TARIFF

SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)4.6 Emergency 911 Telecommunications Service Concurrence

The Company concurs in the circuit rates of Southwestern Bell Telephone Company's Universal Emergency Number Service (911) tariffs in Docket No. 92-SWBT- 143-TAR.

4.61 Interoffice Facility rates (per facility)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
A. B911 Interoffice Facility			
Point of interconnection with another telephone company to PSAP trunk	9BV2X	\$19.00	\$138.00
B. D911 Service			
Point of interconnection with another telephone company to PSAP trunk	9DV2X	\$19.00	\$192.00
C. Enhanced 911 (E911) Service			
Point of interconnection with another telephone company on Routed System, end office to control office	E5Y	\$25.00	\$229.00
Point of interconnection with another telephone company on Direct Trunked System.	E5Z	\$23.00	\$192.00

The Company will provide 911 service under contract on all other features.

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GENERAL EXCHANGE TARIFF

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SECTION 4. TOLL, ACCESS, AND VERTICAL SERVICES (CONT'D)

4.7 Selective Class of Call Screening/Billed Number Screening (Incoming)

- 4.71 Selective Class of Call Screening enables a customer, by means of Telephone Company operator identification, to restrict outgoing toll calls from station users to only those calls which are charged to the called telephone, a third number or a calling card account.
- 4.72 Billed Number Screening is a service which, through operator screening, prevents incoming collect and third number billed calls from being billed to the customer. The customer's telephone number is included in data bases made available to companies that provide validation services. Inclusion in the data bases indicates incoming collect and third number billed calls will not be allowed for billing to the customer's line.
- 4.73 All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance, and public emergency service numbers, such as 911, will be permitted.
- 4.74 Selective Class of Call Screening will be available on access lines in connection with Customer Owner Coin Telephone Service, where facilities permit.

GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE5.1 General

This tariff contains regulations, rates and charges applicable to the provision of Radio Common Carrier Interconnection Services provided by Consolidated Communications of Kansas Company, LLC hereinafter referred to as the Company, to all carriers hereinafter referred to as carrier, for Type 1 connecting circuit arrangements as found, *to*; descriptive purposes only, in the Bell Communications Research, Inc. Technical Reference TR-NPI-000145, Compatibility Information for the Interface between a Cellular Mobile Carrier and a Wireless Exchange Carrier dated April 1986 and Technical Reference TREOP- 000352, Cellular Mobile carrier Interconnection Transmission Plans, dated May 1986. This tariff is also applicable to all carriers for line side interconnection as found, for descriptive purposes only, In Bell System Technical References, Number 43303 dated December 1981.

(T)

This tariff provides, where facilities are available, connection with the Company network for originating calls from a landline customer to an RCC customer and for terminating calls from an RCC customer to a landline customer.

The regulations and rates in this tariff are in addition to the regulations, rates and charges in other telephone company tariffs.

5.2 Definitions

The following definitions are in addition to those found elsewhere in this Tariff.

Access Service Tariff: The KECA Intrastate Access Service Tariff on file with the Kansas Corporation Commission, offering exchange access to intrastate customers.

Cellular Mobile Carrier (CMC): A common carrier provider of domestic public cellular telecommunications service, as defined in Part 22, Subpart K, of the Rules of the FCC.

End Office: An end office Is a local telephone company central office where the exchange service customer's station loops are terminated to connect to each other and the network.

Mobile Telephone Switching Office (MTSO): An RCC's Switching equipment or terminal used to provide the RCC's switching services or, alternatively, any other point of termination designated by the RCC. The MTSO connects the carrier's customers within its Radio Service Area to the Company's facilities.

NXX Code: A block of 10,000 consecutive telephone numbers having the same 3digit prefix.

Originating Traffic: Traffic delivered to an RCC for termination on the RCC system Within the Radio Service Area.

Point of Interconnection: The end office (Type 1 connection circuit) that the carrier chooses to connect for terminating traffic in the Company network. For example, where terminating traffic is switched to other end offices in the LATA.

Radio Common Carrier (RCC): A licensee under Part 22 or Part 73 of the FCC Rules and Regulations who provide radio telecommunications service excluding Rural Radio Service.

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GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)

5.2 Definitions (Cont'd)

The following definitions are in addition to those found elsewhere in this Tariff.

Radio Common Carrier Interconnection Service: Hereafter referred to as service, are dedicated circuits between a carrier's point of termination and the Company's point of Switching for the exchange of traffic. Such circuits may be one-way or two-way.

Radio Transmitter Links: Dedicated voice and/or data circuits provided by the Company between an RCC MTSO and tower/cell site locations or between tower/cell site locations.

RCC Service Area: The geographic area served by a carrier's system where the carrier is authorized to provide service under Part 22 or 73 of the FCC Rules and Regulations. For cellular carriers this area is the cellular Geographic Service Area (CGSA).

Service Group: A group of RCC connection service circuits of the same configuration combined into a single service group for traffic handling.

Tandem Office: A telephone company switching system that provides a concentration and distribution function for originating and terminating traffic between Company end offices or the network.

Terminating Traffic: Traffic received from a carrier for delivery to a point on the IntraLATA Wireless exchange network.

Type 1 Connecting Circuits: Connecting circuits that interconnect the Carrier with the Company's end office, permitting access by the carrier to that end office and other end offices in the LATA and Interexchange carriers.

GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.3 General Regulations5.31 Liability of the Telephone Company

- a. The Company's failure to provide or maintain service under this tariff subject to the interruption allowance provisions of this tariff, shall be excused by labor difficulties, government orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.
- b. Where a carrier's service is interrupted other than by negligence or willful act of the carrier, and it remains out of order for 24 hours or longer after the Company has been notified and has access to the carrier's premises, adjustments shall be made to the carrier. The adjustment shall be based on the time the interruption is first reported and shall be the pro rata part of the monthly rates the service is inoperative. The adjustment may be credited to a subsequent bill.

For calculating credit allowances, every month is considered to have 30 days. A credit does not apply for any period the carrier does not allow the Company personnel access to the facilities so they can investigate and clear trouble.

- c. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a carrier or any other for damages arising out of mistakes, omissions, interruption, delays, errors or defects in transmission, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the carrier for the period of service during which such mistakes, omission, interruption, delay, error or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the carrier under this tariff as an allowance for interruptions. Any such mistakes, omissions, interruptions, delays, errors or defects in transmission or service, which are caused or contributed to by the negligence or willful act of the carrier or which arise from the use of carrier-provided facilities or equipment, shall not result in the imposition of any liability whatsoever upon the Company.
- d. The Company is not liable for any act or omission of other providers.

GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.3 General Regulations (Cont'd)5.32 Obligation of the Carrier

- a. The carrier is solely responsible for payment of all charges for facilities and services furnished the carrier, including charges for service originated from, or charges accepted at such facilities (e.g., collect calls and third number charges).
- b. Where it is necessary for the Company to place equipment at the carrier's premises, the carrier shall make available access, floor space and power for the service without cost to the Company.
- c. The rates and rate structure established by this tariff shall not apply to the RCC's provision of toll calling from a landline telephone to another landline telephone, except for, but not limited to, the provision of optional carrier features such as customer calling and voice storage.

5.33 Payments, Deposits and Termination of Service

- a. Advance Payments, Deposits and Termination of Service rules and regulations are contained in Section 2 of this tariff.
- b. Late Payment

If the entire amount billed, exclusive of any amount disputed by the RCC, is not received by the Company within thirty (30) days of the bill date or if any payment is received by the Company in funds which are not immediately available to the Company, then a late payment charge equal to the lesser of (1) or (2) following shall apply to the unpaid balance:

1. The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily and applied for each month or portion thereof that an outstanding balance remains, or
  2. 0.000657 per day, compounded daily and applied for each month or portion thereof that an outstanding balance remains.
- c. Directory Listings
    1. Directory Listings are not included in the rates for services in this tariff.
    2. Regular extra listings and special types of extra listings will be furnished subject to the regulations, rates and charges of the Company's Local Exchange Tariff for use of the carrier's patrons. The carrier must arrange for such listings. Payment for such listings will be the responsibility of the carrier and not the carrier's mobile service users.

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GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.3 General Regulations (Cont'd)5.33 Payments, Deposits and Termination of Service (Cont'd)

## d. Directory Assistance

Directory Assistance Service will be provided subject to the regulations, rates and charges found in the Company's Local Exchange Tariff.

5.34 Special Construction

If the RCC's request for interconnection requires construction of special facilities, the RCC will be assessed special construction charges.

5.35 Radio Transmitter Links

The Company charge for radio transmitter links shall be equivalent to the specific rate elements and rate levels in the Access Service Tariff, except that no special access surcharge shall be applicable.

5.36 Special Service Arrangements

When the customer requests a service arrangement which requires the installation of special equipment or modification of standard equipment, it can be furnished by the Company subject to the regulations, rates and charges found in the Company's Local Exchange Tariff.

5.37 Telephone Numbers

- a. Shared NXX codes are available as specified in paragraph 5.72 following.
- b. Telephone Numbers are furnished subject to the availability of facilities and numbers in a manner consistent with code conservation in the administration of the North American Numbering Plan.
- c. Telephone numbers are normally provided on a consecutive number basis in groups of 100 or 1000 having the same steering digit. Numbers may be provided on a nonconsecutive basis when acceptable to the RCC and if the Company and, if within the normal limitations of the serving office. The RCC shall acquire and retain the same rights to telephone numbers as an independent telephone company.
- d. The carrier's switching equipment must be arranged to provide for intercept of unused numbers transmitted to the switching equipment.
- e. Line-side interconnection includes the provision of a single number for each line-side termination.



GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.3 General Regulations (Cont'd)5.38 End User Common Line Charges

End User Common Line (EUCL) charges are not applicable to this service.

5.39 RCC Provided Facilities

RCC's shall have the right to transport traffic over facilities provided by the RCC to any location geographically proximate to the Type 1 Connection Circuits with the Company switching offices. That location must be owned/leased and maintained by the RCC and access to that location by Company employees for installation and maintenance purposes must be available.

5.4 Description of Service5.41 Type of Service

Radio Common Carrier Interconnection Service circuits and switching are trunk-side switching using end office (Type 1 Connecting Circuit) arrangements. Wink start, answer and disconnect supervisory signaling are provided from electronic offices. Delay dial start-pulsing signaling for one-way originating only type services may be provided from equipped electromechanical offices.

5.42 Service Arrangements

Service may be arranged for two-way or one-way traffic either in the originating or terminating direction.

5.43 Service Use

Terminating service may be used to access valid NXXs in the LATA, operator services, Directory Assistance (411 and 555-1212), emergency reporting service (911), exchange telephone repair and business offices, community information services of an information provider, and the services of an interexchange carrier.

5.44 First Point of Switching

For Type 1 connection service, the Company shall select the first point of switching within the selected LATA. The carrier may request a different first point of switching where facilities and measurement capabilities are available. When required by technical limitations, a separate service group will be established for each type of switching arrangement. Separate service groups may be required in each direction for two-way operation. Different types of facilities or Switching arrangements may not be combined in a single service group.

GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.4 Description of Service (Cont'd)5.45 Calling Scope

Any calling scope available to the landline customers is available to the carrier subject to the provisions in paragraph 5.44 preceding.

- a. Type 1 Interconnections may only be to end offices that serve telephone subscribers within the Radio Service Area of the carrier's system.
- b. Local terminating usage rates will apply based on the point of interconnection where the call is delivered to the Company.

5.5 Features5.51 Optional Features - Nonchargeablea. Outpulsing

This option provides the end office capability of providing up to 10 digits of the called party telephone number to the carrier's location. The carrier may request that only some of the digits in the telephone number be forwarded. When a steering digit is required (e.g., third digit of the NXX code), only 7 digit outpulsing will be furnished.

b. Delay Dial Start-Pulsing Signaling

This option provides a method of indicating to the originating trunk circuit a readiness to accept address signaling Information by the terminating trunk circuit. Delay dial is the off-hook signaling sequence. The delay dial signal is the off-hook interval and the start-pulsing signal is the on-hook interval. With Integrity check, the calling offices will not out-pulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office.

c. Immediate Dial Pulse Address Signaling

This option forwards dial pulses from the Company end office to the carrier without a start-pulsing signal from the carrier. This option is available only to carriers who have existing dial pulse services. Such arrangements may be continued under this tariff, but the carrier may not add to or move these arrangements.

d. Dial Pulse Address Signaling

This trunk-side option provides for the transmission of number information, e.g., called number, between the Company end office switching system and the carrier's premises (In either direction) by means of direct current pulses.

GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.5 Features (Cont'd)5.52 Optional Features - Chargeable

## a. Testing Capabilities

This service is provided, In the terminating direction where appropriate equipment is available (both telephone and carrier), with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. Additional Cooperative Acceptance Testing, Automatic Scheduled Testing, Cooperative Testing, Manual Scheduled Testing and Nonscheduled Testing may be provided if requested as set forth in the Access Service Tariff.

5.6 Rate Regulations5.61 Originating Connecting Circuits

- a. The charge for two-wire or four-wire connecting circuits exclusively used for the interchange of one-way originating traffic shall be equivalent to the charge for a two-wire or four-wire termination and channel mileage and multiplexing if required, as found in the Access Service Tariff.
- b. The charge for a 1.544 Mbps connecting circuit, equivalent to 24 voice grade circuits, used exclusively for the interchange of one-way originating traffic shall be equivalent to the charge for a 1.544 Mbps channel termination and channel mileage if required, as found in the Access Service Tariff.
- c. No charge, except for terminating usage charges as described in paragraph 5.62 following, shall be assessed for connecting circuits used exclusively for the interchange of terminating traffic.
- d. The recurring charges, other than terminating usage charges, for the provision of connecting circuits used for interchange of both originating and terminating traffic (two-way connecting circuits) shall be prorated. It is assumed that 18% of the traffic interchanged between the Company and the RCC over two-way circuits is originating traffic. The charge for each two-way circuit will be 18% of the charge specified in paragraphs 5.61 a. or 5.61 b. preceding. In addition, all terminating traffic interchanged over two-way circuits is subject to terminating usage as described in paragraph 5.62 following.

GENERAL EXCHANGE TARIFF

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SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.6 Rate Regulations (Cont'd)5.62 Terminating Connecting Circuits

- a. Company charges for the termination of RCC originated traffic interchanged with the Company and destined to points on the IntraLATA wireline exchange network shall be on a usage sensitive basis. To the extent that a Company office lacks the capability of measuring terminating usage for billing purposes, terminating usage charges shall be calculated based on assumed minutes of usage pursuant to paragraph 5.62 d.
- b. The terminating usage charges for RCC originated traffic interchanged with the Company and destined to points within the local calling scope of the RCC's end office (Type 1 interconnection) shall be as specified in paragraph 5.71 following.
- c. The terminating usage charges for RCC originated traffic interchanged with the Company and destined to points outside the local calling scope of the RCC's end office (Type 1 interconnection), shall be constructed by referencing the following rate elements and levels, at the premium rate levels from the Access Service Tariff: Section 3 - Carrier Common Line Access; Section 6 - Local Transport and Local Switching (LS1). These rates will remain equivalent, through this rate reference, and will change as rates are effectuated in the Access Service Tariff.
- d. In the event the Company is unable to measure specific terminating usage from the end office where service is provided, charges based on assumed minutes shall apply as follows: (1) the Company and the RCC shall jointly develop the assumptions for use in calculating the monthly terminating usage which will be billed for the initial quarter of each RCC's operation; (2) based upon actual usage data provided by the RCC, each individual carriers average minutes of use from the prior quarter will be used for monthly billing purposes for the next quarter.
- e. Local Terminating Usage measurement on carrier terminating traffic delivered to the Company for terminating within the local calling scope begins when the Company's end office switch receives an off-hook supervisory signal from the end office serving the called party, indicating that the called party has answered and transmits that same information to the carriers location. The measurement of terminating call usage ends when the Company's end office switch serving the carrier receives an onhook supervisory signal from either the carrier or the called party.

5.63 Nonrecurring Charges

The nonrecurring charges for all one-way and two-way Type 1 connecting circuits shall be the same as specified for originating circuits in paragraphs 5.61 a. and 5.61 b. preceding.

5.64 Minimum Monthly Charges

For Type 1 interconnection, the minimum monthly charge is equal to the rate specified in paragraph 5.61 a. or 5.61 b. preceding.

## GENERAL EXCHANGE TARIFF

SECTION 5. RADIO COMMON CARRIER INTERCONNECTION SERVICE (CONT'D)5.7 Rates and Charges5.71 Terminating Usage Rates

		<u>Per Minute of Use</u>	
		<u>Within The</u> <u>Local</u> <u>Calling Scope</u>	<u>Outside The</u> <u>Local</u> <u>Calling Scope</u>
a.	Type 1		
	0- 1 mile	\$0.02	<sup>1</sup>
	Over 1 - 25 miles	\$0.025	<sup>1</sup>
	Over 25 - 50 miles	\$0.035	<sup>1</sup>
	Over 50 miles	\$0.045	<sup>1</sup>

5.72 Telephone Number Group NXX Charges

		<u>Nonrecurring</u> <u>Charge</u>	<u>Service Connection</u> <u>Charge</u>
a.	First 100 Numbers assigned	\$165.00	\$12.00
b.	Per additional 100 numbers assigned	\$85.00	\$12.00
c.	First 1000 numbers assigned	\$760.00	\$12.00
d.	Per additional 1000 numbers assigned	\$660.00	\$12.00

<sup>1</sup> Based on rate equivalence with Access Service rate elements as specified in paragraph 5.62 c. preceding

GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES

6.1 Reserved for Future Use

(M) Information that previously appeared on this sheet appears in Section 7, Sheet 1.

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GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)

6.1 Reserved for Future Use (Cont'd)

(M) Information that previously appeared on this sheet appears in Section 7, Sheet 2.  
Consolidated Communications of Kansas Company, LLC

General Exchange Tariff

Section 6

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GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)

6.1 Reserved for Future Use (Cont'd)

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## GENERAL EXCHANGE TARIFF

SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.2 Residential Bundled Packages6.21 Description

The following special packages of custom calling and CLASS services will be offered to residential customers purchasing service bundles from the Company's affiliates. Normal service connection charges are applicable for each service or line connected.

6.22 Rates

		Leoti, Tribune, Marienthal, Sharon Springs, Wallace, Weskan <u>Exchanges</u> <u>Monthly Rate</u>	Jetmore <u>Exchange</u> <u>Monthly</u> <u>Rate</u>	Cedar Point, Safford <u>Exchanges</u> <u>Monthly Rate</u>	Americus <u>Exchange</u> <u>Monthly</u> <u>Rate</u>
a.	Bundle Calling Feature Package 1 Includes: Call Waiting Caller ID	\$6.00	\$5.95	\$3.72	\$3.66
b.	Bundle Calling Feature Package 2 Includes: 3-way Calling Anonymous Call Rejection Call Forwarding Call Return Call Waiting Caller ID Repeat Dialing	\$11.26	\$11.18	\$7.74	\$7.63
c.	Bundle Plus Includes: 3-Way Calling Anonymous Call Rejection Call Forwarding Call Return Repeat Dialing Telemarketer Call Screening	\$5.00	\$5.00	N/A	N/A

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GENERAL EXCHANGE TARIFF

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SECTION 6.     BUNDLED SERVICE PACKAGES (CONT'D)

6.2     Residential Bundled Packages (Cont'd)

6.22     Rates (Cont'd)

(M) Information that previously appeared on this sheet appears in Section 7, Sheet 4.

(M1) Information that previously appeared on this sheet appears in Section 7, Sheet 5.

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GENERAL EXCHANGE TARIFF

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SECTION 6.     BUNDLED SERVICE PACKAGES (CONT'D)

6.2     Residential Bundled Packages (Cont'd)

6.22     Rates (Cont'd)

(M) Information that previously appeared on this sheet appears in Section 7, Sheet 5.

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GENERAL EXCHANGE TARIFF

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SECTION 6.     BUNDLED SERVICE PACKAGES (CONT'D)

6.3     Reserved for Future Use

(M) Information that previously appeared on this sheet appears in Section 7, Sheet 6.

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GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)

6.3 Reserved for Future Use (Cont'd)

(M) Information that previously appeared on this sheet appears in Section 7, Sheet 7.

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GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.4 ExpansionPAK II (EPAK II) Bundles6.41 Description

ExpansionPAK II (EPAK II) is an Unlimited Dial Tone Line (DTL) Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one, two or three year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package is an optional business flat rated usage package comprised of a dial tone access line with unlimited local calling and a choice of certain features. Expansion Lines are offered on a monthly, one, two or three year basis per each additional line ordered.

## 1. Packages

- a. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Dial Tone Access Line with unlimited local calling, unlimited IntraLATA toll calling<sup>1</sup> and unlimited domestic long distance<sup>1</sup> (See 6.42e) and a choice of one to eleven (1-11) of the following features:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy, Call Forwarding No Answer, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8, Repeat Dialing (\*66), Call Return (\*69) and Hunting Service

- b. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one, two or three year term agreement per line, with unlimited local calling, unlimited IntraLATA toll calling<sup>1</sup> and unlimited domestic long distance<sup>1</sup> (See 6.42c) and a choice of one to eleven (1-11) of the following features:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy, Call Forwarding No Answer, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8, Repeat Dialing (\*66), Call Return (\*69) and Hunting Service

<sup>1</sup> Service not regulated under this tariff

GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.4 ExpansionPAK II (EPAK II) Bundles (Cont'd)6.42 Regulations

- a. Unlimited Dial Tone Line (DTL) Packages are only available to business customers.
- b. Unlimited Dial Tone Line (DTL) Packages are available on one, two or three year agreements. Expansion Lines are available on a month-to-month basis or a one, two or three year term.
- c. Unlimited Dial Tone Line (DTL) Packages, as well as Expansion Lines with unlimited calling are only available presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- d. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.
- e. Unlimited Dial Tone Line (DTL) Packages are not available in combination with other regional optional calling plans or virtual private network services.
- f. Unlimited Dial Tone Line (DTL) Packages are not available with services provided under a special contract.
- g. All features may not be available in all areas.
- h. ExpansionPAK II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- i. There is a 12 month minimum service requirement for the Unlimited Dial Tone Line (DTL) Basic Package lines in this service bundle. If the customer disconnects an Unlimited Dial Tone Line (DTL) Basic Package within the first 60 days of service, they will be responsible for additional charges described in the Termination Liability section (See 6.43). Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- j. Unlimited Dial Tone Line (DTL) Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. The Telephone Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.

GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.4 ExpansionPAK II (EPAK II) Bundles (Cont'd)6.42 Regulations (Cont'd)

- k. Customers enrolled in the ExpansionPAK II Bundles, who fail to pay the entire bundle rate due per month, will have all existing ExpansionPAK II Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the ExpansionPAK II Bundle until such time as all associated unpaid balance has been paid in full.
- l. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) Basic Package when the customer subscribes to any term agreement.
- m. Unlimited Dial Tone Line (DTL) Packages have the option of subscribing to Internet\* products at discounted rates.
- n. Unlimited Dial Tone Line (DTL) Packages have the option of subscribing to Voicemail\* products at tariffed rates.

6.43 Termination Liability

- a. Unlimited Dial Tone Line (DTL) Basic Packages are offered on a one, two or three year term agreement.
- b. Early termination of an Unlimited Dial Tone Line (DTL) Basic Package 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:
  - \$ 300.00 for default within the 1<sup>st</sup> year of the term
  - \$ 150.00 for default within the 2<sup>nd</sup> year of the term
  - \$ 75.00 for default within the 3<sup>rd</sup> year of the term
- c. Early termination of the term agreement for an Unlimited DTL Expansion Line 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:
  - \$ 150.00 for default within the 1<sup>st</sup> year of the term
  - \$ 75.00 for default within the 2<sup>nd</sup> year of the term
  - \$ 50.00 for default within the 3<sup>rd</sup> year of the term
- d. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

\* Service not regulated under this tariff



## GENERAL EXCHANGE TARIFF

SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.4 ExpansionPAK II (EPAK II) Bundles (Cont'd)6.43 Termination Liability (Cont'd)

- e. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 days notice of any change.

Customers can move from a shorter term to a longer term without incurring a penalty.

6.44 RatesUnlimited Dial Tone (DTL):Monthly Rates<sup>1</sup>

	Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace, Weskan <u>Exchanges</u>	Americus <u>Exchanges</u>	Cedar Point, Saffordville <u>Exchanges</u>
Basic Unlimited Package (One Year Term)	\$26.00	\$32.00	\$30.50
Basic Unlimited Package (Two Year Term)	\$23.00	\$29.00	\$27.50
Basic Unlimited Package (Three Year Term)	\$15.00	\$21.00	\$19.50
Expansion Line with Unlimited Calling (Month-to-Month)	\$26.00	\$32.00	\$30.50
Expansion Line with Unlimited Calling (One Year Term)	\$26.00	\$32.00	\$30.50
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00	\$29.00	\$27.50
Expansion Line with Unlimited Calling (Three Year Term)	\$15.00	\$21.00	\$19.50

**Total Bundle Rates**

	Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace, Weskan <u>Exchanges</u>	Americus <u>Exchanges</u>	Cedar Point, Saffordville <u>Exchanges</u>
Basic Unlimited Package (One Year Term)	\$46.00	\$46.00	\$46.00
Basic Unlimited Package (Two Year Term)	\$43.00	\$43.00	\$43.00
Basic Unlimited Package (Three Year Term)	\$35.00	\$35.00	\$35.00
Expansion Line with Unlimited Calling (Month-to-Month)	\$69.00	\$69.00	\$69.00
Expansion Line with Unlimited Calling (One Year Term)	\$46.00	\$46.00	\$46.00
Expansion Line with Unlimited Calling (Two Year Term)	\$43.00	\$43.00	\$43.00
Expansion Line with Unlimited Calling (Three Year Term)	\$35.00	\$35.00	\$35.00

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

GENERAL EXCHANGE TARIFF

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SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.5 Voice Advantage II Bundles6.51 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll and InterLATA\* toll usage for a single bundled rate.

## 1. Toll Usage Options:

- a. Voice Advantage II Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

6.52 Regulations

1. Voice Advantage II Bundles are only available to residential customers.
2. Voice Advantage II Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA\* calling.
3. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
4. Voice Advantage II Bundles are not available with services provided under special contract.
5. Standard installation charges apply.
6. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
7. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
8. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes and any other applicable surcharges.
9. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.

\* Denotes a non-regulated service.

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 7, Sheet 8.

## GENERAL EXCHANGE TARIFF

SECTION 6. BUNDLED SERVICE PACKAGES (CONT'D)6.5 Voice Advantage II Bundles (Cont'd)6.52 Regulations (Cont'd)

10. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Kansas Company, LLC will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
11. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

(T)

6.53 Rates

	Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace, Weskan Exchanges	Americus, Cedar Point, Saffordville Exchanges		
	<u>Local Rate</u> <u>of the</u> <u>Bundle</u> <sup>1</sup>	<u>Total Bundle</u> <u>Rate</u>	<u>Local Rate</u> <u>of the</u> <u>Bundle</u> <sup>1</sup>	<u>Total Bundle</u> <u>Rate</u>
1. Voice Advantage II Unlimited	\$20.77	\$50.49	\$24.24	\$57.49
2. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:				
a. Caller ID				
b. Call Waiting				
c. Caller ID on Call Waiting				
d. Three Way Calling				
e. Anonymous Call Rejection				
f. Repeat Dialing - Unlimited				
g. Call Return - Unlimited				
h. Call Forwarding				
i. Telemarketer Call Screening				
Not all features may be available in all areas				

\* Denotes a non-regulated service.

<sup>1</sup> This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that previously appeared on this sheet for Voice Advantage II Basic and 600 Bundles appears in Section 7, Sheet 9.

GENERAL EXCHANGE TARIFF

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SECTION 7. OBSOLETE SERVICES7.1 Voice Advantage Bundles<sup>1</sup>7.11 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA\* toll usage and a custom calling feature package for a single bundled rate.

1. Custom calling features included are:
  - a. Caller ID
  - b. Call Waiting
  - c. Caller ID on Call Waiting
2. Toll Usage Options:
  - a. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
  - b. Voice Advantage 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
  - c. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

7.12 Regulations

1. Voice Advantage Bundles are only available to residential customers.
2. Voice Advantage Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
3. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
4. Voice Advantage Bundles are not available with services provided under special contract.
5. Standard installation charges apply.
6. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.

\* Denotes a non-regulated service

<sup>1</sup> Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 1.

GENERAL EXCHANGE TARIFF

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SECTION 7. OBSOLETE SERVICES (CONT'D)7.1 Voice Advantage Bundles<sup>1</sup> (Cont'd)7.12 Regulations (Cont'd)

7. Not all features may be available in all areas.
8. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
9. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.
10. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Kansas Company, LLC will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
11. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
12. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

(T)

\* Denotes a non-regulated service

<sup>1</sup> Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 2.

## GENERAL EXCHANGE TARIFF

SECTION 7. OBSOLETE SERVICES (CONT'D)7.1 Voice Advantage Bundles<sup>1</sup> (Cont'd)7.13 Rates

1. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:

- a. Three Way Calling
- b. Anonymous Call Rejection
- c. Repeat Dialing - Unlimited
- d. Call Return - Unlimited
- e. Call Forwarding

	In All Exchanges except Americus, Cedar Point & Saffordville		In Americus, Cedar Point & Saffordville	
	Local Rate of the Bundle <sup>2</sup>	Total Bundle Rate	Local Rate of the Bundle <sup>2</sup>	Total Bundle Rate
2. Voice Advantage Basic	\$21.99	\$42.49	\$25.46	\$49.49
3. Voice Advantage 600	\$21.99	\$47.49	\$25.46	\$54.49
4. Voice Advantage Unlimited	\$21.99	\$52.49	\$25.46	\$59.49
5. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles*	\$ .10 per minute		\$ .10 per minute	

\* Denotes a non-regulated service

<sup>1</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

<sup>2</sup>This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

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## GENERAL EXCHANGE TARIFF

SECTION 7. OBSOLETE SERVICES (CONT'D)7.2 Residential Bundled Packages      7.21 Description

The following special packages of custom calling and CLASS services will be offered to residential customers purchasing service bundles from the Company's affiliates. Normal service connection charges are applicable for each service or line connected.

7.22 Rates

		<u>Monthly Rate</u>	
		Americus, Cedar Point, Saffordville <u>Exchanges</u>	Leoti Sharon Springs, Tribune, Wallace, Marienthal, Weskan, Jetmore <u>Exchanges</u>
a.	Home Phone Standard (per access line) <sup>1</sup>	\$41.45	\$41.45
	Includes: Access Line Bundle Calling Feature Package 1 LD 10 ¢ Plan*		
b.	Home Phone Basic (per access line) <sup>1</sup>	\$46.45	\$46.45
	Includes: Access Line Bundle Calling Feature Package 1 LD 120 Minutes *		
c.	Home Phone 150 (per access line) <sup>1</sup>	N/A	\$51.45
	Includes: Access Line Bundle Calling Feature Package 1 LD 150 Minutes *		
d.	Home Phone 300 (per access line) <sup>1</sup>	N/A	\$56.45
	Includes: Access Line Bundle Calling Feature Package 1 LD 300 Minutes *		

\* Denotes a non-regulated service.

<sup>1</sup> Obsolete - available only to existing Customers at existing locations.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 5.

## GENERAL EXCHANGE TARIFF

SECTION 7. OBSOLETE SERVICES (CONT'D)7.2 Residential Bundled Packages (Cont'd)7.22 Rates (Cont'd)

		<u>Monthly Rate</u>	
		Americus, Cedar Point, Saffordville Exchanges	Leoti Sharon Springs, Tribune, Wallace, Marienthal, Weskan, Jetmore Exchanges
e.	Home Phone 600 (per access line) <sup>1</sup>	N/A	\$66.45
	Includes: Access Line Bundle Calling Feature Package 1 LD 600 Minutes *		
f.	Home Phone 1500 (per access line) <sup>1</sup>	\$71.45	\$71.45
	Includes: Access Line Bundle Calling Feature Package 1 LD 1500 Minutes *		
g.	Home Phone 300 Plus (per access line) <sup>1</sup>	N/A	\$61.45
	Includes: Access Line Bundle Calling Feature Package 2 LD 300 Minutes *		
h.	Home Phone 1500 Plus (per access line) <sup>1</sup>	N/A	N/A
	Includes: Access Line Bundle Calling Feature Package 2 LD 1500 Minutes *		

\* Denotes a non-regulated service.

<sup>1</sup> Obsolete - available only to existing Customers at existing locations.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 5.

(M1) Information that appears on this sheet previously appeared in Section 6, Sheet 6.



GENERAL EXCHANGE TARIFF

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SECTION 7. OBSOLETE SERVICES (CONT'D)7.3 Small Business Bundles<sup>1</sup>7.31 Description

Small Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.

1. Custom Calling features available are: Caller ID, Three-Way Calling, Call Forwarding, Call Waiting, Speed Dial 8, Call Return, Caller ID on Call Waiting, Anonymous Call Rejection, Repeat Dialing, and Basic Voicemail\*.

7.32 Regulations

1. SBBs are available only to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
2. SBBs are not available in combination with other optional calling plans or private lines.
3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
4. SBBs are not available with services provided under special contract.
5. Standard installation charges apply, except as provided for elsewhere in this Tariff.
6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
7. Termination - No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
8. Not all features may be available in all areas.
9. SBBs include long distance and non-regulated services (e.g., voice mail and HSI) that are not subject to the jurisdiction of the Kansas Corporation Commission. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and non-regulated bundled package rate, the Company may discontinue the provision of any regulated and non-regulated services, other than basic local service, if payment is sufficient to cover the rate of basic local exchange service.
10. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.

\* Denotes a non-regulated service.

<sup>1</sup> Obsolete - available only to existing customers at existing locations.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 7.

## GENERAL EXCHANGE TARIFF

SECTION 7. OBSOLETE SERVICES (CONT'D)7.3 Small Business Bundles<sup>1</sup> (Cont'd)7.33 Rates (Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace and Weskan Exchanges Only)

Bundle	Term**			
	Month to Month	1 Year	2 Year	3 Year
1. SBB W/HSI <sup>1</sup>	\$108.95	\$101.95	\$96.95	\$91.95

*All rates noted are on a monthly per-line basis*

\*\* Non-recurring charges waived for 1, 2, and 3-year terms.

<sup>1</sup>Obsolete - available only to existing customers at existing locations.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 8.

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GENERAL EXCHANGE TARIFF

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SECTION 7. OBSOLETE SERVICES (CONT'D)7.4 Voice Advantage II Bundles<sup>1</sup>7.41 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll and InterLATA\* toll usage for a single bundled rate.

## 1. Toll Usage Options:

- a. Voice Advantage II Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
- b. Voice Advantage II 600 – includes 600 minutes of combine IntraLATA and InterLATA usage

7.42 Regulations

1. Voice Advantage II Bundles are only available to residential customers.
2. Voice Advantage II Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA\* calling.
3. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
4. Voice Advantage II Bundles are not available with services provided under special contract.
5. Standard installation charges apply.
6. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
7. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
8. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes and any other applicable surcharges.
9. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.

\* Denotes a non-regulated service

<sup>1</sup> Effective November 1, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 6, Sheet 13.

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## GENERAL EXCHANGE TARIFF

SECTION 7. OBSOLETE SERVICES (CONT'D)7.4 Voice Advantage II Bundles<sup>1</sup> (Cont'd)7.42 Regulations (Cont'd)

10. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Kansas Company, LLC will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff. (T)
11. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

7.43 Rates

	Leoti, Tribune, Marienthal, Jetmore, Sharon Springs, Wallace, Weskan Exchanges		Americus, Cedar Point, Saffordville Exchanges	
	<u>Local Rate of the Bundle</u> <sup>2</sup>	<u>Total Bundle Rate</u>	<u>Local Rate of the Bundle</u> <sup>2</sup>	<u>Total Bundle Rate</u>
1. Voice Advantage II Basic	\$20.77	\$40.49	\$24.24	\$47.49
2. Voice Advantage II 600	\$20.77	\$45.49	\$24.24	\$52.49
3. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles	\$0.10 per minute*		\$0.10 per minute*	

\* Denotes a non-regulated service.

<sup>1</sup> Effective November 1, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

<sup>2</sup> This price does not include the IntraLATA and InterLATA long distance (non-regulated) components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 6, Sheet 14.

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GENERAL EXCHANGE TARIFF

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SECTION 7. OBSOLETE SERVICES (CONT'D)7.4 Voice Advantage II Bundles<sup>1</sup> (Cont'd)7.43 Rates (Cont'd)

4. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:

- a. Caller ID
- b. Call Waiting
- c. Caller ID on Call Waiting
- d. Three Way Calling
- e. Anonymous Call Rejection
- f. Repeat Dialing - Unlimited
- g. Call Return - Unlimited
- h. Call Forwarding
- i. Telemarketer Call Screening

Not all features may be available in all areas

<sup>1</sup> Effective November 1, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 6, Sheet 14.