GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW

401 S. MAIN, SUITE 102 OTTAWA, KANSAS 66067-0490 TELEPHONE: A/C 785-242-3775 FAX: A/C 785-242-3855

MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

April 19, 2024

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 1st Quarter 2024 Quality of Service Report for Gorham Telephone Co., Inc.

If you have any questions please contact me.

Singerely,

Mark Doty

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly Quality of Service Report to the KCC

Company: Gorham Telephone Co.
Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/l00 Lines	A-1	0.23	0.12	0.71									
1													
% RTRs	A-2	0%	0%	16.67%									
Average Repair Interval	A-3	1.50	1.00	0.83									
	1												
% Appointments Met	A-4	100%	100%	100%									
Jeopardy Condition?	Yes/No	No	No	No									
Noncompliance Condition?	Yes/No	No	No	No									
roncompliance Condition?	I ES/INO	110	140	110									
Condition Exempt?	Yes/No	No	No	No									

(May, 2008)

Signed Jana M. Hunghy

Title Vice President