

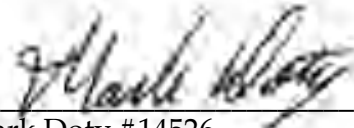
BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Application of)
Midcontinent Communications,)
A South Dakota General Partnership)
for Designation as an Eligible)
Telecommunications Carrier) Docket No. 24-MCCT-411-ETC

**MIDCONTINENT COMMUNICATIONS FILING OF
REQUIRED SUPPLEMENTAL DOCUMENTATION**

COMES NOW Midcontinent Communications, a South Dakota general partnership, (hereafter "Midco") and submits the attached revised billing statement and advertising as required by the Commission's order herein dated March 4, 2025.

Respectfully Submitted,



Mark Doty #14526
GLEASON & DOTY, CHARTERED
401 S. Main, Suite 102
Ottawa, KS 66067
(785) 242-3775
doty.mark@gmail.com
Attorney for Midcontinent Communications



Contact Us: Midco.com or 1.800.888.1300

NEW CUSTOMER
123 SUNSHINE WAY
ANYTOWN, USA 51000



Total Amount Due	\$00.00
Pay By	07/04/18
Account Number	0123456789

News from Midco!

Welcome to Midco!

We know that you'll enjoy our reliable phone service. By subscribing to the service, you agree to the terms and conditions described in the enclosed agreement and at Midco.com/Legal.

Assistance: Low-income telephone subscribers may qualify for Lifeline Assistance Programs. Visit Midco.com/Lifeline or call 1.800.888.1300 for details.

Alert: Caller identification is susceptible to fraud known as Caller ID Spoofing. Fraudulent parties can deliberately falsify a number relayed to your caller ID to try to disguise their identity and where the call was originated. For more information visit www.fcc.gov/guides/caller-id-and-spoofing.

Your privacy is important at Midco. When requesting call record information, we follow strict verification procedures before releasing information.
Questions? Call 1.800.888.1300.

New Charges Summary	
Phone Services	00.00
Additional Phone Services	0.00
Taxes, Surcharges & Fees	00.00
Total New Charges	\$00.00
Current Billing Summary	
Previous Balance	0.00
Current Amount Before Savings	0.00
Total Monthly Savings	00.00
Total Amount Due	\$00.00

You Saved \$0.00 This Month

Phone Package Discount	-0.00
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Detach and enclose the portion below with your payment. Please write your account number on your check. Do not send cash.



PO Box 5010, Sioux Falls, SD 57117-5010
9607 3 AB 0.408 011100//31786

NEW CUSTOMER
123 SUNSHINE WAY
ANYTOWN, SD 51000

Pay Online: Visit Midco.com. Register for or sign in to My Account.
Pay by EFT: Currently enrolled in Automatic Payment
Pay by Phone: Call 1.800.888.1300 to make an automated payment.
Pay by Mail: Return this stub with payment. Do not send cash.

Total Amount Due	Do Not Remit
Pay By	07/04/18
Account Number	0123456789

Statement Code 001

Name/Address Corrections Noted

Make checks payable to:

MIDCONTINENT COMMUNICATIONS
P.O. BOX 5010

SIoux Falls, SD 57117



Contact Us: Midco.com or 1.800.888.1300

Total Amount Due \$0.00
 Pay By 07/04/18
 Account Number 0123456789

Phone Services \$00.00

Home Phone Package	06/15-07/14	00.00
	(Unpackaged Price \$00.00)	
Discounts:		
Phone Package Discount		-\$00.00

Get calling with a basic phone line ((XXX)XXX-XXXX) 8 calling features, unlimited local & domestic long-distance calling, plus voicemail with eVOICE.

Additional Phone Services -\$0.00

For Telephone: (XXX) XXX-XXXX		
Federal Lifeline Support	06/15-07/14	-0.00

Taxes, Surcharges & Fees \$0.00

Phone		
Federal Access		0.00
Federal Excise Tax		0.00
Universal Service Fee		0.00
Local Number Portability		0.00
County Govt 911 Emergency Surcharge		0.00
Federal TRS & Administration Fee		0.00
Access Recovery Charge		0.00
Telecom Relay Services		0.00
Gross Receipts Tax		0.00
Local Sales Tax		0.00
County Sales Tax		0.00
State Sales Tax		0.00

Frequently Asked Questions

What are Federal Access Charges?

These charges - proposed and authorized by the Federal Communications Commission (FCC) - provide for access to and maintenance of the local network.

What is the Federal Excise Tax?

The federal government mandates this tax, which is imposed on local and wireless phone services.

What is the Universal Service Fee?

In May 1997, the Federal Communications Commission adopted rules mandating all telecommunications carriers pay into a federal program called the Universal Service Fund (USF). The fund helps provide affordable telecommunications services for both low-income customers and customers in rural areas. It also provides discounts on internet access for eligible schools, libraries and rural healthcare providers.

What is the Local Number Portability Fee?

The Federal Communications Commission permits phone companies to add this charge to all phone lines as compensation for creating systems that allow residential and business phone customers to retain their existing local phone numbers (at the same location) when switching from one local phone service to another.

What is the County Government 911 Emergency Surcharge?

Local governments mandate this surcharge to help pay for emergency services such as fire and rescue.

Closed Captioning Inquiry: If you need assistance with closed captioning, you may contact us via email at closed_caption@midco.net, call us at 1.800.888.1300 or send a fax to 605.271.1986. For written inquiries, please contact Scott Anderson, Chief Legal Officer, 3901 N Louise Avenue, Sioux Falls, SD 57107.



Contact Us: Midco.com or 1.800.888.1300

Total Amount Due
Pay By
Account Number

07/04/18
0123456789

What is the Federal Telecom Relay Service (TRS) and Administration Fee?

All carriers providing interstate telecommunications must support TRS, which enables phone conversations between people with speech/hearing impairments and those without. The Federal TRS surcharge is assessed as a percentage of interstate toll charges.

What is the Access Recovery Charge (ARC) Fee?

The Access Recovery Charge (ARC) is a fee related to changes in FCC rules. This monthly fee is a way to recover the costs of providing access to the phone network.

What is the Telecom Relay Service Charge?

This state service charge helps to pay for the state relay center, which transmits and translates calls for hearing-impaired people.

What is the Gross Receipts Tax? This tax is on gross receipts derived from the furnishing of phone services. The service provider collects the tax and reports the collections annually to the Department of Revenue.

What are State and Local Taxes?

State, local and municipal governments mandate these taxes on goods and services.

What is Midco's policy on refunds for credit card transactions?

When a customer pays money on an account by credit or debit card, and there needs to be a partial or full refund to that card because of the customer's transaction, it is Midco's policy to issue a credit to the customer's account as long as it is within 30 days of the credit transaction. If there was an error in the amount charged to card by Midco, we may issue a credit to the customer's credit card with a manager's approval.

What is Midco's policy for returned payments?

If any payment is returned unpaid, Midco will apply a fee to your next monthly statement. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.

For customers who have authorized recurring payments: You authorize Midco to make a one-time electronic funds transfer (EFT) from your account to collect a fee. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.

If you plan on moving, please call 1.800.888.1300 or visit Midco.com/Move at least two weeks prior to your move to ensure a smooth transition of services. Then complete a change of address form with the U.S. Postal Service at USPS.com to make sure your mail always reaches you.

Call Before You Dig There may be underground wires located in your yard. Digging into an underground wire could result in serious personal injury, service interruptions or property damage. If utility lines are cut, you may be liable for charges. Please call 811 or the appropriate number for your state to locate underground utility cables:

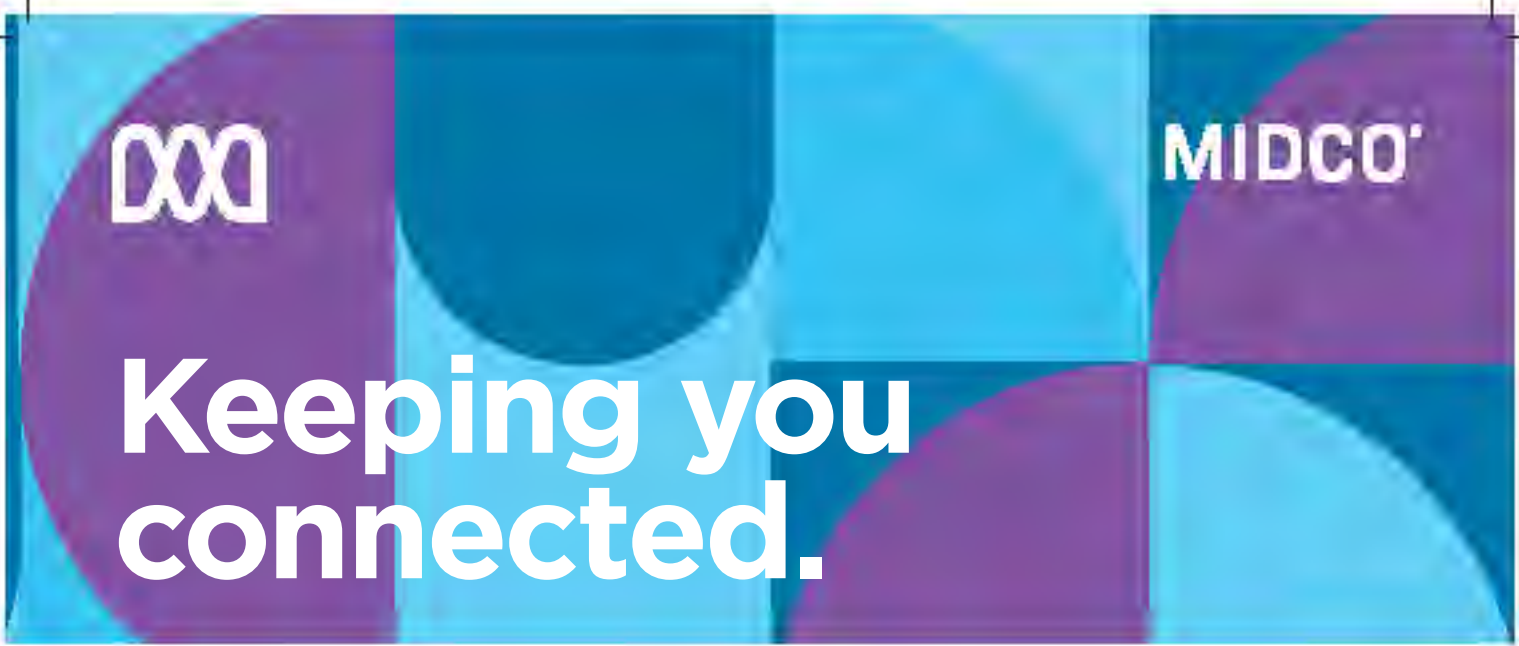
South Dakota 1.800.781.7474

North Dakota 1.800.795.0555

Minnesota 1.800.252.1166

Wisconsin 1.800.242.8511

Kansas 1.800.344.7233



Internet and home phone assistance programs from Midco®.

Whether it's for school, work or to stay in touch with family and friends, everyone deserves to have access to affordable internet and home phone services. Midco is proud to partner with the federal government for the Lifeline assistance program.

Lifeline Benefits

- Used for internet or home phone services
- Provides up to \$9.25 per month
- Provides up to \$34.25 per month for those living on tribal lands during the current award year
- Meets the eligibility criteria for a participating provider's existing low-income program

Eligibility

If any household member meets any of the criteria below, you may be eligible for Lifeline.

- Has an income that is at or below 135% of the federal poverty guidelines
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public House Assistance, SSI or Veterans Pension and Survivors Benefit
- Participate in tribal specific programs, such as Bureau of Indian Affairs General Assistance, Tribal Head Start, Tribal TANF or Food Distribution Program on Indian Reservations

Apply

- 1 Visit LifelineSupport.org to apply for Lifeline.
- 2 Contact Midco to select a plan and apply the discount to your bill.

Questions?

Midco
1.800.888.1300
Midco.com/InternetAssistance

Services may not be available in all areas, and some restrictions may apply.

For questions or complaints, you may contact the state utilities commission in your state:

Kansas - Kansas Corporation Commission, Office of Public Affairs and Consumer Protection, 1500 SW Arrowhead Road, Topeka, KS 66604. Email: kcc.public.affairs@ks.gov or call toll-free 1.800.662.0027, or in Topeka, 785.271.3140. Hearing or speech impaired TTY Kansas Relay Center 1.800.766.3777.

Minnesota - Minnesota Public Utilities Commission, Consumer Affairs, 121 7th Place E, Ste 350, Saint Paul, MN 55101. MN.gov or call toll-free 1.800.657.3782 or 651.296.0406

North Dakota - North Dakota Public Service Commission, 600 E Boulevard, Bismarck, ND 58505. Toll-free 1.877.245.6685, or in Bismarck 701.328.2400

South Dakota - South Dakota Public Utilities Commission, Consumer Affairs, 500 E Capitol Ave, Pierre, SD 57501. Phone: 605.773.3201



MIDCO®

Manteniéndote conectado.

Programas de asistencia para Internet y teléfono residencial de Midco®.

Ya sea que lo uses para la escuela, el trabajo, o para mantenerte en contacto con tu familia y amigos, todos merecen tener acceso a servicios de Internet y telefonía residencial a precios accesibles. Midco se enorgullece de asociarse con el gobierno federal para el programa de asistencia Lifeline.

Los Beneficios de Lifeline

- Se aplican a los servicios de Internet o de teléfono residencial
- Proveén un descuento de hasta \$9.25 por mes
- Proveén un descuento de hasta \$34.25 por mes a aquellos que residen en zonas tribales

Elegibilidad

Si algún miembro del hogar cumple con alguno de los requisitos presentados a continuación, usted puede ser elegible para Lifeline si:

- Tiene un ingreso igual o inferior al 135% del de las pautas federales de pobreza
- Participa en alguno(s) de los programas de asistencia, tales como el Programa de Asistencia de Nutrición Suplemental (SNAP), Medicaid, Asistencia Federal de Vivienda Pública, Seguro de Ingresos Suplementarios (SSI) o Pensión para Veteranos y Beneficios para Sobrevivientes
- Participa en programas destinados a grupos tribales tales como la Oficina de Asistencia General para Asuntos Indígenas, Tribal Head Start, Tribal TANF o el Programa de Distribución de Alimentos en Reservas Indígenas

Cómo Aplicar

1

Visita LifelineSupport.org para aplicar por el programa Lifeline.

2

Contacta a Midco para elegir un plan y aplicar el descuento correspondiente a tu factura.

¿Preguntas?

Midco
1.800.888.1300
Midco.com/InternetAssistance

Es posible que los servicios no estén disponibles en todas las áreas y que se apliquen algunas restricciones.

Para preguntas o quejas no resueltas, puede comunicarse con la comisión de servicios públicos de su estado:

Kansas - Kansas Corporation Commission, Office of Public Affairs and Consumer Protection, 1500 SW Arrowhead Road, Topeka, KS 66604. Email: kcc.public.affairs@ks.gov or call toll-free 1.800.662.0027, or in Topeka, 785.271.3140. Hearing or speech impaired TTY Kansas Relay Center 1.800.766.3777.

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South Dakota - South Dakota Public Utilities Commission, Consumer Affairs, 500 E Capitol Ave, Pierre, SD 57501. Phone: 605.773.3201