BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of Application of Assurance)
Wireless USA, L.P. to Expand Its Eligible) Docket No. 25-VMBZ-235-ETC
Telecommunications Carrier Designated Service)
Area and to Receive Lifeline Support)
for Eligible Services)

COMPLIANCE FILING OF APPLICANT ASSURANCE WIRELESS USA, L.P.

Now comes the Applicant, Assurance Wireless USA, L.P., by its undersigned counsel, in response to the Commission's Order of July 8, 2025, states the following:

- 1. In its July 8 Order, the Commission required the Applicant to file a revised advertisement including the Public Affairs and Consumer Protection contact information in this docket. (July 8 Order, page 5, paragraph B.iv).
- 2. Attached hereto as Exhibit 1 is the updated advertising material containing the required information (see page 5 of Exhibit 1).

Respectfully submitted,

August 14, 2025

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of this pleading was served this 14th day of August, 2025, on the following:

BRETT W. BERRY, LITIGATION COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD RD TOPEKA, KS 66604 Brett.Berry@ks.gov

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> /Mark P. Johnson/ Mark P. Johnson

EXHIBIT I



Menu

Apply Now

@ My Account

Get Yours Now: Limited Time FREE Phone Offer! Hurry—while supplies last!

Way to Go -We've **Got Great News**

Assurance Wireless is available in Kansas

> Check out your FREE KS monthly Lifeline offer:

10GB

Unlimited Unlimited

High-Speed Data* Minutes

Text

All on the T-Mobile Network

Skip to main content

[] Apply Now



*During congestion, heavy data users (>35GB/mo.) and customers choosing Assurance Wireless or similarly prioritized plans (e.g., T-Mobile Essentials, Metro by T-Mobile) may notice lower speeds than other customers due to data prioritization. Video typically streams in SD.

Follow These Easy Steps to Get Connected





Let's begin your online application. A few simple questions and you're on your being connected on the T-Mobile This process should only take 7-10.

Just a reminder to have all your documents and information readily



Choose Your Phone

You have two options when it comes to
a phone. You can bring your own
nd we'll check to see if it's
ale with our network. Or you can
choose to purchase a low-cost phone

available—if you leave the application without completing it, you will have to start over.

starting at \$25 plus tax, compatible with the Assurance Wireless network.



The National Verifier Process

During your Assurance Wireless application, you will be redirected to the National Verifier website, which is Lifeline's centralized application system. It validates your identity and address, and determines your eligibility for Lifeline.



Providing Proof of Eligibility

If you're applying through a government program or based on your income, the National Verifier might automatically check your details using databases for programs like Medicaid, SNAP, Housing Assistance (FHAP) and Veterans Benefits (VA). If they can't find your information, you'll need to upload proof of program enrollment or income documents.



Ready. Set. GO.

Once your application has been processed and approved, we will keep you in the know on your next steps. If you have chosen to buy a low-cost phone, you will be directed to choose and pay for your new phone.



Activate My Account

Finally, you're on your way to stay connected, right? Make sure you activate "My Account" where you can manage your plan details and keep up to date on Assurance Wireless news. That's the way to

Skip to main content

[] Apply Now

[†]Unlocked, compatible device & new SIM Card required. Check with your current wireless carrier and warranty to confirm ability to unlock your device.

State Eligibility Requirements

Pro	gra	m-E	3as	ed
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You may be eligible if you participate in any of the following government programs:

- Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension or Survivors Benefit Programs
- Tribal Specific Programs
 - Bureau of Indian Affairs (BIA)
 General Assistance
 - Tribal Temporary Assistar
 Needy Families (Tribal TANF)

Income-Based

You may be eligible if your income is 135% or less than the Federal Poverty Guidelines.

	Household Size	Yearly Income
ance s)	1	\$0 - \$21,128
	2	\$0 - \$28,553
e (SSI)	3	\$0 - \$35,978
ance	4	\$0 - \$43,403
Benefit	5	\$0 - \$50,828
	6	\$0 - \$58,253
BIA)	7	\$0 - \$65,678
Skip to main cor	ntent 8	\$0 - \$73,103

- Food Distribution Program on Indian Reserves (FDPIR)
- Tribal Head Start Income Eligibility

If there are more than eight (8) people in your household, THEN add \$7,425 for each additional person.

Lifeline Example: For household of nine (9) people, the Yearly Income allowed = \$0 - \$80,528 (\$73,103 + \$7,425).

() Apply Now

For unresolved questions or complaints, you may contact the state commission in your state: **Customers may** contact the Kansas Corporation Commission, Office of Public Affairs and Consumer Protection with any concerns, at address 1500 SW Arrowhead Road, Topeka, KS 66604, through email: kcc.public.affairs@ks.gov or call toll-free 1-(800)-662-0027 or in Topeka (785)-271-3140. Hearing or speech impaired TTY Kansas Relay Center 1-(800)-766-3777.

Phone Information and Return Policy: Assurance Wireless phones are provided free of charge to eligible customers in California by our phone vendors, American Network Solutions or Enidus USA, or can be purchased at a low cost by other customers. Devices may vary depending on inventory. For more information on devices, warranties and vendor policies, such as device return policies, please contact us and we will connect you with the provider of your device. Local phone numbers may not be available in certain markets. You can request to change your mobile phone number up to three times each year.

Enidus/Wireless Creations is a phone vendor for Assurance Wireless. You can review their terms and conditions and privacy policy <u>here</u>.

Assurance Wireless Lifeline offer is available to eligible customers, residing in selected areas, who are approved for Lifeline service, a government assistance program. One Lifeline discounted service (landline or wireless) available per household & is non-transferable. A household is defined as any individual or group of individuals who live together at the same address & share income & expenses. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. **General terms:**Customers can use Assurance Wireless ser

r termination of Lifeline service. When account is switched to pay-as-you-go plan Skip to main content, account will be closed & any unused service balance & telephone number will be roat. The plans require add-on; add'l. data requires add-on purchase. Accessing voicemail draws from plan or add'l. mins. Int'l. plans require add-on purchase.

Plan: Unused data & mins. do not roll over. Unlimited while on our network. Mobile hotspot up to LTE speeds up to

data allotment. Capable device required. Video streams at up to 2.5 MBps (SD). Optimization may affect speeds of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. Smartphone usage is prioritized over Mobile Hotspot usage, which may result in higher speeds for data used on smartphone. Unlimited talk & text features for direct communications between 2 people. State & local sales taxes & fees may apply. Minimum Top-Up of \$5 may be required. No cash redemption value. Non-refundable. Add-on services sold separately. Phone models may vary; shipping charges may apply. Phones issued to eligible customers by 3rd party vendor after application approval. Network Management: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users. See https://www.assurancewireless.com/legal/net-neutrality for details. Offers not avail. in all states/areas & may vary by state. Coverage not avail. everywhere. Assurance Wireless reserves the right to change or cancel offers at any time. By activating your device and service, you agree to the Assurance Wireless Terms and Conditions. See terms (including arbitration provision) and details at assurancewireless.com.

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Contact	0	U	1	Se	T	/i	C	e	S
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Call us toll free Lifeline Plans

Assurance Wireless Plan Add-Ons

P.O. Box 818 Check Lifeline Availability

Killeen, TX 76540

Bring Your Own Phone

Phone Options

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How Lifeline Works

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About the Lifeline Program Why Assurance Wireless

How to Qualify

Coverage Map

Use It. Don't Lose It.

Partner With Us

Annual Certification

Reverification

Help Center

Login

Help Center Hub

Account Login

About Lifeline and Application

Agent Login

Our Plans and Phones

Activate and Set Up Your Phone

Manage Your Account

Contact Customer Care





Copyright Notice





Privacy Policy

Privacy Center

Do Not Sell or Share My Personal Information

CTIA

Legal Center

Website & Use Terms

PSAP Information

Net Neutrality

Wireless Emergency Alert

State Fees

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Assurance Wireless is a Lifeline Assistance program supported by the recent Universal Service Fund. Offer limited to eligible customers residing in selected geographic areas, is non-transferable, and only one wireless or wireline discounted Lifeline service is available per household. Assurance Wireless service is not available in all states/areas

Lifeline Service in the State of Kansas - Assurance Wireless

and may vary by state. Coverage not available everywhere. See the coverage map on this website for a detailed map and check if service is available in your area. Prohibited network use rules and other restrictions apply. See Terms and Conditions (including arbitration provision) for additional information.

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