

BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

OCT 0 1 2013

In the Matter of the Application of Westar Energy, Inc. and Kansas Gas and)	State Corporation Commission of Kansas
Electric Company for Approval of Revisions to their General Terms and)	Docket No14-WSFE-148-TAR_
Conditions to Implement an Optional Prepay Service Pilot Program)	
Tropay Service Thou Trogram	,	

APPLICATION

COME NOW Westar Energy, Inc. (Westar North) and Kansas Gas and Electric Company (Westar South) (collectively referred to as "Westar") and file this Application for approval of revisions to the General Terms and Conditions of their Tariff in order to implement an Optional Prepay Service Pilot Program. In support of its Application, Westar states:

- 1. Westar North and Westar South are corporations duly organized under the laws of the State of Kansas engaged, among other things, in the business of electric public utilities, as defined by K.S.A. 66-104, in legally designated areas within the State of Kansas. Westar holds certificates of convenience and authority issued by this Commission authorizing it to engage in such utility business.
- 2. Westar is proposing to implement a new pilot program that will give customers the option to prepay for their electric service. The revisions related to the proposed program are shown in redline to Section 4.13 of the General Terms and Conditions of Westar's Tariff, which is attached hereto, along with a clean version of Section 4.13 with the proposed changes included. The pro forma Electric Service Agreement that customers choosing to take prepay service will execute is also attached hereto.
- 3. The pilot program is a voluntary program and will be available for up to 1,000 residential customers. Customers will only be eligible if the following conditions are met:

- a. The customer is currently taking service under Standard Residential Service;
- b. The customer has Advanced Metering; and
- c. The customer does not have an outstanding debt with Westar of more than \$1,000.
- 4. Customers who choose to participate in the Optional Prepay Service Pilot Program will be required to sign the pro forma Electric Service Agreement (Exhibit B). Customers will not be required to comply with the deposit requirements in Westar's Tariff if they take prepay service.
- 5. Under the proposed pilot program, during the Cold Weather Rule period, if a customer participating in this pilot program has arrears owing to Westar, Westar will have the ability to limit the amount of electricity provided to that customer. This limited electric service will be sufficient to permit heating, lighting and refrigeration during the Cold Weather Rule period.
- 6. The Optional Prepay Service Pilot Program will benefit customers that decide to participate by allowing customers to make smaller payments in advance for service rather than receiving a larger bill at the end of the monthly billing period. Additionally, customers participating in the Prepay Pilot will not have deposit requirements for service. It will benefit Westar's customers altogether by setting a foundation for new, optional programs of customer choice from which Westar can build upon to fit service options for its customers that may better fit their preferences for service from Westar.
- 7. Westar requests that the Commission issue an order with respect to the proposed pilot program within 90 days.

WHEREFORE, Westar respectfully requests that the Commission issue an order approving its proposed pilot program in its entirety.

Respectfully submitted,

WESTAR ENERGY, INC. KANSAS GAS AND ELECTRIC COMPANY

Senior Corporate Counsel 818 South Kansas Avenue Topeka, Kansas 66612 Telephone: (785) 575-1986

Fax: (785) 575-8136

VERIFICATION

STATE OF KANSAS)	
)	ss:
COUNTY OF SHAWNEE)	

Cathryn J. Dinges, being duly sworn upon her oath deposes and says that she is the attorney for Westar Energy, Inc. and Kansas Gas and Electric Company; that she is familiar with the foregoing Application that the statements therein are true and correct to the best of her knowledge and belief.

Cathryn J. Dinges

SUBSCRIBED AND SWORN to before me this 36th day of Suptember, 2013.

Debbielee A. Papps

My Appointment Expires: June 21, 2017

Westar Energy, Inc. And Kansas Gas and Electric Company

Tariff Revisions

THE STAT	TE COR	RPORATION COMMISSION OF KANSAS	Index
		& KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULEGT&C
		(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 1
		WESTAR SERVICE AREA	Nopinoning solitoning
	(Te	rritory to which schedule is applicable)	which was filed April 18, 2012
No suppleme shall modify	nt or sepa the tariff	rate understanding as shown hereon.	Sheet 1 of 29 Sheets
		GENERAL TERMS AND CO	NDITIONS
		4. <u>BILLING AND PAYM</u>	<u>IENT</u>
4.01	Payn	nent of Bills:	
	A.	All bills for Electric Service are due and pay sent by mail. In addition, Company offers cus Customer may change this option at any tir shall not release or diminish the obligation of thereof, including the delayed payment char falls on a day when Company's authorized public, then the final payment date shall be ex-	stomers an electronic (e-mail) billing option. ne. The non-receipt of a bill by customer f customer with respect to the full payment ge. If the last calendar day for remittance if agents are not available to the general
	B.	Residential customer bills for Electric Servithereon. This date is the last date payment reasonable course of business, be credited to next succeeding normal bill. Unless otherwischedule, non-residential bills for Electric mailing date of bill.	s that are received can, in the normal and to customer's account in preparation of the se specified by contract or applicable Rate
4.02	Resp	oonsibility for Bill Payment:	
	Α.	Customer's failure to pay obligations to an Service Agreement for utility related service and conditions. Customer's failure to pay Conduct customer's Service Agreement for Electric Service and Conditions. Company's failure to pay conditions. Company's failure to pay conditions. Company's failure to pay conditions and Conditions. Company's failure to pay conditions. Service Agreement for utility rebeing in default. Default shall be determined	section 5 of these General Terms and inpany other than amounts due Company otric Service, shall not be a default justifying e under Section 5 of these General Terms ustomer when required or to give customer to pay the amounts due Company under lated services nor prevent customer from

Issued			
	Month	Day	Year
Effective			7
	Mont	Day	Pear
		C 11 1	
By	Goffen.	> 7 M.	
<i></i>	effret Martin V	lice President	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility) WESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 2
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 2 of 29 Sheets
GENERAL TERMS AND CO	NDITIONS
customer's failure to conform to these G	eneral Terms and Conditions,
customer's failure to pay in full any customer's Service Agreement for utility	delinquent amount due Company under related services, and
	y delinquent amount due Company under ty related services shall be separate from ompany and customer.
B. Company shall not threaten or refuse ser Service of, a customer for an outstanding de signed the service agreement on the account individual and customer, who signed the responsible for the account at the time Election when the debt was incurred and continue to	bt on an account unless the individual either ount or agreed orally at time service was at. The only exception to this rule is when an Service Agreement or orally agreed to be stric Service was established, lived together
C. Company shall not threaten or refuse Ele Electric Service of customer for an outstand signed Service Agreement or three years un	ding debt more than five years old under a
4.03 <u>Methods of Payment</u>	
A. <u>Payment By Mail:</u>	
	ce a check or money order in a clearly new payment to cause it to arrive at Company's re the delinquency date.
	and said personal check is returned by the ent funds, then Company may assess an suant to Sections 12.07.

Issued Month Day Year

Effective Year

By Jeffrey L. Martin, Vice President

		Index	
	DRATION COMMISSION OF KANSAS		
WESTAR ENERGY, INC & K	ANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY (Name of Issuing Utility)	SCHEDULE GT&C	
	-	Replacing Schedule GT&C Sheet 3	
W	VESTAR SERVICE AREA		
	ory to which schedule is applicable)	which was filed April 18, 2012	
No supplement or separate shall modify the tariff as s	understanding hown hereon.	Sheet 3 of 29 Sheets	
	GENERAL TERMS AND CO	NDITIONS	
3	 Company may require customer to make pay agent location or by mailing certified 	e payment of bills by cash at an authorized checks or money orders.	
4	elects to convert personal checks into e transaction is returned by the bank for r	s into Electronic transactions. If Company electronic transaction(s) and said electronic non-payment due to insufficient funds, then 0.00 pursuant to Section 12.08, Insufficient	
B. <u>A</u> ı	uthorized Pay Agents:		
1.	 Company may contract with Authorized Pay Agent(s) to establish and maintain an authorized network of non-utility businesses at appropriate locations where customers can make payments in person using personal checks, an electronic payment (ACH transaction), money order, certified checks or cash. 		
2.	Authorized payment locations shall provoptions and the amount of any associate	ride a complete list of all available payment ed fees payable by customers.	
3.		nd said personal check is returned by the ent funds, then company may assess an suant to Section 12.07.	
4.	Company or its agent elects to con transaction and said electronic transaction	onal checks into Electronic transactions. If overt personal checks into an electronic on is returned by the bank for non-payment Company may assess a charge of \$30.00 ands Service Charge.	
5.	Company may require customer to ma certified checks or money orders.	ke payment of bills by cash or by mailing	

Issued			
	Month	Day	Year
Effective	2	0	
	Morth	Day	Year
		0/1/	
By	yoppun		
•	Jeffre L. Mart	in, Vice President	
	-		

E E LE		ISAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY Name of Issuing Utility)	SCHEDULE <u>GT&C</u>
	WES	STAR SERVICE AREA	Replacing Schedule GT&C Sheet 4
Γ)	erritory	to which schedule is applicable)	which was filedApril 18, 2012
pplement or se nodify the tari	parate un f as show	derstanding wn hereon.	Sheet 4 of 29 Sheets
		GENERAL TERMS AND CO	NDITIONS
C.	Age	etronic Payment or Draft: Customer ma Int to issue a draft or electronic transac Incial institution for payment of customer's	ction on the customer's account in a U
	1.	The decision to accept an Electronic Pay	yment shall be solely that of Company.
	2.	representative or through automated	neck requests through a live telepho processes such as an interactive vo or Web Payment may be made throu
	3.	processes to the customer's accoun	Payment through authorized paym It as if payment had been received same business day as the custome
	4.	Customer shall ensure that sufficient fu requested Electronic Payment or Draft.	nds are available to pay the amount of
		a. An Electronic Payment returned to charge pursuant to Section 12.08 <u>I</u>	Company for insufficient funds may incunsufficient Funds Service Charge.
		b. A Draft Payment returned to Co charge pursuant to Section 12.07 I	empany for insufficient funds may incu nsufficient Funds Charge.
			returned to Company for insufficient fur be deemed delinquent as if the paym
			Electronic Payment or Draft for a custone or more insufficient funds payments.

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	maex
WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 5
WESTAR SERVICE AREA	Replacing Schedule_GT&CSheet5
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 5 of 29 Sheets
GENERAL TERMS AND CO	NDITIONS
D. <u>Credit Card Payment:</u> Customer may request payment by customer's credit card for payr Customer will pay to authorized agent a fe Section 12.15 <u>Credit, Debit Card Fee</u> for each t	ment of customer's bill for utility services. see not to exceed the amount specified in

- 1. The decision to accept a credit card payment shall be solely that of Company or its authorized agent.
- Company may administer credit card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.
- 3. Company shall credit a credit card payment through authorized payment processes to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
- 4. A credit card payment reversed for any reason may cause customer's account to be deemed delinquent as if the payment had never been tendered.
- 5. Company or its agent may refuse to accept credit card payments from a customer who has obtained the use of a credit card improperly. This may include but is not limited to; reported or suspected use of credit cards in a fraudulent manner, reported or suspected use of stolen credit card or is defrauding the Company or owner of the credit card.
- E. <u>ATM or Debit Card Payment:</u> Customer may request Company or an authorized agent to accept payment by customer's debit or ATM card for payment of customer's bill for utility services. Customer will pay to authorized agent a fee not to exceed the amount specified in Section 12.15 <u>Credit, Debit Card Fee</u> for each transaction less than \$1000.
 - 1. The decision to accept a debit or ATM card payment shall be solely that of Company or its authorized agent.

Issued				
	Month		Day	Year
Effective _				•
	Mgh	0	Def /	Year
,		(11/1	
By	1/12	<u>ر</u>		
	Jeffrey L. Marti	n, Vice	President	

THE STATE CORPORA	A WYON CONDUCTION OF WANGAG	Index
	ATION COMMISSION OF KANSAS SAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(1)	Name of Issuing Utility)	Replacing Schedule GT&C Sheet 6
WES	TAR SERVICE AREA	. •
	to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate und shall modify the tariff as show	derstanding 'n hereon.	Sheet 6 of 29 Sheets
	GENERAL TERMS AND CO	NDITIONS
2.	telephone representative or through au	M card payment requests through a live tomated processes such as an interactive ugh Company's Internet web site or an
3.	processes to the customer's account	card payment through authorized payment tas if payment had been received at same business day as the customer's
4.	Customer shall be responsible for and e pay the amount of the requested debit or	ensure that sufficient funds are available to r ATM payment.
		turned to Company for insufficient funds or tur a charge pursuant to Section 12.08
	•	urned to Company for insufficient funds may deemed delinquent as if the payment had
	a customer who has obtained the This may include, but is not limite or debit cards in a fraudulent ma	to accept ATM or debit card payments from e use of an ATM or debit card improperly. ed to; reported or suspected use of an ATM anner, reported or suspected use of stolening the Company or owner of the ATM or

Issued			
issued .	Month	Day	Year
Effective		1	
	Myth C		Z Yea
Ву	Jeffrey L. Martin, V	rice President	

		Index
WESTAR ENERGY, IN	RPORATION COMMISSION OF KANSAS C & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERG (Name of Issuing Utility) WESTAR SERVICE AREA erritory to which schedule is applicable) parate understanding f as shown hereon.	Y SCHEDULE GT&C Replacing Schedule GT&C Sheet 7 which was filed April 18, 2012 Sheet 7 of 29 Sheets
F.	customer's request, systematically withdra account at a bank or recognized financial in If Customer pays by Automatic Bill Paymer	may establish a program that will, upon a w the customer's billed payments from his/hernstitution. It and said payment is returned by the bank for en company may assess an Insufficient Funds
4.04 <u>Met</u> 4.04 4.04	Terms and Conditions or Rate S periodically in a range of no less t monthly billings. Company may vartake into account the effects of corroutes. Company may adopt a cycle districts and for reading meters on a second content of the	therwise provided for in Company's General schedules or Riders, meters shall be read than 26 days and no more than 36 days for ry its monthly meter reading for customers to nection, disconnection, or rerouting of meter-billing plan for dividing its service territory into schedule of days throughout the month.
	with inaccessible meters, to rea billing period. Company's reques	, , , , , , , , , , , , , , , , , , ,
Issued	Month Day Year	

Year

Effective _______Myhh

Jeffrey L. Martin, Vice President

THE STATE CODDODATIO	ON COMMISSION OF KANSAS	Index	
	AS & ELECTRIC COMPANY, d.b.a. WESTAR ENERI	GY SCHEDULE <u>GT&C</u>	
(Name	of Issuing Utility)	Replacing Schedule GT&C Sheet 8	
WESTAR	SERVICE AREA		
•	hich schedule is applicable)	which was filed April 18, 2012	
No supplement or separate understar shall modify the tariff as shown here	iding eon.	Sheet 8 of 29 Sheets	
	GENERAL TERMS AND	CONDITIONS	
b)	readings shall not be considered least once a year by Company with customer's readings. Com with subsection 4.04.03, <u>Estima</u> readings. Except as provided in	omer will be used for billing purposes those difinal. Such customer's meters will be read at and the readings obtained shall be compared pany shall adjust customer's bill in accordance ted Bills, if there is any difference between the a subsection 4.04.03, Estimated Bills, a final bill tinued shall be based on an actual reading by	
4.04.03 <u>Es</u>	timated Bills:		
a)	accordingly. Company may ren estimating procedures employed those procedures have been a	er's usage for a billing period and render a bill der a bill based on estimated usage only if the d by Company and any substantial changes in pproved by the Commission. Company may usage in the following instances:	
		provided an appropriate Rate Schedule is and an actual reading is obtained before cycle;	
		conditions, emergencies, work stoppages, equipment failures or other circumstances revent actual meter readings;	
	premises for reading the rootain a reading of custon addressed forms upon whi	to reasonably obtain access to customer's neter and commercially reasonable efforts to ner's meter, such as mailing or leaving prech customer may note the readings or IVR call in the readings or enter the meter read via been unsuccessful;	

Issued			
	Month	Day	Year
Effective	Moduli	Day	Year
		? ////	
By	4/100		/
,	Jeffrey L. Martin, V	Vice President	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet 9
WESTAR SERVICE AREA	Kepiacing Schedule <u>Grac</u> Sheet <u>9</u>
(Territory to which schedule is applicable)	which was filedApril 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 9 of 29 Sheets
GENERAL TERMS AND CO	NDITIONS
iv) when customer does not fur Company; or	nish a meter reading as requested by
v) as customer's final, initial or corre	ected bill, but only when:
customer so requests are made to the bill upon by Company;	provided any necessary adjustments on a subsequent actual meter reading
2) an actual meter reading usage, but is used in estimati	would not show an actual customer's ing usage; and
3) an actual meter reading broken meter or other equipm	
a meter reading on pre-addressed for by entering the meter read through usage, Company shall consider o	Company may request customer to provide orms or through Company's IVR System or Company's Internet site. When estimating customer's historical consumption, current for whom actual meter readings were period.
providing otherwise, Company will r for more than three (3) consecutive year. If the meter is inaccessible an a meter reading as requested, then necessary. Such customer's mete Company and an adjustment, if nec	serviced under an approved Rate Schedule not render a bill based on estimated usage billing periods or six (6) billing periods per nd customer is unavailable or fails to furnish Company may render an estimated bill as ers will be read at least once a year by cessary, shall be made as provided herein. neter reading charge as provided in Section pecial reading is required.

Issued			
	Month	Day	Year
Effective			1
	Mylyth	C /	Year
Ву	My.	> 1 N	
	Jeffrev I. Marti	n. Vice Preside	nt ·

	ON COMMISSION OF VANCAS	Index	
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR E		SCHEDULE GT&C	
(Nank	e of Issuing Utility)	Replacing Schedule GT&C Sheet 10	
WESTA	R SERVICE AREA	Replacing Schodalo_OfficeShoot	
(Territory to which schedule is applicable)		which was filedApril 18, 2012	
No supplement or separate understa shall modify the tariff as shown he	anding reon.	Sheet 10 of 29 Sheets	
	GENERAL TERMS AND CO	NDITIONS	
d)	reasons therefore and efforts made least 36 months. All such bills s	bills, it will maintain accurate records of the to secure actual readings for a period of at hall state that they have been based on all make any appropriate adjustments upon Company.	
4.04.04 <u>Es</u>	stimated Bill Procedure:		
a)	Meter readers shall not make estimates of customer's usage. However, meter readers may provide specific knowledge of customer's unique circumstances to Company's Billing Department for calculation of an estimated bill.		
b)	Company shall use one of the fol electric usage for billing purposes:	lowing methods to estimate a customer's	
	i) Calculation of peer group averag	e as follows:	
	A/B x C = Estimate usage for a n	neter	
	Where:		
	A = peer's usage this month B = peer's usage for same month C = Usage for same month last y	•	
	If usage from last year is estimate.	unavailable, "B" shall be used as the	
		month, and town, usage total days used, which make up the days and usage.	
	ii) Historical electric usage of cust weather if necessary and length	omer's meter being estimated adjusted for of the billing period.	

Issued			
	Month	Day	Year
Effective	e	1	
	Mynth	2 1/1/0	7 Year
Bv	4/1/2	> リルラ	7
,	Jeffrey L. Martin,	Vice President	

HE STA	TE CORPOR	RATION COMMISSION OF KANSAS	Index
ESTAR ENE	RGY, INC & KAN	NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
		(Name of Issuing Utility)	Replacing Schedule_GT&C Sheet_11
	WE	STAR SERVICE AREA	
		y to which schedule is applicable)	which was filed April 18, 2012
o suppleme all modify	ent or separate ur the tariff as sho	nderstanding wn hereon.	Sheet 11 of 29 Sheets
		GENERAL TERMS AND CO	ONDITIONS
	4.04.05	Meter Reading Charge:	
		reading to Company for two conse	ead customer's own meter fails to furnish a ecutive billing periods, Company shall read tomer a Meter Reading Charge as filed in ge.
		reread customer's meter. However, regular read, Company shall asse provided in Section 12.02, Meter	ead, Company, shall at customer's request should the reread verify the accuracy of the ess customer a Meter Reading Charge as Reading Charge. Should the reread o regular read was incorrect, Company wil
4.05	Custome	r Billing:	
	4.05.01	Information on Bill: Customers' bills will	show:
		the billing period obtained from an	eading for the billing period or the usage fo electronic meter except that an estimated ased on estimated usage and the word
		b) the date of the most recent meter re	ading and the date of the billing;
		 c) the final date by which a payment of Charge is imposed; 	can be received before a Delayed Paymen
		d) the actual or estimated Electric Serv	rice supplied during the billing period;
		e) the comparative energy consumpt comparable period a year ago;	tion for the current billing period and the

Issued _			
	Month	Day	Year
Effective			1
	Morth	C ///	Year
Ву	9/10	0711	
	Jeffrey L. Marti	n, Vice Presiden	ıt

			Index	
	ON COMMISSION OF KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERC	SY SCHEDULE	GT&C	
	e of Issuing Utility) R SERVICE AREA	Replacing Scho	edule <u>GT&C</u>	Sheet12
(Territory to w	which schedule is applicable)	which was filed	dApril 18, 20	12
No supplement or separate understa shall modify the tariff as shown he	anding reon.		Sheet 12 of 29	Sheets
	GENERAL TERMS AND	CONDITIONS		
f)	the fuel, power or energy cost act the total amount due;	djustment in cents	s per kilowatt-	hour (kWh) and
g)	the amount due for prompt payr payment;	nent and the amo	ount due afte	r delinquency in
h)	the amount of additional charges collection, connection, disconn- payments, estimated billing adjus- the Commission;	ection or reconr	nection charg	ges, installment
i)	for customers on the Average P underage of amount paid to d calculated under Company's norr	ate as compared	d to the cum	nulative amount
j)	the monthly amounts due from c Cold Weather Rule or other paym		down an arre	arage under the
k)	the total amount due for the curre	ent billing period;		
l)	the amount due for franchise surcharges stated separately, u and			
m)	the address and telephone num make a report, inquiry or complai account delinquency or termination	nt concerning a d	isputed bill, s	
I1				
Issued Month	Day Year			

Year

Jeffrey L. Martin, Vice President

ATION COMMISSION OF KANSAS SAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
	SCHEDULE GT&C
Name of Issuing Utility) STAR SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>13</u>
to which schedule is applicable)	which was filed April 18, 2012
derstanding	Sheet 13 of 29 Sheets
GENERAL TERMS AND CO	
services other charges for special se authorized by tariff or otherwise specific the sale of merchandise, insulation or s	ny may include on the bill for utility related ervices. Special services are those not cally regulated by the Commission, such as services performed in connection therewith. e designated clearly and separately from
Billing Adjustments:	
meter reading by customer will be s calculated for bills rendered during recent meter readings by Company.	which was based on estimated usage or a shown on the bill. The adjustment shall be the period between the prior and most. The adjusted bill shall show the credit due d payable to Company. Any credit due to customer's subsequent bills.
Credit Due Amount, and customer s balance is due and payable to Co approval of Company, pay the amperiod of time equal to the adjusted	han the amount specified in Section 12.03, to requests, the amount will be refunded. If impany, customer may, upon request and ount in equal monthly installments over a billing period. In no case will an adjustment an amount which is less than the amount Bill Amount.
Prorated Bills:	
customer's Electric Service bills will	the application Rate Schedule or Rider, be prorated for connections, disconnections billing period is less than 26 days or more
	GENERAL TERMS AND CO Charges for Special Services: Compariservices other charges for special services authorized by tariff or otherwise specific the sale of merchandise, insulation or services for special services shall be charges for utility services. Billing Adjustments: a) Any adjustment to a previous bill with meter reading by customer will be sealculated for bills rendered during recent meter readings by Company. To customer or the balance due and customer may be applied as credit to the company of Company, and customer sealculated for bills are described to an estimated bill be made for a specified in Section 12.10, Adjusted to an estimated bill be made for a specified in Section 12.10, Adjusted to rerouting of meter routes if the bills.

100404			The state of the s
	Month	Day	Year
Effective	e	1	
	March C		7 Year
Ву	4 My	1/1/	
•	Jeffrey L. Martin,	Vice President	

		Index
	ATION COMMISSION OF KANSAS ISAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility) STAR SERVICE AREA	Replacing Schedule GT&C Sheet 14
(Territory	to which schedule is applicable)	which was filed April 18, 2012
o supplement or separate understanding all modify the tariff as shown hereon. Sheet 14 of 29 Sheets		Sheet 14 of 29 Sheets
	GENERAL TERMS AND CO	ONDITIONS
	customer's bill during the billing mor	he Commission, Company shall prorate nth rates or tariffs become effective. By cost adjustment mechanism or purchased
	fuel and purchased power, prorati option. If Company elects to pro	ate Schedule providing for the adjustment of ion of these charges will be at Company's orate these charges, then each adjustment sociated with the adjustment factor must be
4.05.05	Delayed Payment Charge:	
		elayed Payment Charge in an amount equal unt owed for current Electric Service will be ny collection efforts.
	before the delinquency date due to an opportunity to receive a copy additional cost. Moreover, if a no will allow an additional 14 days become delinquent provided that of equal to one percent of the amount service agreement will be canceled upon customer's failure to pay any	re unable to make timely payment of bills internal bill paying procedures will be given of each bill at a second location at no on-Residential customer chooses, Company in which to pay monthly bills before they customer agrees to pay a fee each month of owed for current utility service. Customer's upon Non-Residential customer's request or bill before the extended delinquency date, with the same customer will be permitted.
4.05.06	be credited first to the balance outstar	eartial payment for the total bill, payment will ading for Electric Service beginning with the all utility charges, such as disconnection or bial charges.
Iccued		

Issued			
	Month	Day	Year
Effective .			
	Month	Day	Year
Ву	4 offen		
,	Jeffred I (Martin V	ice President	

RATION COMMISSION OF KANSAS	Index	
NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C	
(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 15	
ESTAR SERVICE AREA	Kepatong Sonotatio Vice Sonotation	
ry to which schedule is applicable)	which was filedApril 18, 2012	
inderstanding own hereon.	Sheet 15 of 29 Sheets	
GENERAL TERMS AND CO	NDITIONS	
Combined Payment for Several Meters:		
a) Company may make an agreement Payment Charge otherwise applicable.	t with customer not to assess the Delayed le if customer:	
 assumes responsibility for payr which become due on different d 	ment of multiple utility bills from Company lates in the month;	
	ting forth the location where such Electric ne respective names in which the accounts	
iii) intends to make payment of all b one of such accounts.	ills on or before the delinquency date of any	
	under this subsection 4.06.07 if customer time limit of the one account specified in	
Company shall collect Delayed F 4.05.05 on the basis of each sin customer shall automatically be c	time selected for payment of the bill, then Payment Charges as required in Section ngle billing. Company's agreement with anceled after the third time the Delayed inst customer during any consecutive 12-	
	(Name of Issuing Utility) ESTAR SERVICE AREA Try to which schedule is applicable) Inderstanding own hereon. GENERAL TERMS AND CO Combined Payment for Several Meters: a) Company may make an agreemen Payment Charge otherwise applicable i) assumes responsibility for payr which become due on different of Service is rendered including the are carried; and iii) intends to make payment of all be one of such accounts. b) Company shall have no obligation fails to make payment within the customer's notice to Company. c) If payment is not made within the Company shall collect Delayed Fernance 4.05.05 on the basis of each singuistomer shall automatically be companyed.	

issucu			
	Month	Day	Year
Effectiv			•
	Myth		\sum^{Year}
Ву	7/10-		
	Jeffrey L. Martin, V	ice President	

		Index
	CORATION COMMISSION OF KANSAS KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility) WESTAR SERVICE AREA		Replacing Schedule GT&C Sheet 16
(Terr	itory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separa shall modify the tariff as	te understanding shown hereon.	Sheet 16 of 29 Sheets
	GENERAL TERMS AND CO	ONDITIONS
4.05.0 4.05.0	location supplied will be metered and be or metering facility is set at one precustomer has Electric Service at differ meters will not be combined for bit Schedule provides otherwise. When note for Company's convenience, the reading for billing purposes. Sometimes of Erroneous Bills: In the issue a corrected bill. The corrected amount to be credited. Any amounts be shown as a credit on the corrected the amount specified in Section 12. requests, the amount will be refunded. exceeding 12 months, unless the date the correction shall be computed back	h class of Electric Service at each separate billed separately. When more than one meter emise for customer's convenience, or when rent premises, the readings of the separate lling purposes unless the applicable Rate nore than one meter or metering facility is set ngs of the separate meters may be combined event of an error in billing, Company shall bill shall show the adjusted amount due or paid by customer on the erroneous bill shall bill. However, if the amount is greater than 03, Credit Due Amount, and customer so No corrected bill shall be issued for a period of the error can be determined in which case to but not beyond such date. No correction
	Section 12.04, <u>Bill Error Amount</u> .	mounts equal to or less than that specified in
4.06 <u>Averac</u>	ge Payment Plan:	
4.06.0	Payment Plan (APP) is available to an	etween customer and Company the Average y customer who qualifies for Electric Service c Service and Small General Service rate chedule.
4.06.0		n: Completion of Company's application for uest for Electric Service under the APP.
IssuedM	onth Day Year	

Effective

Mohin Day

Year

By

Jeffrey L. Martin, Vice President

			Index
	ATION COMMISSION OF KANSAS NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C
(Name of Issuing Utility) WESTAR SERVICE AREA		Replacing Sche	edule GT&C Sheet 17
(Territory to which schedule is applicable) which was filed April 18, 2012		dApril 18, 2012	
No supplement or separate un shall modify the tariff as sho	nderstanding wn hereon.	Sheet 17 of 29 Sheets	
	GENERAL TERMS AND CO	NDITIONS	
4.06.03	Calculation of Average Payment Plan calculate customer's APP monthly bill be known, not to exceed the prior 12 calent the sum of:	ased upon ava	ailable history estimated if not
	a) current Net Monthly Bill, plus		
	b) previous 11 Net Monthly Bills, estima	ated if not know	vn, plus
	 c) financial transactions that would imp rebill), divided by 	act customer's	s monthly bill (e.g., rebate and
	d) twelve (12), plus		
	e) Periodic Review Adjustment amount		
4.06.04	Average Monthly Billings: Customer payable as provided in Section 4.01, delinquent, a 2 percent Delayed Payme added. Company may terminate the monthly billing on or before its due docustomers using the APP will contain 4.05.01, Information on Bill, and shall amounts paid to date as compared to normal billing procedures for the same payable.	Payment of Bent Charge bath APP if customate for 2 constants the information show the the amounts	ills. If such billing becomes used upon such billing will be ner fails to pay any average secutive months. Billings to tion specified in subsection overage or underage of the
4.06.05	Periodic Review Adjustment: A Period Settlement Balance (the net accumula under the rate schedule the customer Average Payment amounts) divided Adjustment shall be used for determine APP bill for the twelve months following may occur upon customer's request to	ated difference takes Electric by twelve (1 ing an increas g the Periodic	e between billings calculated Service under and the billed 12). The Periodic Review se or decrease to customer's Review. A Periodic Review

	Month	Day	Year
Effective	Month	Day 1	Year
		2 Day	
By	Then.		/

				Index	
		ATION COMMISSION OF KANSAS ISAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C	
		(Name of Issuing Utility) STAR SERVICE AREA	Replacing Sched	ule <u>GT&C</u> She	Sheet18
	(Territor	y to which schedule is applicable)	which was filed	April 18, 2012	
No suppleme shall modify	nt or separate ur the tariff as sho	nderstanding wn hereon.	Sheet 18 of 29 Sheets		
		GENERAL TERMS AND CO	NDITIONS		
		review of customer's account (e.g., as a Company shall review each customer Review, upward or downward adjustmentate changes, variations in usage, or Adjustment shall be limited to an increase amount. Company and customer materiodic Review Adjustment amount.	r's APP at leasents, may result weather conditions or decrease	st annually. The from, but are not ons. The Period of 30% of custor	Periodic limited to, lic Review mer's APP
	4.06.06	Termination of the Average Payment participation in the APP is terminated. customer or if there is a 60-day arrearage provisions in Section 5.01, Conditions amount due or owing including the Seincluded in the current bill upon terminate	Termination mage at time of billing for Discontinustilement Balance	nay occur at the ing or pursuant to uing Electric Serv	request of any of the rice. Any
4.07	Cold Wea	ather Rule:			
	4.07.01	Applicability: The provisions of this Coand disconnection procedures for any allows a qualifying Residential custo Electric Service during the designate payment agreement with Company. November 1 through March 31, when the temperature will drop below 35 degrind 30s or colder within the following 48	qualifying Residence the opported cold weather The cold weather the National Wees (activating t	dential customer. tunity to retain r period and en ather period exte ather Service fore	The rule or restore ter into a ends from ecasts that
Issued					

Month Day Year

Effective

Month Day Year

Year

By

Jetiry L. Martin, Vice President

		Index		
THE STATE CORPOR	RATION COMMISSION OF KANSAS			
	NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR EN	SERGY SCHEDULE GT&C		
(Name of Issuing Utility) WESTAR SERVICE AREA		Replacing Schedule GT&C Sheet 19		
(Territor	y to which schedule is applicable)	which was filedApril 18, 2012		
No supplement or separate ur shall modify the tariff as sho	nderstanding wn hereon.	Sheet 19 of 29 Sheets		
	GENERAL TERMS AN	ID CONDITIONS		
4.07.02	Customer's Responsibilities:			
	•	a) Any Residential customer with unpaid arrearage owed to Company will qualify under the Cold Weather Rule provided customer complies with the following provisions:		
	i) informs Company of the in	ability to pay a bill in full;		
	 ii) gives Company sufficient information to develop an appropriate payment agreement; 			
	iii) applies for federal, state, customer may be eligible;	iii) applies for federal, state, local, or other utility assistance funds for which customer may be eligible;		
	twelfth of customer's bill billing period for which Ele	of one-twelfth of customer's arrearage and one- for current consumption during the most recent ctric Service was provided, plus the full amount of econnection fees, plus any applicable Security		
	customer's obligation to p Service. Such payment a	reement with Company setting forth the terms of pay past, current, and future charges for Electric agreement shall allow customer's unpaid account over a period not exceeding 11 months.		
		greement may contain arrangements mutually o customer's particular situation.		
Issued				
Mont	th Day Year			

Year

By Joffen Silver

Effective ___

		Index
	ON COMMISSION OF KANSAS	
	SAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility)		Replacing Schedule GT&C Sheet 20
WESTAR	R SERVICE AREA	
	hich schedule is applicable)	which was filed April 18, 2012
No supplement or separate understar shall modify the tariff as shown her	modify the tariff as shown hereon. Sheet 20 of 29 Sheets	
	GENERAL TERMS AND C	ONDITIONS
c)	Company may accept a lesser	s for an initial payment described above, amount when it is able to verify special at the initial payment and future installments earage.
	ompany's Responsibilities: Comparule are outlined as follows:	ny's responsibilities under the Cold Weather
a)	least 30 days prior to the cold we who is currently receiving Electric S a notice to each Residential premis	e of the Cold Weather Rule once a year, at eather period, to each Residential customer Service. In addition, Company shall also mail se that has been disconnected during or after eriod and remains without Electric Service. Service with the Commission.
b)	Electric Service, Company shall, d prior to Company's termination of lof of record by telephone and make customer of record on the day telephone contact on that day was during the phone call(s) or the per	f Section 5.01, Conditions for Discontinuing uring the first 24 hours of the 48 hour period Electric Service, attempt to contact customer to one attempt at a personal contact with prior to termination of Electric Service if as not made. If customer is not contacted resonal contact the day prior to termination of I leave a disconnect message on the door on will be no charge for this service.
c)	the activating temperature from temperature is then forecasted to disconnection may not be carried	pany must receive a 24-hour forecast above the National Weather Service. If the be below the activating temperature, the out and Company must wait for another 48- temperature and follow the same procedure
	, , , , , , , , , , , , , , , , , , ,	

Issued			
	Month	Day	Year
Effective			
	More	Day	Year
Ву	4 offen	1/15	_
•	Jeffrey L. Wartin.	Vice President	

			Index	
THE STATE CORPORATION (WESTAR ENERGY, INC & KANSAS GAS &	COMMISSION OF KANSAS EELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C	
	suing Utility) ERVICE AREA	Replacing Sche	edule <u>GT&C</u>	Sheet21
(Territory to which	schedule is applicable)	which was filed	1April 18, 20	012
No supplement or separate understanding shall modify the tariff as shown hereon.	2		Sheet 21 of 29	Sheets
	GENERAL TERMS AND CO	NDITIONS		
da <u>Di</u> dis i) ii) iv)	ompany shall inform customer, in a disconnect notice prepared in a scontinuing Electric Service, the sconnect message left on customer that Company operates under opportunities for customer to a complying with the Customer's Fithat Customer must meet the recustomer's Responsibilities; that Company maintains a list available to pay utility bills; inform the customer of, or provide the customer may qualify. Propayments over a period of fewer the customer of the customer's current and future consumption through an initial payment and extends the customer of the customer and extends the custom	the telephone ccordance with the personal of the a Cold Weath void discontinuates ponsibilities of organization de a list of all ior to discussion than 12 months right to have a notification plaint procedure old weather personal or the personal discussion of the personal discussion and to have a pual installment of the personal discussion plaint procedure old weather personal discussion plaint procedure old weather personal discussion plaint procedure old weather personal discussion plaint procedure of the personal discussion plaint	n Section 5.0 contact, and following information and comparate and comparate are available are avail	the additional ormation: I that there are ctric Service by section 4.07.02, In funds may be ments for which is Weather Rule bany shall inform the Pay Plan for the gray shall inform the pay Plan for the gray shall provide to customer the shall provide the customer the shall provide

Effective

Month Day Year

Effective

Day

Year

Year

	Index
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility) WESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 22
(Territory to which schedule is applicable)	which was filedApril 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	
	Sheet 22 of 29 Sheets
<u>Service</u> , Company shall not discon local National Weather Service office	NDITIONS .01, Conditions for Discontinuing Electric nect customer's Electric Service when the ce has forecasted the temperature to drop tit will be in the mid 30s or colder within the
for qualification under the Cold West Security Deposit made under the p conjunction with the Cold Weather	an additional Security Deposit as a condition ather Rule. However, an assessment of a provisions of the existing standards and in Rule is appropriate if amortized over the Deposit shall not be amortized over a period in 3.02, Security Deposit.
or generally regarding energy consciustomer of the long range advantage customer to apply for Company shall also inform customer.	for assistance under the Cold Weather Rule servation measures, Company shall inform antages of weatherization programs and weatherization and insulation assistance. er of the availability of an energy analysis Today (ACT) program, and the benefits and vsis.
with a check, electronic payment or payment or for any installment of the default of the Cold Weather Rule Payment Plan shall Plan under Section 4.08 unless custom prior Cold Weather Rule Payment Plan Weather Rule Payment Plan shall be eli Payment Plan if it complies with the presponsibilities. This includes making disconnect or reconnect charges.	draft with insufficient funds for the initial payment plan, then customer shall be in ment Plan. A customer who defaults on a ll not be eligible for an Extended Payment per pays Company the arrearages from the an. A customer that defaults on a Cold gible to enter into a new Cold Weather Rule ovisions of subsection 4.07.02, Customer's g an initial payment and payment of any once customer has been informed of the la Weather Rule, any payment plan that is

Issued			
	Month	Day	Yea
Effective		1	
	Mah	2 9/	Yea
$_{\rm By}$ \mathcal{G}	Jeffen -		
	effrey L. Martin,	Vice President	

		Index
	ATION COMMISSION OF KANSAS ISAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
	Name of Issuing Utility) STAR SERVICE AREA	Replacing Schedule GT&C Sheet 23
(Territory	y to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate un shall modify the tariff as show	derstanding wn hereon.	Sheet 23 of 29 Sheets
	GENERAL TERMS AND CO	NDITIONS
	Rule Payment Plan. However, a cust months shall not be in default of that p	shall be considered to be a Cold Weather omer with a payment plan of less than 11 sayment plan if the payments made prior to ater than the amount that would have been an.
4.07.05	Cure of Default:	
	a) Customer may cure a default of a pa	ayment agreement caused by:
	i) making an initial payment as r <u>Responsibilities</u>;	equired in subsection 4.07.02, <u>Customer's</u>
	ii) paying all disconnection and re the default; and	connection charges incurred as a result of
		ns of the Cold Weather Rule. Any charges ring customer's default shall be included in Company and customer.
	b) Customer may cure default caused l	by theft or diversion of Electric Service by:
	 i) paying for the value of the Ele historic use; 	ctric Service diverted, estimated based on
	ii) making an initial payment as req <u>Responsibilities</u>;	uired under subsection 4.07.02, <u>Customer's</u>
	iii) paying all disconnection and re customer's default; and	connection charges incurred as a result of

Issued _			
	Month	Day	Year
Effective			· ·
	Mgh	0 D//	Year
	HAM.	\ ////	_
Ву	7/1/1		
	Jeffrey L. Marti	n. Vice President	

	Index
ATION COMMISSION OF KANSAS	
ISAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR I	ENERGY SCHEDULE <u>GT&C</u>
Name of Issuing Utility)	Replacing Schedule GT&C Sheet 24
STAR SERVICE AREA	
to which schedule is applicable)	which was filed April 18, 2012
derstanding wn hereon.	Sheet 24 of 29 Sheets
GENERAL TERMS A	ND CONDITIONS
charges, costs, damag Company's General Tern	provisions of the Cold Weather Rule. All other es, and Security Deposits provided for under and Conditions when customer has tampered or any's facilities shall be included in the payment apany and customer.
	Rule Agreement: Customer may contact Company r Rule payments if customer receives utility or other
customers Electric Service after detailed in Section 5 <u>Disconn</u>	Weather Rule: The Company may disconnect proper notice is given pursuant to the provisions nection of Electric Service. The disconnection the Cold Weather Rule period as follows:
	customer when customer causes or permits ce, tampering or diversion of Electric Service (meter er's premises
	or 24 hour oral disconnection notice is provided to one number of the Commission's Protection Office,
ii) 10 days after a disconned	ction notice is sent, whichever is quicker.
	pe restored as soon as possible, using every e effort, after full payment has been made by a charges.
700	
֡	iv) complying with all other charges, costs, damag Company's General Term fraudulently used Compagreement between Com Renegotiation of Cold Weather and renegotiate its Cold Weather lump sum assistance. Disconnections under the Cold customers Electric Service after detailed in Section 5 Disconnect unauthorized use, interference bypass) on or about customer i) after a 48 hour written or customer with the telephor or ii) 10 days after a disconnect iii) Electric Service must be commercially reasonable iiii) Electric Service must be commercially reasonable iiii) Electric Service must be commercially reasonable iiii) Electric Service must be commercially reasonable iiii Electric Service must be commercially reasonable iii Electric Service must be commercially r

Issued			
	Month	Day	Year
Effective		1	
	Myth	2 Drs /	Year
		11/1	
By 7	1/27 -		
,	effrey L. Martin,	Vice President	

	•	Index		
THE STATE CORPORA	ATION COMMISSION OF KANSAS			
	SAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C		
	Name of Issuing Utility) TAR SERVICE AREA	Replacing Schedule_GT&C Sheet_25		
		and the same filed and April 10, 2012		
	to which schedule is applicable)	which was filed April 18, 2012		
No supplement or separate und shall modify the tariff as show	n hereon.	Sheet 25 of 29 Sheets		
	GENERAL TERMS AND C	CONDITIONS		
		n customer misrepresents their identity or e purpose of obtaining or retaining Electric		
	•	hour oral disconnection notice is provided to number of the Commission's Protection Office,		
	ii) 10 days after a disconnection	notice is sent, whichever is quicker.		
	or electronic payment for the initial Cold Weather Rule payment plan	customer tenders an insufficient funds check al payment or an installment payment under a n and does not cure the insufficient payment er a disconnection notice is sent regardless of		
4.08 Extend	led Payment Plan:			
A.	Residential customers with arrears Customer will have up to 12 months to being one-twelfth of the sum of the a the most recent billing period for white must pay off any arrearage from a p	Weather Rule payment plan is available to so during non-Cold Weather Rule periods, to pay off an arrearage with the initial payment arrearage plus the bill for consumption during the Electric Service was provided. Customer revious Cold Weather Rule plan or Extended his plan. Company must inform customers of		
В.	Section 4.01, Payment of Bills. A 2 p such billing will be added if an External payment of Bills.	Illings are due and payable as provided in percent Delayed Payment Charge based upon inded Payment Plan monthly billing becomes an Extended Payment Plan if customer fails to thly billing on or before its due date.		

issued			
	Month	Day	Year
Effective	0.4	1	
	May th		7 Year
Ву	1/27 -) / /(. 7	
Je	effrey L. Martin,	Vice President	

		Index	_
	C CORPORATION COMMISSION OF KANSAS Y, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULEGT&C	_
	(Name of Issuing Utility) WESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 26	-
	(Territory to which schedule is applicable)	which was filed April 18, 2012	_
No supplement shall modify the	or separate understanding e tariff as shown hereon.	Sheet 26 of 29 Sheets	
	GENERAL TERMS AND CO	NDITIONS	
	C. Extended Payment Plan billing will cont 4.05.01, <u>Information on Bill</u> .	ntain the information specified in subsection	1
4.09	Third Party Notification: Upon mutual agreem interested third party, Company will notify such delinquent. The purpose of this agreement is maintain the account balance on a current bas providing notice, Company shall have no responshall have no obligation to pay customer's deline	h third party when customer's bill becomes to afford customer all available methods to sis and retain Electric Service. Other than onsibility to the third party and the third party	5) 1
4.10	Charges For Work Done On Customer's Prem Section 6, Customer's Service Obligations, materials furnished and work done on customer Company shall charge customer once the investomeleted. Unless the unsafe condition on customeligence, then no such charges shall apply to Company's existing schedule of charges. replacement or repair of equipment furnished premises unless the repairs or replacements agent's negligence or misuse.	Company shall charge customer for all er's premises beyond the Point of Delivery estigation of a suspected unsafe condition is astomer's premises is a result of Company's customer. Any charge shall be based upon Company shall not charge customer for and owned by Company on customer's	
4.11	Rate Change Notice: Company shall provious changes in rates to customers through bill in implemented due to a rate proceeding.	ide general information explaining overal nserts or direct mail when new rates are	
4.12	Seasonal Disconnect Service: Billings shall unless the individual Rate Schedule or Rider un provides otherwise. The customer charge in the season months when no Electric Service is Service requirements are seasonal. Example limited to, outdoor theaters, drive-ins, amuse driving ranges, gun clubs, saddle clubs, swimming	under which customer takes Electric Service the rate schedule shall apply during the offused for those customers whose Electrices of those customers include, but are not ement parks, sport centers, golf courses.	e - c t

Issuea			
	Month	Day	Year
Effectiv	e		
	Month	Day	Year
Ву	4/100-		
	Jeffrey L. Martin.	Vice President	

TOTAL CONTRACTOR	TE CODDODAT	TON COMMISSION	N OF WANGAG		Index
	RGY, INC & KANSAS (Nan WESTA	GAS & ELECTRIC COMI ne of Issuing Utility) AR SERVICE AREA which schedule is app	PANY, d.b.a. WESTAR ENERGY	Replacing Sched	GT&C Sheet 27 April 18, 2012
No suppleme	ent or separate unders the tariff as shown h		predist	- Contraction	Sheet 27 of 29 Sheets
shan modify	the tarm as shown in		RAL TERMS AND CO		Sheet 27 of 29 Sheets
4.13	service prog Service Agreservice under features, par form, approv receive servi	gram. All custor eement stating or this voluntary yment of any arrowed by the Comice under the Preserved.	mers electing this voluderly and concisely program. Special atterns, and customer not mission, must be signay Plan.	untary service o the responsibilitiention shall be o otifications. The ned before the 0	e service under this prepay ption shall sign an Electric ties of the customer taking given to Cold Weather Rule Electric Service Agreement Customer will be eligible to electing this optional prepay
		ervice: Only custo are eligible. Only custo Only custo. Deposit rewaived. Prepay op Customers \$4.00 per street Customers are reduces service. Company	omers currently taking of for the Prepay Plan somers with Advanced I equirements for cust tion customers are not selecting the Prepaymenth to offset a portion charge of \$1 and \$10.00 and	service under Service option. Metering are eligomers electing t eligible for the Aoption will pay aon of the fees as 5.00 and the recorrespectively for	tandard Residential Service lible for the prepay option. the prepay option will be average Payment Plan. In additional service fee of sociated with this service. Connection charge of \$20.00 customers on this optional eather Rule notices shall be address provided by the
Issued	Month	Day	Year		
Effective _	- Month	Day	Year		

By_

Jeffrey L. Martin, Vice President

THE CTATE CORROLATION COMMISSION OF VANCAS	Index
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 28
WESTAR SERVICE AREA	replacing belieute <u>Greet</u> sheet <u>20</u>
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 28 of 29 Sheets
GENERAL TERMS AND CON	NDITIONS
advance of usage. During the Cold W March 31, Company may limit the amou arrears owing to Company. This limited heating, lighting and refrigeration during t service used after the "amount remain negative value. When additional service value shall be placed in "Debt Recovery".	ponsible for purchasing electric service in /eather Rule period, November 1 through int of electricity provided to customers with electric service shall be sufficient to permit the Cold Weather Rule period. Any electric ing" reaches zero shall accumulate as a e is purchased, the accumulated negative f. All payments from customers with a Debt a amount owing for Debt Recovery and the ws:
Recovery and 85% will be directe service, b. If debt is between \$250 and \$500 directed to Debt Recovery and 75 for future service, and c. If debt is greater than \$500, then Debt Recovery and 50% will be diservice. d. If customer's debt is greater than	of every payment will be directed to Debt and to pre payment balance for future 1, then 25% of every payment will be 3% will be directed to pre payment balance 50% of every payment will be directed to irected to pre payment balance for future \$1,000, the customer is not eligible for the payment options will continue to be
	ential customer. This can be achieved by ent with the Cold Weather Rule or Extended

Issued			
	Month	Day	Year
		•	
Effective		1	
	Mgh	a 2/1/	Year
	1 St.	1/1/	<i></i>
By	9/100		
,	Jeffrey L. Martin	Vice President	

			Index				
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR (Name of Issuing Utility)		STAR ENERGY	SCHEDULE		Sheet29		
	WESTAR SERVICE AREA (Territory to which schedule is applicable)		which was filed	April 18 201	2		
No supplement shall modify the	or separate understanding etariff as shown hereon.		Sheet 29 of 29 Sheets				
	GENERAL TERM	IS AND CONE					
4.14	Customer Requested Information Company the cost of reviewing its rediscussions with customer, consult customer's sales tax exemption are event shall customer pay less than to Section 12.13, for processing sale requests by customer for billing customer's total sales tax refund. Customer's actual sales tax refund.	records, time s ant or the Ka oplication plus he <u>Customer F</u> es tax exemp history. In r	spent calcula nsas Departi applicable of Requested In otions. The	ting potential ment of Revo overheads. F formation Ch charge does all the charg	refund and on enue regarding However, in no arge, as filed in s not apply to ge exceed the		
Issued							
	Month Day Year						

Effective_

y

Jeffrey L. Martin, Vice President

Westar Energy, Inc. And Kansas Gas and Electric Company

Electric Service Agreement

Westar Energy.

ELECTRIC SERVICE AGREEMENT

THIS AGREEMENT is made between **Westar Energy**, **Inc.**, hereinafter referred to as "Company", and "Customer Name", hereinafter referred to as "Customer".

WITNESSETH: That

1). Subject to all the terms and conditions of this Agreement, Company agrees to supply and Customer agrees to purchase from Company all electric energy upon the terms and conditions and at the rates and charges due and payable therefore pursuant to the Company's Prepay Plan Pilot Program, and pursuant to the Company's General Terms and Conditions, all as now on file with The State Corporation Commission of The State of Kansas, or as Company's Electric Rate Schedules and General Terms and Conditions are reissued and made effective from time to time as provided by law.

2) Customer agrees:

- a) To take service under the Prepay Plan pilot program with an opening balance of at least \$35.
- b) That a service fee of \$4.00 per month will be assessed to offset a portion of the costs of providing this service. The service fee covers additional customer communications such as e-mails, phone calls or text messages informing the customer of the account balance, payment confirmation, low balance alerts and other communications,
- That customers on the Prepay Plan service option will not receive a monthly bill. They will
 receive periodic communications regarding the account balance, plus communication alerts
 on low balance or pending disconnects,
- d) That customers on the Prepay Plan service option agree to maintain and provide to Company a valid email address that will be used to provide company notices and some communications on the account status,
- e) That customers on the Prepay Plan service option agree that they are not eligible to be on Company's Average Payment Plan or Company's automatic bank draft plan, and
- f) That customer agrees to receive Company notices, including any and all Cold Weather Rule notices delivered electronically to customer by e-mail to the e-mail address provided by the customer.

3) Company agrees:

- a. To make available an account webpage,
- b. To provide Customer with text, email and automated phone call communication channels that will keep Customer informed as to account balance, payment confirmation and low balance alerts and to update this information on a daily basis,
- c. To provide all required notices to Customer's e-mail address,
- d. To provide account information through Customer's chosen communication method (e.g., e-mail, text message or phone), and
- e. That the filed disconnection charge of \$15.00 and the filed reconnection charge of \$20.00 is reduced to \$0 and \$10.00 respectively.
- 4) Customer agrees that if their service is to be disconnected because of non-payment for electric service, Company may make the disconnection wirelessly. Company will notify Customer at least 24 hours in advance of the pending loss of service, using the Customer's chosen communication method.

- 5) Customer agrees that if Customer's service is to be disconnected during the Cold Weather Rule period and that such disconnection would otherwise be prohibited by the Cold Weather Rule, Company may limit electrical supply to Customer's premise to an amount that is sufficient to supply electricity only for essential functions such as heating and food refrigeration. Customer will not be entitled to an unlimited supply of electricity during the Cold Weather Rule until Customer's account has returned to good standing. Company agrees to provide at least 48 hours notice to Customer, using Customer's chosen communication method, when service will be disconnected or limited. Disconnection or limitation of service, if required, will be accomplished wirelessly.
- 6) Company may allow customers whose accounts are in arrears to participate in the Prepay Plan program. If Customer's account is in arrears, Customer agrees that the arrears owed to Company will be placed in Debt Recovery and be subject to the allocation of payments as indicated in the General Terms & Conditions as filed with the Kansas Corporation Commission.
- 7) If Customer elects to leave the Prepay Plan program, Company will issue a final bill for Customer's existing account and a new account will be created subject to the rules in Company's General Terms and Conditions regarding creation of new accounts, including deposit requirements.
- 8) The provisions of the Agreement shall not be changed except in writing duly signed by Company and Customer; however, the Agreement is subject to valid order of legally constituted regulatory bodies having jurisdiction over the Company's sites.
- 9) This Agreement shall inure to the benefit of and be binding upon the parties hereto, their respective successors and assigns.

IN WITNESS WHEREOF, the parties here to have executed this Agreement.

«Customer_Name»	WESTAR ENERGY, INC.		
BY:	BY:		
	TITLE:		
DATE:	DATE:		

FOR COMPANY USE ONLY

Account # «Account Nbr»

Please provide the following information to assist in determining the feasibility of this pilot program. The three items marked with # are needed at a minimum to begin service under this program.

1) Customer Name:	#
2) Service Address:	. #
3) City:	
4) Zip Code:	
5) Number of years at this address:	
6) Homeownership: Owner Renter (Please check one)	
7) Type of house: Single-family Multi-family (Please check one)	
8) Living space (approximate square footage):	
9) Age of home:	
10) Number of persons living in this residence:	
11) Heating/cooling unit (circle one): electric/gas, electric/propane, total electric, heat	pump
other (please specify)	
12) Reason(s) for switching to this program (you can check more than one):	
prefer to pay as you go	
don't want to pay a deposit	
believe it will help me manage my energy costs	
want to split costs with roommates	
other (please specify)	
If you would be interested in receiving informational updates via text or if you would be veto participate in future surveys, please provide the following:	villing
1) Email address:#	
2) Mobile phone:	

Westar Energy, Inc. And Kansas Gas and Electric Company

Tariff Revisions (Red-lined Version)

					Index		
	TE CORPORATIO			SCHEDULE	CT%C		
WESTAK ENE	RGY, INC & KANSAS GA (Name o	f Issuing Utility)	SCHEDULE	GI&C			
	•	SERVICE AREA		Replacing Sche	edule <u>GT&C</u>	Sheet1	
		ich schedule is appli	icable)	which was filed	i Januasv 21, 2	1000 April 18, 2012	
No suppleme	nt or separate understand the tariff as shown here			O. E. C.	Sheet 1 of Sheet	1 of 29 Sheets=7	
Sheets	*****		AL TEDMO AND CO	ONDITIONS			
			AL TERMS AND CO BILLING AND PAY				
4.04	Daymant of Dil		BILLING AND FAT	IVILIVI			
4.01	Payment of Bil	<u>ls:</u>					
	A. All bills for Electric Service are due and payable upon receipt. Normally bills shall sent by mail. In addition, Company offers customers an electronic (e-mail) billing optic Customer may change this option at any time. The non-receipt of a bill by custom shall not release or diminish the obligation of customer with respect to the full payment thereof, including the delayed payment charge. If the last calendar day for remittar falls on a day when Company's authorized agents are not available to the gene public, then the final payment date shall be extended through the next business day.						
	thereon. reasona next suc Schedul	This date is the course of be course of be	oills for Electric Se ne last date payme usiness, be credited I bill. Unless other ial bills for Electric	nts that are rec I to customer's wise specified b	eived can, in account in pre y contract or a	the normal and eparation of the applicable Rate	
4.02	Responsibility	for Bill Payment	<u>:</u>				
	A. Customer's failure to pay obligations to and claims by Company under customer's Service Agreement for utility related services shall constitute a default justifying discontinuance of Electric Service under Section 5 of these General Terms and Conditions. Customer's failure to pay Company other than amounts due Company under customer's Service Agreement for Electric Service, shall not be a default justifying discontinuance of customer's Electric Service under Section 5 of these General Terms and Conditions. Company's failure to pay customer when required or to give customer credit shall not justify customer's failure to pay the amounts due Company under customer's Service Agreement for utility related services nor prevent customer from being in default. Default shall be determined as follows:						
Issued _	Month	Day	Year				
Effective		·					
Effective _	Month	Day	Year				

			Index				
		RPORATION COMMISSION OF KANSAS & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULEGT&C				
WESTAKENERO	J1, INC	(Name of Issuing Utility)	SCHEDOLL				
		WESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 2				
	(Te	rritory to which schedule is applicable)	which was filed <u>January 21, 2009</u> April 18, 2012				
No supplement shall modify th	or sepa	rate understanding as shown hereon.	Sheet 1 of Sheet 2 of 29 Sheets27				
		GENERAL TERMS AND CO	NDITIONS				
		customer's failure to conform to these G	eneral Terms and Conditions,				
	customer's failure to pay in full any delinquent amount due Compan customer's Service Agreement for utility related services, and						
			y delinquent amount due Company under ty related services shall be separate from ompany and customer.				
	B.	Company shall not threaten or refuse service of, a customer for an outstanding del signed the service agreement on the account individual and customer, who signed the service responsible for the account at the time Elect when the debt was incurred and continue to the service of the account at the time Elect when the debt was incurred and continue to the service of the account at the time Elect when the debt was incurred and continue to the service of the account at the time Elect when the debt was incurred and continue to the service of the account at the time Elect when the debt was incurred and continue to the service of the account at the time Elect when the debt was incurred and continue to the account at the time Elect when the debt was incurred and continue to the account at the time Elect when the account at the	bt on an account unless the individual either bunt or agreed orally at time service was at. The only exception to this rule is when an Service Agreement or orally agreed to be stric Service was established, lived together				
	C.	Company shall not threaten or refuse Ele Electric Service of customer for an outstand signed Service Agreement or three years und	ding debt more than five years old under a				
4.03	Meth	ods of Payment					
	А. <u>Р</u>	Payment By Mail:					
		Customers paying by mail shall place addressed envelope and shall post such remittance processing center on or before	n payment to cause it to arrive at Company's				
			and said personal check is returned by the ent funds, then Company may assess an suant to Sections 12.07.				
Issued		Month Day Year					
Effective		Month Day Year					

			Index			
		ATION COMMISSION OF KANSAS	ACTUAL CONTRACT			
WESTAR ENERGY, I		SAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY Name of Issuing Utility)	SCHEDULE GT&C			
	`		Replacing Schedule GT&C Sheet 3			
		STAR SERVICE AREA				
		to which schedule is applicable)	which was filed <u>January 21, 2000 April 18, 2012</u>			
No supplement or s shall modify the tar sheets	riff as shov	derstanding wn hereon.	Sheet 1 of Sheet 3 of 29 Sheets27			
-		GENERAL TERMS AND C	CONDITIONS			
	3.	Company may require customer to m pay agent location or by mailing certif	ake payment of bills by cash at an authorized ed checks or money orders.			
	4.	elects to convert personal checks int transaction is returned by the bank for	cks into Electronic transactions. If Company of electronic transaction(s) and said electronic or non-payment due to insufficient funds, then 30.00 pursuant to Section 12.08, Insufficient			
В.	<u>Auth</u>	norized Pay Agents:				
	1.	Company may contract with Authorized Pay Agent(s) to establish and maintain an authorized network of non-utility businesses at appropriate locations where customers can make payments in person using personal checks, an electronic payment (ACH transaction), money order, certified checks or cash.				
	2.	Authorized payment locations shall provide a complete list of all available payment options and the amount of any associated fees payable by customers.				
	3.		and said personal check is returned by the icient funds, then company may assess an ursuant to Section 12.07.			
	4.	Company or its agent elects to contransaction and said electronic transaction	ersonal checks into Electronic transactions. If convert personal checks into an electronic ction is returned by the bank for non-payment in Company may assess a charge of \$30.00 Funds Service Charge.			
	 Company may require customer to make payment of bills by cash or by n certified checks or money orders. 					
Issued	3.5					
	Month	n Day Year				
Effective	Mont	h Day Year				

						Index	
THE STATE CO				N OF KANSAS PANY, d.b.a. WESTAR ENERG	Y SCHEDULE	GT&C	
WESTAR ENERGY, INC			Issuing Utility)	i Schedole	Grac		
			SERVICE AREA	Replacing Sched	ule <u>GT&C</u>	Sheet4	
T)			ch schedule is app		which was filed	January 21.	2009 April 18, 2012
No supplement or ser shall modify the tarif							4 of 29 Sheets 27
Sheets							
			GENE	RAL TERMS AND	CONDITIONS		
C.	Age	nt to	issue a draft	<u>Draft:</u> Customer or electronic transayment of custome	saction on the cu	stomer's acc	
	1.	The	decision to ad	ccept an Electronic	Payment shall be s	solely that of	Company.
	2.	repre resp	esentative or	administer Phone through automate system. Requests et web site.	ed processes suc	ch as an ir	nteractive voice
	3.	proc Com	esses to the	credit an Electro e customer's acco tance center on f	ount as if payme	ent had bee	en received at
	4.			nsure that sufficient nic Payment or Dra		le to pay the	e amount of the
		a.		c Payment returned uant to Section 12.0			
		b.		ment returned to uant to Section 12.0			ds may incur a
	c. An Electronic Payment or Draft may cause customer's account to had never been tendered.						
		d.		ay refuse to issue a dered to Company			
Issued	Month	1	Day	Year			
Effective	Montl	h	Day	Year			

				Index		
THE STATE C	ORPOR	RATION COMMISSION OF KANSAS				
WESTAR ENERGY, I		NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C		
	((Name of Issuing Utility)	Replacing Sche	edule_GT&C_	_Sheet5	
	WE	STAR SERVICE AREA				
		y to which schedule is applicable)	which was filed	1 <u>January 21, 20</u>	1000 April 18, 2012	
No supplement or s shall modify the tar	eparate un iff as sho	nderstanding wn hereon.		Sheet 1 of Sheet 5	of 29 Sheets 27	
		GENERAL TERMS AND CO	NDITIONS			
D.	pay Cus	dit Card Payment: Customer may reques ment by customer's credit card for pay stomer will pay to authorized agent a f stion 12.15 <u>Credit, Debit Card Fee</u> for each	ment of custonee not to exce	mer's bill for ι eed the amour	itility services.	
	1.	The decision to accept a credit card pa authorized agent.	yment shall be	solely that of C	Company or its	
	2.	Company may administer credit card representative or through automated response (IVR) system or through Coagents web site.	ich as an inte	eractive voice		
	3.	uthorized paym een received a stomer's payme	at Company's			
	4.	A credit card payment reversed for any deemed delinquent as if the payment has			account to be	
	5.	Company or its agent may refuse to ac who has obtained the use of a credit c limited to; reported or suspected use reported or suspected use of stolen co owner of the credit card.	ard improperly. e of credit car	This may incl ds in a fraud	lude but is not ulent manner,	
E.	ATM or Debit Card Payment: Customer may request Company or an authori accept payment by customer's debit or ATM card for payment of customer's services. Customer will pay to authorized agent a fee not to exceed the amo in Section 12.15 Credit, Debit Card Fee for each transaction less than \$1000.					
	1.	The decision to accept a debit or A Company or its authorized agent.	TM card payn	nent shall be	solely that of	
Issued	na v					
	Mont	h Day Year				
Effective	Mont	th Day Year				

			Index		
		N COMMISSION OF KANSAS	COMPANIE	OTTA C	
WESTAR ENERGY, INC & K.		S & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY Stsuing Utility)	SCHEDULE	GT&C	
			Replacing Sched	ule <u>GT&C</u> Sheet <u>6</u>	
W	ESTAR S	SERVICE AREA			
		ch schedule is applicable)	which was filed	January 21, 2009 April 18, 2012	
No supplement or separate shall modify the tariff as shall modify the tariff as shall be a separate shall modify the tariff as shall be a separate	understand nown hereo	ing n.	ĕ	Sheet 1 of Sheet 6 of 29 Sheets27	
		GENERAL TERMS AND CO	ONDITIONS		
2.	telep voice	npany may administer debit or A phone representative or through a e response (IVR) system or thr porized agents web site.	utomated proces	sses such as an interactive	
3.	proc Com	npany shall credit a debit or ATM resses to the customer's accou npany's remittance center on the ment.	nt as if payme	nt had been received at	
4.		tomer shall be responsible for and the amount of the requested debit (
	a.		eturned to Company for insufficient funds or icur a charge pursuant to Section 12.08 ie. turned to Company for insufficient funds may e deemed delinquent as if the payment had		
	b.	• •			
	c. Company or its agent may refuse a customer who has obtained the This may include, but is not limited or debit cards in a fraudulent mean ATM or debit card or is defraudulent.			M or debit card improperly. or suspected use of an ATM or suspected use of stolen	
IssuedMor	nth	Day Year			
EffectiveMo	nth	Day Year			

Ву

			Index		
		ATION COMMISSION OF KANSAS			
WESTAR ENE		SAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C		
	(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 7		
	WES	STAR SERVICE AREA			
		to which schedule is applicable)	which was filedJanuary 21, 2009 April 18.	2012	
No suppleme shall modify Sheets	ent or separate un the tariff as show	derstanding wn hereon.	Sheet-1 of Sheet 7 of 29 Sheets	27	
		GENERAL TERMS AND CO	ONDITIONS		
	cust acco If Cu non-	omer's request, systematically withdraw bunt at a bank or recognized financial ins ustomer pays by Automatic Bill Payment	and said payment is returned by the ban company may assess an Insufficient F	s/her nk for	
4.04	Meter Rea		71 12.00.		
	4.04.01 Meter Reading Periods: Unless otherwise provided for in Compa Terms and Conditions or Rate Schedules or Riders, meters she periodically in a range of no less than 26 days and no more than monthly billings. Company may vary its monthly meter reading for take into account the effects of connection, disconnection, or rerout routes. Company may adopt a cycle-billing plan for dividing its service districts and for reading meters on a schedule of days throughout the meters.				
	4.04.02 <u>Customer Read Meters:</u> a) Company may request custom with inaccessible meters, to re billing period. Company's reque			the e on any's	
Issued _	Month	n Day Year			
Effective _	Mont	h Day Year			

						Index	
			ON COMMISSION				
WESTAR ENERG				ANY, d.b.a. WESTAR ENERG	Y SCHEDULE	GT&C	
	(Name	of Issuing Utility)		Replacing Scheo	iule_GT&C	Sheet8
	WES	STAR	SERVICE AREA				
			nich schedule is app	icable)	which was filed	January 21. 2	2009 April 18, 2012
No supplement shall modify th Sheets	t or separate un ne tariff as shov	derstar vn here	nding eon.			Sheet-1-of Sheet	8 of 29 Sheets 27
			GENER	AL TERMS AND	CONDITIONS		
		b)	readings shall least once a y with customer's with subsection readings. Exce	eadings by custor not be considered ear by Company as readings. Comp n 4.04.03, <u>Estimate</u> ept as provided in Service is disconti	final. Such custo and the readings any shall adjust c ed Bills, if there is subsection 4.04.0	mer's meters obtained sha ustomer's bil any differen 3, <u>Estimated</u>	will be read at all be compared I in accordance ce between the Bills, a final bill
	4.04.03	Est	timated Bills:				
		a)	accordingly. C estimating proof those procedu	estimate custome company may rend cedures employed res have been ap sed on estimated t	er a bill based on by Company and proved by the C	estimated u I any substar ommission.	sage only if the ntial changes in Company may
			filed with	al customers, prothe Commission ge in the seasonal o	and an actual i		
			broken m	reme weather of eters or other e mpany's control pro	equipment failure	s or other	
			premises f obtain a re addressed system whi	npany is unable or reading the meading of custome forms upon which ch customer may a Internet site have	eter and comme er's meter, such h customer may call in the reading	rcially reasor as mailing note the re s or enter the	nable efforts to or leaving pre- eadings or IVR
Issued	Mont	L.	D	V			
	wont	11	Day	Year			
Effective _	Mont	h	Day	Year			

					Index
		ON COMMISSION AS & ELECTRIC COMP	N OF KANSAS ANY, d.b.a. WESTAR ENER(GY SCHEDULE	GT&C
	(Name	of Issuing Utility)		Replacing Sched	lule_GT&CSheet_9
	WESTAR	SERVICE AREA			
		nich schedule is app	olicable)	which was filed	January 21, 2000 April 18, 2012
No supplement or se shall modify the tari sheets	if as shown here	on.			Sheet 1-of Sheet 9 of 29 Sheets27
		GENER	RAL TERMS AND	CONDITIONS	
		iv) when cus Company;		furnish a meter	reading as requested by
		v) as custome	r's final, initial or c	orrected bill, but on	nly when:
		1) custom are m by Con	ade to the bill		necessary adjustments uent actual meter reading
		•		ng would not sh nating usage; and	now an actual customer's
		,	ctual meter rea meter or other eq	iding cannot be uipment failure.	e taken because of a
	b)	a meter readir by entering the usage, Comp consumption	ng on pre-addresso e meter read throu any shall conside	ed forms or through ugh Company's Inte er customer's histoners for whom ac	request customer to provide h Company's IVR System or ernet site. When estimating orical consumption, current ctual meter readings were
	c)	providing othe for more than year. If the m a meter readir necessary. S Company and Company may	rwise, Company v three (3) consecu eter is inaccessible og as requested, t Buch customer's r an adjustment, if charge customer	vill not render a bill tive billing periods e and customer is u hen Company may meters will be rea necessary, shall b	an approved Rate Schedule I based on estimated usage or six (6) billing periods per unavailable or fails to furnish render an estimated bill as d at least once a year by se made as provided herein. narge as provided in Section is required.
Issued	Month	D	Voor		
	Month	Day	Year		
Effective	Month	Day	Year		

By_

	TION COMMISSION OF WANGES	Index
	FION COMMISSION OF KANSAS .s gas & electric company, d.b.a. westar energy	SCHEDULE GT&C
(Na	me of Issuing Utility)	Replacing Schedule GT&C Sheet 10
WEST	AR SERVICE AREA	Replacing Schedule_GT&C Sheet_To
	which schedule is applicable)	which was filed
No supplement or separate under shall modify the tariff as shown sheets	rstanding hereon.	Sheet-1-of Sheet 10 of 29 Sheets27
	GENERAL TERMS AND C	CONDITIONS
	reasons therefore and efforts mad least 36 months. All such bills	d bills, it will maintain accurate records of the de to secure actual readings for a period of at shall state that they have been based on shall make any appropriate adjustments upon by Company.
4.04.04 <u>I</u>	Estimated Bill Procedure:	
•		imates of customer's usage. However, meter wledge of customer's unique circumstances to calculation of an estimated bill.
ì	b) Company shall use one of the electric usage for billing purposes:	following methods to estimate a customer's
	i) Calculation of peer group average	age as follows:
	A/B \times C = Estimate usage for a	a meter
	Where:	
	A = peer's usage this month B = peer's usage for same mon C = Usage for same month las	nth last year st year for meter to be estimated
	If usage from last year is estimate.	s unavailable, "B" shall be used as the
		ue month, and town, usage total days used, s which make up the days and usage.
	ii) Historical electric usage of cu weather if necessary and lengt	stomer's meter being estimated adjusted for the billing period.
IssuedMonth	Day Year	
EffectiveMonth	Day Year	

Ву_

				Index			
THE STAT	TE CORPOR	ATION COMMISS	ION OF KANSAS				
WESTAR ENE			OMPANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C		
	(Name of Issuing Utility	·)	Replacing Sched	ule GT&C	Sheet11	
	WE	TAR SERVICE AI	REA	, ,			
		to which schedule is	s applicable)	which was filed	January 21, 2	000 April 18, 2012	
No suppleme shall modify sheets	nt or separate un the tariff as sho	derstanding yn hereon.			Sheet 1 of Sheet	11 of 29 Sheets27	
		GE	NERAL TERMS AND C	ONDITIONS			
	4.04.05	Meter Reading	Charge:				
		reading to customer's	ner who has agreed to Company for two cons meter and assess cus 02, <u>Meter Reading Cha</u>	secutive billing pe stomer a Meter I	eriods, Comp	any shall read	
		reread cust regular rea provided in customer's	In cases where a meter has been read, Company, shall at customer's request, reread customer's meter. However, should the reread verify the accuracy of the regular read, Company shall assess customer a Meter Reading Charge as provided in Section 12.02, Meter Reading Charge. Should the reread of customer's meter indicate that the regular read was incorrect, Company will waive the Meter Reading Charge.				
4.05	Custome	Billing:					
	4.05.01	Information on	Bill: Customers' bills wi	ll show:			
		the billing billing sha	ning and ending meter r period obtained from a Il disclose that it is I 'shall appear on the bill	n electronic mete based on estima	er except tha	t an estimated	
		b) the date of	the date of the most recent meter reading and the date of the billing;				
			the final date by which a payment can be received before a Delayed Payment Charge is imposed;				
		d) the actual of	the actual or estimated Electric Service supplied during the billing period;				
			the comparative energy consumption for the current billing period and the comparable period a year ago;				
Issued _							
	Mont	Day	Year				
Effective _							
	Mon	n Day	Year				

	Index		
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C		
(Name of Issuing Utility)			
WESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 12		
(Territory to which schedule is applicable)	which was filed January 21, 2009 April 18, 2012		
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 1-of Sheet 12 of 29 Sheets27		
GENERAL TERMS AND C	ONDITIONS		
	ustment in cents per kilowatt-hour (kWh) and		
g) the amount due for prompt payment;	ent and the amount due after delinquency in		
collection, connection, disconnection	due for past due accounts, Security Deposits, ction or reconnection charges, installment ments, and other utility charges authorized by		
underage of amount paid to da	rment Plan, the dollar amount of overage or e as compared to the cumulative amount al billing process for the same period;		
j) the monthly amounts due from cus Cold Weather Rule or other payme	stomers paying down an arrearage under the ent plans;		
k) the total amount due for the curren	nt billing period;		
	fee, state and local sales taxes or other less otherwise ordered by the Commission;		
	er of Company's office where customer may t concerning a disputed bill, service rendered, n of Electric Service.		
Issued Month Day Year			
Effective Month Day Year			

		Index			
	RATION COMMISSION OF KANSAS				
	NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C			
	(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 13			
WE	STAR SERVICE AREA				
	y to which schedule is applicable)	which was filed January 21, 2009 April 18, 2012			
No supplement or separate us shall modify the tariff as sho sheets	nderstanding wn hereon.	Sheet 1-of Sheet 13 of 29 Sheets27			
	GENERAL TERMS AND CO	ONDITIONS			
4.05.02	services other charges for special s authorized by tariff or otherwise specifi the sale of merchandise, insulation or	any may include on the bill for utility related services. Special services are those not ically regulated by the Commission, such as services performed in connection therewith. se designated clearly and separately from			
4.05.03	Billing Adjustments:				
	a) Any adjustment to a previous bill which was based on meter reading by customer will be shown on the bill. The calculated for bills rendered during the period betwee recent meter readings by Company. The adjusted bill show to customer or the balance due and payable to Company customer may be applied as credit to customer's subsequence.				
	Credit Due Amount, and customer s balance is due and payable to Co approval of Company, pay the am period of time equal to the adjusted	than the amount specified in Section 12.03, so requests, the amount will be refunded. If ompany, customer may, upon request and nount in equal monthly installments over a billing period. In no case will an adjustment an amount which is less than the amount Bill Amount.			
4.05.04	Prorated Bills:				
	 a) Unless otherwise provided for in the application Rate Schedule or customer's Electric Service bills will be prorated for connections, disconn or rerouting of meter routes if the billing period is less than 26 days of than 36 days. 				
IssuedMont	h Day Year				
EffectiveMon	th Day Year				

		Index			
	ATION COMMISSION OF KANSAS SAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C			
	Name of Issuing Utility)	SCHEDOLE GIAC			
WES	TAR SERVICE AREA	Replacing Schedule GT&C Sheet 14	_		
(Territory	to which schedule is applicable)	which was filed	12_		
No supplement or separate und shall modify the tariff as show	lerstanding n hereon.	Sheet 1 of Sheet 14 of 29 Sheets27	7		
	GENERAL TERMS AND CO	ONDITIONS			
		he Commission, Company shall prora	ıte		
	power adjustment mechanism or Rafuel and purchased power, proration option. If Company elects to pro	gy cost adjustment mechanism or purchase ate Schedule providing for the adjustment on of these charges will be at Company trate these charges, then each adjustmesociated with the adjustment factor must be a sociated.	of y's ent		
4.05.05	Delayed Payment Charge:				
	 a) If the bill becomes delinquent, a Delayed Payment Charge in an to 2 percent of the delinquent amount owed for current Electric sadded and Company may initiate any collection efforts. 				
	before the delinquency date due to an opportunity to receive a copy additional cost. Moreover, if a no will allow an additional 14 days i become delinquent provided that of equal to one percent of the amount service agreement will be canceled upon customer's failure to pay any	re unable to make timely payment of bit internal bill paying procedures will be given of each bill at a second location at it on-Residential customer chooses, Comparing which to pay monthly bills before the customer agrees to pay a fee each mone owed for current utility service. Customer upon Non-Residential customer's request bill before the extended delinquency data with the same customer will be permitted.	en no ny ey nth r's or		
4.05.06	4.05.06 Partial Payment: If customer makes partial payment for the total bill, payment be credited first to the balance outstanding for Electric Service beginning with oldest service debt, then to additional utility charges, such as disconnection reconnection charges, and then to special charges.				
Issued Month	Day Year				
EffectiveMonth	n Day Year				

		Index				
	RATION COMMISSION OF KANSAS NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENER	GY SCHEDULE <u>GT&C</u>				
	(Name of Issuing Utility)	OI SCHLDOLL GIRC				
WE	ESTAR SERVICE AREA	Replacing Schedule_GT&C Sheet_15				
(Territor	y to which schedule is applicable)	which was filed January 21, 2009 April 18, 2012				
No supplement or separate ushall modify the tariff as sho	nderstanding own hereon.	Sheet-1 of Sheet 15 of 29 Sheets27				
	GENERAL TERMS AND	CONDITIONS				
4.05.07	Combined Payment for Several Met	ers:				
	a) Company may make an agreer Payment Charge otherwise appli	nent with customer not to assess the Delayed icable if customer:				
	 i) assumes responsibility for p which become due on differe 	payment of multiple utility bills from Company nt dates in the month;				
		setting forth the location where such Electric g the respective names in which the accounts				
	iii) intends to make payment of a one of such accounts.	all bills on or before the delinquency date of any				
	 b) Company shall have no obligation under this subsection 4.06.07 if cust fails to make payment within the time limit of the one account specific customer's notice to Company. 					
	Company shall collect Delaye 4.05.05 on the basis of each customer shall automatically b	payment is not made within the time selected for payment of the bill, then mpany shall collect Delayed Payment Charges as required in Section 5.05 on the basis of each single billing. Company's agreement with stomer shall automatically be canceled after the third time the Delayed ment Charge is assessed against customer during any consecutive 12-nth period.				
Issued						
Mont	th Day Year					
Effective Mon	th Day Year					

By.

		Index				
		ATION COMMISSION OF KANSAS				
WESTAR ENE		ISAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY Name of Issuing Utility)	SCHEDULE GT&C			
			Replacing Schedule <u>GT&C</u> Sheet <u>16</u>			
		STAR SERVICE AREA				
No supplame	(Territory to which schedule is applicable) which was filed January 21, 2009 A o supplement or separate understanding all modify the tariff as shown hereon. Sheet 1 of Sheet 16 of 1					
shall modify	the tariff as show	wn hereon.	Sheet-1 of Sheet 16 of 29 Sheets27			
		GENERAL TERMS AND CO	ONDITIONS			
	4.05.08	location supplied will be metered and be or metering facility is set at one preduction of the customer has Electric Service at differ meters will not be combined for bill Schedule provides otherwise. When meters will not be combined for bill schedule provides otherwise.	n class of Electric Service at each separate illed separately. When more than one meter mise for customer's convenience, or when rent premises, the readings of the separate ling purposes unless the applicable Rate fore than one meter or metering facility is set the separate meters may be combined			
	4.05.09	issue a corrected bill. The corrected amount to be credited. Any amounts pe shown as a credit on the corrected the amount specified in Section 12.0 requests, the amount will be refunded. exceeding 12 months, unless the date of the correction shall be computed back	event of an error in billing, Company shall bill shall show the adjusted amount due or paid by customer on the erroneous bill shall bill. However, if the amount is greater than 03, Credit Due Amount, and customer so No corrected bill shall be issued for a period of the error can be determined in which case to but not beyond such date. No correction mounts equal to or less than that specified in			
4.06	Average F	Payment Plan:				
	4.06.01	Availability: Upon mutual agreement between customer and Company the Average Payment Plan (APP) is available to any customer who qualifies for Electric Service under Company's Residential Electric Service and Small General Service rate schedules and Churches on any rate schedule.				
	4.06.02	<u>Application for Average Payment Plan</u> : Completion of Company's application for average payment shall constitute a request for Electric Service under the APP.				
Iconad						
issued	Month	n Day Year				
Effective						
	Month Day Year					

			Index			
	HE STATE CORPORATION COMMISSION OF KANSAS		COV SCHEDULE CTAC			
WESTAK ENER	TAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY (Name of Issuing Utility)		GY SCHEDULE GT&C			
	·	STAR SERVICE AREA	Replacing Schedule GT&C Sheet 17			
		to which schedule is applicable)	which was filed January 21, 2000 April 18, 2012			
No supplement	nt or separate und the tariff as show	• • • • • • • • • • • • • • • • • • • •	Sheet 1 of Sheet 17 of 29 Sheets2			
Sheets		111111111111111111111111111111111111111				
		GENERAL TERMS AND	CONDITIONS			
	4.06.03	calculate customer's APP monthly I	lan monthly bills: Each month Company shall based upon available history estimated if not calendar months. The monthly APP bill shall be			
		a) current Net Monthly Bill, plus				
		b) previous 11 Net Monthly Bills, e	stimated if not known, plus			
		 c) financial transactions that would impact customer's monthly bill (e.g rebill), divided by 				
		d) twelve (12), plus				
		e) Periodic Review Adjustment am	ount.			
	4.06.04	Average Monthly Billings: Customer's average monthly billings are due at payable as provided in Section 4.01, Payment of Bills. If such billing become delinquent, a 2 percent Delayed Payment Charge based upon such billing will ladded. Company may terminate the APP if customer fails to pay any average monthly billing on or before its due date for 2 consecutive months. Billings customers using the APP will contain the information specified in subsection 4.05.01, Information on Bill, and shall also show the overage or underage of the amounts paid to date as compared to the amounts calculated under Company normal billing procedures for the same period.				
	4.06.05	Periodic Review Adjustment: A Periodic Review Adjustment shall consist of the Settlement Balance (the net accumulated difference between billings calculate under the rate schedule the customer takes Electric Service under and the bille Average Payment amounts) divided by twelve (12). The Periodic Review Adjustment shall be used for determining an increase or decrease to customer APP bill for the twelve months following the Periodic Review. A Periodic Review may occur upon customer's request to review customer's APP or upon Company				
_						
Issued	Month	h Day Year				
Effective _	3.6	I D				
	Montl	h Day Year				

Ву_

		Index			
THE STATE COR	PORATION COMMISSION OF KANSAS				
WESTAR ENERGY, INC &	z KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C			
	(Name of Issuing Utility)	Replacing Schedule GT&C Sheet 18			
	WESTAR SERVICE AREA				
	ritory to which schedule is applicable)	which was filed <u>January 21, 2000 April 18, 2012</u>			
No supplement or separ shall modify the tariff a sheets	ate understanding s shown hereon.	Sheet-1-of Sheet 18 of 29 Sheets27			
	GENERAL TERMS AND C	CONDITIONS			
4.06.0	Company shall review each custom Review, upward or downward adjustr rate changes, variations in usage, or Adjustment shall be limited to an increamount. Company and customer in Periodic Review Adjustment amount. Termination of the Average Payment	a result of edits in Company's billing system). The Periodic ments, may result from, but are not limited to, or weather conditions. The Periodic Review rease or decrease of 30% of customer's APP may mutually agree to provide for a greater of Plan: Final settlement occurs only when d. Termination may occur at the request of			
	customer or if there is a 60-day arrearage at time of billing or pursuant to any of the provisions in Section 5.01, Conditions for Discontinuing Electric Service. Ar amount due or owing including the Settlement Balance (debit or credit) shall be included in the current bill upon termination.				
4.07 <u>Cold \</u>	Weather Rule:				
4.07.0	Applicability: The provisions of this Cold Weather Rule allow for special payment and disconnection procedures for any qualifying Residential customer. The rule allows a qualifying Residential customer the opportunity to retain or restore Electric Service during the designated cold weather period and enter into a payment agreement with Company. The cold weather period extends from November 1 through March 31, when the National Weather Service forecasts that the temperature will drop below 35 degrees (activating temperature) or will be in the mid 30s or colder within the following 48-hour period.				
Issued					
N	Month Day Year				
Effective	Month Day Year				

Ву_

				Index		
	ATION COMMISSION			am. a		
ESTAR ENERGY, INC & KA	SCHEDULE GT&C					
	Name of Issuing Utility) STAR SERVICE AREA	Replacing Sched	ule_GT&C	Sheet 19		
	y to which schedule is appl	icable)	which was filed	which was filed		
o supplement or separate us all modify the tariff as sho neets	-2744	Sheet 1 of Sheet 19 of 29 Sheets27				
	GENER	AL TERMS AND CO	NDITIONS			
4.07.02	Customer's Respon	nsibilities:				
		l customer with unpa I Weather Rule prov				
	i) informs Cor	npany of the inability	to pay a bill in fo	ull;		
	ii) gives Comp agreement;	oany sufficient inforr	mation to devel	op an appro	priate paymen	
	,	federal, state, local, ay be eligible;	or other utility	assistance f	unds for whic	
	twelfth of o	nitial payment of on sustomer's bill for cu d for which Electric S nection and reconn d	irrent consumpt Service was prov	ion during th ided, plus th	ne most recer e full amount o	
	customer's Service. S	a payment agreeme obligation to pay pa uch payment agreer be amortized over a p	ist, current, and nent shall allow	future char customer's	ges for Electri unpaid accour	
	•	payment agreemend and individualized to cust	•	-	nents mutuall	
ssued						
Mont		Year				
ffective						
Mon	h Day	Year				

		Index		
	RATION COMMISSION OF KANSAS NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C		
	(Name of Issuing Utility)	SCHEDULE GIÆC		
	ESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 20		
	y to which schedule is applicable)	which was filed January 21, 2009 April 18, 2012		
No supplement or separate u shall modify the tariff as sho	nderstanding own hereon.	Sheet 1 of Sheet 20 of 29 Sheets27		
Sheets	OFNEDAL TERMO AND CO	NADITIONO		
4.07.02	Company may accept a lesser a circumstances of need provided that will eliminate customer's entire arreader.	for an initial payment described above, amount when it is able to verify special at the initial payment and future installments arage.		
4.07.03	 4.07.03 Company's Responsibilities: Company's responsibilities under the Cold Rule are outlined as follows: a) Company shall mail written notice of the Cold Weather Rule once a least 30 days prior to the cold weather period, to each Residential who is currently receiving Electric Service. In addition, Company shall a notice to each Residential premise that has been disconnected during the most recent cold weather period and remains without Electric Company shall file a copy of the notice with the Commission. 			
	Electric Service, Company shall, du prior to Company's termination of E of record by telephone and make customer of record on the day telephone contact on that day was during the phone call(s) or the pers	Section 5.01, <u>Conditions for Discontinuing</u> uring the first 24 hours of the 48 hour period electric Service, attempt to contact customer even one attempt at a personal contact with prior to termination of Electric Service if so not made. If customer is not contacted sonal contact the day prior to termination of leave a disconnect message on the door on will be no charge for this service.		
	the activating temperature from temperature is then forecasted to disconnection may not be carried of	pany must receive a 24-hour forecast above the National Weather Service. If the be below the activating temperature, the but and Company must wait for another 48- temperature and follow the same procedure		
Issued Mont	th Day Year			
EffectiveMon	th Day Year			

MANUAL CONTROL CONTROL MAN	NI GOLD HOOLON OF WANGES	Index		
	ON COMMISSION OF KANSAS AS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C		
	of Issuing Utility)			
WESTAR	SERVICE AREA	Replacing Schedule_GT&C Sheet_21		
(Territory to wh	hich schedule is applicable)	which was filed <u>January 21, 2009</u> April 18, 2012		
No supplement or separate understanshall modify the tariff as shown here	nding eon.	Sheet I of Sheet 21 of 29 Sheets27		
	GENERAL TERMS AND C	ONDITIONS		
d)	day disconnect notice prepared in Discontinuing Electric Service,	n the telephone contact, with the normal 10 accordance with Section 5.01, Conditions for the personal contact, and the additional ner's door, of the following information:		
		r a Cold Weather Rule and that there are avoid discontinuance of Electric Service by Responsibilities;		
	ii) that Customer must meet the Customer's Responsibilities;	equirements set forth in subsection 4.07.02,		
	iii) that Company maintains a list available to pay utility bills;	of organizations from which funds may be vide a list of all pay arrangements for which rior to discussing any Cold Weather Rule or than 12 months, the Company shall inform it's right to have an Average Pay Plan for and to have the arrearage amount paid equal installments over the next 11 months;		
	the customer may qualify. Feature payments over a period of few the customer of the custome current and future consumption			
	v) that Company offers a third par	ty notification plan; and		
vi) that formal and informal complaint procedures are available prior to termination during the cold weather period. Company customer the telephone number of the Commission's Consumo Office.				
IssuedMonth	Day Year			
EffectiveMonth	Day Year			

		Index	_
THE STATE CORPORATION COMMISSION OF KANSAS WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY		SCHEDULE GT&C	
	Name of Issuing Utility)	SCHEDULEGI&C	_
	TAR SERVICE AREA	Replacing Schedule GT&C Sheet 22	
	to which schedule is applicable)	which was filed January 21, 2009 April 18, 2012	2
No supplement or separate und shall modify the tariff as show sheets		Sheet 1 of Sheet 22 of 29 Sheets27	
Sheets	GENERAL TERMS AND C	PONDITIONS	
	Service, Company shall not disco local National Weather Service o	5.01, Conditions for Discontinuing Electric onnect customer's Electric Service when the ffice has forecasted the temperature to dropat it will be in the mid 30s or colder within the mid 30s	e p
	for qualification under the Cold W Security Deposit made under the conjunction with the Cold Weath	r an additional Security Deposit as a condition of the existing standards and it is appropriate if amortized over the provisions of the existing standards and it is appropriate if amortized over the property Deposit shall not be amortized over a period on 3.02, Security Deposit.	a in ie
	or generally regarding energy co customer of the long range ac encourage customer to apply fo Company shall also inform custo	y for assistance under the Cold Weather Rulenservation measures, Company shall informativantages of weatherization programs and real weatherization and insulation assistance mer of the availability of an energy analysical Today (ACT) program, and the benefits analysis.	m d e. is
4.07.04	with a check, electronic payment of payment or for any installment of the default of the Cold Weather Rule Payment Plan shall be cold Weather Rule Payment Plan shall be complete the Payment Plan if it complies with the Responsibilities. This includes make disconnect or reconnect charges.	by customer, if customer provides Companier draft with insufficient funds for the initial payment plan, then customer shall be incomented plan. A customer who defaults on a hall not be eligible for an Extended Paymer owner pays Company the arrearages from the Plan. A customer that defaults on a Cole eligible to enter into a new Cold Weather Rule provisions of subsection 4.07.02, Customer' ing an initial payment and payment of an Once customer has been informed of the old Weather Rule, any payment plan that in	n ant e d e s
Issued			
Month	Day Year		
EffectiveMonth	Day Year		

By_

					Index		
THE STATE CORPO WESTAR ENERGY, INC & K.			N OF KANSAS ANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C		
	(Name of Issuing Utility)				I-1- CTP-C	Shart 22	
W	ESTAR SI	ERVICE AREA		Replacing Sched	fule_G1&C	Sheet23	
	(Territory to which schedule is applicable)				which was filed		
No supplement or separate shall modify the tariff as shall bheets	understandir nown hereon	ng			Sheet 1-of Sheet	23 of 29 Sheets27	
		GENEF	RAL TERMS AND CO	NDITIONS			
	Rule mont custo	Payment Pla hs shall not I mer's defaul	tomer and Company an. However, a cust be in default of that p t are equal to or grea 11-month payment pl	omer with a pa payment plan if ater than the am	yment plan of the payments	of less than 11 s made prior to	
4.07.05	Cure	of Default:					
	a) C	Customer may cure a default of a payment agreement caused by:					
	i)	making an Responsib	initial payment as r i <u>lities;</u>	equired in subs	section 4.07.0	02, <u>Customer's</u>	
	ii)		paying all disconnection and reconnection charges incurred as a result of the default; and			l as a result of	
	iii	for Electric	Service incurred du	ons of the Cold Weather Rule. Any charges uring customer's default shall be included in an Company and customer. by theft or diversion of Electric Service by: ectric Service diverted, estimated based on			
	b) C	ustomer may	cure default caused				
	i)	paying for historic use					
	ii)	making an <u>Responsib</u>	initial payment as rec ilities;	quired under sub	section 4.07.	02, <u>Customer's</u>	
	iii		disconnection and re default; and	econnection cha	rges incurred	l as a result of	
						,	
Issued		- A.W.W.					
Mo	nth	Day	Year				
EffectiveMo	nth	Day	Year				

Ву_

THE CTATE CORDO		Index
	RATION COMMISSION OF KANSAS ANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
	(Name of Issuing Utility)	
WI	ESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 24
,	ry to which schedule is applicable)	which was filed <u>January 21, 2009</u> April 18, 2012
No supplement or separate ushall modify the tariff as shall sheets	onderstanding own hereon.	Sheet 1 of Sheet 24 of 29 Sheets 27
	GENERAL TERMS AND C	ONDITIONS
	charges, costs, damages, a Company's General Terms and	sions of the Cold Weather Rule. All other nd Security Deposits provided for under donditions when customer has tampered or facilities shall be included in the payment and customer.
4.07.06		Agreement: Customer may contact Company payments if customer receives utility or other
4.07.07	customers Electric Service after prope	ther Rule: The Company may disconnect er notice is given pursuant to the provisions of Electric Service. The disconnection disconnection as follows:
		omer when customer causes or permits opering or diversion of Electric Service (meter emises
		nour oral disconnection notice is provided to umber of the Commission's Protection Office,
	ii) 10 days after a disconnection n	otice is sent, whichever is quicker.
		stored as soon as possible, using every rt, after full payment has been made by ges.
IssuedMon	nth Day Year	
EffectiveMoi	nth Day Year	

Ву_

					Index	
				N OF KANSAS PANY, d.b.a. WESTAR ENERG'	Y SCHEDULE <u>GT&C</u>	
WESTAR ENERG		Name of Issui		AVI, d.b.a. WESTAK ENERG	1 SCHEDULE OTRE	
	WES	TAR SER	VICE AREA		Replacing Schedule GT&C She	et <u>25</u>
	(Territory	to which so	chedule is app	olicable)	which was filed January 21, 2000 Ar	oril 18, 2012_
No supplement shall modify th sheets	or separate und e tariff as show	lerstanding n hereon.			Sheet-1 of Sheet 25 of 2	9 Sheets27
Sneets		*******	CENE	DAL TERME AND	CONDITIONS	
			GENE	RAL TERMS AND (CONDITIONS	
		pro۱			n customer misrepresents their in purpose of obtaining or retaining	
		,			hour oral disconnection notice is p number of the Commission's Protect	
		ii)	10 days af	ter a disconnection	notice is sent, whichever is quicker.	
		or e Cold with	lectronic p d Weather	ayment for the inition Rule payment place	a customer tenders an insufficient fu al payment or an installment payme n and does not cure the insufficien ter a disconnection notice is sent reg	nt under a t payment
4.08	Extend	ded Payn	nent Plan:			
	A.	A payment plan similar to the Cold Weather Rule payment plan is available to Residential customers with arrears during non-Cold Weather Rule periods. Customer will have up to 12 months to pay off an arrearage with the initial payment being one-twelfth of the sum of the arrearage plus the bill for consumption during the most recent billing period for which Electric Service was provided. Customer must pay off any arrearage from a previous Cold Weather Rule plan or Extended Payment Plan before entering into this plan. Company must inform customers of this option.				
	B.	Extended Payment Plan monthly billings are due and payable as provided in Section 4.01, <u>Payment of Bills</u> . A 2 percent Delayed Payment Charge based upon such billing will be added if an Extended Payment Plan monthly billing becomes delinquent. Company may terminate an Extended Payment Plan if customer fails to pay any Extended Payment Plan monthly billing on or before its due date.				
Issued	Month		Day	Year		
Effective	Month		Deri	V		
	Monti	1	Day	Year		

By_

		Index
	CORPORATION COMMISSION OF KANSAS Y, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C
WESTAK ENERG	(Name of Issuing Utility)	SCHEDOLL GIRC
	WESTAR SERVICE AREA	Replacing Schedule GT&C Sheet 26
•	(Territory to which schedule is applicable)	which was filed <u>January 21, 2000 April 18, 2012</u>
No supplement of shall modify the sheets	or separate understanding tariff as shown hereon.	Sheet 1 of Sheet 26 of 29 Sheets27
	GENERAL TERMS AND CO	NDITIONS
	C. Extended Payment Plan billing will con 4.05.01, <u>Information on Bill</u> .	tain the information specified in subsection
4.09	Third Party Notification: Upon mutual agreem interested third party, Company will notify such delinquent. The purpose of this agreement is maintain the account balance on a current balance providing notice, Company shall have no responshall have no obligation to pay customer's deline	n third party when customer's bill becomes to afford customer all available methods to sis and retain Electric Service. Other than nsibility to the third party and the third party
4.10	Charges For Work Done On Customer's Pren Section 6, Customer's Service Obligations, materials furnished and work done on custome Company shall charge customer once the invecompleted. Unless the unsafe condition on cunegligence, then no such charges shall apply to Company's existing schedule of charges. replacement or repair of equipment furnished premises unless the repairs or replacements agent's negligence or misuse.	Company shall charge customer for all er's premises beyond the Point of Delivery. stigation of a suspected unsafe condition is stomer's premises is a result of Company's customer. Any charge shall be based upon Company shall not charge customer for d and owned by Company on customer's
4.11	Rate Change Notice: Company shall provious changes in rates to customers through bill implemented due to a rate proceeding.	de general information explaining overall nserts or direct mail when new rates are
4.12	Seasonal Disconnect Service: Billings shall unless the individual Rate Schedule or Rider u provides otherwise. The customer charge in t season months when no Electric Service is Service requirements are seasonal. Example limited to, outdoor theaters, drive-ins, amuse driving ranges, gun clubs, saddle clubs, swimm	nder which customer takes Electric Service he rate schedule shall apply during the offused for those customers whose Electric is of those customers include, but are not ement parks, sport centers, golf courses,
Issued	Month Day Year	
Effective	Month Day Year	

Ву

·			Index	_
		N COMMISSION OF KANSAS		
WESTAR ENE		S & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY	SCHEDULE GT&C	
	(Name o	f Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet <u>27</u>	
	WESTAR	SERVICE AREA	Replicing beheatite <u>Greec</u> Sheet <u>27</u>	
		ich schedule is applicable)	which was filed	2
No suppleme shall modify sheets	ent or separate understand the tariff as shown hered	ling n.	Sheet-1 of Sheet 27 of 29 Sheets27	L
		GENERAL TERMS AND CO	NDITIONS	
4.13	service progra Service Agree service under features, pavm form, approved receive service	m. All customers electing this volument stating clearly and concisely this voluntary program. Special atterent of any arrears, and customer not by the Commission, must be signal under the Prepay Plan. See provisions shall apply to resident vice: Only customers currently taking are eligible for the Prepay Plan sonly customers with Advanced Nonly customers with Advanced Nonly customers with Advanced Nonly customers with Advanced Nonly customers are not Customers electing the Prepay S4.00 per month to offset a portion the disconnection charge of S15 are reduced to a S0 and S10.00 service. Company notices, including any	receive electric service under this preparatory service option shall sign an Electric the responsibilities of the customer taking ention shall be given to Cold Weather Rustifications. The Electric Service Agreemented before the Customer will be eligible to take the customer will be eligible to take the customer will be eligible to take the customers electing this optional preparator option. Metering are eligible for the prepay option. In the eligible for the Average Payment Plan. Metering will pay an additional service fee on of the fees associated with this service. So and the reconnection charge of \$20.00 and the reconnection charge of \$20.00 and all Cold Weather Rule notices shall be all to the e-mail address provided by the service option.	rica le
Issued	Month	Day Year		
Effective _	Month	Day Year		

STATE CODDOE	RATION COMMISSION OF KANSAS	Index		
	NSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENE	RGY SCHEDULE GT&C		
·	(Name of Issuing Utility)			
WE	STAR SERVICE AREA	Replacing Schedule GT&C Sheet 28		
(Territor	y to which schedule is applicable)	which was filed		
upplement or separate un modify the tariff as sho	nderstanding wn hereon.	Sheet 1 of Sheet 28 of 29 Sheets2		
	GENERAL TERMS AND	CONDITIONS		
4.13.02	advance of usage. During the C March 31. Company may limit the arrears owing to Company. This li heating, lighting and refrigeration d service used after the "amount re negative value. When additional s value shall be placed in "Debt Reco Recovery amount shall be split be amount for future electric service as a. If debt is below \$250, then Recovery and 85% will be d service. b. If debt is between \$250 and directed to Debt Recovery a for future service, and c. If debt is greater than \$500, Debt Recovery and 50% will service. d. If customer's debt is greater	re responsible for purchasing electric service old Weather Rule period. November 1 through amount of electricity provided to customers with a lectric service shall be sufficient to period the Cold Weather Rule period. Any electromaining reaches zero shall accumulate as service is purchased, the accumulated negation by the service is purchased, the accumulated negation is follows: 15% of every payment will be directed to Debta in the service in the service in the service is not eligible for the service in the service is not eligible for the service in the service in the service is not eligible for the service in the service in the service is not eligible for the service in the service in the service is not eligible for the service in the service		
4.13.03	payment plan options as any other	sidential Standard Service will have the same residential customer. This can be achieved by nsistent with the Cold Weather Rule or Extend		
		equal to the provisions of the Section 3.02		
	Security Deposit.			
uedMont	h Day Year			
Mont	n Day Year			

Ву_

					Index		
IE STATE	CORPORATION	COMMISSION	OF KANSAS				
STAR ENERGY			ANY, d.b.a. WESTAR ENERGY	SCHEDULE	GT&C		
	(Name of Is	suing Utility)		Replacing Sched	ıle GT&C	Sheet_	29
	WESTAR SE	ERVICE AREA					
(Territory to which schedule is applicable) o supplement or separate understanding all modify the tariff as shown hereon.		which was filed			8. 2013		
		Sheet 1 of Sheet 29 of 29 Sheets27					
		GENER	AL TERMS AND CO	NDITIONS			
4.134.14	Company the discussions of customer's sevent shall customer 12.1 requests by	e cost of reviewith custome ales tax exeustomer pay I 3, for proce customer footal sales tax	ewing its records, timer, consultant or the emption application pless than the Custome ssing sales tax exempts by billing history. In addition x refund.	e spent calculate Kansas Departrollus applicable of the Requested Informations. The notice of the second shape of the second s	ting potential ment of Revoverheads. Formation Charge doe all the char	Il refund /enue re However narge, as es not a rge exce	and ogarding, in no filed in pply the
sued	Month	Dov	Voor				
sued	Month	Day	Year				
ssued		Day	Year Year				