

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

In the Matter of the Application of Kansas City)
Power & Light Company for Approval of Average) Docket No.: 18-KCPE-062-TAR
Payment Plan Tariff)

**APPLICATION OF KANSAS CITY POWER & LIGHT COMPANY FOR
APPROVAL OF MODIFICATIONS TO ITS AVERAGE PAYMENT PLAN TARIFF**

COMES NOW Kansas City Power & Light Company (“KCP&L” or the “Company”) and hereby respectfully requests approval from the State Corporation Commission of the State of Kansas (“Commission”) of modifications to KCP&L’s Average Payment Plan tariff. KCP&L requests that the proposed tariff become effective in accordance with applicable statutes and regulations. In support of this Application, KCP&L states the following:

I. THE APPLICANT

1. KCP&L is a Missouri corporation and a vertically integrated electric public utility company under the jurisdiction of the Commission engaged in the production, transmission, delivery and furnishing of power within the meaning of K.S.A. 66-104, in legally designated areas of Kansas. KCP&L holds a certificate of convenience and authority issued by the Commission, authorizing KCP&L to engage in such utility business. KCP&L has previously filed with the Commission certified copies of its Articles of Incorporation under which it was organized, its Certificate of Registration as a Foreign Corporation authorized to do business in Kansas, and all amendments thereto and restatements thereof, and the same are incorporated herein by reference.

II. DESCRIPTION OF THE COMPANY’S REQUEST

2. KCP&L is in the process of changing its current billing system to the Oracle Utilities Customer Care and Billing (“CCB”) information system. The CCB system will

consolidate multiple existing systems while handling aspects of an electric customer's lifecycle such as service connection, billing, payment processing, collections and customer contacts. The estimated implementation date for CCB is April 1, 2018.

3. KCP&L currently offers its residential customers an Average Payment Plan which allows customers to level their bill payments with the utility by fixing their monthly bill to a calculated twelve-month average cost. The Company's current Customer Information System does not have the functionality to provide an average payment plan for Small General Service ("SGS") commercial customers. With the implementation of the CCB system that will afford this opportunity, KCP&L would like to offer an Average Payment Plan to SGS customers. The current KCP&L tariff only provides the opportunity for an Average Payment Plan to customers being served under Residential service, so a tariff change is necessary. The CCB system will calculate the average monthly payment every month for customers that are enrolled in an average payment plan. It will average the last 12 months of bills for the customer and will automatically adjust the average payment plan amount for the customer on the next month's bill if there is more than a 10% variance in the calculation from the current average payment plan amount. This adjustment will further smooth out swings in the customer's monthly bill. By using 12 months of bills to calculate the average payment amount, the Company will be able to include any seasonal swings of greater and lesser usage that can appear in SGS activity. If the customer does not have 12 months of usage history at the premise, CCB will look for nine months of customer usage history at the premise to calculate the plan payment. If the customer does not have nine months of usage history at the premise, but is otherwise eligible for an average payment plan, the customer will receive a different message on its bill stating that if they are interested in enrolling in an average payment plan, they must call in to speak to a customer service representative ("CSR"). At that time, the

CSR will manually calculate an average payment amount by viewing a nearby premise usage history that is served under the same rate schedule. Once 12 months of customer usage history at the premise is established, the CCB system will automatically calculate an average payment plan amount each month. The Company reviewed fiscal year 2016 Residential and SGS accounts and noted that write off amounts for both services are similar and compose less than three-fourths of 1% of annual revenues. Additionally, the Company believes monthly review of the customer's average payment plan amount, and the adjustment if outside the 10% variance band, will relieve any concerns of an increase in write-off amounts due to offering an average payment plan to SGS customers.

4. If a customer ends their involvement in the average payment program either by cancelling service or changing their bill alternatives to paying on current amount instead of average payment, then any balance difference from actual to payment plan amount will become a balance due or credit.

5. A clean and redlined copy of the proposed tariff is attached as **Exhibit A**.

6. KCP&L anticipates that the expansion of its Average Payment Plan program will provide benefits to its Kansas customers. Commission approval of the Average Payment Plan tariff as proposed herein is in the public interest.

III. PROCEDURAL MATTERS

7. In accordance with K.S.A. 66-117, KCP&L respectfully requests the Commission approve this tariff, as proposed, within 240 days of the filing of this Application with the tariff to take effect on the date of CCB implementation.

IV. SERVICE

8. In addition to the undersigned, all correspondence, pleadings, orders, decisions and communications regarding this proceeding should be sent to:

Lois J. Liechti
Director, Regulatory Affairs
Kansas City Power & Light Company
One Kansas City Place
1200 Main, 19th Floor
Kansas City, MO 64105
Telephone: (816) 556-2612
E-mail: lois.liechti@kcpl.com

Carol Sivils
Supervisor, Regulatory Affairs
Kansas City Power & Light Company
One Kansas City Place
1200 Main, 19th Floor
Kansas City, MO 64105
Telephone: (816) 556-2263
E-mail: carol.sivils@kcpl.com

Anthony R. Westenkirchner
Senior Paralegal, Regulatory Affairs
Kansas City Power & Light Company
One Kansas City Place
1200 Main, 19th Floor
Kansas City, MO 64105
Telephone: (816) 556-2668
E-mail: anthony.westenkirchner@kcpl.com

Nicole A. Wehry
Senior Regulatory Communications Specialist
Kansas City Power & Light Company
One Kansas City Place
1200 Main, 19th Floor
Kansas City, MO 64105
Telephone: (816) 556-2077
E-mail: nicole.wehry@kcpl.com

WHEREFORE, KCP&L respectfully requests that the Commission approve the proposed Average Payment Plan tariff for qualifying KCP&L customers, and order the tariff to become

effective as proposed and grant such other and further relief as may be identified during the course of this docket and as the Commission deems just and reasonable.

Respectfully submitted,

/s/ Roger W. Steiner

Robert J. Hack (KS #12826)
Telephone: (816) 556-2791
Roger W. Steiner (KS #26159)
Telephone: (816) 556-2314
Kansas City Power & Light Company
One Kansas City Place
1200 Main Street – 19th Floor
Kansas City, Missouri 64105
Facsimile: (816) 556-2110
E-mail: rob.hack@kcpl.com
E-mail: roger.steiner@kcpl.com

**ATTORNEYS FOR
KANSAS CITY POWER & LIGHT COMPANY**

VERIFICATION

STATE OF MISSOURI)
) ss.
COUNTY OF JACKSON)

I, Carol L. Sivils, being duly sworn, on oath state that I am Supervisor – Regulatory Affairs of Kansas City Power & Light Company, that I have read the foregoing Application and know the contents thereof, and that the facts set forth therein are true and correct to the best of my knowledge and belief.

KANSAS CITY POWER & LIGHT COMPANY

By: Carol Sivils
Carol L. Sivils

The foregoing Application was subscribed and sworn to before me this August 4th, 2017.

Anthony R. Westenkirchner
Notary Public

My Commission Expires:

4/26/2021



KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.27 Sheet 27

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed January 1, 2013

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 27 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.06 OTHER CHARGES:

(A) TEMPORARY SERVICE MINIMUM FEE: The Customer shall pay the Company the total estimated cost of connecting and disconnecting the Company's facilities pursuant to Rule 2.03. In no case will the charge be less than \$25.

(B) METER READING FEE: In the event a Customer does not furnish a meter reading pursuant to Rule 9.12, the Company may read the meter and charge the Customer \$5.

(C) RETURNED CHECK CHARGE: A charge not to exceed \$30.00, the maximum provided by K.S.A. 21-3707, may be assessed when a Customer's check is returned due to insufficient funds.

(D) METER TEST FEE: The Company may charge \$15 for meter tests made at the Customer's request if upon test the average meter error is found to be 2% or less.

4.07 AVERAGE PAYMENT PLAN:

(A) AVAILABILITY: The Average Payment Plan (Plan) is available to Customers receiving service under any Residential Service or Small General Service rate schedule. Qualified Customers may elect to be billed, and must pay, for all electric service provided by the Company under said rate schedules in accordance with the terms and provisions of the Plan. The Plan is a self-adjusting program that tends to smooth out monthly fluctuations of electric service bills.

(B) ELIGIBILITY: To be eligible to be billed under the terms and provisions of the Plan, the Customer must meet the following requirements:

(1) The Customer must be currently receiving service under one of said schedules.

(2) The Customer must have received service continuously at the Customer's present premises for at least twelve (12) months prior to the election or agree to Company's estimate for such service to be determined in accordance with Rule 4.07(E).

(3) The Customer must not have any delinquent amount not in dispute with the Company.

(4) The Customer must satisfy, and be in conformance with, the Company's General Rules and Regulations Applying to Electric Service.

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| Issued: | TBD | | |
| | Month | Day | Year |
| Effective: | TBD | | |
| | Month | Day | Year |
| By: | Darrin R. Ives | | Vice President |
| | | | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.28 Sheet 28

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed January 1, 2013

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 28 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(C) **ELECTION:** Each month the Company will notify eligible Customers then served under Residential Service or Small General Service rate schedules of the Plan by issuing a bill which shall contain two amounts: the actual amount due, and the Average Payment amount due under the Plan. The Customer elects to pay under the Plan if the Customer pays the Average Payment amount. A Customer may also elect to be billed under the Plan at any time by contacting the Company's Customer Care Center.

(D) **PAYMENT OF ARREARS UNDER THE PLAN:** Customers who have an account balance in arrears shall be informed of, and may elect to be billed on this Average Payment Plan, if the following conditions are satisfied:

(1) The arrearage is not as a result of default of a previous payment agreement, including an agreement under the provisions of the Cold Weather Rule or this Rule 4.07(D);

(2) The arrearage is not as a result of tampering or diversion;

(3) The Customer agrees to pay, in twelve equal installments, an amount equal to the amount in arrears, divided by twelve (12), plus the Average Payment amount, to be determined in accordance with Rule 4.07(E).

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| | Month | Day | Year |
| By: | Darrin R. Ives | | Vice President |
| | | | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.29 Sheet 29

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed January 1, 2013

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 29 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(D) PAYMENT OF ARREARS UNDER THE PLAN: (continued)

Any Customer who fails to make timely payments of the Average Payment plus one-twelfth of the arrears amount, or who causes or permits diversion of electric service, shall be considered in default, and subject to disconnection in accordance with the provisions of Rule 5. The Company may require payment in full of the total amount in arrears as a condition of reconnection. A Customer who is in default will be removed from the Average Payment Plan, and shall not be eligible for participation in the Plan until all amounts owed are paid in full.

(E) AVERAGE PAYMENT AMOUNT:

- (1) If the customer has twelve (12) months of usage history at the premise, the calculation of the Plan payment will be the average of the last twelve (12) months of bills for the customer. The Plan payment will automatically adjust on the next month's bill if there is more than a 10% variance in the calculation from the current Plan payment amount.
- (2) If the customer does not have twelve (12) months of usage history at the premise, the Plan payment will be the average of the last nine (9) months of bills for the customer. If the customer does not have nine (9) months of usage history at the premise, but is otherwise eligible for an average payment plan, the customer must speak to a customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing a nearby premise usage history that is served under the same rate schedule.

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| Issued: | <u>TBD</u> |
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| Effective: | <u>TBD</u> |
| | Month Day Year |
| By: | <u>Darrin R. Ives</u> Vice President |
| | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.30 Sheet 30

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed October 1, 2015

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 30 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(E) AVERAGE PAYMENT AMOUNT: (continued)

(3) Adjustments:

(a) The monthly amounts payable under the Plan will be adjusted to reflect any rate schedule changes.

(b) The monthly amounts payable under the Plan may be adjusted for abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if the earlier estimate was underestimated or overestimated due to customer use, weather conditions, rate tariff changes, or other factors.

(4) Review of Contract:

Customer may, at any time, request that the Company review the account for a modification to the average payment amount.

(F) PAYMENT: If the Average Payment Amount due is not paid before the delinquent date stated on the bill and the amount has a debit balance, the Customer will be billed a late payment charge in an amount equal to two percent (2%) of the Average Payment Amount due.

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| Effective: | TBD | | |
| | Month | Day | Year |
| By: | /s/ Darrin R. Ives | | Vice President |
| | | | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.31 Sheet 31

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed October 1, 2015

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 31 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(G) TERMINATION: The election shall continue from month to month, unless terminated upon the occurrence of any of the following events:

(1) The Customer closes his account with the Company. The Company will render a final bill to the Customer based upon actual unpaid usage to date.

(2) The Customer requests termination of Plan billing. Upon termination, the Customer's unpaid usage to the latest billing date plus any arrears shall be due and payable.

(3) If the Customer fails to make payment by the due date stated on any bill rendered under this Plan, Plan billing may be terminated. The Customer's unpaid usage plus arrears shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the Plan by paying all amounts due and notifying the Company's Customer Communication Center.

(4) No interest shall be due from or payable to the Customer as a result of Plan termination.

(H) GENERAL RULES AND REGULATIONS APPLICABLE: Except as expressly set forth above, this Plan in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

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| Issued: | <u>TBD</u> |
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| Effective: | <u>TBD</u> |
| | Month Day Year |
| By: | <u>/s/ Darrin R. Ives</u> Vice President |
| | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.27 Sheet 27

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed December 4, 2006 January 1, 2013

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 27 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.06 OTHER CHARGES:

(A) TEMPORARY SERVICE MINIMUM FEE: The Customer shall pay the Company the total estimated cost of connecting and disconnecting the Company's facilities pursuant to Rule 2.03. In no case will the charge be less than \$25.

(B) METER READING FEE: In the event a Customer does not furnish a meter reading pursuant to Rule 9.12, the Company may read the meter and charge the Customer \$5.

(C) RETURNED CHECK CHARGE: A charge not to exceed \$30.00, the maximum provided by K.S.A. 21-3707, may be assessed when a Customer's check is returned due to insufficient funds.

(D) METER TEST FEE: The Company may charge \$15 for meter tests made at the Customer's request if upon test the average meter error is found to be 2% or less.

4.07 AVERAGE PAYMENT PLAN:

(A) AVAILABILITY: ~~This~~The Average Payment Plan (Plan) is available to Customers receiving service under any Residential ~~Service and/or Small General Service~~ rate schedules. Qualified Customers may elect to be billed, and ~~may~~must pay, for all electric service provided by the Company under ~~residential-said~~ rate schedules in accordance with the terms and provisions of the Plan. The Plan is a self-adjusting program that tends to smooth out monthly fluctuations of electric service bills.

(B) ELIGIBILITY: To be eligible ~~to elect~~ to be billed under the terms and provisions of the ~~Average Payment~~ Plan, the Customer must meet the following requirements:

(a1) The Customer must be currently receiving service under one of said schedules.

(b2) The Customer must have received service continuously at ~~his~~the Customer's present premises for at least twelve (12) months prior to the election or agree to Company's estimate for such service to be determined in accordance with Rule 4.07(E).

(c3) The Customer must not have ~~outstanding with the Company~~ any delinquent amount not in dispute with the Company.

(d4) The Customer must satisfy, and be in conformance with, the Company's General Rules and Regulations Applying to Electric Service.

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| Issued: | <u>December 13, 2012</u> <u>TBD</u> |
| | Month Day Year |
| Effective: | <u>January 1, 2013</u> <u>TBD</u> |
| | Month Day Year |
| By: | <u>Darrin R. Ives</u> <u>Sr.</u> |
| | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.28 Sheet 28

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed May 9, 1999 January 1, 2013

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 28 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(C) **ELECTION:** Each ~~year~~ month the Company will notify ~~those~~ eligible Customers then served under Residential Service or Small General Service rate schedules of the Plan by issuing a bill which shall contain two amounts: the actual amount due, and the Average Payment amount due under the Plan. The Customer elects to pay under the Plan if ~~he~~ the Customer pays the Average Payment amount. ~~The next bill rendered to Customers who have not elected to pay under the Plan shall also contain two amounts: the actual amount due, and the Average Payment amount due. The Customer will again have the option to elect to pay under the Plan.~~ A Customer may also elect to be billed under the Plan at any time by contacting the Company's Customer Communications Care Center. ~~All qualified new Customers will be offered the Plan on their first bill.~~

(D) **PAYMENT OF ARREARS UNDER THE PLAN:** Customers who have an account balance in arrears shall be informed of, and may elect to be billed on this Average Payment Plan, if the following conditions are satisfied:

(1) The arrearage is not as a result of default of a previous payment agreement, including an agreement under the provisions of the Cold Weather Rule or this Rule 4.07(D);

(2) The arrearage is not as a result of tampering or diversion;

~~(3)~~ (3) The Customer agrees to pay, in twelve equal installments, an amount equal to the amount in arrears, divided by twelve (12), plus the Average Payment amount, to be determined in accordance with Rule 4.07(E).

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| Issued: | <u>December 13, 2012</u> <u>TBD</u> |
| | Month Day Year |
| Effective: | <u>January 1, 2013</u> <u>TBD</u> |
| | Month Day Year |
| By: | <u>Darrin R. Ives</u> <u>Sr.</u> |
| | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.29 Sheet 29

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed May 9, 1999 January 1, 2013

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 29 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(D) PAYMENT OF ARREARS UNDER THE PLAN: (continued)

Any Customer who fails to make timely payments of the Average Payment plus one-twelfth of the arrears amount, or who causes or permits diversion of electric service, shall be considered in default, and subject to disconnection in accordance with the provisions of Rule 5. The Company may require payment in full of the total amount in arrears as a condition of reconnection. A Customer who is in default will be removed from the Average Payment Plan, and shall not be eligible for participation in the Plan until all amounts owed are paid in full.

(E) AVERAGE PAYMENT AMOUNT:

~~(1) Initial enrollment year~~

~~The Company will calculate the Customer's total annual bill based on current rate schedules and appropriate taxes, and usage for the past 12 months. The first Average Payment amount due under the Plan will be this total annual bill divided by twelve. If a record of actual usage is not available, the Customer's usage will be estimated.~~

~~(2) Subsequent enrollment year~~

~~The company will calculate the Customer's subsequent enrollment year total annual bill based on current rate schedules and appropriate taxes, and usage for the past 12 months. Each subsequent Average Payment amount due under the plan will be this total manual bill divided by twelve, plus any adjustment, if applicable.~~

~~(1) —(1)— If the customer has twelve (12) months of usage history at the premise, the calculation of the Plan payment will be the average of the last twelve (12) months of bills for the customer. The Plan payment will automatically adjust on the next month's bill if there is more than a 10% variance in the calculation from the current Plan payment amount.~~

~~(2) If the customer does not have twelve (12) months of usage history at the premise, the Plan payment will be the average of the last nine (9) months of bills for the customer. If the customer does not have nine (9) months of usage history at the premise, but is otherwise eligible for an average payment plan, the customer must speak to a customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing a nearby premise usage history that is served under the same rate schedule.~~

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| Issued: | <u>December 13, 2012</u> <u>TBD</u> |
| | Month Day Year |
| Effective: | <u>January 1, 2013</u> <u>TBD</u> |
| | Month Day Year |
| By: | <u>Darrin R. Ives</u> <u>Sr.</u> |
| | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.30 Sheet 30

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed December 13, 2012 ~~October 1, 2015~~

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 30 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 AVERAGE PAYMENT PLAN: (continued)

(E) AVERAGE PAYMENT AMOUNT: (continued)

(3) Adjustments:

- (a)** The monthly amounts payable under the Plan will be adjusted to reflect any rate schedule changes.
- (b)** The monthly amounts payable under the Plan may be adjusted for abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if the earlier estimate was underestimated or overestimated due to customer use, weather conditions, rate tariff changes, or other factors.

~~**(e)** The amount billed in the final month of the enrollment year will be the Average Payment amount due, plus an adjustment, which is equal to the difference between Customer's annual billing under the Plan and Customer's annual billing under the appropriate Residential Service rate schedule. However, at the Customer's option, the customer may pay only the Average Payment amount due. Any difference remaining in the annual amount paid by the Customer and the Customer's annual billing under the appropriate Residential Service rate schedule will be divided by twelve, and the result shall be an adjustment to the Average Payment amount due each month in the subsequent enrollment year. No interest shall be due from or payable to the Customer on this adjustment amount.~~

(4) Review of Contract:

Customer may, at any time, request that the Company review the account for a modification to the average payment amount.

(F) PAYMENT: If the Average Payment Amount due is not paid before the delinquent date stated on the bill and the amount has a debit balance, the Customer will be billed a late payment charge in an amount equal to two percent (2%) of the Average Payment Amount due.

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| Issued: | <u>TBD September 10, 2015</u> |
| | Month Day Year |
| Effective: | <u>October 1, 2015 TBD</u> |
| | Month Day Year |
| By: | <u>/s/ Darrin R. Ives</u> Vice President |
| | Title |

KANSAS CITY POWER & LIGHT COMPANY

(Name of Issuing Utility)

Replacing Schedule 1.31 Sheet 31

Rate Areas 2 & 4

(Territory to which schedule is applicable)

which was filed April 20, 2012 ~~October 1, 2015~~

No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 31 of 99 Sheets

**GENERAL RULES AND REGULATIONS
APPLYING TO ELECTRIC SERVICE (continued)**

4. BILLING AND PAYMENT (continued)

4.07 ~~AVERAGE PAYMENT PLAN:~~ (continued)

(G) TERMINATION: The election shall continue from ~~year~~month to ~~year~~month, unless terminated upon the occurrence of any of the following events:

(1) The Customer closes his account with the Company. The Company will render a final bill to the Customer based upon actual unpaid usage to date.

(2) The Customer requests termination of Plan billing. Upon termination, the Customer's unpaid usage to the latest billing date plus any arrears shall be due and payable.

(3) If the Customer fails to make payment by the due date stated on any bill rendered under this Plan, Plan billing may be terminated. The Customer's unpaid usage plus arrears shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the Plan by paying all amounts due and notifying the Company's Customer Communication Center.

(4) No interest shall be due from or payable to the Customer— as a result of Plan termination.

(H) GENERAL RULES AND REGULATIONS APPLICABLE: Except as expressly set forth above, this Plan in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

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| Issued: | <u>September 10, 2015</u> <u>TBD</u> |
| | Month Day Year |
| Effective: | <u>October 1, 2015</u> <u>TBD</u> |
| | Month Day Year |
| By: | <u>/s/ Darrin R. Ives</u> Vice President |
| | Title |