

GLEASON & DOTY, CHARTERED

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MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

July 15, 2025

Celeste Chaney-Tucker, Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

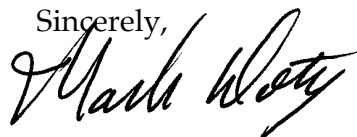
RE: Docket No. 14-GIMT-118-CPL

Dear Executive Director Chaney-Tucker:

Attached hereto please find the 2nd Quarter 2025 Quality of Service Report for
Home Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

MONTHLY QUALITY OF SERVICE REPORT TO THE KCC

Attachment B

Docket No. 95-GIMT-047-GIT

Company: Home Telephone Company, Inc.
Reporting Year: 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.000000	0.000000	0.000000	0.478011	0.000000	0.196850						
% RTRs	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	11 hours	15 hours	13 hours	7 hours	11 hours	3 hours						
		52 minutes	11 minutes	29 minutes	7 minutes	7 minutes	23 minutes						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

Signed: *Jana Anderson*
Title: Regulatory Manager

Report to be forwarded to the KCC, no later than
the 20th of the month following each calendar quarter