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October 10, 2017

Leo Haynos, Chief Engineer Utilities Division 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 15-KCPE-544-COM (15-544 Docket)

Mr. Haynos,

The opinion below is based on my in the field experience. Heartland Midwest, LLC deal with commercial and residential electric service that are not located by the operator or the operators locating sub-contractor.

- 1. The term "operator" should be interpreted as having control of the utility. The goal should be to reduce the possibility of injury or damage to property. The home owner and or the contractor does not have control of the utility.
- 2. The utility service provider should be required to provide locate service to the first building or residential home.
 - A. The risk to the customer for not providing proper locates is the loss of service and the expense of repairing the cut utility.
 - B. The risk is low to the utility provider if the utility provider preforms proper locates and the risk/ expense is also low. The utility is already on location locating the primary electric.
- 3. The commercial customers are the most important. Yes, the utility should be required to locate all the way to the building wall. In many instances the occupant of the building is a renter and has no more control over the utilities than the actual building owner. Typically the commercial building are larger (higher voltage) that increases the risk of injury and expense if the electric line is damaged.
 - A. The risk to the customer of not providing proper locates is very high. The question is who is the customer? The tenant or the building owner? How would the customer get access to the utility to locate it. The building owner/ tenant have no idea how the utility locating service works. How would they be contacted? Who is responsible for the cost to the contractor?

- B. The risk/expense to the utility is low. The utility already is locating the primary electric lines. The utility has control of the electric line. In my opinion this is obvious to reduce risk of injury and damages.
- 4. If it is required that the customer owner facility be located by the utility, then the utility should be located to the wall of the first building. Many times excavators or utility contractors excavate on private property. Again if the utility owner does not locate the utility who will?
- 5. The liability for the operator/ utility is the same as any other utility locate. The utility must give the contractors a location of the utility in which the utility is making money through the rates charged the customer. In many cases the utility requires certain specifications for the home owner or commercial building owner, when building the structure.
- 6. If the operator is NOT required to locate up the first wall of residential or commercial buildings. The utility should alert the owner and the person or contractor that called in the locates to reduce risk of injury or property damage. If the utility is not required to locate their facility to the first wall, how would/does a contractor know where the utility is at? If a contractor damages a utility an un-located utility the risk and expense is on the contractor.
- 7. The best practices for a contractor. Look for the possibility of no locates to the building, from the right of way. Stop construction, contact the building or home owner. Ask the owner to get access to building or access to the structure (transformer, secondary box) the building owner will call the utility and ask for access to the structure for locating purpose. The utility is not going to allow anyone other than trained employees to access the structure. So the utility will schedule a time to come out and open the structure so the private locator can locates the utility. While all this is going on the construction project has stopped. The building or home owner is going to receive a bill for services. Most will not pay the invoice then the private locators will stop locating for this reason.

This is an obvious risk that can be reduced by this change in laws. Most all of the contractors in Kansas have dealt with this many times. If you have any questions on my opinion please don't hesitate to call.

R. Lee Chapman

President/ CEO

17-GIME-565-GIV

I, the undersigned, certify that a true and correct copy of the above and foregoing Comment of Heartland Midwest was served via electronic service this 12th day of October, 2017, to the following:

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