QUALITY OF SERVICE WIRELINE ANNUAL CERTIFICATION KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is <u>VP of Billing & Regulatory Finance</u> of <u>Midcontinent Communications</u> (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding <u>Midcontinent Communications</u> (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that <u>Midcontinent Communications</u> (Company/ Cooperative) is in compliance with the Commission's quality of service standards as adopted in Docket No. 191,206-U.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 4-25-24 (date).

Char Hay

Printed/Typed Name

QUALITY OF SERVICE <u>WIRELESS</u> ANNUAL CERTIFICATION KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

2. By this affidavit, I certify that _____(Company/ Cooperative) is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).

Signature

Print / Typed Name

5. Each ETC must certify that it will be able to function in an emergency as set forth in 47 C.F.R 54.202(a)(2).

ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION KCC Docket Reference: 06-GIMT-446-GIT (Please type or print legibly)

1. My title is <u>VP of Billing & Regulatory Finance</u> of <u>Midcontinent Communications</u> (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is able to function in an emergency. I am binding <u>Midcontinent</u> <u>Communications</u> (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that <u>Midcontinent Communications</u> (Company/ Cooperative) is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on (2-25-24) (date).

Signature

Char Hay____

Printed / Typed Name

6. 47 U.S.C. § 214(e)(1)(B) requires every ETC to advertise its services (including Lifeline services) throughout the service area for which it has been designated "using media of general distribution." **Please complete the following:**

Name of Media	Type of Media	Geographic Areas Reached	Dates Published
Customer Annual Notice	Paper & Electronic	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	August billing statements
Customer Annual Statement Notice	Paper & Electronic	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Annually
Midco website	Website content containing Lifeline program information	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Perpetual
Statement inserts	Paper & electronic information included on customer statements if customer is behind on payments	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Perpetual
Lifeline Awareness Week	Social media campaign providing program resource information	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	
New Customer Statement Messaging	Paper or electronic message on customer's first statement providing program information	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Perpetual
Customer Service Centers	Digital displays of program information located at Midco Customer Experience Centers	Lawrence	Perpetual

2. By this affidavit, I certify that <u>Midcontinent Communications</u> (Company/ Cooperative) offers a local usage plan comparable to that of the incumbent.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on $(\rho - 2S - 2Y)$ (date).

a Signature

Char Hay

Printed/Typed Name