

Report to be forwarded to the KCC, not  
 later than the 20th of the month  
 following each calendar quarter

Monthly  
 Quality of Service  
 Report to the KCC

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2018

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	1.05	0.7	0.7	17.33	0.35	0.69	1.24	2.86	2.85	3.96	3.98	2.79
% RCTR's	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Average Repair Interval	A-3	2.5	2.75	7	0.45	4.5	7.75	6.45	7.74	8.89	7.25	5.83	4.41
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	89%	90%	85%	96%	100%
Jeopardy Condition?	yes/no	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	yes/no	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	yes/no	No	No	No	No	No	No	No	No	No	No	No	No

Signature Wendy Limsey  
 Title CSS

1/23/2014