## **GLEASON & DOTY, CHARTERED**

ATTORNEYS AT LAW 401 S. MAIN, SUITE 102 OTTAWA, KANSAS 66067-0490 TELEPHONE: A/C 785-242-3775 FAX: A/C 785-242-3855

MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

July 15, 2025

Celeste Chaney-Tucker, Executive Director Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Executive Director Chaney-Tucker:

Attached hereto please find the 2nd Quarter 2025 Quality of Service Report for Columbus Communications Services, LLC

If you have any questions please contact me.

Singerely,

Mark Doty

## Monthly Quality of Service Report to the KCC

Company: Columbus Communications Services LLC (Columbus Telephone)

Reporting Year: 2ND QTR 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/ 100 Lines	A-1	0.00	0.00	0.00	0.00	0.00	0.00						
% RTRs	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	0.00	0.00	0.00	0.00	0.00	0.00						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	no	no	no	no	no	no						
Noncompliance Condition?	Yes/No	no	no	no	no	no	no						
Condition Exempt?	Yes/No	no	no	no	no	no	no						

(updated 07-15-25)

Signed:

Title: Accounts payable