

GLEASON & DOTY, CHARTERED

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MARK DOTY
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THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

April 15, 2025

Celeste Chaney-Tucker, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

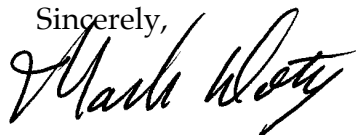
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Chaney-Tucker:

Attached hereto please find the 1st Quarter 2025 Quality of Service Report for Home Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

MONTHLY QUALITY OF SERVICE REPORT TO THE KCC

Attachment B

Docket No. 95-GIMT-047-GIT

Company: Home Telephone Company, Inc.
Reporting Year: 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.000000	0.000000	0.000000									
% RTRs	A-2	0%	0%	0%									
Average Repair Interval	A-3	11 hours 52 minutes	15 hours 11 minutes	13 hours 29 minutes									
% Appointments Met	A-4	100%	100%	100%									
Jeopardy Condition?	Yes/No	No	No	No									
Noncompliance Condition?	Yes/No	No	No	No									
Condition Exempt?	Yes/No	No	No	No									

Signed: *Juria Anderson*
Title: Regulatory Manager

Report to be forwarded to the KCC, no later than
the 20th of the month following each calendar quarter