Report is due not later than the 20th of each month following each calender quarter or the 20th of the month following a Jeopardy Condition.

Forward to: Director-Utilities Division 1500 Arrowhead Road Topeka, Kansas 66604

Attachment B

## Monthly Quality of Service <u>Report to the KCC</u>

Company: Elkhart Telephone Co Year: 2024

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	Мау	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.47	0.35	3.15									
% RCTRs	A-2	0%	0%	0%									
Ave. Repair Interval	A-3	7.4	1.93	4.68									
% Appts. Met	A-4	100%	100%	100%									
Jeopardy Condition?	YES/ NO	NO	NO	NO									
Noncompliance Condition?	YES/ NO	NO	NO	NO									