

GLEASON & DOTY, CHARTERED

**ATTORNEYS AT LAW
401 S. MAIN, SUITE 102
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855**

MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

October 16, 2025

Celeste Chaney-Tucker, Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

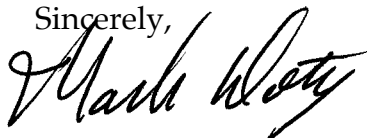
RE: Docket No. 14-GIMT-118-CPL

Dear Executive Director Chaney-Tucker:

Attached hereto please find the 3rd Quarter 2025 Quality of Service Report for
Totah Communications, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Monthly
Quality of Service
Report to the KCC

Company: Totah Communications Inc.
Year: 2025

Indicator	Ref.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CTRs/100 Lines	A-1	0.24%	0.00%	0.74%	0.25%	0.76%	0.77%	0.52%	0.78%	0.78%			
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
Ave. Repair Interval	A-3	1.57	0.00	8.72	1.32	16.80	1.03	1.76	4.55	10.92			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/ No	no	no	no	no	no	no	no	no	no			
Noncompliance Cond.?	Yes/ No	no	no	no	no	no	no	no	no	no			

Mitch Gailey
Totah Communications, Inc.