

Report is due not later than the
 20th of each month following each
 calender quarter or the 20th of the
 month following a Jeopardy Condition.

Forward to: Director-Utilities Division
 1500 Arrowhead Road
 Topeka, Kansas 66604

Attachment B

**Monthly
 Quality of Service
Report to the KCC**

Company: Elkhart Telephone Co
 Year: 2025

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.79	0	1.08	0.81	0.546	0.82	0.55	0.56	0.28			
% RCTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Ave. Repair Interval	A-3	19.08	0	2.09	7.09	2.23	11.42	17.31	2.02	4.19			
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	YES/ NO	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Noncompliance Condition?	YES/ NO	NO	NO	NO	NO	NO	NO	NO	NO	NO			

Signature: 
 Title: Interim Chief Operations Officer