GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW 401 S. MAIN, SUITE 102 **OTTAWA, KANSAS 66067-0490** TELEPHONE: A/C 785-242-3775 FAX: A/C 785-242-3855

MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

July 12, 2024

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2024 Quality of Service Report for Gorham Telephone Co., Inc.

If you have any questions please contact me.

1/ Mark Waty Mark Doty

www.gleasondoty.com

Report to be forwarded the KCC, not later than the 20^{xt} of the month following each calendar quarter.

<u>Attachment B</u> Docket No. 95-GIMT-047-GIT

Monthly Quality of Service <u>Report to the KCC</u>

Company: Gorham Telephone Co.

Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.23	0.12	0.71	0.36	0.95	0.83					-	
r													
% RTRs	A-2	0%	0%	16.67%	0%	0%	0%						
Average Repair Interval	A-3	1.50	1.00	0.83	2.00	1.38	1.71						
% Appointments Met	, A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

(May, 2008)

Signed Amer M. Munphy_

Title Vice President