

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Andrew J. French, Chairperson
 Dwight D. Keen
 Annie Kuether

In the Matter of the Audit of Dialpad, Inc. by)
the Kansas Universal Service Fund (KUSF))
Administrator Pursuant to K.S.A. 66-2010(b)) Docket No. 25-DPIV-107-KSF
for KUSF Operating Year 27, Fiscal Year)
March 2023-February 2024.)

ORDER GRANTING MOTION FOR EXTENSION

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and decision. Having reviewed its files and records and being duly advised in the premises, the Commission makes the following findings:

1. On August 6, 2024, the Commission directed Vantage Point Solutions (VPS) to perform an audit of Dialpad, Inc. (Dialpad) for Kansas Universal Service Fund (KUSF) purposes.
2. On February 3, 2025, VPS filed its Audit Report for Dialpad regarding Operating Year 27 (March 2023–February 2024) which recommended the Company, among other things, take corrective actions to resolve findings related to VPS finding as a result of its audit.
3. On February 11, 2025, the Commission issued an order adopting the VPS Audit Report and ordered Dialpad to take all corrective actions within 60 days of the date of the Commission’s Order.
4. On April 9, 2025, Dialpad filed a Motion for Extension of Time requesting the deadline be extended by ninety days so that Dialpad complete updates to its billing system to ensure accurate application of refunds to the appropriate customer accounts. Staff do not oppose granting an extension.

5. K.A.R. 82-1-217(b) grants the Commission the ability to extend any deadline for good cause. Nothing in the record indicates that Dialpad's request is in bad faith or designed to unnecessarily delay compliance, therefore the Commission grants the Motion for Extension. The Commission extends the deadline an additional 90 days for Dialpad to correct the deficiencies noted in the VPS Audit Report, as directed by the Commission's February 11, 2025, Order, to July 8, 2025.

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

A. Dialpad, Inc.'s Motion for Extension of Time is granted. The deadline for Dialpad to comply with the Commission's February 11, 2025, Order, is extended to July 8, 2025.

B. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).¹

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 05/15/2025



Celeste Chaney-Tucker
Executive Director

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¹K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

CERTIFICATE OF SERVICE

25-DPIV-107-KSF

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of electronic service on 05/15/2025.

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