2009.08.11 17:06:54 Kansas Corporation Commission /S/ Susan K. Duffy

BEFORE THE STATE CORPORATION COMMISSION **OF THE STATE OF KANSAS**

In the Matter of the Application of Southwestern Bell Telephone Company for Price Deregulation of **Business Telecommunications** Services in the Dodge City, Garden City, Humboldt, Larned and Lindsborg, Kansas Exchanges pursuant to K.S.A. 2008 Supp. 66-2005(q)(1).

STATE CORPORATION COMMISSION

AUG 1 1 2009

Docket No. 09-SWBT-937-PDR

SOUTHWESTERN BELL TELEPHONE COMPANY'S PETITION FOR LIMITED **RECONSIDERATION OF A PORTION OF THE ORDER APPROVING APPLICATION** FOR PRICE DEREGULATION OF BUSINESS TELECOMMUNICATIONS SERVICES IN THE LINDSBORG, KANSAS EXCHANGE

COMES NOW Southwestern Bell Telephone Company d/b/a AT&T Kansas ("AT&T") pursuant to K.S.A. 66-118b, K.S.A. 2008 Supp. 77-529 and K.A.R. 82-1-235, and petitions the Kansas Corporation Commission ("KCC" or "Commission") for limited reconsideration of a specific portion of its Order Approving Application for Price Deregulation of Business Telecommunications Services in the Lindsborg, Kansas Exchange dated July 24, 2009 (hereinafter the "Order"), in the above referenced docket. In support of its petition, AT&T shows the Commission as follows:

Summary

1. Although AT&T appreciates the Commission's approval of its application concerning business telecommunications services, the Commission's ruling in this proceeding would require that verified, customer-specific information be collected and scrutinized in order to further confirm that wireless service is available to customers in a specific exchange. This ruling effectively modifies the process that has been used until now, i.e. AT&T provides exchangespecific collateral from wireless companies (non-consumer specific) as evidence that wireless service is available and that information is verified by the Commission Staff.

2. The move, in this proceeding, from company provided information and collateral regarding wireless service coverage and availability areas to a regulatorily mandated requirement of verified, customer-specific information appears to contemplate or promote an unfounded theory that while a wireless carrier offers service in a specific area, they may not actually be providing service to any individual business or residential customers in that area. This contemplation ignores the fact and the reality that economics of wireless service are very different than competitive local exchange carrier ("CLEC") telephone service. For example, a reselling CLEC might incur very little fixed cost in order to claim that they are offering service in a certain geography because they rely on the ILEC network. Consequently, a resale CLEC may claim that their service is available in various geographic areas when they actually are not providing any service at all. In sharp contrast, wireless carriers must incur very large, fixed costs (e.g. towers, transmission equipment, backhaul facilities, switching arrangements, interconnection facilities) in order to claim that service is available in a certain geographic area. One broad estimate is that a carrier must process about 300,000 minutes of use each month in order to simply break-even on the fixed cost of providing service from one cell tower. In view of these significant requirements, coupled with pervasive evidence that the global culture is transitioning to wireless services, it is just not practical to question whether a national wireless carrier such as Verizon/Alltel or U.S. Cellular would include a specific Kansas community/exchange in their coverage map, have cell sites in the area, but not actually be serving any customers. The Commission should be willing to rely on exchange/communityspecific sales collateral from national wireless carriers as evidence that wireless service is being provided rather than a statutory interpretation that ignores the reality of the marketplace and imposes significant new regulatory burdens not intended by the Kansas legislature when it rewrote the statue in 2006.

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Relevant Procedural History

3. On June 5, 2009, AT&T filed its application for price deregulation of business telecommunications services in its Dodge City, Garden City, Humboldt, Larned and Lindsborg, Kansas exchanges.

4. On June 12, 2009, the Commission issued its order granting the Citizen's Utility Ratepayer's Board ("CURB") petition to intervene.

5. On June 24, 2009, the Commission Staff filed its Report and Recommendation in this proceeding. Staff recommended approval of the application and concluded that "there is sufficient demonstration that there are two or more nonaffiliated telecommunications carriers or other entities, not affiliated with AT&T as the local exchange provider, providing telecommunications services to business customers in the Lindsborg exchange." June 24th Staff Report and Recommendation at p. 4.

6. On June 25, 2009, CURB filed its response opposing Staff's Report and Recommendation with regard to the Lindsborg exchange.

7. On June 26, 2009, the Commission issued its order approving AT&T's application for price deregulation of business telecommunications services in the Dodge City, Garden City, Humboldt and Larned, Kansas exchanges. The Commission's order suspended AT&T's application with regard to the Lindsborg exchange for an additional 30-days to allow time for additional investigation of the application and consideration of Staff's Report and Recommendation and CURB's objection. June 26, 2009 Order at pp. 10-11.

8. On July 9, 2009, AT&T filed a response to the Commission's June 26, 2009 Order suspending its application with regard to the Lindsborg exchange, including evidence of individuals and businesses served with cellular/wireless service from U.S. Cellular and Alltel.

9. On July 15, 2009, Staff submitted a follow-up Report and Recommendation to the Commission. In its report, Staff concluded that Cox satisfied the statutory requirement for non-affiliated facilities based carriers. Staff further noted that U.S. Cellular and ALLTEL provide

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wireless service to more than one customer with a billing address in the Lindsborg exchange. July 15th Report and Recommendation at p. 3. In addition Staff recognized and reported that:

> [w]ireless carriers typically do not differentiate between residential or business customers – the rate and service are the same regardless of the type of customer subscribing to the service – and the service is available and provided to residential and business customers alike. This is a customary practice for carriers in the wireless industry and not something AT&T could control or change, at least with regard to wireless carriers not affiliated with AT&T.

Id. However, even in light of this widely recognized wireless industry standard and practice, Staff sought to verify the additional information provided by AT&T concerning actual end-users of ALLTEL and U.S. Cellular's service in the Lindsborg exchange. Further, Staff recommended "AT&T provide copies of bill statements and/or verified statements from the subscribers and location documentation with its future applications, in order for AT&T to fully demonstrate that the requirements of the statute have been met." *Id.*

10. Subsequently, on July 24, 2009, the Commission issued its order in this proceeding granting AT&T's application for price deregulation of business telecommunications services in the Lindsborg exchange. The Commission's Order adopted Staff's July 15th Report and Recommendation "as if it were fully set out herein." July 24, 2009 Order at ¶ 8. Further, the Commission "suggest[ed] that AT&T provide the documentation recommend[sic] by Staff in future deregulation applications." *Id.*

Petition for Reconsideration

11. AT&T hereby requests the Commission reconsider that portion of its July 24th Order granting AT&T's application for price deregulation of business telecommunications services in the Lindsborg, Kansas exchange wherein the Commission adopts extra-statutory, vague, ambiguous, arbitrary and capricious "verification" requirements.

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12. In its July 15th Report and Recommendations, the Commission Staff succinctly recognized and put forward its view of the current state of how the wireless industry operates for the purposes of proceedings such as those contemplated under K.S.A. 66-2005(q)(1)(C). See July 15th Report and Recommendation at p.3. In these proceedings, AT&T has consistently agreed with Staff's understanding of the wireless industry, Staff's previously relied upon verification process and Staff's interpretation of the wireless information provided as sufficiently demonstrating that in the identified exchanges, including the Lindsborg, Kansas exchange, two or more nonaffiliated telecommunications carriers, including wireless carriers, are providing service to residential and business customers. AT&T has consistently met and satisfied its statutory burden of proof for price deregulation.

13. In this proceeding, however, CURB sought to have the Commission forget everything we know to be true about the most competitive segment of the telecommunications marketplace – wireless. CURB's position advocating an additional or higher level of "verification" of the provisioning of any specific wireless or even facilities-based service in this proceeding would do nothing less than effectively turn back the clock on the 2006 legislative rewrite of the price deregulation provisions of K.S.A. 66-2005(q). CURB's position would have the Commission ignore the realities of what it takes financially to actually provide cellular or wireless service in Kansas' smaller communities and more rural exchanges, unlike certain of the CLEC models of competition. CURB's position would have the Commission ignore the fact that there are more wireless subscribers in Kansas today than there are traditional end-user switched access lines.¹ CURB's position would do all of this simply because it fails to recognize that, as an industry, wireless telecommunications providers offer their services in a wildly competitive marketplace, without the trappings, burdens or definitions of archaic, legacy rate

¹ Local Telephone Competition: Status as of June 30, 3008; Industry Analysis and Technology Division, Wireline Competition Bureau, Federal Communications Commission, July 2009 at Tables 9, 10 and 14. According to the FCC's July 2009 Report there are approximately 1.35 million CLEC and ILEC served end-user switched access lines in Kansas, while there are roughly 2.32 million mobile wireless subscribers in the state. A difference of almost 1 million subscribers/end-users.

regulation.² The wireless industry does not function or do business like a regulated local exchange company.³ It is this reality that CURB does not seem to appreciate or want to understand, it is instead attempting to fit the wireless business model in a regulatory box for purposes of this proceeding and that leads to an absurd result.

14. Surely, the Commission did not believe that, as CURB's articulated positions argued and suggested, in an era when wireless subscribers far out number landlines in the state there may be no business or commercial wireless subscribers in the Lindsborg, Kansas exchange. AT&T simply did not believe it and further, in AT&T's July 10th response, provided additional proof of the contrary. However, to provide that additional proof, AT&T was required to seek out other carrier's customers and attempt to convince them to assist AT&T in this proceeding. That is clearly not something the legislature ever intended to have happen and it should not be mandated behavior by this Commission. AT&T submits to the Commission that, as the Commission's own staff once previously and correctly recognized that in today's market place, significant wireless service providers, such as ALLTEL and U.S. Cellular, market to **business customers**, as well as residential customers, where ever they provide wireless service.

15. AT&T requests the Commission reconsider the imposition of additional levels of "verification" requirements in this proceeding. The Commission Staff's past practice of verifying the competitive information provided by AT&T ensured compliance with the statute and involved no overtly burdensome regulatory requirements aimed at making the task of seeking price deregulation more burdensome. The Commission must recognize that "verification" is a legal

² Further, contrary to CURB's assertions, there is also simply no statutory requirement that AT&T show there to be service to more than one residential or one business customer. Had the legislature intended such an explicit showing, it could have included such a requirement as it did when discussing how many alternative providers serve an exchange. The Kansas legislature included no such explicit requirement. Similarly, the language employed by the statute refers to "telecommunications services" and contains no requirement that a wireless carrier provide "single line business" or a "standalone residential access line."

³ Just one example of this is the fact that in the wireless world, a customer is not limited to the regulatory restrictions of declaring it requested service as either residence or business. Instead, a wireless customer is free to purchase one telephone and use it for both residential and business service.

term of art and its use and definition in this proceeding, as well as in future proceedings, when applied to AT&T's application is vague, ambiguous, arbitrary and capricious. The ordered "verification" requirements resulting from CURB's unreasonable and unrealistic positions in this proceeding are unnecessary, arbitrary, capricious and unworkable. Competitors are, understandably, unwilling to provide AT&T with their specific customer information; customers who have a competitor's service similarly may not wish to share this information with another competing provider; and, being required to convince a competitor's customer give a sworn statement on behalf of AT&T is at once both unduly burdensome, more likely than not unworkable and certainly not contemplated by the applicable statute. As a result, the vague and arbitrary additional verification standards urged by CURB will effectively short circuit the legislative intent of the price deregulation statutory provisions enacted in 2006. Instead, AT&T urges the Commission to reconsider and affirm the methodology and statutory interpretation previously used by Staff to confirm that wireless providers do provide services in the exchanges at issue. AT&T believes the approach previously employed by the Commission was a very reasonable, logical and common sense approach to the intent, application and implementation of the statutory standard.4

WHEREFORE, for AT&T respectfully requests an order of the Commission granting its limited petition for reconsideration of Commission's July 24, 2009 Order in the above captioned proceeding for the above and foregoing reasons.

⁴ AT&T recognizes that the market is such that wireless competitors may not always differentiate billing between business and residence accounts. Nevertheless, if a national carrier confirms that it offers service generally in an area, it is both reasonable and logical to assume that the carrier serves both business and residential customers in that area.

Respectfully submitted,

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Attorney for Southwestern Bell Telephone Company d/b/a AT&T Kansas

VERIFICATION

STATE OF KANSAS)) ss: COUNTY OF SHAWNEE)

I, Cindy Swoboda, of lawful age, and being first duly sworn, now state: I am Area Manager – Regulatory Relations. I have read Southwestern Bell Telephone Company's Petition for Limited Reconsideration of a Portion of the Order Approving Application for Price Deregulation of Business Telecommunications Services in the Lindsborg, Kansas Exchange, and verify the statements contained herein to be true and correct to the best of my knowledge and belief.

Cindy Swopoda

Subscribed and sworn to before me this 11th day of August, 2009.

NOTARY PUBLIC - State of Kansas MARY A. REED My Apat. Exp. Lell

Man A Reed Notary Public

My appointment expires: October 15, 2010

CERTIFICATE OF SERVICE

I hereby certify that a correct copy of Southwestern Bell Telephone Company's Petition for Limited Reconsideration of a Portion of the Order Approving Application for Price Deregulation of Business Telecommunications Services in the Lindsborg, Kansas Exchange was sent via U.S. Mail or hand-delivered on this 11th day of August, 2009, to:

Colleen Harrell Litigation Counsel, Telecommunications Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027 ***HAND DELIVER*** Steve Rarrick CURB 1500 SW Arrowhead Road Topeka, KS 66604-4027 ***HAND DELIVER***

Bruce A. Ney



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August 11, 2009

Susan K. Duffy Executive Director Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, Kansas 66604-4027

STATE CORPORATION COMMISSION

AUG 1 1 2009

Susan Thayfor

Re: KCC Docket No. 09-SWBT-937-PDR

Dear Ms. Duffy:

Enclosed you will find an original and seven copies of Southwestern Bell Telephone Company's Petition for Limited Reconsideration of a Portion of the Order Approving Application for Price Deregulation of Business Telecommunications Services in the Lindsborg, Kansas Exchange, for filing in the above referenced docket.

Sincerely,

Bruce A. Ney General Attorney

BAN:mr Enclosures

cc: Parties of Record