## GLEASON & DOTY, CHARTERED

## **ATTORNEYS AT LAW** 401 S. MAIN, SUITE 102 OTTAWA, KANSAS 66067-0490 TELEPHONE: A/C 785-242-3775

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MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

April 15, 2025

Celeste Chaney-Tucker, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Chaney-Tucker:

Attached hereto please find the 1st Quarter 2025 Quality of Service Report for Wilson Telephone Company, Inc.

If you have any questions please contact me.

Mark Doty Sincerely,

Report to be forwarded not later than the 20th of each month to the KCC.

## Monthly **Quality of Service** Report to the KCC

Company: .

Wilson Telephone Company Inc

Reporting Year:

2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
CTRs/100 Lines	A-1	0.42	0.00	1.00									
% RTRs	A-2	0.00%	0.00%	0.00%									
Average Repair Interval	A-3	1.67	0.00	6.00	****								
% Appointments Met	A-4	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Jeopardy Condition?	.Yes/No	N	N	N	N	N	N	N	N	N	N	N	N
Noncompliance Condition?	Yes/No	N	N	N	N	N	N	N	N	N	N	N	N

(Revised 2/23/01)

Signature <u>(Marska f. Hamfish</u>
Title Customer Service