

Late-Filed
Exhibit B
Customer Acceptance



December 20, 2023

[REDACTED]

Subject: Conversion of Natural Gas Service to an Alternative Energy Source
Service Address: 2867 SE US-160, Medicine Lodge, KS 67104

Dear [REDACTED]

Unfortunately, we have to inform you that Kansas Gas Service, a Division of ONE Gas, Inc. ("Kansas Gas Service") will no longer be able to provide natural gas service to your address. Kansas Gas Service routinely performs maintenance on its distribution system and evaluates whether maintenance projects are economically feasible. Kansas Gas Service has determined it is not economically feasible to replace distribution infrastructure serving you. Accordingly, Kansas Gas Service intends to convert your natural gas service to an alternative energy source (electric or propane).

To compensate you for converting your service, Kansas Gas Service proposes to either:

1. Contract with local companies to convert your natural gas appliances to propane; or
2. Pay you directly to cover the reasonable costs of converting to an alternative energy source.

If you choose to have Kansas Gas Service convert your natural gas appliances to propane, Kansas Gas Service will: (1) purchase and have installed a 500 gallon propane tank at your property, (2) have plumbing required to connect the propane tank to your premises installed, (3) fill the propane tank one time, and (4) convert or replace your existing natural gas appliances so they can burn propane.

If you choose to have Kansas Gas Service pay you directly to cover the costs of converting your natural gas appliances to an alternative energy source, Kansas Gas Service will issue you a payment to cover the reasonable costs of conversion. You will receive a Form 1099 from Kansas Gas Service for this payment. Kansas Gas Service will gross-up its payment to you to cover income tax.

Kansas Gas Service plans to seek permission to terminate and abandon providing service to your Service Address. This conversion is subject to receiving regulatory approval from the Kansas Corporation Commission. If the Kansas Corporation Commission approves this request, natural gas service will no longer be available at your address. Kansas Gas Service will compensate you for terminating and abandoning your natural gas service. You have the right to reject this offer, and to contact the Kansas Corporation Commission with any concerns.

Kansas Gas Service will continue to provide you natural gas service while your service is converted.

If you accept Kansas Gas Service's offer, then in exchange you and any of your successors in interest to the referenced address, agree, to the fullest extent allowed by law, to release, hold harmless and indemnify Kansas Gas Service from all liabilities, injuries, damages, costs, expenses, losses or causes of action, whether incurred, sustained, or initiated by you or a third party, relating to or arising from or out of Kansas Gas Service's disconnection of the natural gas service at the referenced address or the installation or use of any form of energy at the above-referenced address. You and your successors also agree not to object to Kansas Gas Service's application to the Commission to abandon service to the referenced address.

Thank you for your consideration. Please do not hesitate to contact me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawn Engstrom", with a stylized flourish at the end.

Shawn Engstrom
Director, Field Operations
1021 E. 26th Street North
Wichita, Kansas 67219
P: 785-370-7478
E: shawn.engstrom@onegas.com



PLEASE MARK ONE

I choose to participate as follows:

Option (1): To accept Kansas Gas Service's offer to convert my natural gas service and appliances to propane.

Option (2): To accept Kansas Gas Service's offer to pay me \$9,682 to cover the costs of converting to an alternative energy source, which includes: (1) purchasing a propane tank, (2) running a new line from the propane tank to my residence, (3) filling the propane tank, (4) converting three appliances, (5) purchasing a hot water tank, and (6) gross-up at a 22% federal tax and 5.7% state tax rate.

Option (3): To decline Kansas Gas Service's offers of conversion.

By:

12-22-23
DATE

Service Address: 2867 SE US-160,
Medicine Lodge, KS 67104

This form must be signed by the customer(s) of record for the Service Address listed on the monthly bill.