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Kansas Corporation
Commission

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Andrew J. French, Chairperson
Dwight D. Keen
Annie Kuether

In the Matter of Home Telephone Company Filing Tariff Revisions to Language Related to no Longer Providing a Printed Telephone Directory and Also Removing Services Which are no Longer Provided.	)))))	Docket No. 26-HOMT-106-TAR

ORDER APPROVING TARIFF REVISION

The above-captioned matter comes before the State Corporation Commission of the State of Kansas ("Commission") for consideration and determination. Having examined its files and records, the Commission finds and concludes:

I. Background

1. On August 22, 2024, the Commission approved the Order Adopting Joint Staff and RLEC's Proposed Replacement for the 1967 Directive Regarding Directories ("Order") in Docket No. 24-GIMT-380-MIS ("the 24-380 Docket").[1] The Order in the 24-380 Docket eliminated any requirement that mandated Rural Local Exchange Carriers ("RLECs") to physically print and distribute a telephone directory to subscribers.[2] Instead, the Order in the 24-380 Docket allows RLECs to provide directories in any format or manner an individual RLEC deems most cost-effective, upon request from a subscriber, subject to the conditions outlined in paragraph 6 of the 24-380 Order.[3]

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[1] Order Adopting Joint Staff and RLECs Proposed Replacement For 1967 Directive Regarding Directories (Aug. 22, 2024) ("24-380 Order").
[2] 24-380 Order, p. 4.
[3] *Id*.

2. Paragraph 6 of the 24-380 Order creates the following conditions on an RLEC that elects to discontinue distribution of a formal bound and printed directory:

- Each RLEC will provide at least 90 days' notice before ceasing the distribution of a printed directory to every subscriber, through bill messages, bill inserts, website announcements and social media messaging, including information on (1) accessing any online or electronic directory, and (2) requesting a paper copy of the directory from the RLEC;
- The notice will also include information on how customers can communicate with the respective RLEC, or the Commission;
- The RLEC will inform new customers that they will not be receiving a printed directory, and will provide new customers with information on how to access an online directory or obtain a printed directory upon request; and
- RLECs that elect to stop distributing directories will send annual reminders to their customers that a printed directory will no longer be provided, but that the customer may request a simple paper/PDF copy of directory information.[4]

3. On September 30, 2025, Home Telephone Company, ("Home Telephone" or "Company") filed an application to revise its general exchange tariff.[5] The requested tariff revisions reflect the implementation of the Commission's Order in the 24-380 Docket and remove the company's obsolete services that are no longer provided to customers.

II. Legal Discussion and Analysis

4. The Commission derives its authority to review Local Exchange Carrier tariffs from K.S.A. 66-117(d), which states in part:

> ….(d) Except as provided in subsection (c), no change shall be made in any rate, toll, charge, classification, or schedule of charges or joint rates, or in any rule or regulation or practice pertaining to the service or rates of any such public utility or common carrier, without the consent of the commission.

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[4] *Id.*, p. 3.
[5] Application of Home Telephone Co., (Sept. 30, 2025).

K.S.A. 66-1,190 provides in part that telecommunications public utilities doing business in Kansas shall:

> … publish and file with the commission copies of all schedules of rates, joint rates, tolls charges, classifications, and divisions of rates affecting Kansas traffic, either state or interstate… and… the commission shall have power to prescribe reasonable rules and regulations regarding the form and filing of all schedules, tariffs, and classifications of all rates, joint rates, tolls, and charges and all rules and regulations of such telecommunications public utilities…

The Commission must review rates and terms for jurisdictional telecommunications services to ensure they are "just and reasonable" pursuant to K.S.A. 66-1,189. Further, K.S.A. 66-1,189 requires the Commission to ensure that all classifications, rules, and regulations regarding the services are not unduly discriminatory or preferential.

5. On October 3, 2025, Commission Staff ("Staff") submitted its Report and Recommendation ("R&R"), attached hereto and incorporated herein.[6]

6. The Commission finds that Home Telephone's revisions to its tariffs are intended to implement language that the Company will make available upon request and without charge a copy of the directory to any subscriber, either in person at Company offices or on the Company's website.[7] Therefore, the Commission finds that Home Telephone's revisions to its tariffs are consistent with the Commission's Order in the 24-380 Docket.[8]

7. Staff determined Home Telephone's requested revisions remove obsolete services, specifically Sections 2 through 5 of the General exchange Tariff, as they are represented as being no longer provided to customers. Home Telephone represented, and Staff further confirmed, that

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[6] Staff's Report and Recommendation (Oct. 3, 2025) ("R&R").
[7] *Id*. at p. 2.
[8] *Id*. at p. 3.

there are no customers subscribed to these services.[9] Therefore, Staff recommended that the Commission grant Home Telephone's application and approve the requested revision to its tariff.[10]

8. The Commission hereby adopts Staff's analysis and recommendations as contained in Staff's October 3, 2025, R&R as additional findings. The Commission finds that Home Telephone's application for tariff revisions should be approved. Therefore, the Commission concludes that Home Telephone's revisions to its tariff are just and reasonable.[11]

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

A. Home Telephone Company's, Application to revise its revised general exchange tariff is hereby approved and shall be effective October 30, 2025.

B. Home Telephone is directed to comply with the customer notification provisions set forth above in paragraph 2 referencing the Commission's Order in the 24-380 Docket.

C. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).[12]

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 10/30/2025

Celeste Chaney-Tucker
Executive Director

BWB/LPR

[9] *Id*. at p. 2.
[10] *Id*. at p. 3.
[11] *Id*.
[12] K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

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Andrew J. French, Chairperson
Dwight D. Keen, Commissioner
Annie Kuether, Commissioner

Laura Kelly, Governor

REPORT AND RECOMMENDATION
UTILITIES DIVISION

TO: Andrew J. French, Chairperson
Dwight D. Keen, Commissioner
Annie Kuether, Commissioner

FROM: Drennan Dolsky, Telecommunications Analyst
Steve Garrett, Deputy Chief of Telecommunications
Janet Buchanan, Deputy Director of Utilities
Justin Grady, Director of Utilities

DATE: October 3, 2025

SUBJECT: Docket No. 26-HOMT-106-TAR

In the Matter of Home Telephone Company Filing Tariff Revisions to Language Related to No Longer Providing a Printed Telephone Directory and Also Removing Services Which are No Longer Provided.

EXECUTIVE SUMMARY

On September 30, 2025, Home Telephone Company (Home) filed an Application with the Kansas Corporation Commission (Commission) for revision of its General Exchange Tariff. This revision will implement the Commission's August 22, 2024, Order Adopting Joint Staff and RLECs Proposed Replacement for the 1967 Directive Regarding Directories in Docket No. 24-GIMT-380-MIS (24-380 Order) as well as remove services which are no longer provided. The tariff pages impacted by this revision include the following:

- General Exchange Tariff, Table of Contents, Sheets 4-5.
- General Exchange Tariff, Section 2, Sheets 4-7 & 9-10.
- General Exchange Tariff, Section 3, Sheets 2-4, 6-11, 13-15.
- General Exchange Tariff, Section 4, Sheets 2 & 4-5.
- General Exchange Tariff, Section 5, Sheets 1, 4, 12.

Staff recommends approval of this Application. The Commission required Commission action date is October 30, 2025.

BACKGROUND:

The Commission derives its authority to review Local Exchange Carrier tariffs from K.S.A. 66-117(d), which states in part:

> (d) Except as provided in subsection (c), no change shall be made in any rate, toll, charge, classification or schedule of charges or joint rates, or in any rule or

regulation or practice pertaining to the service or rates of any such public utility or common carrier, without the consent of the commission.

Pursuant to K.S.A. 66-1,189, the Commission must review rates and terms for every telecommunications public utility to ensure they are "just and reasonable" and the classifications, rules, and regulations regarding the services are not unduly discriminatory or preferential.

Additionally, K.S.A. 66-1,190 requires every public utility doing business in Kansas over which the Commission has control to publish and file with the Commission copies of all schedules of rates, joint rates, tolls, charges, classifications and divisions of rates affecting Kansas traffic, either state or interstate. The Commission has the power to prescribe reasonable rules and regulations regarding the form and filing of all schedules, tariffs and classifications of all rates, joint rates, tolls and charges, and all rules and regulations of such telecommunications public utilities as the Commission determines reasonable and appropriate.

The 24-380 Order allows a Rural Local Exchange Carrier (RLEC) discretion to continue to distribute a formal bound and printed directory to subscribers. Paragraph 6 of the 24-380 Order, hereafter referred to as the "Paragraph 6 Conditions", creates the following conditions on a RLEC that elects to discontinue the distribution of a formal bound and printed directory:

- Each RLEC will provide at least 90 days' notice before ceasing the distribution of a printed directory to every subscriber, through bill messages, bill inserts, website announcements and social media messaging, including information on (1) accessing any online or electronic directory, and (2) requesting a paper copy of the directory from the RLEC;
- The notice will also include information on how customers can communicate with the respective RLEC, or the Commission;
- The RLEC will inform new customers that they will not be receiving a printed directory, and will provide new customers with information on how to access an online directory or obtain a printed directory upon request; and
- RLECs that elect to stop distributing directories will send annual reminders to their customers that a printed directory will no longer be provided, but that the customer may request a paper/PDF copy of directory information.

ANALYSIS:

Home's revision of its General Exchange Tariff implements language that the Company will make available upon request and without charge, a list of the telephone numbers applicable for the exchange area where the customer resides. Such a list may be obtained in person at Company offices or on the company's website.[1] Home notified subscribers of the directory change in 2024.

There are no subscribers using the services that the company is removing.[2] Therefore, no subscribers will be affected by this change. Staff's review has indicated the revisions to Home's General Exchange Tariff are just and reasonable and consistent with the Commission's 24-380 Order.

[1] *See* Application, General Exchange Tariff, Section 2, 2nd Revised Sheet 10, 2.42 Telephone Directories.

[2] Email to Tom Maurer, Dated October 2, 2025.

RECOMMENDATION:

Staff contends that Home's application complies with the directives of the Paragraph 6 Conditions. Staff recommends the Commission approve Home's revisions to its General Exchange Tariff to implement the language changes from the Commission's 24-380 Order and to remove services no longer provided with an effective date of October 30, 2025.

Staff further recommends that the Commission condition the approval of Home's application upon its continued compliance with the notice requirements set forth in the Paragraph 6 Conditions of the Commission's 24-380 Order.

CERTIFICATE OF SERVICE

26-HOMT-106-TAR

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of electronic service on 10/30/2025.

RICHARD BALDWIN, PRESIDENT
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