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June 28, 2021

TruMobility, Inc.
Order to Show Cause
Docket No: 21-TMIV-449-SHO

Ms. Reams,

I submit the following information in response to the Order to Show Cause that I received from your office.

I have been working with the GVNW Consulting company since late 2019 to get our filings up to date and properly completed. The system surrounding these filings is complicated and required quite some investigation and data collection.

As I began working on this and gathering the information everything suddenly changed. The nation was on lockdown and I was the only employee left in accounting of our small company. I was unable to get to the files I needed to continue working. Our technical support person had to work to get me remote access so that I could get access to our files that were electronically available from my home. As the months proceeded, I was finally able to return to the office where paper copies of records I needed were located. However, as the one person in the accounting department the delay was elongated as I needed to attend to customer interests too which added to the delay. I did continue to work on the filings and was able to get everything completed by April of 2020.

It was after the completion of the filings that I received my first invoice from GVNW Consulting for the taxes and late filing penalties. I reached out to GVNW for assistance; asking that I be allowed to make payments.

At this time, most of our customers were closed and they were not meeting their payment obligations to us. I began making monthly payments even though each time a payment posted I was again informed I had to pay the balance in full and not make partial payments. With everything the way it was, payment in full was not possible.

As I was trying to figure out who to contact to work out a payment plan, the audit notice was received. I then began working with the audit team to supply them with the requested information. All this while still operating as the entire accounting department of one person for our small company. We only have four employees at this time. As of this letter the audit is complete, and a credit will be applied to the balance.

I would like to set up a payment plan; that would allow me to get this balance resolved. As before I can send you \$1,000.00 per month and hopefully as things improve for us here, I can increase that amount.

If you have any questions or require any additional information, please contact me at your convenience.

Regards,

A handwritten signature in blue ink that reads "Yvonne Rokaw".

Yvonne Rokaw
Controller