

Report to be forwarded the KCC, not later than
 the 20th of the month following each calendar quarter.

Monthly
 Quality of Service
 Report to the KCC

Company: STelkom SCTA

Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRS/100 Lines	A-1	1.48	1.10	2.34	3.0	2.44	4.68						
% RTRs	A-2	0	0	0	0	0	0						
Average Repair Interval	A-3	1hr	1hr	1hr	1hr	1hr	1hr						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

18 14 18 30 29 2 3 4

Attachment B
 Docket No. 95-GIMT-047-GIT
 Director - Utilities Division
 1500 Arkansas Road
 Topeka, KS 66604-4021

(May, 2008)

Signed Christal Helgerson
 Title NOC assistant

Company
 outage
 6/26