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THOMAS E. GLEASON, JR.
MARK DOTY

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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

January 16, 2019

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

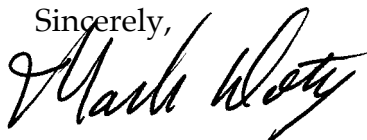
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2018 Quality of Service Report for
Totah Communications, Inc.

If you have any questions please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Doty", written in a cursive style.

Mark Doty

Monthly
Quality of Service
Report to the KCC

Company: Totah Communications Inc.
Year: 2018

Indicator	Ref.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CTRs/100 Lines	A-1	0.00%	0.00%	0.76%	0.61%	1.08%	0.80%	0.31%	0.93%	0.46%	1.09%	1.09%	0.79%
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Ave. Repair Interval	A-3	0	0	13.57hrs	5.32 hrs	17.5 hrs	5.1 hrs	13.1 hrs	7.9 hrs	10.2 hrs	6.6 hrs	34.0 hrs	9.2 hrs
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Cond.?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No

Dusty Harper
Totah Communications, Inc.