

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Susan K. Duffy, Chair
Shari Feist Albrecht
Dwight D. Keen

In the Matter of Addressing the COVID-19)
Pandemic in the State of Kansas.) Docket No. 20-GIMX-393-MIS

EMERGENCY ORDER SUSPENDING DISCONNECTS

This matter comes before the State Corporation Commission of the State of Kansas (Commission). Having reviewed the public record, the Commission makes the following findings:

1. On March 11, 2020, the World Health Organization (WHO) declared the COVID-19 virus a pandemic. On March 12, 2020, Governor Kelly issued an emergency declaration for the State of Kansas in response to COVID-19, authorizing the use of state resources and personnel to assist with response and recovery operations in affected counties. On March 13, 2020, President Trump declared the COVID-19 pandemic a national emergency. As a result of the actions by the WHO, Governor Kelly, and the President of the United States, the Commission exercises its emergency powers under K.S.A. 77-536(b) to prevent or avoid the immediate danger to the public health, safety or welfare, and directs all public utilities under the Commission's authority to suspend the practice of disconnecting service for non-payment while customers and communities are experiencing potential hardship from the COVID-19 virus.

2. Several utilities have already voluntarily suspended disconnects due to the pandemic. The Commission extends its gratitude to those utilities.

3. Pursuant to K.S.A. 77-536(d), this order is effective immediately. The suspension of disconnecting service will remain in effect until April 15, 2020. The Commission may elect to

extend the suspension period in a subsequent order pursuant to its emergency powers under K.S.A. 77-536.

4. This directive covers all electrical, natural gas, water, and telecommunications utilities subject to the Commission's jurisdiction. The Commission encourages those utilities not subject to its jurisdiction to enact similar practices. The Commission also directs utilities to coordinate and communicate with local agencies and other community-based organizations during the state of emergency.

THEREFORE, THE COMMISSION ORDERS:

A. Pursuant to K.S.A. 77-536, the Commission directs all public utilities subject to its jurisdiction to suspend disconnect service for non-payment until April 15, 2020.

B. This Order is being served by electronic means and posted on the Commission's website, www.kcc.ks.gov.

C. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).¹

D. The Commission retains jurisdiction over the subject matter and parties to enter further orders as it deems necessary.

BY THE COMMISSION IT IS SO ORDERED.

Duffy, Chair; Albrecht, Commissioner; Keen, Commissioner

Dated: 03/16/2020



Lynn M. Retz
Executive Director

BGF

¹ K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

CERTIFICATE OF SERVICE

20-GIMX-393-MIS

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of

electronic service on 03/16/2020.

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