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March 24, 2025

Secretary to the Commission Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, Kansas 66604-4027

Re: Docket No. 24-SWBT-318-MIS; In the Matter of the Petition of Southwestern Bell Telephone Company d/b/a AT&T Kansas for an Order Confirming Relinquishment of Its Eligible Telecommunications Carrier Designation in Specified Areas

Dear Secretary:

Attached you will find Southwestern Bell Telephone Company, LLC d/b/a AT&T Kansas' Second Compliance Filing.

Sincerely,

Bruce A. Ney AVP-Senior Legal Counsel

Autachment

cc: Parties of Record

BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

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In the Matter of the Petition of Southwestern Bell Telephone Company d/b/a AT&T Kansas for an Order Confirming Relinquishment of Its Eligible Telecommunications Carrier Designation in Specified Areas.

Docket No. 24-SWBT-318-MIS

SECOND COMPLIANCE FILING

COMES NOW Southwestern Bell Telephone Company, LLC d/b/a AT&T Kansas and

makes this Compliance Filing in the above captioned proceeding. In support of this filing,

AT&T Kansas shows the Commission as follows:

1. On December 24, 2024, the Commission issued its Order Approving AT&T

Kansas' Application for Relinguishment of Eligible Telecommunications Carrier Designation in

Specified Areas (hereinafter the "Relinquishment Order"), in the above captioned proceeding.

In granting AT&T Kansas' Application, the Commission directed AT&T Kansas

10.

[P]rovide notice to the affected customers in the Relinquishment Area as shown in its 'Exhibit E', attached hereto as 'Attachment 4', within 14 days of this Order being issued. AT&T Kansas will send a second notice and bill statement to these Lifeline customers at least 15 days prior to the effective date of the Relinquishment. AT&T Kansas shall also file an Affidavit in this Docket confirming these notices were given. Relinquishment Order at Ordering $\P G$.'

On January 16, 2025, AT&T made a compliance filing informing the Commission that it had provided the initial notice to the affected customers within 14 days of the issuance of the Relinquishment Order. Sec. Compliance Filing, Docket No. 24-SWBT-318-MIS, filed Jav. 16, 2025.

 Attached bereto is the Affidavit of Javier Rodriguez, Lead Regulatory Relations for AT&T Kansas, confirming the above described and attached notices were provided on February 27 and 28, 2025.

Respectfully submitted,

BRUCE A. NEY (KS#155A) AT&T Services, Inc. 816 Congress Ave., Suite 1100 Austin, Texas 78701 (512) 457-2311 (office-direct) bruce.ney@att.com Attorney for Southwestern Bell Telephone Company, LLC d/b/a AT&T Kansas

BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Petition of Southwestern Bell Telephone Company d/b/a AT&T Kansas for an Order Confirming Relinquishment of Its Eligible Telecommunications Carrier Designation in Specified Areas.

Docket No. 24-SWBT-318-MIS

AFFIDAVIT OF JAVIER RODRIGUEZ

STATE OF TEXAS

COUNTY OF TRAVIS

On the 24th day of March 2025, Javier Rodriguez did personally appear before me, the undersigned authority, and upon being duly swom on oath, deposed and said the following:

- 1. My name is Javier Rodriguez, and I am over the age of 21. I am of sound mind and competent to testify to the matters stated herein. I am an employee of AT&T Services, Inc., and my job title is Lead Regulatory Relations for AT&T Kansas; my office address is 816 Congress Avenue, Suite 1100, Austin, Texas, 78701. I have personal knowledge concerning the above referenced proceeding, and am familiar with the Kansas Corporation Commission's December 24, 2024, Order Approving AT&T Kansas' Application for Relinquishment of Eligible Telecommunications Carrier Designation in Specified Areas (hereinafter the "Relinquishment Order"), issued in the above captioned proceeding.
- As of February 27, 2025, AT&T Kansas had only one (1) Lifeline subscriber remaining in the Relinquishment Area that will be affected by the relinquishment of AT&T Kansas' ETC status.
- On February 27, 2025, AT&T Kansas provided a bill page message concerning the April 1, 2025, relinquishment date. The verbiage of the Kansas Bill Page Message is attached hereto as "Exhibit 1".
- On February 28, 2025, AT&T Kansas provided notice, sent via First Class, United States Mail, postage prepaid, to the one (1) remaining affected

customer in the Relinquishment Area in the form shown on Relinguishment Order "Attachment 4." A copy of the notice provided to the affected Lifeline customer is attached hereto as "Affidavit Exhibit 2".

JAVIER RODRIGU

Subscribed and swom to before me this 24th day of March 2025.

Cano sago Notary Public



My Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a correct copy of AT&T Kansas' Second Compliance Filing was sent via electronic mail on this 24 day of March 2025, to:

STEVE GARRETT Interim Chief of Telecommunications Utilities Division Kansas Corporation Commission 1500 SW Arrowhead Rd. Topeka, KS 66604-4027 <u>s.garrett@kcc.ks.gov</u>

CARLY R. MASENTHIN Senior Litigation Counsel Kansas Corporation Commission 1500 SW Arrowhead Rd. Topeka, KS 66604-4027 c.masenthin@kcc.ks.gov

Bruce A. Ney

EXHIBIT 1

KANSAS BILL PAGE MESSAGE



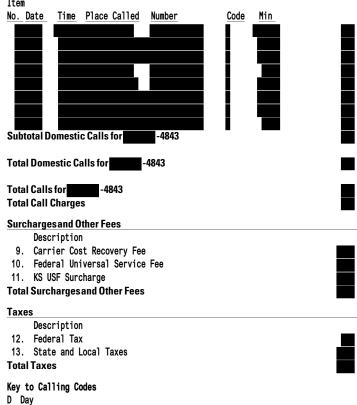
MC LOUTH KS 66054 - 4140

Page 3 of 3
Account Number
Billing Date Feb 27, 2025

AT&T Long Distance

Call Charges - Jan 15th thru Feb 14th - Continued Calls for -4843

Item



Total AT&T Long Distance

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, fees and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$108.09. Also, neglecting to pay for other charges such as long distance, voice mail, InLine®, wireless, and Internet may result in these services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the accountowner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank accountfor payment of your bill. Other bill payment options are available at www.att.com.

FEES AND SURCHARGES

AT&T collects monthly fees and surchargesto help recover its required contribution to government programs and to recover costs AT&T pays in taxes and required payments levied by federal, state, and local governments. These fees and surcharges included on your bill are periodically adjusted to align with the rates determined by the government agency that is responsible for the state or federal fund or tax and subject to change at any time without notice to you unless required by law. For more information, please contact an AT&T Service Representativeat the phone number listed on the front of your bill.

LIFELINE SERVICE

Starting 4/1/2025, we will no longer provide a Lifeline discount in your area in Kansas. You still have options. You can keep your current plan without the Lifeline discount. You'll pay the regular price and any applicable taxes, surcharges, and fees. Or you can choose from our other plans. Call us at 855.301.0355, and we'll be happy to help. You can contact the Universal Service Administrative Company (USAC) at 800.234.9473 or go to www.lifelinesupport.organd select 'Companies Near Me' for a list of companies in your area.

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessaryto send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, except for attorney fees, as permitted by law. If you have any questions, please contact us at 800.288.2020. AT&T appreciates your business and we look forward to doing business with you in the future.

CARRIER COST REC FEE

The Carrier Cost RecoveryFee helps recover costs associated with providing state-to-state and international long distance service, including expenses for national regulatory fees and programs, as well as connection and account servicing charges.

Terms and Conditions

For a complete listing of Terms and Conditions, please refer to: -The inside of the AT&T White Pages directory, or -Visit us on the web at att.com/terms

SERVICE INFORMATION

Your local services are provided by AT&T Kansas (Southwestern Bell Telephone Company, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Enterprises, LLC. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

EXHIBIT 2

AT&T KANSAS' CUSTOMER NOTICE



Your Lifeline Benefit from AT&T Ends April 1, 2025



Phone number ending in: 4843

AT&T will no longer provide you with a federal Lifeline benefit in Kansas after April 1, 2025.

Your options

Hi

- Keep your AT&T home phone service, billed at regular price, with all applicable taxes, surcharges, and fees. Or choose from any of our other plans. Call us at 855.301.0355, and we'll be happy to help.
- Contact another company that provides service in your area to see if they offer a federal Lifeline benefit. You can contact the Universal Service Administrative Company (USAC) at 800.234.9473 or go to www.lifelinesupport.org and select Companies Near Me for a list of companies in your area.
- Here is a list of providers that may offer service and a Lifeline benefit in your area. *

Lifeline Provider	Contact number	
Global Connection Inc. of America	800-544-4441	
Sage Telecom Communications	866-385-7281	
Telrite Corporation	866-890-4135	

Thanks for choosing us,

AT&T

*This list identifies Eligible Telecommunications Carriers (ETCs) based on publicly available resources. AT&T does not make any representations or warranties regarding the accuracy of this publicly available information or the services these ETC's may offer. You will need to contact those ETC's to determine whether any Lifeline benefit is available at your location from any of them.

March 24, 2025

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