## **GLEASON & DOTY, CHARTERED**

## **ATTORNEYS AT LAW**

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MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

April 19, 2024

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 1st Quarter 2024 Quality of Service Report for Wilson Telephone Company, Inc.

If you have any questions please contact me.

Singerely,

Mark Doty

Report to be forwarded not later than the 20th of each month to the KCC.

## Monthly Quality of Service Report to the KCC

Company:

Wilson Telephone Company Inc.

Reporting Year:

2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.39	0.26	0.00									
% RTRs	A-2	0.00%	0.00%	0.00%									
Average Repair Interval	A-3	8.33	3.50	0.00									
% Appointments Met	A-4	100.00%	100.00%	100.00%									
Jeopardy Condition?	Yes/No	N	N	N	N	N	N	N	N	N	N	N	N
Noncompliance Condition?	Yes/No	N	N	N	N	N	N	N	N	N	N	N	N

(Revised 2/23/01)

Signature Wards of Hanglinh
Title Customer Service