

Report to be forwarded the KCC, not later than
 the 20th of the month following each calendar quarter.

Attachment B
 Docket No. 95-GIMT-047-GIT

Monthly
 Quality of Service
 Report to the KCC

Company: SC Telcom SOTA
 Reporting Year: 2017

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	10 79.64	8 1.27	116			2			3			4
% RTRs	A-2	0	0	0									
Average Repair Interval	A-3	1hr	1hr	1hr									
% Appointments Met	A-4	100%	100%	100%									
Jeopardy Condition?	Yes/No	No	No	No									
Noncompliance Condition?	Yes/No	No	No	No									
Condition Exempt?	Yes/No	No	No	No									

(May, 2008)

Signed Christal Heffington
 Title NOC assistant