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GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW 401 S. MAIN, SUITE 10 **POST OFFICE BOX 490 OTTAWA, KANSAS 66067-0490** TELEPHONE: A/C 785-242-3775 FAX: A/C 785-242-3855

THOMAS E. GLEASON, JR. MARK DOTY JOAN P. BOKERMANN of counsel

THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

July 10, 2018

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2018 Quality of Service Report for Cunningham Telephone Co., Inc.

If you have any questions please contact me.

Singerely, all Wety

Mark Doty

Report to be forwarded the KCC, not later than the 20^{th} of the month following each calendar quarter.

<u>Attachment B</u> Docket No. 95-GIMT-047-GIT

Monthly Quality of Service <u>Report to the KCC</u>

Company: <u>Cunningham Telephone</u> Co., Inc Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.34	. 45	.45	,79	1.14	,57						
% RTRs	A-2	0	0	0	0	0	0						
Average Repair Interval	A-3	2.5h	3.51	r 3hr:	s 2hrs	3 hrs	2 hr	s					
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No				<u> </u>		
Condition Exempt?	Yes/No	No	No	No	No	No	No						

(May, 2008)

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Signed DEMISE KGackoon Title Billing Specialist