

THE STATE CORPORATION COMMISSION OF KANSAS

Index No. 3

THE EMPIRE DISTRICT ELECTRIC COMPANY
(Name of Issuing Utility)

SCHEDULE CA

Replacing Schedule CA Sheet 7

ALL TERRITORY
(Territory to which schedule is applicable)

which was filed 02/18/2021

CHARGES RELATED TO CUSTOMER ACTIVITIES
SCHEDULE CA

Sheet 1 of 1 Sheets

AVAILABILITY:

This schedule is available to any customer requiring the special services listed below.

RATE:

Customer advance for temporary service line (per Rules and Regulations, Chapter III, Section A2c)	\$ 25.00
Charge for insufficient funds check (per Rules and Regulations, Chapter IV, A10g)	\$ 20.00
Customer charge for trip to premises to collect non-payment fee (per Rules and Regulations, Chapter IV, Section A10f)	\$ 15.00
Reconnection fee – Remote Connection/Disconnection (per Rules and Regulations, Chapter IV, A10f)	\$ 10.00
Reconnection fee – Onsite Connection/Disconnection (per Rules and Regulations, Chapter IV, A10f)	\$ 20.00
Charge for meter reading (per Rules and Regulations, Chapter IV, Section A4a)	\$ 5.00

Charge for one-time payment processing with credit card, debit card, prepaid card or ACH, per transaction:

Customer Class	Transaction Limit	Fee per Transaction
Residential	\$600.00	\$1.75
Commercial	\$1,200.00	\$7.75

Opt-out Charges (per Rules and Regulations, Chapter IV, A10f)

One-time Setup Charge	\$ 150.00
Non-Standard Meter Charge – per month	\$ 45.00
Non-Standard Subsequent Meter Charge – per month	\$ 10.00

* The maximum provided by K.S.A. 60-2610 (the worthless check statute) is a charge not exceeding \$30.00.

Issued June 1, 2022
Month Day Year
Effective August 22, 2022
Month Day Year
By Charlotte Emery, Senior Director of Rates & Regulatory Affairs
Signature of Officer Title

21-EPDE-134-TAR
Approved JP
Kansas Corporation Commission
August 18, 2022
/s/ Lynn Retz

THE EMPIRE DISTRICT ELECTRIC COMPANY

(Name of Issuing Utility)

ALL TERRITORY

(Territory to which schedule is applicable)

SCHEDULE: RULES AND REGULATIONSReplacing Schedule Rules And Regs Sheet 15
which was filed June 1, 2006**RULES AND REGULATIONS**Sheet 15 of 32 Sheets

Commission. After disconnection of service for non-payment of a bill should service be reconnected in accordance with the appropriate provisions of the Company's rules, regulations and tariffs, a reconnection charge shall be applied. Such reconnection charge shall be as provided in rules and regulations filed with and approved by the Commission.

- g. A charge, as stated in Schedule CA, will be charged for each insufficient funds check.

B. Payment Standards:**1. General Payment Provisions**

- a. No Separate Fees: The customer shall not be assessed a separate fee for using any method of payment other than one-time Credit Cards, Debit Cards, Prepaid Cards, and Automated Clearing House (ACH)¹.
- b. Authorized Pay Agents: The Company may contract with non-utility business partners and authorize them to accept payments directly from customers on the Company's behalf.
- c. Unauthorized Pay Agents: Unauthorized Pay Agents have no contractual or other requirements to operate under rules approved by the Commission. They may include but are not limited to banks and other financial institutions, retail stores with "drop boxes" and/or third party businesses or individuals. The Company's acceptance of payment from an Unauthorized Pay Agent on behalf of a customer shall not be construed as acceptance of such agent's assurance to the customer as to timeliness or accuracy.
- d. Notification: The Company shall provide an annual notice to customer's informing them of authorized bill payment options and where they can find a list of authorized payment centers. The Notice shall be provided to the Commission for review at least 30 days prior to mailing. The information contained in the notice will also be included on the Company's internet web site.

2. Methods of Payment

- a. Payment by Mail: Customers may pay by mail. Including an Electronic Check sent directly from their bank.
- b. Recurring Automatic Payments: Customers may sign up for Auto-Pay to have payments automatically deducted from their bank account for no fee.
- c. Pay in Person: Customers may make payments in person using a check, money order or cash. Payment may be made at a local Empire office or at an authorized pay station.
- d. Cards & one-time ACH: The Company may contract or make other arrangements with an Authorized Pay Agent to provide credit card, debit card, ACH payment options.
- e. Credit Card, Debit Card, Prepaid Cards and ACH Fees: The Authorized Pay Agent may charge the customer an additional fee for the use of credit cards. The fees for payment by credit card will increase the customer's total responsibility above that of cash payment. The customer shall be advised, prior to providing the credit card number of the amount of any additional fee and must answer in the affirmative to proceed with the payment process. The Authorized Pay Agent shall be solely responsible for collecting the fee from the customer.

Customer Class	Transaction Limit	Fee per Transaction
Residential	\$600.00	\$1.75
Commercial	\$1,200.00	\$7.75

- f. Selection: The determination of credit card "brands" available for customers' payment shall be at the Company's sole discretion.
- g. Telephone: The Company shall ensure the toll-free telephone service is provided for customers to make credit card payment by telephone.

¹Liberty Empire was granted partial waiver of the minimum payment standards and the third party vendor may charge a fee for e-check/ ACH payment options in Docket 21-EPDE-134-TAR

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