## **GLEASON & DOTY, CHARTERED**

ATTORNEYS AT LAW
401 S. MAIN, SUITE 10
POST OFFICE BOX 490
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

THOMAS E. GLEASON, JR. MARK DOTY

JOAN P. BOKERMANN of counsel

THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

January 16, 2019

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2018 Quality of Service Report for Columbus Communications Services, LLC.

If you have any questions please contact me.

onlighter,

Mark Doty

## Monthly Quality of Service Report to the KCC

Company: Columbus Communications Services LLC (Columbus Telephone) Reporting Year: 4Q2018

Condition Exempt?	,	Noncompliance	Jeopardy Condition?	% Appointments Met	Average Repair Interval	% RTRs	CTRs/ 100 Lines	Indicator
Yes/No		Yes/No	Yes/No	A-4	A-3	A-2	A-1	Reference JAN FEB MAR APR MAY JUN JUL AUG
no		no	no	100%	0.00	0%	0.00	JAN
on		no	on	100%	6.00	0%	0.06	FEB
no		no	no	100%	0.00	0%	0.00	MAR
no		no	no	100%	0.00	0%	0.00	APR
on		on	on	100%	0.00	0%	0.00	MAY
no		no	no	100%	0.00	0%	0.00	NUL
no		no	no	100%	0.00	0%	0.00	JUL
no		no	no	100%	0.00	0%	0.00	AUG
no		no	no	100%	0.00	0%	0.00	SEP
no		no	NO	100%	0.00	0%	0.00	OCT
no		no	on	100%	0.00	0%	0.00	OCT NOV DEC
no		no	no	100%	0.45	0%	0.06	DEC

(May, 2008)

Signed:

Title: CSR/Billing Clerk