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April 3, 2025

Ms. Lynn M. Retz
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

25-UTDT-370-TAR

Dear Ms. Retz:

Attached for electronic filing are revisions to the Brightspeed Companies of Kansas General Exchange Service Tariff. Attachment A includes a list of pages included in this filing.

This filing grandfathers Basic Rate Interface (BRI) and various packaged offers available to business customers effective May 2, 2025. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. This change does not impact services or features currently provided on grandfathered accounts.

In compliance with existing rules, we make this filing on at least thirty days' advance notification and anticipate a May 2, 2025 effective date.

Should you have questions or need additional information regarding this filing, please contact me at the phone number or the e-mail address listed below.

Sincerely,

A handwritten signature in black ink that reads "Ashley Douglas".

Ashley Douglas

cc: John Idoux, Brightspeed

Attachments

KS2024-03

Ashley Douglas
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Brightspeed Companies of Kansas

The following revisions to the General Exchange Tariff are included in this filing:

Section	Revised Pages
24	1st Revised Page 1
24	1st Revised Page 2
24	1st Revised Page 3
24	1st Revised Page 4
24	1st Revised Page 5
24	1st Revised Page 6
24	1st Revised Page 7
24	1st Revised Page 8
24	1st Revised Page 9
24	1st Revised Page 10
25	2nd Revised Page 18
25	1st Revised Page 31
25	1st Revised Page 33
25	1st Revised Page 37
25	1st Revised Page 39
25	1st Revised Page 47
25	2nd Revised Page 49
25	1st Revised Page 52
25	1st Revised Page 56
25	1st Revised Page 57
25	1st Revised Page 58
25	1st Revised Page 59
25	1st Revised Page 60
25	1st Revised Page 61
25	1st Revised Page 63
25	1st Revised Page 63.1

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

TABLE OF CONTENTS

	<u>SHEET</u>	
Basic Rate Interface (BRI) - GRANDFATHERED	2	(C)
Primary Rate Interface (PRI)	11	
Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service.....	34	

ISSUED: April 3, 2025
ISSUED BY:

Chantel Miller - Director
Brightspeed

EFFECTIVE: May 2, 2025

 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

 1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾ ⁽²⁾ (C)

A. General

- 1) Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI service supports the simultaneous transmission of circuit switched voice and circuit switched data over a single exchange access line.

ISDN-BRI provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of circuit-switched services and features including data, voice and video, which conforms to internationally developed, published and recognized standards generated by the International Telecommunications Union.

2) Service Capabilities

- a. ISDN-BRI consists of three distinct channels delivered to the customer's premise: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI is not available in other channel configurations of 1B+D or 0B+D.
- b. The B-channel carries circuit-switched voice and/or circuit-switched data communications at speeds up to 64 Kbps, from the customer's premise, over the loop facility, to the central office. Packet data services are not available over the B-channel.
- c. The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI line. The D-channel does not have voice capability. Packet data services are not available on the D-channel.
- d. Customers subscribing to ISDN-BRI must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

⁽¹⁾ Effective July 30, 2008, this service is no longer available to new residential customers. Existing residential customers may retain their current service at the same location.

⁽²⁾ **Effective May 2, 2025, Basic Rate Interface (BRI) is grandfathered for business customers. Availability to current customers is limited to lines and features in service at existing locations.** (N)
(N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾⁽²⁾ (Continued) (C)

A. General (Continued)

3) Standard Features

- a. Closed User Group – Allows the user to establish sub-networks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

- (1) Outgoing Access – The data terminal originates outgoing calls only.
- (2) Incoming Access – The data terminal receives incoming calls only.
- (3) Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.
- (4) Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.
- (5) Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls.

- b. Configuration Group – Associates a button or buttons of an ISDN-CPE station to a feature or group of features. Each different telephone set button arrangement requires that a different Configuration Group be assigned.

4) Service Capability Packages ⁽³⁾ (T)

- a. Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-channel. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

- (1) Standard ISDN-BRI (equivalent to Package S without features)
 - 1–B Alternate circuit-switched voice/circuit-switched data
 - 1–B Alternate circuit-switched voice/circuit-switched data

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⁽²⁾ **Effective May 2, 2025, Basic Rate Interface (BRI) is grandfathered for business customers. Availability to current customers is limited to lines and features in service at existing locations.** (N)

⁽³⁾ ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾⁽²⁾ (Continued) (C)

A. General (Continued)

4) Service Capability Packages ⁽³⁾ (Continued) (T)

Key Telephone Systems ISDN may be purchased for a key system from this tariff in the place of a key trunk (for ISDN-capable key systems). If terminating an ISDN-BRI line into key system, the customer shall order one of the following Service Capability Packages:

(2) Package H:
1-B Voice Only
1-B Circuit-switched data only
(Includes Additional Call Offering)

(3) Package L:
1-B Circuit-switched data only
1-B Alternate voice/circuit switched data
(Includes Additional Call Offering)

5) Optional Services and Features ⁽³⁾ (T)

a. The ISDN-BRI offering provides the customer with the following features, where available.

(1) Call Pickup - Originating and Terminating - This feature allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

(2) Flexible Calling - This feature includes:
Hold/Retrieve⁽²⁾
B-Channel Reservation
Three-Way Conference Calling
Add-on (previously held conference call)
Drop Last Call
Transfer
No Transfer Restriction
Consultation Hold

(1) Effective July 30, 2008, this service is no longer available to new residential customers. Existing residential customers may retain their current service at the same location.

(2) **Effective May 2, 2025, Basic Rate Interface (BRI) is grandfathered for business customers. Availability to current customers is limited to lines and features in service at existing locations.** (N)

(3) ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾⁽²⁾ (Continued) (C)

A. General (Continued)

5) Optional Services and Features ⁽³⁾ (Continued) (T)

a. The ISDN-BRI offering provides the customer with the following... (Continued)

- (3) Six-Way Conference Calling, Drop, Hold, Transfer - This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.
- (4) Automatic Callback (Repeat Dial) - This feature provides automatic callback to the last dialed number.
- (5) Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.
- (6) Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forwarding Busy and Call Forwarding No Answer with message waiting indicator, either visual or audible.
- (7) Calling Number Identification - This feature permits the customer to receive and display the calling party telephone number for calls placed to the customer.
- (8) Calling Name Identification – This feature permits the customer to receive and display the calling party name for calls placed to the customer.
- (9) Additional Directory Numbers – Additional directory numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are purchased separately.
- (10) Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI lines and on an individual customer location basis. Directory numbers within the multi-line hunt group may not have multiple call appearances.

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(N)
(N)
(T)ISSUED: April 3, 2025
ISSUED BY:Chantel Miller - Director
Brightspeed

EFFECTIVE: May 2, 2025

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾⁽²⁾ (Continued) (C)

A. General (Continued)

5) Optional Services and Features ⁽³⁾ (Continued) (T)

a. The ISDN-BRI offering provides the customer with the following ... (Continued)

(11) Feature Package 1 - This package includes:
Calling Number ID/Calling Name ID
Call Forwarding
Flexible Calling
Automatic Callback
Additional Call Offering

(12) Loop Extension – ISDN-BRI is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Loop Extension and will extend the loop to approximately 36,000 feet.

B. Regulations

- 1) This service is offered only where facilities and appropriate technology exist.
- 2) Local circuit-switched voice and data calls will be billed on a flat-rate basis, as shown in Section 24.1.D.1. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area. When two simultaneous B-channels are combined for a maximum data speed of 128 Kbps, the toll call will be billed as if two calls were dialed by the originating customer.
- 3) In exchanges where IntraLATA Presubscription has been implemented, only one InterLATA and one IntraLATA Carrier may be selected for all B-channels associated with the same ISDN-BRI Service. Access via 101XXXX to other Interexchange Carriers is available.

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(2) **Effective May 2, 2025, Basic Rate Interface (BRI) is grandfathered for business customers. Availability to current customers is limited to lines and features in service at existing locations.**

(3) ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(N)
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾⁽²⁾ (Continued) (C)

B. Regulations (Continued)

- 4) A minimum service period of three months is required.
- 5) The Company shall terminate ISDN-BRI Services at the Company Network Interface Device (NID) located at the customer's premises.
- 6) Two Primary Directory Numbers will be included with an ISDN-BRI Service, one for each B-Channel. If Additional Directory Numbers are required on either channel, an additional charge, as specified in Section 24.1.D.2, will apply for each additional number.
- 7) ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment.
- 8) The provisions for suspension of service, as defined in Section 9 of this tariff, do not apply to ISDN-BRI Service.
- 9) This service is available only from central offices, which have the necessary facilities to provide ISDN-BRI on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Company will provide ISDN-BRI Service from an alternative serving central office. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a unique NXX.

When a foreign NXX is required, mileage charges for Foreign Exchange Service, specified in Section 7, will apply in addition to the rates and charges included in this section. Due to the nature of the 'hubbing' architecture and the use of a foreign NXX, the local calling area (e.g., Extended Area Service) may change.

Emergency 911 calls placed over ISDN-BRI lines provisioned via this arrangement will be identified as the foreign service central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-BRI lines provisioned via a foreign serving central office.

- 10) One directory listing will be provided with ISDN-BRI. Additional listings are available as specified in the Company's General Exchange Tariff.

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(N)
(N)

 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – GRANDFATHERED ⁽¹⁾ ⁽²⁾ (Continued) (C)

B. Regulations (Continued)

- 11) ISDN-BRI Service will be assessed the appropriate interstate charges (e.g. End User Common Line and Presubscribed Interexchange Carrier Charge), as defined in the Brightspeed Local Operating Companies Tariff F.C.C. No. 4.
- 12) ISDN-BRI does not provide for the transmission of packet data on either the D-channel or one of the B-channels.
- 13) ISDN-compatible terminal equipment is a requirement for operation and is the customer's responsibility. ISDN customer-premise equipment is dependent upon commercial power and not power from the Company central office. For their safety and well-being, all ISDN customers are encouraged to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of commercial electrical power. In the event a subscriber elects to disconnect or not maintain a non-ISDN access line, the customer
- 14) ISDN-BRI Service is available with single line residence ⁽¹⁾ and business service.
- 15) ISDN-BRI lines may be purchased out of this tariff to be associated with Centrex Service, as defined in Section 13 of this tariff. Terms and conditions for Centrex Service will apply to these ISDN-BRI lines except as otherwise stated in this section. Optional features compatible with ISDN-BRI may be purchased from the Centrex Optional Features Section of the tariff as well as features unique to ISDN lines from the Optional Features in this section.

ISDN-BRI lines associated with Centrex Service may be purchased only for those features from the Centrex section of the tariff. ISDN-BRI can be provisioned in the same Centrex customer group if, and only if, the customer group is resident in an ISDN equipped host or remote office. All other Centrex customers can subscribe to ISDN-BRI, however, the service will be provisioned as a stand-alone service and will not be included in the customer group.
- 16) ISDN-BRI Service may be terminated in key telephone systems in lieu of a key trunk. However, the key telephone system must be ISDN compatible.
- 17) ISDN-BRI Service for customers subscribing to Rotary Hunt Service, as defined in Section 13, will be provisioned outside the existing hunt group.
- 18) Verification and Emergency Interrupt service is not available for ISDN-BRI Service.

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(N)
(N)ISSUED: April 3, 2025
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Brightspeed

EFFECTIVE: May 2, 2025

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾ ⁽²⁾ (Continued)

(C)

C. Application of Rates

- 1) ISDN-BRI Service is offered on an unlimited use basis. All applicable state and federal charges will apply. Extended Area Service (EAS) charges, if applicable as defined in the Local Exchange Tariff, Reference Guide Section, apply per ISDN-BRI B-channel. Toll charges apply when circuit-switched data or voice calls are completed outside the customer's designated local calling area or EAS territory.
- 2) The monthly rates for Service Capability Packages are applied on a per package basis.
- 3) The ISDN-BRI monthly rates are in addition to the applicable R-1 (Residential One Party), B-1 (Business One Party) or Centrex access line rate. These rates vary by service area and can be found in the Local Exchange Tariff, Reference Guide Section, and Section 13 of the General Exchange Tariff.
- 4) The Non-Recurring Charge for ISDN Service Capability Package installation will be discounted 50% when a customer commits to a 12-month service period or 100% when a customer commits to a 24-month service period. If termination of service prior to the end of the commitment occurs, the customer is responsible for payment of the discounted amount of the Non-Recurring Charge, which represents the installation charges initially waived.
 - a. However, this termination requirement will not apply when the customer converts to a next generation service offering of a separately tariffed service, provided that:
 - (1) The service period for the new service offering is a minimum period equal to or exceeding the remaining service period of the disconnected arrangement, whichever is greater; and
 - (2) The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between installation of the new service and disconnection of the existing service; and
 - (3) The service orders are for the same customer at the same location.

Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) to: Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) or Frame Relay Service (FRS) are a few examples of a next generation service offering.

- 5) ISDN-BRI provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.
- 6) A Change Charge will apply for a database change subsequent to the installation of an ISDN-BRI Service. This includes changing, adding, or deleting features or feature packages, directory numbers, or number appearances.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

1. BASIC RATE INTERFACE (BRI) – **GRANDFATHERED** ⁽¹⁾ ⁽²⁾ (Continued) (C)

D. Rates and Charges

1) SERVICE CAPABILITY PACKAGES ⁽³⁾	<u>S&E Codes</u>	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	(T)
Standard ISDN-BRI Package (Package S without features)	1FLCBRC(Res) 1FLCBRC(Bus) 1FLCBRI	\$25.00 \$35.00	\$200.00 \$200.00	
Package H (Key Telephone System)	1FLCBRC 1FLCBRI	\$35.00	\$200.00	
Package L (Key Telephone System)	1FLCBRC 1FLCBRI	\$35.00	\$200.00	
Loop Extension	MCSXNDC MCSXNDD	\$20.00	N/A	
2) OPTIONAL FEATURES	<u>S&E Codes</u>	<u>Monthly Rate</u>		
Calling Number ID/Calling Name ID	FCVISBC, FCVISBR	\$9.00		
Call Pickup (per member)	FCUISBC, FCUISBR	\$2.00		
Flexible Calling	FFXISBC, FFXISBR	\$3.00		
Six-Way Conference Calling	FSXISBC, FSXISBR	\$5.00		
Automatic Callback (Repeat Dial)	FTBISBC, FTBISBR	\$5.00		
Additional Call Offering (ACO)	FEAISBC, FEAISBR	\$4.00		
Call Forwarding	FCFISBC, FCFISBR	\$5.00		
Additional Directory Number (each)	FNSISBC, FNSISBR	\$2.00		
Multi-line Hunt Group	FSHISBC, FSHISBR	\$2.00		
3) FEATURE PACKAGE 1:	<u>S&E Codes</u>	<u>Monthly Rate</u>		
Calling Number ID/Calling Name ID	FPKISBC, FPKISBR	\$12.00		
Call Forwarding				
Flexible Calling				
Automatic Callback				
Additional Call Offering				
4) CHANGE CHARGES	<u>Non-Recurring Charge</u>			
Closed User Group	\$35.00			
Configuration Group	\$65.00			
Database Change	\$15.00			

(1) Effective July 30, 2008, this service is no longer available to new residential customers. Existing residential customers may retain their current service at the same location.

(2) **Effective May 2, 2025, Basic Rate Interface (BRI) is grandfathered for business customers. Availability to current customers is limited to lines and features in service at existing locations.** (N)
(N)

(3) The ISDN-BRI rates set forth above are in addition to an applicable R-1 (Residential One Party), B-1 (Business One Party) or Centrex access line rates. (T)

ISSUED: April 3, 2025

EFFECTIVE: May 2, 2025

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SPECIAL PACKAGED OFFERINGS

2. SOLUTIONS - BUSINESS (Continued)

D. Rates and Charges (Continued)

1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
i. <u>Complete Business Bundle</u> ⁽¹⁾ Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Caller ID with Name (includes Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed		
Initial bundle, per location	\$55.00 ⁽²⁾	
2nd through 9th bundle (per bundle), per location	\$45.00 ⁽³⁾	
j. <u>Pure Bundle</u> ⁽⁵⁾ Local Exchange Service Outbound Call Block Feature Non-Published Telephone Number Service Billed Number Screening (optional)	\$36.50 ⁽⁴⁾	(C)

(1) As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

(2) Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voice Mail, DSL Secure, and Brightspeed Broadband, LLC Small Business Unlimited Solutions II long distance plan. Those additional required services are not regulated under this tariff.

(3) Customers must also subscribe to the Brightspeed Broadband, LLC Small Business Unlimited Solutions II long distance plan. This additional required service is not regulated under this tariff.

(4) The monthly rate includes the Subscriber Line Charge.

(5) **Effective May 2, 2025, Pure Bundle is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
(N)

SPECIAL PACKAGED OFFERINGS

5. PRIMARY RATE INTERFACE (PRI) BUNDLE – **GRANDFATHERED** ⁽¹⁾ (C)

A. General

- 1) PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:
 - a. ISDN-PRI Business Service consisting of 2-Way Primary Rate Interface and 24 Primary Rate Channels
 - b. Up to 100 Direct Inward Dialing (DID) Numbers (in blocks of 20) -Optional
 - c. ISDN-PRI Business Service Standard Features
 - d. ISDN-PRI Incoming Call Identification (Caller ID Name and Number)

⁽¹⁾ **Effective May 2, 2025, Primary Rate Interface (PRI) Bundle is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
(N)

SPECIAL PACKAGED OFFERINGS

5. PRIMARY RATE INTERFACE (PRI) BUNDLE – BUSINESS – **GRANDFATHERED** ⁽¹⁾ (CONT'D) (C)

B. Regulations (Continued)

- 8) Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
- 9) Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates and Charges

1) Term Commitment	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
2 years	\$1,015.00	\$0.00
3 years	945.00	0.00
5 years	885.00	0.00

⁽¹⁾ **Effective May 2, 2025, Primary Rate Interface (PRI) Bundle is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
 (N)

SPECIAL PACKAGED OFFERINGS

7. HOSTED MULTILINE BUNDLE – GRANDFATHERED ⁽¹⁾

(C)

A. General

- 1) Hosted MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each Hosted MultiLine Bundle provided. Each Hosted MultiLine Bundle includes one Centrex Service II access line. Customers must subscribe to a minimum of two and a maximum of nine Hosted MultiLine Bundles per location, which must be billed under a single invoice. Each Hosted MultiLine Bundle includes:
 - a. Centrex Service II access line
 - b. Centrex Service II Standard Features (see Section 25.3)
 - c. Caller ID with Name (includes Anonymous Call Rejection)
 - d. Call Waiting ID
 - e. Return Call
 - f. Distinctive Ringing/Ring Again
 - g. Call Park/Call Pick-Up
 - h. Multiple Appearance Directory Number (MADN)

B. Regulations

- 1) The Plan is provided subject to the availability of facilities and central office equipment as determined by the Company.
- 2) The Plan is not available for lines that terminate into Key or PBX systems. Customers must purchase the Company's non-regulated Meridian M6320 digital set (CPE) for each Hosted MultiLine Bundle.
- 3) Directory Listings are furnished in accordance with the rates and regulations specified in Section 4 of this tariff.
- 4) The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- 5) Service Connection Charges do not apply when:
 - a. A Hosted MultiLine Bundle replaces existing Local Exchange Service;
 - b. Customers request a change from a Hosted MultiLine Bundle back to regulated Local Exchange Service; or
 - c. New and additional Hosted MultiLine Bundle lines are added.

⁽¹⁾ **Effective May 2, 2025, Hosted Multiline Bundle is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)
(N)ISSUED: April 3, 2025
ISSUED BY:Chantel Miller - Director
Brightspeed

EFFECTIVE: May 2, 2025

SPECIAL PACKAGED OFFERINGS

7. HOSTED MULTILINE BUNDLE – GRANDFATHERED ⁽²⁾ (Continued)

(C)

C. Term Discount Plan (TDP)

- 1) Hosted MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one or three years. At the end of the TDP commitment period the customer may renew the TDP for another one or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- 2) Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- 3) If a customer disconnects any or all of the access lines associated with Hosted MultiLine Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP.
- 4) Customers must retain a minimum of two Hosted MultiLine Bundles. If disconnection of any access line associated Hosted MultiLine Bundle(s) prior to the end of the TDP results in only one remaining Hosted MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Hunt Service if the line is so equipped, plus the tariffed rates for the individual features.
- 5) If a customer retains the access line(s) associated with Hosted MultiLine Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be a one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP for each Hosted MultiLine Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Hunt Service if the line is so equipped, plus the tariffed rates for the individual features.

D. Rates and Charges

1) Monthly Recurring Charges

	<u>Monthly Rate</u>
One Year Commitment Period, per bundle	\$37.00 ⁽¹⁾
Three Year Commitment Period, per bundle	35.00 ⁽¹⁾

⁽¹⁾ Customer must also subscribe to an Brightspeed Broadband, LLC long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle.

⁽²⁾ **Effective May 2, 2025, Hosted Multiline Bundle is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)
(N)

SPECIAL PACKAGED OFFERINGS

9. BUSINESS ASSIST ADVANTAGE PLANS – GRANDFATHERED ⁽¹⁾

(C)

A. General

Business Assist Advantage Plans are optional business service enrollment plans that permit customers to receive flat rated Local Exchange Service plus features and services for a flat monthly rate, for each Business Assist Advantage Plan business line provided.

B. Regulations

- 1) Business Assist Advantage Plan customers may terminate their enrollment in the plan at any time upon notice to the Company.
- 2) Unless terminated by the Business Assist Advantage Plan customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.
- 3) The plan is not available with Business ISDN-BRI Service lines, Payphone Line Service, to customers who are or become toll restricted. Rotary Hunt Service, as defined in Section 13, is not available in conjunction with the Plan unless Rotary Hunt Service is included in a specific Business Assist Advantage Plan Package. The Plan cannot terminate to a PBX or any other line trunking device, unless indicated for a specific Business Assist Advantage Plan Package.
- 4) A customer may subscribe to a maximum of ten (10) Business Assist Advantage Plan business lines for each customer location, except as specified following. There is no per location limit on the number of business lines that can be enrolled with Business Assist Basic Plan or Business Assist Basic Plan Plus.
- 5) Service Connection Charges, as described in Section 18 of this tariff, apply for new and additional Business Assist Advantage Plan lines, and moves of existing lines.
- 6) Service Charges do not apply when Business Assist Advantage Plan replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from a Business Assist Advantage Plan option back to Local Exchange Service.
- 7) Business Assist Advantage Plan customers are not eligible for promotional offerings associated with the Custom Calling Services and/or ExpressTouch features included in the plan, unless specifically provided for in a promotional offering.
- 8) Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

⁽¹⁾ **Effective May 2, 2025, all Business Assist Advantage Plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)
(N)ISSUED: April 3, 2025
ISSUED BY:Chantel Miller - Director
Brightspeed

EFFECTIVE: May 2, 2025

SPECIAL PACKAGED OFFERINGS

9. BUSINESS ASSIST ADVANTAGE PLANS – **GRANDFATHERED** ⁽³⁾ (C)

D. Rates and Charges

1) Business Assist Advantage Plan

Flat Rate Individual Business Line or Key Trunk
 Rotary Hunt Service (optional)
 Choice of available Custom Calling and/or ExpressTouch Features

	Monthly Rates
Initial bundle, per location ⁽¹⁾	\$68.00
2 nd through 10 th bundle (per bundle), per location	68.00

2. Unlimited Business Assist Advantage Plan ⁽²⁾

Flat Rate Individual Business Line or Key Trunk
 Rotary Hunt Service (optional)
 Choice of available Custom Calling and/or ExpressTouch Features

	Monthly Rates
Initial bundle, per location ⁽¹⁾	74.00
2 nd through 10 th bundle (per bundle), per location	58.00

(1) When customers also subscribe to the Company’s non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

(2) Customers must also subscribe to Brightspeed Broadband, LLC long distance Business Unlimited, a Business Assist Advantage Plan.

(3) **Effective May 2, 2025, all Business Assist Advantage Plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
 (N)

SPECIAL PACKAGED OFFERINGS11. CORE CONNECT – GRANDFATHERED ⁽¹⁾

(C)

A. Description

- 1) CORE CONNECT is an optional enrollment plans that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.
- 2) CORE CONNECT bundles are available under a one-year, two-year or three-year term plans and are available on a month-to-month basis as specified in E. following.

B. Regulations

- 1) CORE CONNECT customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.
- 2) Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
- 3) There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service. Early termination liability charges for customers who subscribe to CORE CONNECT under a Term Discount Plan are as specified in C. following.

⁽¹⁾ **Effective May 2, 2025, all Core Connect plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)

(N)

ISSUED: April 3, 2025
ISSUED BY:Chantel Miller - Director
Brightspeed

EFFECTIVE: May 2, 2025

SPECIAL EXCHANGE SERVICES

11. CORE CONNECT – **GRANDFATHERED** ⁽¹⁾ (Continued) (C)

E. Rates and Charges (T)

1) Core Connect 1 ⁽²⁾

Flat Rate Individual Business Line or Key Trunk

Rotary Hunt Service (optional)

Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy - Fixed

Call Forward No Answer - Fixed

Enhanced Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Return Call

SignalRing

Repeat Dial

Message Waiting

Voicemail ⁽³⁾

(T)

⁽¹⁾ **Effective May 2, 2025, all Core Connect plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
(N)

⁽²⁾ Customers must also subscribe to the Brightspeed Broadband, LLC Business Assist Advantage - Business Unlimited (Option 2) long distance plan for each CORE CONNECT 1 line or trunk subscribed. (T)

⁽³⁾ Deregulated service. (T)

SPECIAL EXCHANGE SERVICES

11. CORE CONNECT – GRANDFATHERED ⁽¹⁾ (Continued) (C)

E. Rates and Charges (Continued)

1) Core Connect 1 ⁽²⁾ (Continued) (T)

Exchanges	Per Location, Per Month ^[3]				
	Initial Bundle	2 nd through 10 th bundle			
	All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
Bucyrus, Gardner, Junction City	\$60.00	\$40.00	\$35.00	\$32.50	\$30.00
Abbyville, Baldwin, Baxter Springs, Burlington, Cunningham, Hesston, Highland, Hoisington, Holton, Preston, Silver Lake, Spring Hill	70.00	40.00	35.00	32.50	30.00
All Other Exchanges	80.00	50.00	45.00	42.50	40.00

⁽¹⁾ **Effective May 2, 2025, all Core Connect plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
 (N)

⁽²⁾ Customers must also subscribe to the Brightspeed Broadband, LLC Business Assist Advantage - Business Unlimited (Option 2) long distance plan for each CORE CONNECT 1 line or trunk subscribed. (T)

^[3] Customers may subscribe to MetroPlus Service, where available as specified in Section 1 of the Local Exchange Service Tariff, for a discounted rate of \$5.00 per month. NPA/NXX is required. (T)

SPECIAL EXCHANGE SERVICES

J. CORE CONNECT – GRANDFATHERED ⁽¹⁾ (Continued) (C)

E. Rates and Charges (Continued)

2) Core Connect 1 LITE

Flat Rate Individual Business Line or Key Trunk
 Rotary Hunt Service (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy – Fixed
- Call Forward No Answer – Fixed
- Enhanced Call Waiting
- Call Waiting ID
- Three-Way Calling
- Three-Way Calling with Transfer
- Return Call
- SignalRing
- Message Waiting
- Voicemail ⁽²⁾

(T)

Exchanges	Per Location, Per Month ⁽³⁾				
	Initial Bundle	2 nd through 10 th bundle			
	All Terms	Month-to-Month ⁽⁴⁾	One Year Term	Two Year Term	Three Year Term
Bucyrus, Gardner, Junction City	\$60.00	\$40.00	\$35.00	\$32.50	\$30.00
Abbyville, Baldwin, Baxter Springs, Burlington, Cunningham, Hesston, Highland, Hoisington, Holton, Preston, Silver Lake, Spring Hill	70.00	40.00	35.00	32.50	30.00
All Other Exchanges	80.00	50.00	45.00	42.50	40.00

(T)

(T)

⁽¹⁾ **Effective May 2, 2025, all Core Connect plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)

⁽²⁾ Deregulated service. (N)

⁽³⁾ Customers may subscribe to MetroPlus Service, where available as specified in Section 1 of the Local Exchange Service Tariff, for a discounted rate of \$5.00 per month. NPA/NXX is required.. (T)

⁽⁴⁾ Core Connect 1 LITE customers must initially subscribe to a one-year, two-year or three-year term plan. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option (T)

ISSUED: April 3, 2025
 ISSUED BY:

Chantel Miller - Director
 Brightspeed

EFFECTIVE: May 2, 2025

SPECIAL EXCHANGE SERVICES

11. CORE CONNECT – **GRANDFATHERED** ⁽¹⁾ (Continued) (C)

E. Rates and Charges (Continued)

3) Core Connect 2 ⁽²⁾ (T)

Flat Rate Individual Business Line or Key Trunk
 Rotary Hunt Service (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy - Fixed
- Call Forward No Answer - Fixed
- Enhanced Call Waiting
- Call Waiting ID
- Three-Way Calling
- Three-Way Calling with Transfer
- Return Call
- SignalRing
- Repeat Dial
- Selective Call Rejection
- Message Waiting
- Voicemail ⁽³⁾

(T)

Exchange	Per Location, Per Month ⁽⁴⁾				
	Initial Bundle	2 nd through 10 th bundle			
	All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
All Exchanges	\$55.00	\$35.00	\$30.00	\$27.50	\$25.00

(T)

⁽¹⁾ **Effective May 2, 2025, all Core Connect plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
 (N)

⁽²⁾ Customers must also subscribe to the Brightspeed Broadband, LLC Business Assist Advantage - Business Unlimited (Option 3) long distance plan for each CORE CONNECT 2 line or trunk subscribed. (T)

⁽³⁾ Deregulated service. (T)

⁽⁴⁾ Customers may subscribe to MetroPlus Service, where available as specified in Section 1 of the Local Exchange Service Tariff, for a discounted rate of \$5.00 per month. NPA/NXX is required (T)

SPECIAL EXCHANGE SERVICES

11. CORE CONNECT – **GRANDFATHERED** ⁽¹⁾ (Continued) (C)

E. Rates and Charges (Continued)

4) Core Connect 2 LITE

Flat Rate Individual Business Line or Key Trunk

Rotary Hunt Service (optional)

Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy - Fixed

Call Forward No Answer - Fixed

Enhanced Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Return Call

SignalRing

Selective Call Rejection

Message Waiting

Voicemail ⁽²⁾

(T)

Exchange	Per Location, Per Month ⁽³⁾				
	Initial Bundle	2 nd through 10 th bundle			
		All Terms	Month-to-Month ⁽⁴⁾	One Year Term	Two Year Term
All Exchanges	\$60.00	\$35.00	\$30.00	\$27.50	\$25.00

(T)

(T)

⁽¹⁾ **Effective May 2, 2025, all Core Connect plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.** (N)
 (N)

⁽²⁾ Deregulated service. (T)

⁽³⁾ Customers may subscribe to MetroPlus Service, where available as specified in Section 1 of the Local Exchange Service Tariff, for a discounted rate of \$5.00 per month. NPA/NXX is required. (T)

⁽⁴⁾ Core Connect 2 LITE customers must initially subscribe to a one-year, two-year or three-year term plan. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option. (T)

SPECIAL PACKAGED OFFERINGS

12. BUSINESS BUNDLES – GRANDFATHERED ⁽¹⁾ (C)

A. General

- 1) BUSINESS BUNDLES are optional enrollment plans available to business customers with up to twenty-five access lines and/or key trunks across all service territories served by Brightspeed incumbent local exchange carriers (each, a Brightspeed ILEC). This plan permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.
- 2) BUSINESS BUNDLES are available for a maximum of ten (10) business lines at each customer location.

B. Regulations

- C) Customers must also subscribe to companion long distance service provided by Brightspeed Broadband, LLC for the initial and each additional bundle and the Company's 1.5 Mbps or greater High Speed Internet provided by the Company or a Company affiliate: at each bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps. The qualifying High-Speed Internet service must be billed on the same invoice as the BUSINESS BUNDLE, but may be provisioned on access lines or trunks other than BUSINESS BUNDLE. Specific requirements are as follows:

a. BUSINESS BUNDLE Option 1 - Month-To-Month Option

- Business Bundle Unlimited Plan A long distance plan, and
- Non-regulated 1.5 Mbps or greater High-speed Internet on a month-to-month basis or under a two-year term minimum commitment period at each BUSINESS BUNDLE location.

b. BUSINESS BUNDLE Option 2 - Two-Year Term Option

- Business Bundle Unlimited Plan A long distance plan, and
- Non-regulated 1.5 Mbps or greater High-speed Internet under a two-year term minimum commitment period at each location.

c. BUSINESS BUNDLE PREFERRED

- Business Bundle Unlimited Plan B long distance plan, and
- Non-regulated 1.5 Mbps or greater High-speed Internet under a two-year term minimum commitment period at each location.

⁽¹⁾ **Effective May 2, 2025, all Business Bundle plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)
(N)

SPECIAL EXCHANGE SERVICES

12. BUSINESS BUNDLES – GRANDFATHERED ⁽¹⁾ (Continued) (C)

C. Service Description

1. Business Bundle Options 1 and 2

a. Description

BUSINESS BUNDLE Options 1 and 2 include a flat rate Individual Business Line or Key Trunk with Touchtone, flat rate Extended Area Service, unlimited expanded local call (where applicable) and the following optional services and features:

- Rotary Hunt Service
- Busy Redial (aka Repeat Dial)
- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy - Fixed
- Call Forward No Answer – Fixed
- Call Forward Remote Activation
- Enhanced Call Waiting
- Call Waiting ID
- Three-Way Calling
- Three-Way Calling with Transfer
- Return Call
- SignalRing
- Selective Call Rejection
- Selective Call Acceptance
- Message Waiting
- Voicemail ⁽²⁾

(T)

b. Rates and Charges

Monthly rates for the Business Bundle Unlimited Plan A long distance plan provided by Brightspeed Broadband, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates; however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

Business Bundle Per Line, Per Location	Monthly Rate		Activation Fee
	Initial Bundle	2 nd through 10 th Bundle	
Month-to-Month (Option 1)	\$65.00	\$29.99	\$50.00
Two-Year Term (Option 2)	65.00	29.99	N/A

⁽¹⁾ **Effective May 2, 2025, all Business Bundle plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)
(N)
(T)

⁽²⁾ Deregulated service.

SPECIAL EXCHANGE SERVICES

12. BUSINESS BUNDLES – GRANDFATHERED ⁽¹⁾ (Continued) (C)

C. Service Description (Cont'd)

2. Business Bundle Preferred

a. Description

Business Bundle Preferred includes a flat rate Business Individual Line or Key Trunk with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following optional services and features:

- Rotary Hunt Service
- Busy Redial (aka Repeat Dial)
- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy - Fixed
- Call Forward No Answer – Fixed
- Call Forward Remote Activation
- Selective Call Forwarding
- Call Waiting/Cancel Call Waiting (a.k.a. Enhanced Call Waiting)
- Call Waiting ID
- Three-Way Calling or Three-Way Calling with Transfer
- Return Call
- Selective Call Rejection
- Message Waiting
- Voicemail ⁽²⁾

(T)

b. Rates and Charges

Monthly rates for the Business Bundle Unlimited Plan B long distance plan provided by Brightspeed Broadband, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates; however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

Business Bundle Preferred	Monthly Rate		Activation Fee
	Initial Bundle	2 nd through 10 th Bundle	
Month-to-Month	\$50.00	\$19.99	\$50.00
2-Year Term	50.00	19.99	0.00

⁽¹⁾ **Effective May 2, 2025, all Business Bundle plans are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.**

(N)
(N)

⁽²⁾ Deregulated service.

(T)